

NGO AOD PERFORMANCE INDICATOR SPECIFICATIONS

AOD-Core 4 Clinical incident management



Indicator	AOD-Core 4 Clinical incident management
Version number	1.0
Descriptor	The funded service has a clinical incident management system in place which aligns with NSW Health clinical incident management policy and guidelines.
Intended outcome	<p>The clinical incident management system ensures clinical incidents are identified, appropriately responded to, reported, and information is used to improve the safety and quality of care. The funded service has a process in place for communicating serious clinical incidents to the local health district and/or Ministry of Health at the time of the incident.</p> <p>Clinical incident data is analysed and collated in reports for internal and external use.</p>
Data and evidence reporting requirements	<ol style="list-style-type: none"> 1. Current clinical incident policy and protocol/s <p>and</p> <ol style="list-style-type: none"> 2. Recent clinical incident data analysis and trend report and improvement plans.
Reporting frequency	Commencing 2019, organisations to report six (6) monthly no later than the 21st day of the month following the six month period of collection.
Inclusions	All non-government organisations funded by NSW Health for the delivery of alcohol and other drug treatment services.
Exclusions	Alcohol and other drug services funded by NSW Health other than treatment services, including those that are primarily educational or preventative.
Related NSW Health policies and guidelines	<ul style="list-style-type: none"> - NSW Health Policy Directive 2014_004 Incident Management Policy - NSW Health Protocol for Clinical Incident Management for NGOs Funded for AOD Treatment (under development)