

# LOCAL HEALTH NETWORKS and CLINICAL SUPPORT DIVISION

## Brief Outline of Functions

Function	Local Health Network (LHN)	Clinical Support Division (CSD)
<b>Clinical Governance</b>	<p>Clinical governance and patient safety management</p> <p>Clinical risk management</p> <p>Clinical incident investigation and reporting</p> <p>Patient complaints management</p>	
<b>Operational Performance Management *</b>	<p>Negotiation of annual service agreement with State</p> <p>Operational performance management</p> <p>Performance reporting</p> <p>Emergency Department access, Predictable Surgery Program and patient flow management</p>	<p>Casemix expertise</p> <p>Performance improvement and clinical redesign support and expertise</p>
<b>Clinical Services Development and Co-ordination</b>	<p>Clinical services development and networking (within LHN)</p> <p>Disaster response</p> <p>Designated supra LHN clinical roles (eg, transfers for higher level care, trauma centre, ICU retrieval)</p> <p>Designated statewide clinical services</p>	<p>Cross LHN clinical services network support, development and coordination:</p> <ul style="list-style-type: none"> <li>• Mental health</li> <li>• Drug &amp; alcohol</li> <li>• Forensic services</li> <li>• Pathology</li> <li>• Other (as required)</li> </ul> <p>Population health management and delivery</p>
<b>Financial Management **</b>	<p>Budget allocation within the LHN</p> <p>Finance and budget management</p> <p>Revenue generation and management</p> <p>Cash and liquidity management</p> <p>LHN financial management reporting</p> <p>Salary packaging marketing</p> <p>Clinical product procurement advice</p>	<p>Efficiency and revenue improvement support</p> <p>Annual statutory reporting and accounts preparation services (under contract to LHN)</p> <p>Taxation services</p> <p>Salary packaging processing</p> <p>Revenue processing</p> <p>Contract management expertise and advice</p>
<b>Workforce</b>	<p>Recruitment</p> <p>Staff performance and discipline</p> <p>Grievance management</p>	<p>Workforce development and redesign services</p> <p>Training and education services</p> <p>Industrial relations services</p>

	<p>Employee Assistance Program management</p> <p>Payroll monitoring and compliance</p> <p>Occupational health and safety management</p> <p>Workers compensation claims and return to work management</p>	<p>Senior medical appointments process support and advice</p> <p>Complex grievance resolution support and HR expertise</p> <p>Occupational health and safety expertise and advice</p>
<b>Nursing and Midwifery</b>	Nursing services management and deployment	<p>Nursing practice development support</p> <p>Nursing workforce development support</p>
<b>Corporate Governance and Administration</b>	<p>Governing Council secretariat services</p> <p>Corporate governance</p> <p>Risk management</p> <p>Policy and standards management</p> <p>Ministerial services</p> <p>Records management</p> <p>Internal audit (contract services from CSD)</p> <p>Site and engineering services</p> <p>Fleet management</p>	<p>Risk management and policy expertise and support</p> <p>Asset management support</p> <p>Internal audit services (under contract to LHN)</p>
<b>Communications</b>	<p>Community engagement</p> <p>Internal communications and publications</p> <p>Media and public affairs</p>	
<b>Planning</b>	<p>Clinical services planning for LHN</p> <p>Corporate planning for LHN</p>	<p>Strategic services planning (geographic cluster)</p> <p>Capital and facility planning support (with Health Infrastructure)</p>
<b>Other Health Support Services</b>		<p>Non-emergency patient transport services</p> <p>Capital and facility planning (under Health Infrastructure)</p> <p>Asset management support</p>
<b>Information Technology</b>	Allocation of functions between LHNs, CSDs and Health Support Services is under development	

\* Operational management remains at facility/health service level

\*\* Budget/Business management/administration and patient liaison officers remain at facility level