

# Concurrent session 3

## Sustainability in HealthOne NSW

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# Objectives of the Session

- Explore the meaning of sustainability
- Discuss elements required to keep a HealthOne NSW service sustainable from a GP and AHS point of view, and collectively
- Identify resources and arrangements (including service delivery models) that could support and maintain a HealthOne NSW service, within existing funding and legislative constraints

# What do we mean by sustainability?

- able to continue over a period of time...
- a method of harvesting or using a resource(s) so that the resource is not depleted or permanently damaged

# Emergent themes in sustainability of delivering primary health care

2005. Sibthorpe, Glasgow & Wells. MJA; 183.

- Political sustainability – local, state and national policy contexts
- Institutional sustainability – between and within institutions
- Financial sustainability – sources, type, uncertainties

# Emergent themes in sustainability of delivering primary health care

2005. Sibthorpe, Glasgow & Wells. MJA; 183.

- Economic sustainability – time and workload issues, funding models vs models of care
- Client sustainability – expectations, experience, out of pocket costs for patient
- Workforce sustainability – staffing, skills and motivation

# ANU work revealed three main themes.....

- The importance of social relationships, networks and champions
- The effect of political, financial and societal forces
- The motivation and capacity of agents within the system

# Key Points for Discussion

- Together, how do we make HealthOne NSW services sustainable?
- How do we maintain the momentum and keep improving HealthOne NSW services?
- What resources are available to support HealthOne NSW models? eg. people, websites, organisations