

HACC Transition to Commonwealth Home Support Programme



The current Home and Community Care (HACC) program is transitioning to the Commonwealth Home Support Programme (CHSP) from 1 July 2015. This change is part of the Commonwealth Aged Care Reforms which aim to provide support services that help older people stay in their homes and communities for longer.

What is the CHSP?

The new CHSP will provide entry-level support services for people aged 65 years and over (or 50 years and over for Aboriginal and Torres Strait Islander people) who need help to remain living independently at home. Under the CHSP, people will be able to access a wide range of CHSP services such as planned respite, delivered meals and domestic assistance. Existing HACC clients will continue to be supported under the CHSP.

What is changing in 2015?

- My Aged Care will become fully operational and will be the central intake point for access to the aged care system, including assessments by the new Regional Assessment Services (RAS) for referral to entry-level Home Support Services (CHSP).
- All clients will be screened using the National Screening and Assessment Form (NSAF) to ensure a nationally consistent and holistic screening and assessment process.
- A centralised client record will be established via My Aged Care to facilitate the collection and sharing of client information.
- My Aged Care Regional Assessment Service (RAS) will be responsible for conducting face-to-face support planning assessments for clients seeking home support services.
- Enhanced service finders that include information about Commonwealth and non-Commonwealth funded services to enable the provision of information about aged care services to clients, service providers and the public.

Is your client potentially CHSP eligible?

Your client must fit the following criteria:

- A frail older person living in the community who is aged 65 years and over or 50 and over for Aboriginal/Torres Strait Islanders; AND
- Requires assistance with activities of daily living to remain living independently within their own home and the community; AND
- Requires assistance due to a long term issue and not an acute issue; AND
- Requires a CHSP service type (examples include nursing, allied health, domestic assistance, personal care, meals or transport); AND
- Is not eligible for provision of the service from another funding source, for example Department of Veteran Affairs, Workers Compensation or Life Time Care and Support.

How can you assist clients to access the CHSP?

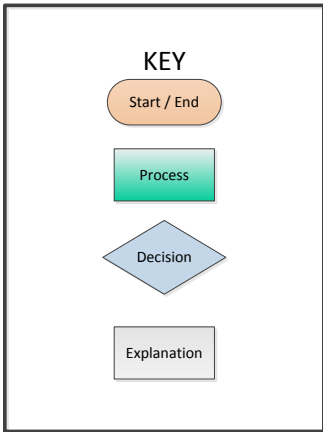
From 1 July 2015, simply direct your potentially eligible clients through the My Aged Care gateway for an assessment. See the referral pathway over the page for further information on referring clients to services. You can refer clients via the Web Form located on the My Aged Care website or contact My Aged Care contact centre on **1800 200 422**.

More information about the Aged Care Reforms

For more information about the Aged Care Reforms, frequently asked questions and information sheets visit the following websites:

- NSW Health – Aged Care and Community Care:
<http://www.health.nsw.gov.au/agedcare/>
- Department of Social Services – Ageing and Aged Care:
<https://www.dss.gov.au/our-responsibilities/ageing-and-aged-care>
- My Aged Care:
<http://www.myagedcare.gov.au/>

Community Health Services Referral Pathway



- **Does client require one of the following services?**
- Nursing
 - Podiatry
 - Occupational Therapy
 - Physiotherapy
 - Social Work
 - Counselling (social worker/psychologist)
 - Speech Pathology
 - Dietitian/Nutritionist
 - Meals
 - Other Food Services
 - Transport
 - Domestic Assistance
 - Personal Care
 - Home Maintenance
 - Home Modifications
 - Social Support-Individual
 - Social Support-Group (formerly CBCD)
 - Goods, Equipment and Assistive Technology.

