

Office of Kids and Families

Implementation Toolkit
Infants and Children:
Acute Management of the Unsettled
and Crying Infant, 1st Edition

CLINICAL PRACTICE GUIDELINE

Infants and Children: Acute Management of the Unsettled and Crying Infant, first edition Implementation Toolkit

Infants and Children: Acute Management of the Unsettled and Crying Infant Clinical Practice Guideline has been developed by an expert panel of clinicians and in consultation with relevant clinical networks in NSW. The aim is to provide direction to clinicians and achieve the best possible paediatric care in all parts of the state.

It is a frequent problem for young infants in their first few months of life to present with crying and unsettled behaviour as their primary presenting problem. In the majority of these cases, parents present with their infants to their GP or community health centres and are successfully managed in an outpatient setting. However some parents have difficulties accessing the help they need to manage problem crying in their infants and resort to the use of multiple services, including emergency departments.

This guideline represents basic clinical practice guidelines for the acute management of the unsettled and crying infant.

Each Local Health District (LHD) and Specialty Health Network is responsible for ensuring that local protocols based on these guidelines are developed or that this guideline is adopted in the current format. Local Health Districts and Specialty Health Networks are also responsible for ensuring that all staff treating paediatric patients are educated in the use of the locally developed paediatric guidelines and protocols.

This toolkit aims to provide you with the resources and information required in order to implement this guideline in the most efficient and informative way possible. This toolkit also provides service managers the ability to monitor and measure implementation through an auditing tool.

Together the **Infants and Children: Acute Management of the Unsettled and Crying Infant Clinical Practice Guideline** and **Implementation Toolkit** will assist your department and facility in meeting the National Safety and Quality Health Service (NSQHS) Standards as defined below:

Standard 1: Governance for Safety and Quality in Health Service Organisations

1.7 Developing and/or applying clinical guidelines or pathways that are supported by the best available evidence with actions required including:

- 1.7.1 Agreed and documented clinical guidelines and/or pathways are available to the clinical workforce
- 1.7.2 The use of agreed clinical guidelines by the clinical workforce is monitored

IMPLEMENTATION

A number of priorities have been identified to facilitate the implementation of this guideline into all relevant clinical areas. The priorities are:

- communication
- education and raising awareness
- integration into practice

The table below identifies the defined implementation priorities with suggested objectives and aims to assist in efficient implementation of the guideline and to assist your department/facility in meeting the aforementioned National (NSQHS) Standards. Suggested supporting partners have also been listed in order to assist with this implementation.

Priority	Objective	Implementation	Suggested Time Frames	Responsible Partners
1. Communication	To provide opportunities for all clinical staff in NSW Health to have access to the <i>Infants and Children: Acute Management of the Unsettled and Crying Infant, first edition Clinical Practice Guideline</i> .	<p>Publication of guideline on the NSW Health and Kids and Families websites.</p> <p>The guideline will be distributed to LHD's and Specialty Health Networks.</p> <p>The guideline will be disseminated to clinicians.</p>	<p>At 0 Month</p> <p>At 2 Months</p>	<p>Office Kids & Families</p> <p>Office of Kids & Families</p> <p>Local Health Districts</p> <p>Sydney Children's Hospitals Network (SCHN)</p> <p>John Hunter Children's Hospital</p> <p>Children's Healthcare Network (CHN)</p> <p>Metropolitan Paediatric Level 4 Units (MP4)</p> <p>Regional Paediatrics</p>
2. Education and Raising Awareness	<p>To enable all staff in NSW Health to have access to information and education about the <i>Infants and Children: Acute Management of the Unsettled and Crying Infant, first edition Clinical Practice Guideline</i>.</p> <p>To empower clinical staff to question practice that is not consistent with the <i>Infants and Children: Acute Management of the Unsettled and Crying Infant, first edition Clinical Practice Guideline</i>.</p>	<p>Clinicians will have access to the electronic version of the guideline.</p> <p>A Power point education session will be available for download from Kids and Families website.</p> <p>Online learning will be available for clinicians – in development at time of publication.</p>	<p>At 0 Months</p> <p>At 2 Months</p> <p>At 8 months</p>	<p>Office of Kids & Families</p> <p>Office of Kids & Families</p> <p>Local Health Districts</p> <p>Sydney Children's Hospitals Network (SCHN)</p> <p>John Hunter Children's Hospital</p>
3. Integration into Practice	To integrate the <i>Infants and Children: Acute Management of the Unsettled and Crying Infant, first edition Clinical Practice Guideline</i> into local clinical practice.	<p>The guideline will be consistent with other relevant NSW Health policies & guidelines.</p> <p>Identify inconsistencies between LHD policies, procedures, guidelines and education and the published guideline and plan required amendments.</p>	At 6 Months	<p>Office of Kids and Families</p> <p>Local Health Districts</p> <p>Sydney Children's Hospitals Network (SCHN)</p> <p>John Hunter Children's Hospital</p>

Supplied Material

The following resources are to be supplied by the Office of Kids and Families for this project to support Clinical Staff in NSW with the implementation of the ***Infants and Children: Acute Management of the Unsettled and Crying Infant 1st Edition Clinical Practice Guideline***.

Materials to be supplied by Office of Kids and Families

Guideline - *Infants and Children: Acute Management of the Unsettled and Crying Infant, first edition Clinical Practice Guideline – electronic*

Flow Chart - *Infants and Children: Acute Management of the Unsettled and Crying Infant, first edition Clinical Practice Guideline – SHORT VERSION - electronic*

Power Point Presentation - *Infants and Children: Acute Management of the Unsettled and Crying Infant, first edition Clinical Practice Guideline*

ELearning – *Paediatric Emergency Guidelines – ELearning - Unsettled and Crying Infant Module HETI Online – In development*