A health care system to meet our needs

The Next Step: Funding Reform

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Establishment

- COAG National Health Reform Agreement 2011
- *National Health Reform Act 2011*
- Performance and Accountability Framework
Performance Authority

Main function ... To monitor, and report on, the performance of the following:

- Local hospital networks
- Public hospitals
- Private hospitals
- Primary health care organisations
- Other bodies or organisations that provide health care services.

Source: National Health Reform Act 2011
Performance Authority

- Members of the Authority
  - Chair, Deputy Chair and Members
  - Advisory Committees
- Strategic Plan: 2012-2015
- Work Plan: 2012-13 and beyond
  - Phased approach, thematic focus
  - MyHospitals
- Data Plan: 2012-13 and beyond
  - Existing data and data flows in 2012-13
Performance and Accountability Framework

- Recently endorsed in principle by COAG and available on our website www.nhpa.gov.au

- Conceptual framework
  - 31 indicators for Healthy Communities
  - 17 indicators for Hospital Performance

- Includes measures of:
  - safety and quality
  - access and efficiency
  - financial performance
Performance and Accountability Framework: Scope and Coverage

Source: Performance and Accountability Framework
Performance and Accountability Framework

Service Process

Source: Performance and Accountability Framework
Performance and Accountability Framework: Relations to Report on Government Services

Source: Performance and Accountability Framework
Example indicators for hospitals

**Effectiveness – Safety and quality**
- Hospital mortality
- Unplanned readmissions

**Effectiveness – Patient experience**
- Measure of patient experience

**Equity and effectiveness – Access**
- Access to services by type of service compared to need
- Emergency Department waiting times by urgency category
- Percentage of Emergency Department patients transferred to a ward or discharged within four hours, by triage category
- Elective surgery waiting times by urgency category
- Cancer care pathway – waiting times for cancer care

**Efficiency and financial performance**
- Relative stay index for multi-day stay patients
- Day or surgery admission rates for non-emergency multi-day patients
- Cost per casemix weighted separation

Source: Performance and Accountability Framework
Courage to discover

Courage to disclose
Impact of public reporting

- International review of high quality evidence
- Public reporting stimulates quality improvement activities:
  - cardiac and stroke care
  - hip and knee surgery
- Improvements in outcomes:
  - reduction in re-admission rates
  - reduction in selected in-hospital deaths
Key Success Factors

- Independent organisation
  - Editorial control
  - Values: independence, respect, excellence, insight
- Information to support new knowledge and action
  - Locally relevant
  - Informs quality improvement
  - Comparable
  - Timely, accurate and impartial
  - Accessible
Questions?