A health care system to meet our needs

The Power of Innovation

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Murrumbidgee Local Health district



Our Innovation: How We Improved Care/Services

Murrumbidgee Local Health District CDM "Connecting Care " Program

- HealthOne Model of Care
- Engagement with GPs GPMP/TCA
- Targeted patient enrolment
- Allocation of Key Professional
- Interdisciplinary intervention
- Shared care plan development
- Communication with all key stakeholders



Our Inspiration: The Start of the Journey

Patient Flow Portal Admission Risk Function

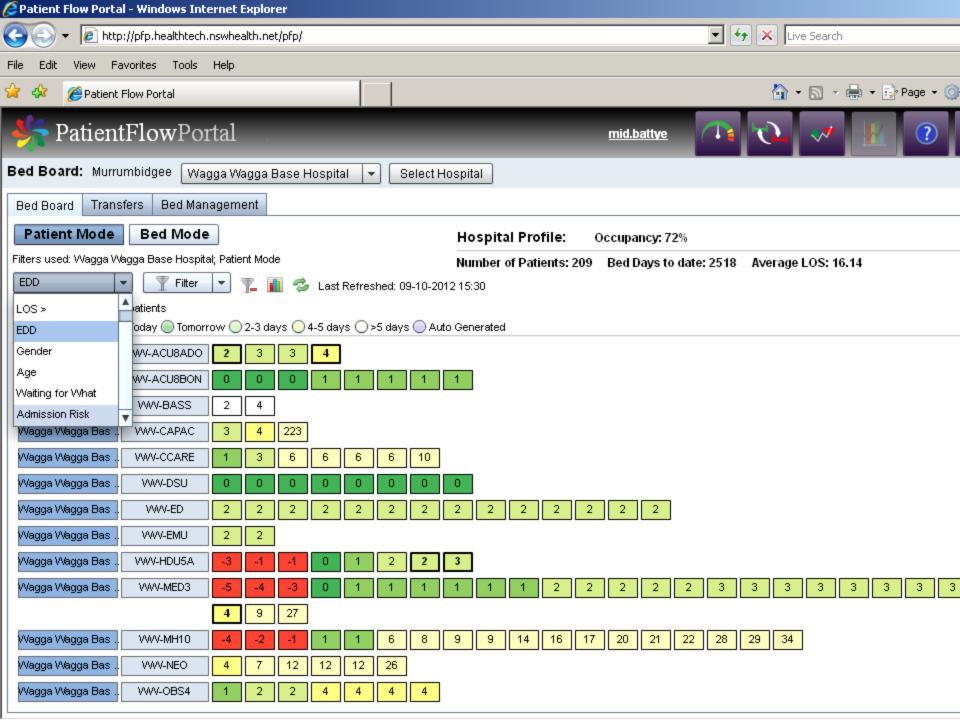
- Multiple unplanned admissions
- Multiple unplanned admissions under a specified specialty
- Multiple unplanned admissions under the Same specialty
- Re-admission within 28 days with ED presentation
- Re-admission within 28 days
- > 5 ward moves this admission
- Aboriginal and Torres Strait Islander (ATSI)
- Remoteness
- More than one risk 1- 8 above

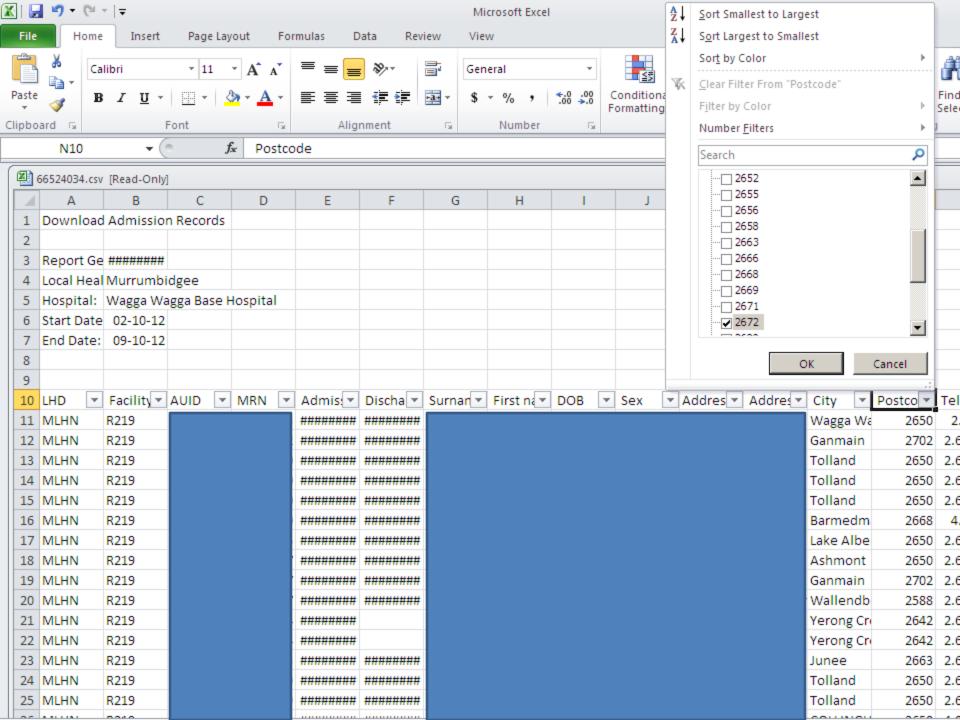


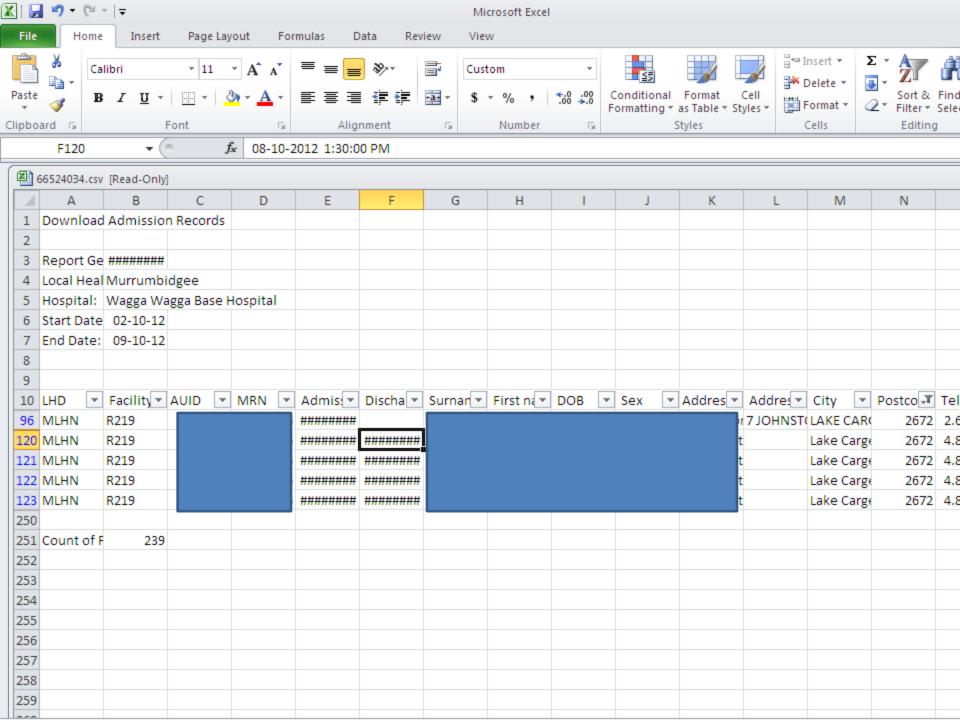
Our Idea Comes to Life

- MLHD involvement in information and criteria testing
- Introduction of system to program site leaders
- Engagement in Webinar education program
- Staff request access to local and larger referral site data
- Use of iPM to confirm patient eligibility
- Use by coordinators at larger referral hospitals to identify and refer eligible patients to smaller sites on discharge
- Use by Program coordinator to access information prior to support visits to sites









Our Insights: What We Have Learned

- To be receptive to changes and developments that enable us to access live patient data in Rural and Remote health delivery
- Be innovative with systems application
- Consider the broad application of systems in health delivery
- We need to use multiple systems in an interactive way to obtain relevant data

