

# Hearing Services Pathway for Adults 21 years and over



Hearing screening may be provided through the workplace (for Occupational Health and Safety purposes).

Referrals for hearing assessment can be made when concerns are raised by an individual, their family, carers, employer, screening service or health care provider.

At 21 years of age, most people with existing hearing support needs will lose eligibility for services under the Australian Government Hearing Services Program, and will need to access alternate services.

When hearing screening or referral recommends the need for a full hearing assessment a referral is made for diagnostic audiology.

Such an assessment would involve obtaining a relevant history from the individual and description of the hearing concern, followed by appropriate hearing tests.

When a hearing problem is confirmed by diagnostic audiology there are many options for assistance and support available. The most suitable choice for each individual will be determined by many factors including age, the type and extent of hearing loss, occupation or life roles, and family circumstances.

Options could include some combination of:

- Hearing aids or assistive listening devices
- Medical or surgical intervention (possibly Cochlear implant)
- Habilitation or therapy
- Workforce training or assistance

[CLICK HERE](#) for information about referral.

[CLICK HERE](#) for information about diagnosis and assessment.

[CLICK HERE](#) for information about assistance after diagnosis.