

# Surgery Access Line 1800 053 456



The NSW public hospital system wants to ensure all patients have timely access to health care and are admitted to hospital according to their clinical need.

The Surgery Access Line has been established to:

- provide you with an independent information service regarding booked admissions to NSW public hospitals.
- enquire on your behalf and investigate surgery options that are available for you.

The Surgery Access Line staff will be able to provide you with information regarding your current waiting time and will investigate options for earlier treatment either at your local hospital or another hospital with another surgeon.

For confidential information and advice about waiting times for hospital admissions for your elective surgery please call 1800 053 456 (free-call) Monday to Friday during business hours.

For more information about waiting times visit the NSW Health website at:

[www.health.nsw.gov.au](http://www.health.nsw.gov.au)



## CONTACTS

Patient Access Coordinators in each Area Health Service (AHS) are responsible for managing issues associated with booked patient waiting lists and waiting times. Patient Access Coordinators are also available to talk to you during office hours about your surgery options in a NSW public hospital.

NORTHERN SYDNEY/CENTRAL  
COAST AHS  
8877 5228

SOUTH EASTERN SYDNEY/  
ILLAWARRA AHS  
9947 9841

SYDNEY SOUTH WEST AHS  
9828 3856

SYDNEY WEST AHS  
9845 7702

GREATER SOUTHERN AHS  
6933 9170

GREATER WESTERN AHS  
0428 412 217

NORTH COAST AHS  
6620 2397

HUNTER/NEW ENGLAND AHS  
4921 3100 (Hunter)  
6767 7223 (New England)

THE CHILDREN'S HOSPITAL AT  
WESTMEAD  
9845 2683

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**1800 053 456**

NSW  HEALTH