

COVID-19 antiviral medicines

This Emergency Department is not the best place to get an antiviral prescription. Get your prescription at home.



Who is eligible for antivirals:

- Everyone aged over 70
- People aged 50 years and older with two or more risk factors for severe disease
- Aboriginal or Torres Strait Islander people aged 30 years and older with two or more risk factors for severe illness
- Immunocompromised people over 18 may also be eligible

How to access antivirals:

1. If you test positive to COVID-19 or register a positive rapid antigen test, you'll receive a survey link from NSW Health via SMS.
2. If you're identified as higher risk after completing the survey, you will receive a SMS from Healthdirect Australia.
3. Call your GP early to discuss antivirals (usually via telehealth). Antivirals work best within 5 days from the start of symptoms.
4. If your GP says you are eligible for oral antivirals, they will send you a prescription (online or paper copy). It's recommended you ask your pharmacy to arrange home delivery for your medication or ask someone to collect it on your behalf and drop it off.

If you are not able to get in touch with your GP, contact the National Coronavirus Helpline on 1800 020 080 or NSW Health's COVID and Flu care at home support line on 1800 960 933 who are able to check if you're eligible for antivirals.

