

A health care system to meet our needs

The Power of Innovation

**Mid Battye
Coordinator**

**Chronic Disease Management/Connecting Care
Murrumbidgee Local Health district**



Health

Our Innovation: How We Improved Care/Services

Murrumbidgee Local Health District CDM “Connecting Care “ Program

- HealthOne Model of Care
- Engagement with GPs – GPMP/TCA
- Targeted patient enrolment
- Allocation of Key Professional
- Interdisciplinary intervention
- Shared care plan development
- Communication with all key stakeholders

Our Inspiration: The Start of the Journey

Patient Flow Portal Admission Risk Function

- Multiple unplanned admissions
- Multiple unplanned admissions under a specified specialty
- Multiple unplanned admissions under the Same specialty
- Re-admission within 28 days with ED presentation
- Re-admission within 28 days
- > 5 ward moves this admission
- Aboriginal and Torres Strait Islander (ATSI)
- Remoteness
- More than one risk 1- 8 above

Our Idea Comes to Life

- MLHD involvement in information and criteria testing
- Introduction of system to program site leaders
- Engagement in Webinar education program
- Staff request access to local and larger referral site data
- Use of iPM to confirm patient eligibility
- Use by coordinators at larger referral hospitals to identify and refer eligible patients to smaller sites on discharge
- Use by Program coordinator to access information prior to support visits to sites

PatientFlowPortal mid.battye







Bed Board: Murrumbidgee

Bed Board

Hospital Profile: Occupancy: 72%

Filters used: Wagga Wagga Base Hospital; Patient Mode

Number of Patients: 209 **Bed Days to date: 2518** **Average LOS: 16.14**

EDD Last Refreshed: 09-10-2012 15:30

Today Tomorrow 2-3 days 4-5 days >5 days Auto Generated

| Wagga Wagga Bas | WV-ACU8ADO | 2 | 3 | 3 | 4 | | | | | | | | | | | | | | | | | | |
|-----------------|------------|----|----|-----|----|----|----|----|---|---|----|----|----|----|----|----|----|----|----|---|---|---|---|
| Wagga Wagga Bas | WV-ACU8BON | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 1 | | | | | | | | | | | | | | |
| Wagga Wagga Bas | WV-BASS | 2 | 4 | | | | | | | | | | | | | | | | | | | | |
| Wagga Wagga Bas | WV-CAPAC | 3 | 4 | 223 | | | | | | | | | | | | | | | | | | | |
| Wagga Wagga Bas | WV-CCARE | 1 | 3 | 6 | 6 | 6 | 6 | 10 | | | | | | | | | | | | | | | |
| Wagga Wagga Bas | WV-DSU | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | | | | | | | | |
| Wagga Wagga Bas | WV-ED | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | | | | | | | |
| Wagga Wagga Bas | WV-EMU | 2 | 2 | | | | | | | | | | | | | | | | | | | | |
| Wagga Wagga Bas | WV-HDU5A | -3 | -1 | -1 | 0 | 1 | 2 | 2 | 3 | | | | | | | | | | | | | | |
| Wagga Wagga Bas | WV-MED3 | -5 | -4 | -3 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 2 | 2 | 2 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| | | 4 | 9 | 27 | | | | | | | | | | | | | | | | | | | |
| Wagga Wagga Bas | WV-MH10 | -4 | -2 | -1 | 1 | 1 | 6 | 8 | 9 | 9 | 14 | 16 | 17 | 20 | 21 | 22 | 28 | 29 | 34 | | | | |
| Wagga Wagga Bas | WV-NEO | 4 | 7 | 12 | 12 | 12 | 26 | | | | | | | | | | | | | | | | |
| Wagga Wagga Bas | WV-OBS4 | 1 | 2 | 2 | 4 | 4 | 4 | 4 | | | | | | | | | | | | | | | |

Microsoft Excel

File Home Insert Page Layout Formulas Data Review View

Clipboard Font Alignment Number

Calibri 11

General

Conditions Formatting

N10 fx Postcode

66524034.csv [Read-Only]

| | A | B | C | D | E | F | G | H | I | J |
|----|----------------------------|---------------------------|------|-----|-------|--------|--------|----------|-----|-----|
| 1 | Download Admission Records | | | | | | | | | |
| 2 | | | | | | | | | | |
| 3 | Report Ge | ##### | | | | | | | | |
| 4 | Local Heal | Murrumbidgee | | | | | | | | |
| 5 | Hospital: | Wagga Wagga Base Hospital | | | | | | | | |
| 6 | Start Date | 02-10-12 | | | | | | | | |
| 7 | End Date: | 09-10-12 | | | | | | | | |
| 8 | | | | | | | | | | |
| 9 | | | | | | | | | | |
| 10 | LHD | Facility | AUID | MRN | Admis | Discha | Surnar | First na | DOB | Sex |

| | | | | | | | | | | |
|----|------|------|--|--|-------|-------|--|--|--|--|
| 11 | MLHN | R219 | | | ##### | ##### | | | | |
| 12 | MLHN | R219 | | | ##### | ##### | | | | |
| 13 | MLHN | R219 | | | ##### | ##### | | | | |
| 14 | MLHN | R219 | | | ##### | ##### | | | | |
| 15 | MLHN | R219 | | | ##### | ##### | | | | |
| 16 | MLHN | R219 | | | ##### | ##### | | | | |
| 17 | MLHN | R219 | | | ##### | ##### | | | | |
| 18 | MLHN | R219 | | | ##### | ##### | | | | |
| 19 | MLHN | R219 | | | ##### | ##### | | | | |
| 20 | MLHN | R219 | | | ##### | ##### | | | | |
| 21 | MLHN | R219 | | | ##### | ##### | | | | |
| 22 | MLHN | R219 | | | ##### | ##### | | | | |
| 23 | MLHN | R219 | | | ##### | ##### | | | | |
| 24 | MLHN | R219 | | | ##### | ##### | | | | |
| 25 | MLHN | R219 | | | ##### | ##### | | | | |

Sort Smallest to Largest

Sort Largest to Smallest

Sort by Color

Clear Filter From "Postcode"

Filter by Color

Number Filters

Search

- 2652
- 2655
- 2656
- 2658
- 2663
- 2666
- 2668
- 2669
- 2671
- 2672

OK Cancel

| Address | Address | City | Postco | Tel |
|---------|---------|-----------|--------|-----|
| | | Wagga Wa | 2650 | 2 |
| | | Ganmain | 2702 | 2.6 |
| | | Tolland | 2650 | 2.6 |
| | | Tolland | 2650 | 2.6 |
| | | Tolland | 2650 | 2.6 |
| | | Barmedm | 2668 | 4 |
| | | Lake Albe | 2650 | 2.6 |
| | | Ashmont | 2650 | 2.6 |
| | | Ganmain | 2702 | 2.6 |
| | | Wallendb | 2588 | 2.6 |
| | | Yerong Cr | 2642 | 2.6 |
| | | Yerong Cr | 2642 | 2.6 |
| | | Junee | 2663 | 2.6 |
| | | Tolland | 2650 | 2.6 |
| | | Tolland | 2650 | 2.6 |

File Home Insert Page Layout Formulas Data Review View

Clipboard Font Alignment Number Styles Cells Editing

Calibri 11 Custom \$ % .00 .00

Conditional Formatting Format as Table Cell Styles

Insert Delete Format

Sort & Filter Find & Select

F12 fx 08-10-2012 1:30:00 PM

66524034.csv [Read-Only]

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | | |
|-----|-------------------------------------|----------|------|-----|-------|--------|--------|----------|-----|-----|---------|---------|-----------|----------|------|-----|
| 1 | Download Admission Records | | | | | | | | | | | | | | | |
| 2 | | | | | | | | | | | | | | | | |
| 3 | Report Ge ##### | | | | | | | | | | | | | | | |
| 4 | Local Heal Murrumbidgee | | | | | | | | | | | | | | | |
| 5 | Hospital: Wagga Wagga Base Hospital | | | | | | | | | | | | | | | |
| 6 | Start Date 02-10-12 | | | | | | | | | | | | | | | |
| 7 | End Date: 09-10-12 | | | | | | | | | | | | | | | |
| 8 | | | | | | | | | | | | | | | | |
| 9 | | | | | | | | | | | | | | | | |
| 10 | LHD | Facility | AUID | MRN | Admis | Discha | Surnar | First na | DOB | Sex | Address | Address | City | Postco | Tel | |
| 96 | MLHN | R219 | | | ##### | | | | | | | | 7 JOHNST | LAKE CAR | 2672 | 2.6 |
| 120 | MLHN | R219 | | | ##### | ##### | | | | | | | Lake Carg | 2672 | 4.8 | |
| 121 | MLHN | R219 | | | ##### | ##### | | | | | | | Lake Carg | 2672 | 4.8 | |
| 122 | MLHN | R219 | | | ##### | ##### | | | | | | | Lake Carg | 2672 | 4.8 | |
| 123 | MLHN | R219 | | | ##### | ##### | | | | | | | Lake Carg | 2672 | 4.8 | |
| 250 | | | | | | | | | | | | | | | | |
| 251 | Count of F | 239 | | | | | | | | | | | | | | |
| 252 | | | | | | | | | | | | | | | | |
| 253 | | | | | | | | | | | | | | | | |
| 254 | | | | | | | | | | | | | | | | |
| 255 | | | | | | | | | | | | | | | | |
| 256 | | | | | | | | | | | | | | | | |
| 257 | | | | | | | | | | | | | | | | |
| 258 | | | | | | | | | | | | | | | | |
| 259 | | | | | | | | | | | | | | | | |

Our Insights: What We Have Learned

- To be receptive to changes and developments that enable us to access live patient data in Rural and Remote health delivery
- Be innovative with systems application
- Consider the broad application of systems in health delivery
- We need to use multiple systems in an interactive way to obtain relevant data