

Keep emergency departments for emergencies



Patients will be seen according to the clinical urgency of their condition.

Other care options are available for people needing **non-urgent** medical care or advice.

Please speak to staff if your condition gets worse or if you decide to leave before receiving or completing your treatment.



healthdirect

Feeling unwell, can't get an appointment with your local GP, and unsure what to do next?

- Call healthdirect free on **1800 022 222**
- Visit **healthdirect.gov.au**
- For adults, children, and babies



Pharmacy

Speak to a pharmacist if you have mild illnesses including:

- Common cold
- Stomach upsets
- Bites and stings



GP

Speak to a GP if you have illnesses including:

- Gastro
- COVID-19
- Flu
- Chronic pain



Emergency Department

Keep emergency departments for emergencies including:

- Sudden collapse
- Chest pressure or pain lasting more than 10 minutes
- Breathing difficulty
- Serious mental health condition
- Uncontrollable bleeding