A health care system to meet our needs

The Power of Innovation

NSW Pain Management Plan:

a case study in Western NSW

Dr Chris Hayes

ACI Pain Network Co-chair

Pain Medicine Specialist

John Hunter Hospital



Australian Events

- 1. Faculty of Pain Medicine training program 1999
- 2. Pain Medicine specialist recognition by Federal Govt 2005
- 3. Access Economics/MBF Foundation: High price of pain 2007
 - i. Population prevalence 20%
 - ii. Annual cost \$34 billion
- 4. National Pain Summit Parliament House Canberra, March 2010 (150 health care & consumer organisations)
- 5. Qld Health allocated \$39 million over 4 years for State-wide Persistent Pain Strategy 2010
- 6. NSW ACI Pain Network 2010
- 7. NSW Ministerial Taskforce report October 2011





International Events

- 1. International Pain Summit Montreal 2011
 - Declaration of Montreal
 - ii. A Statement of Desirable Characteristics of National Pain Strategies
- 2. European Chapters of IASP Brussels May 2011 "Road Map for development of Pain Services" across Europe
- 3. US Institute of Medicine, National Academy of Sciences "Relieving Pain in America" report mid 2011
- 4. British Pain Summit November 2011
- 5. Canadian Pain Summit April 2012





Loeser's 5 crises in pain management IASP Clinical Updates January 2012

- 1. Lack of evidence for interventions
- 2. Largely unknown value of opioids in chronic pain
- 3. Inadequate education of primary care HPs
- 4. Funding for pain management providers
- 5. Access to multidisciplinary care

"Therapeutic balance: biomedical intervention – active management strategies"

Pain medicine density

| | NSW | Vic | Qld | WA | SA | Tas | ACT | NT | Aust |
|----------------------------------|------|------|----------------|------|------|------|------|------|------|
| Pop ⁿ (million) | 7.32 | 5.64 | 4.60 | 2.37 | 1.66 | 0.51 | 0.37 | 0.23 | 22.7 |
| Adult MPC (FPM accredited) | 9 | 4 | 2 (+3) | 3 | 2 | 1 | 0 | 0 | 24 |
| MPCs/ million pop | 1.23 | 0.71 | 0.43 (1.09) | 1.27 | 1.20 | 1.96 | - | - (| 1.06 |
| Pain Medicine Specialists | 79 | 40 | 41 | 28 | 29 | 8 | 1 | 0 | 226 |
| Specialists/ 100,000 pop | 1.08 | 071 | 0.89 | 1.18 | 1.75 | 1.57 | 0.27 | - (| 1.0 |

Australian Bureau of Statistics 2011, FPM statistics 2012

Lessons from PCOC 2 National Benchmarks for Pain

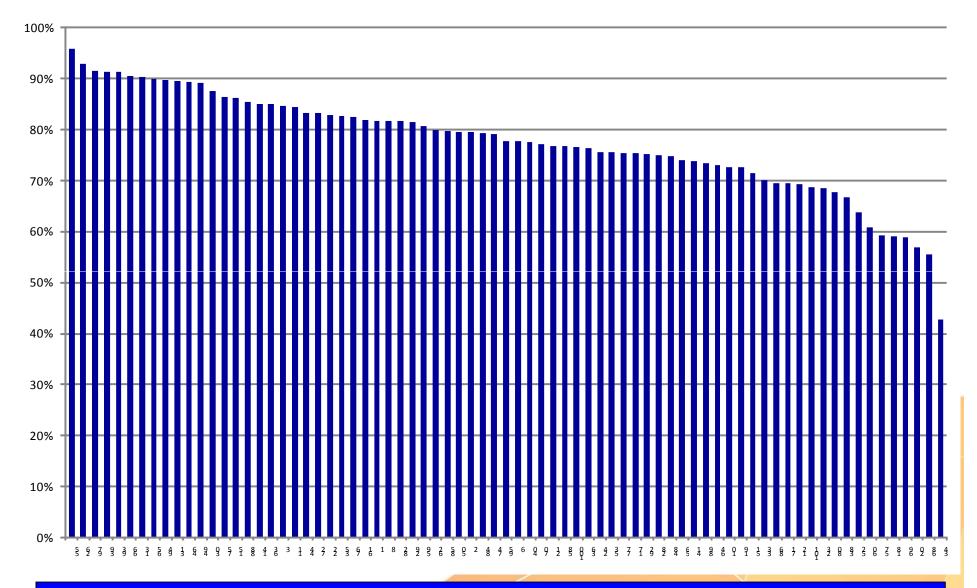
Measure 1:

90% of patients with absent or mild pain at the beginning of their phase have absent or mild pain at the end of their phase

Measure 2:

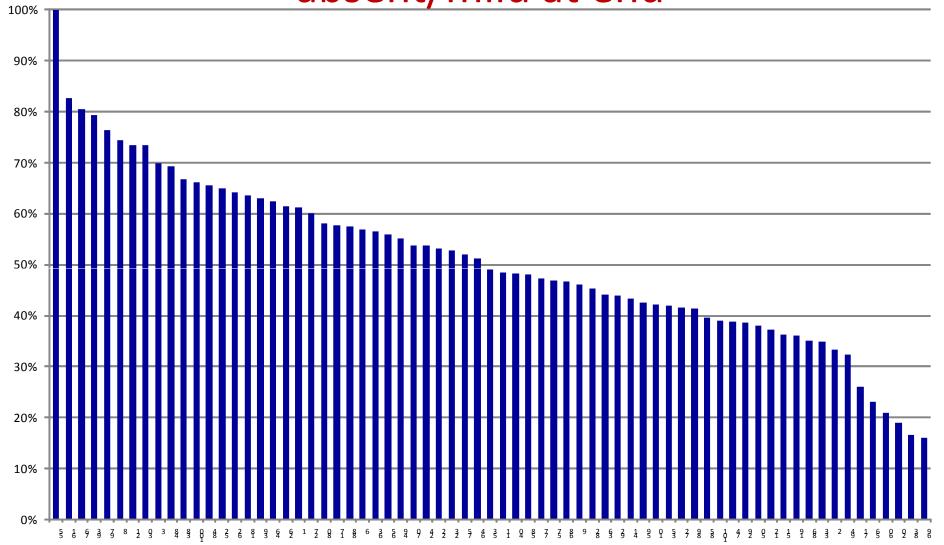
60% of patients with moderate or severe pain at the beginning of their phase have absent or mild pain at the end of their phase

Pain score: Absent or mild at start and end



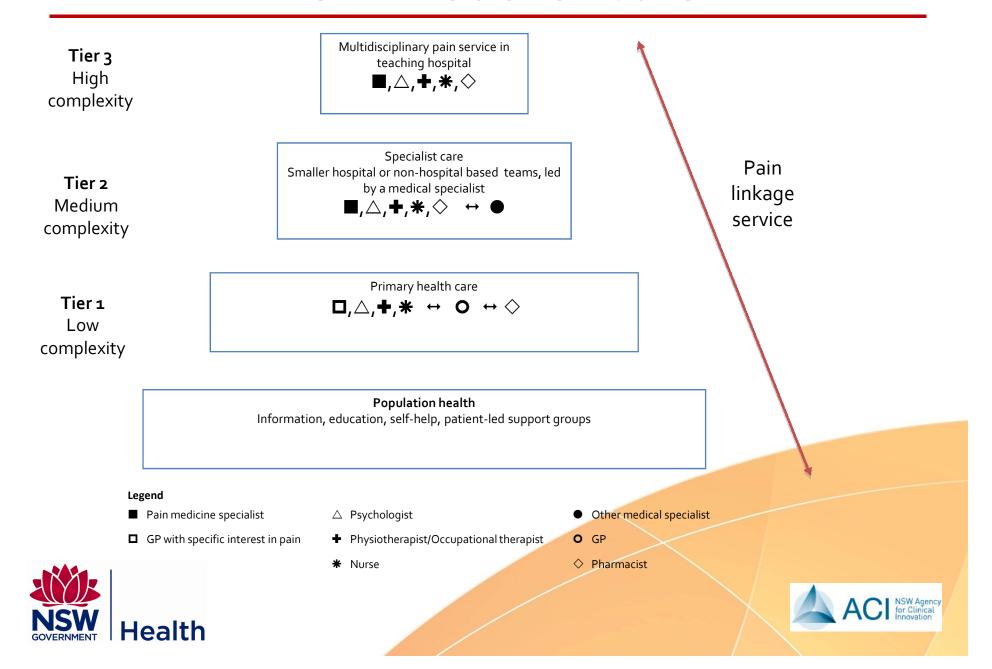
78% of all patient phases and 9% of services met benchmark

Pain score: Moderate/severe at start, absent/mild at end



48% of all phases and 30% of services met benchmark

NSW Model of Care



NSW model of care

ACI/Taskforce estimate \$25 million per annum

- i. 50% to secure existing FPM accredited MPCs (9 adult, 2 paediatric)
- ii. 50% for Tier 2 and Linkage services

NSW Health \$26 million over 4 years to support a new model of care for chronic pain (July 2012)

- i. Support 11 existing FPM accredited services (Tier 3)
- ii. 5 x Tier 2 services (support from 5 nominated Tier 3 services)
- iii. Research and outcome measurement



"Innovation and re-design" key elements

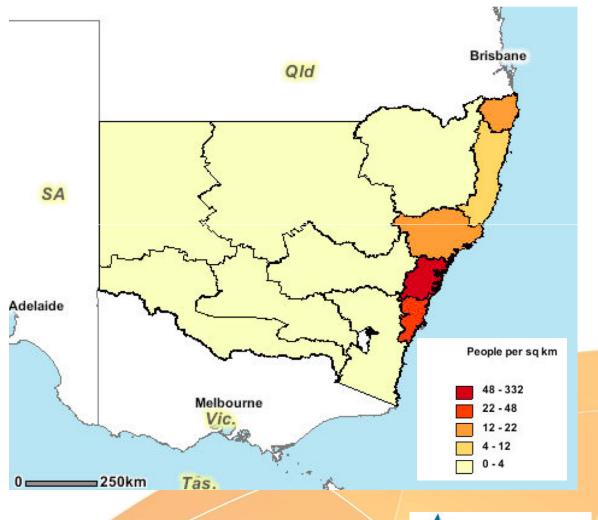
Key priority areas for the Network

- 1. State-wide consistency of access & approach
- 2. Integration of layers/tiers of the model
 - i. Triage/referral
 - ii. Patient transition through services
- Improvement of service delivery
 - i. Group programs pre assessment, shorter
 - ii. Less assessment, more management
 - iii. Ratio of new to review patients
 - iv. Less biomedicine more active management
 - v. Outcome evaluation: system, clinical



NSW Population Density

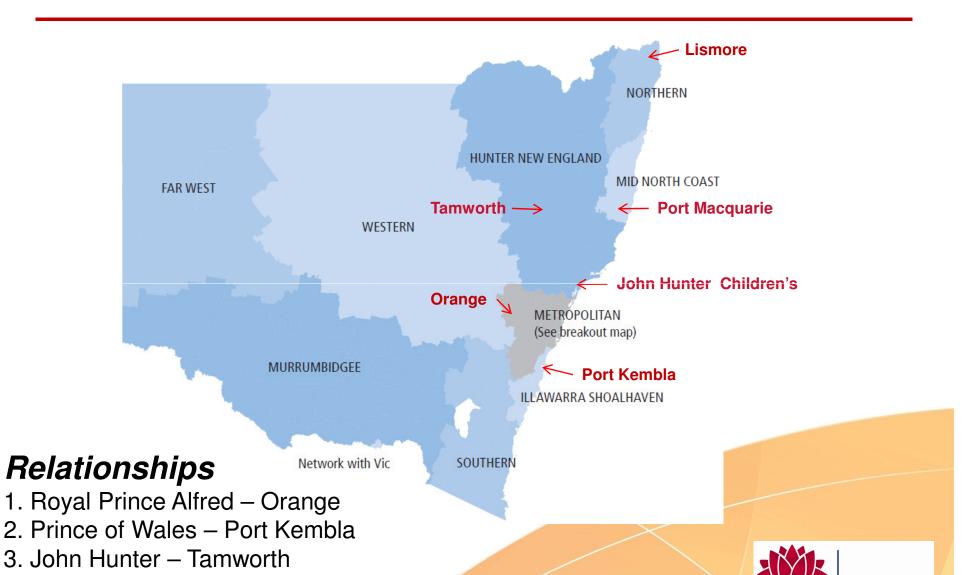
Sydney 380/km² NSW 9/km²







NSW Tier 2 Services



Health

4. Royal North Shore – Port Macquarie, Lismore

5. Westmead Children's - John Hunter Children's

ePPOC

electronic Persistent Pain Outcome Collaboration

- 1. Collaboration between FPM, APS, NZPS and Australian Health Services Research Institute, University of Wollongong, Prof Kathy Eagar.
- 2. Consensus regarding minimal clinical dataset
- 3. Proposed 3 phase strategy
 - i. Business model planning
 - ii. Initial pilot implementation in NSW
 - iii. Larger scale rollout
- 4. Allocated \$300K per annum
 - i. Statistician
 - ii. ePPOC manager



ACI Pain Network Working Groups

ACI Executive Community **Primary Care Tertiary** Partnerships 2010 2011 Service Pain Service Structure Integration programmes 2012 Outcome Service Primary care Enhancement measurement

Health

Western NSW: Why Orange & RPA?

- Local champions
- Orange
 - Rehabilitation specialist with interest in pain
 - Acute Pain Service
 - Interventional radiology
 - ■Potential for further outreach Forbes , Cowra
- ■Tier 3: Royal Prince Alfred
 - Willingness to explore new model of care





Western NSW: Upcoming challenges

- Recruitment of new staff in a regional area
- "Localising" a generic model of care
 - ■Role of Tier 3 support
 - Referral criteria
 - Assessment v management investment
 - Group programs
 - ■Potential for further outreach Forbes , Cowra
- Telehealth
- Evaluation





Our Insights: What have we learned

- 1. Tackle the big picture "model of care"
- 2. Include a public health perspective
- 3. Involve primary care and consumers
- 4. Evaluate existing treatment approaches
- 5. Build in evaluation of the new model consider track record of provider
- 6. "Localise" rather than "mandate"



