

A photograph of three surgeons in a hospital setting. They are wearing blue scrubs and blue surgical caps. One surgeon in the center is pointing towards a computer monitor in the background. The other two surgeons are looking at the screen. The background shows a typical hospital environment with monitors and medical equipment.

NSW Health

Elective Surgery Waiting List

Recording COVID-19 related impacts

Contents

- ▶ Collaborative/
Contracted Care
arrangements
- ▶ Hospital delays
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(NRFC) periods
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- ▶ SurgiNet



Collaborative/Contracted Care arrangements

The patient must be admitted (from the WL booking) to the public hospital under a virtual ward/bed for Collaborative/Contracted Care AND record the contracted facility providing the service – refer Collaborative Care Guidelines and Contracted Services Advisory

WL Booking proceeds to surgery under a Collaborative/Contracted Care arrangement

Keep the WL booking against the public facility until the patient is admitted, thence remove the WL booking:

Removal Reason =

iPM sites / for reporting to EDWARD

- ▶ **07.01** Intervention / service provided elsewhere - contracted other NSW LHD / SHN
- ▶ **07.02** Intervention / service provided elsewhere - contracted private sector

Cerner sites / for reporting to WLCOS

- ▶ **7** Admission contracted to another public hospital
- ▶ **8** Admission contracted to a private hospital/day procedure centre

Hospital delays

Planned Booking/Admission Date/Offer **delayed by Hospital**

Record the booking/admission delay:

iPM sites / for reporting to EDWARD

Offer Outcome =

- ▶ **04.70** Delay - counter disaster plan (e.g. epidemic)



Hospital delays

Planned Booking/Admission Date/Offer **delayed by Hospital**

Record the booking/admission delay:

Cerner sites / for reporting to WLCOS

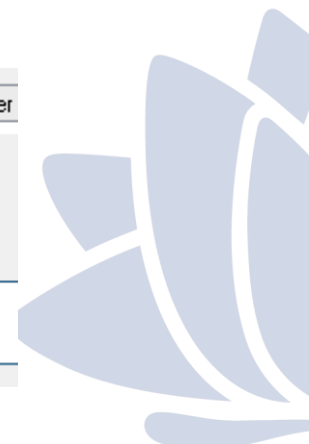
Delay Status = (select most applicable status)

- ▶ **2** Delayed : No theatre
- ▶ **3** Delayed : No bed
- ▶ **4** Delayed : No doctor
- ▶ **5** Delayed : Not specified

Record in the Comments field the reason for the delay and ensure 'COVID-19' is included – eg:

- ▶ No Theatre – COVID-19
- ▶ No Bed – COVID-19
- ▶ No Doctor – COVID-19

Waitlist Booking	Defer/Stage/Change CPC	Delay Details	Removal	Financial	GP/Medical	Other
Reason for delay:	Date of Delay:	Print Documents Indicator:				
Delayed - No Bed	18/03/2020	No				
Comment re Delay:						
18/03/20 - No ICU Bed due to COVID-19						



Patient Suspension (NRFC) periods

Patient-related Cancellations/Postponements – patient unwell

Record the booking/admission delay by recording a Suspension:

iPM sites / for reporting to EDWARD

▶ Patient tested positive for COVID-19:

Create a Suspension (NRFC) period for minimum 14 days (Status Review Date) with Suspension Reason =

- ▶ 81 Unfit: COVID-19 positive

▶ Patient with symptoms +/- known exposure to COVID-19 (no documentation of either positive or negative result):

Create a Suspension (NRFC) period for minimum 14 days (Status Review Date) with Suspension Reason =

- ▶ 82 Unfit: COVID-19 suspected

▶ Asymptomatic patient + known exposure re: COVID-19 (no documentation of either positive or negative result):

Create a Suspension (NRFC) period for minimum 14 days (Status Review Date) with Suspension Reason =

- ▶ 82 Unfit: COVID-19 suspected

Patient Suspension (NRFC) periods

Patient-related Cancellations/Postponements – patient unwell

Record the booking/admission delay by recording a Category D:

Cerner sites / for reporting to WLCOS

▶ Patient tested positive for COVID-19:

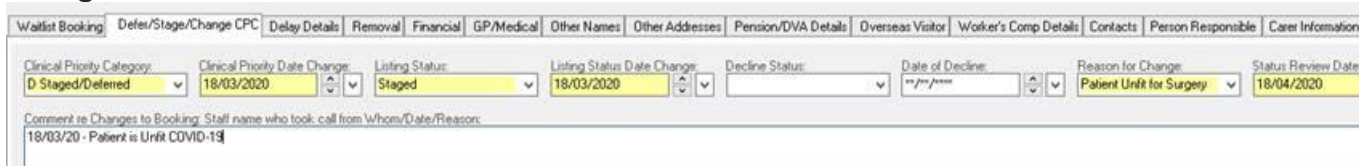
Create a Category 4/D (NRFC) period for minimum 14 days (Status Review Date). Record a note in the Comments field indicating the patient has tested positive for COVID-19.

▶ Patient with symptoms +/- known exposure to COVID-19 (no documentation of either positive or negative result):

Create a Category 4/D (NRFC) period for minimum 14 days (Status Review Date). Record a note in the Comments field indicating the patient has symptoms for/is suspected as having COVID-19.

▶ Asymptomatic patient + known exposure re: COVID-19 (no documentation of either positive or negative result):

Create a Category 4/D (NRFC) period for minimum 14 days (Status Review Date). Record a note in the Comments field indicating the patient has known exposure for/is suspected as having COVID-19.



Waitlist Booking | Defer/Stage/Change CPC | Delay Details | Removal | Financial | GP/Medical | Other Names | Other Addresses | Pension/DVA Details | Overseas Visitor | Worker's Comp Details | Contacts | Person Responsible | Carer Information

Clinical Priority Category:	Clinical Priority Date Change:	Listing Status:	Listing Status Date Change:	Decline Status:	Date of Decline:	Reason for Change:	Status Review Date:
D Staged/Deferred	18/03/2020	Staged	18/03/2020		no form given	Patient Unfit for Surgery	18/04/2020

Comment re Changes to Booking: Staff name who took call from Whom/Date/Reason:
18/03/20 - Patient is Unfit COVID-19

Patient deferrals

Patient-related Cancellations/Postponements – patient deferral

Record the booking/admission deferral by recording a Suspension:

iPM sites / for reporting to EDWARD

- ▶ Asymptomatic patient, no known exposure, however concerned re: COVID-19:
Create a Suspension (NRFC) period noting maximum periods as per the MoH Guideline for their Urgency Category =
 - ▶ 83 Patient: COVID-19 concerned – requested deferral



Patient deferrals

Patient-related Cancellations/Postponements – patient deferral

Record the booking/admission deferral by recording a Category D:

Cerner sites / for reporting to WLCOS

- ▶ Asymptomatic patient, no known exposure, however concerned re: COVID-19:
Create a Category 4/D (NRFC) period noting maximum periods as per the MoH Guideline for their Urgency Category. Record a note in the Comments field indicating the patient is concerned re: COVID-19.

The screenshot displays a patient booking system interface with the following fields and values:

Field	Value
Clinical Priority Category	D Staged/Deferred
Clinical Priority Date Change	18/03/2020
Listing Status	Deferred
Listing Status Date Change	18/03/2020
Decline Status	
Date of Decline	18/03/2020
Reason for Change	Postponed at Patient R...
Status Review Date	01/05/2020
Print Documents Indicator	No

Comment re Changes to Booking: Staff name who took call from Whom/Date/Reason:
18/03/20 - Patient Postponed Due to COVID-19

SurgiNet

For those Districts and Networks (D&Ns) using SurgiNet:

Please liaise with your D&N SurgiNet team and eHealth SurgiNet support manager (Rahelle Mirzarazi) to ensure that theatre session delays/cancellations/deferrals may be recorded within SurgiNet and appropriately interfaced with your PAS to meet the reporting requirements outlined in the previous slides.



Further information:

- ▶ Contact:

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- ▶ NSW Health COVID-19 data collection and reporting requirements intranet site



A photograph of three healthcare workers in a clinical setting. They are wearing light blue scrubs and surgical caps. One worker in the center has a mobile phone clipped to their chest. They appear to be in a discussion. A large, semi-transparent blue graphic with a white question mark is overlaid on the right side of the image. A dark blue horizontal bar is positioned across the middle of the image, containing the word 'QUESTIONS?' in white, bold, sans-serif capital letters.

QUESTIONS?