





This communique provides an update to work being undertaken by the Ministry of Health, Local Health Districts (LHDs) and contracted non-government organisations (NGOs), on improving contractual arrangements for the delivery of alcohol and other drug (AOD) treatment services.

Core performance indicators	Performance reporting	Performance indicator resources	NGO contract consolidation
			
<p><b>Progress</b></p> <ul style="list-style-type: none"> <li>✓ 5 new performance indicators (PIs) in NGO AOD treatment service contracts.</li> <li>✓ Overall, the number of PIs in contracts have been reduced, in some cases substantially. We acknowledge during this transition phase, for some NGOs the new PIs add to existing PIs without any streamlining, resulting in an increase in PIs which we plan to reduce over time.</li> <li>✓ The majority of NGOs already meet the requirements of the new PIs.</li> </ul>	<p><b>Progress</b></p> <ul style="list-style-type: none"> <li>✓ Reporting frequency has moved from quarterly to 6-monthly for the majority of contracts.</li> <li>✓ A standard core PI report template is available for NGOs and contract managers.</li> <li>➤ <i>Download the template from the NADA website <a href="#">here</a> and discuss with your contract manager or contracted NGO for local adjustment if needed.</i></li> </ul>	<p><b>Progress</b></p> <ul style="list-style-type: none"> <li>✓ Resources are available to support understanding and meeting of the core PIs.</li> <li>➤ <i>Download the indicator specifications, fact sheets and FAQs from the Ministry of Health website <a href="#">here</a> and the NADA website <a href="#">here</a>.</i></li> </ul>	<p><b>Progress</b></p> <ul style="list-style-type: none"> <li>✓ Commenced planning for consolidation of contracts with a pilot group of NGO contracts for the purpose of reducing administrative burden for all parties.</li> </ul>
<p><b>We're still working on...</b></p> <ul style="list-style-type: none"> <li>→ Reducing and streamlining the number of PIs.</li> <li>→ Finalising a NGO Minimum Data Set (MDS) report for service and contract managers to support reducing the number of PIs that focus on service activity and client demographics.</li> <li>→ Exploring how we develop service specific PIs.</li> </ul>		<p><b>We're still working on...</b></p> <ul style="list-style-type: none"> <li>→ Finalising a clinical incident recording template, clinical incident performance report template, and better articulating clinical incident management roles and responsibilities for the Ministry, LHDs and NGOs.</li> </ul>	<p><b>We're still working on...</b></p> <ul style="list-style-type: none"> <li>→ Identifying legal and administrative implications of contract consolidation across multiple funding programs and contract managers.</li> </ul>

The NGO State-wide AOD Working Group with representatives from contracted NGOs, LHDs, primary health networks, NADA and the Ministry continues to provide a forum to work through contracting improvements.

Contact us for more information about the Group or about improving contractual arrangement activities.

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