

NGO AOD PERFORMANCE INDICATOR SPECIFICATIONS

AOD-Core 5 Client discharge and transfer of care



Indicator	AOD-Core 5 Client discharge and transfer of care
Version number	1.0
Descriptor	The funded service has a system in place for safe and effective discharge and transfer of care of clients, which aligns with NSW Health policy and guidelines.
Intended outcome	The discharge and transfer of care system ensures collaborative and continuing care is facilitated with the client throughout the treatment encounter to meet client needs. All clients have documented discharge and transfer of care plans identified, informed by a risk framework, documented and implemented.
Data and evidence reporting requirements	<ol style="list-style-type: none"> 1. Development of a client discharge and transfer of care policy and protocol/s and 2. Development of a client file audit report identifying percentage of clients with a planned or known discharge/transfer of care, which had a discharge/transfer of care plan documented.
Reporting frequency	Commencing 2019, organisations to report six (6) monthly no later than the 21st day of the month following the six month period of collection.
Inclusions	All non-government organisations funded by NSW Health for the delivery of alcohol and other drug treatment services.
Exclusions	Alcohol and other drug services funded by NSW Health other than treatment services, including those that are primarily educational or preventative.
Related NSW Health policies and guidelines	<ul style="list-style-type: none"> - GL2008_011 Drug and Alcohol Withdrawal Clinical Practice Guidelines - NSW - GL2008_09 Drug and Alcohol Psychosocial Interventions Professional Practice Guidelines - Non-government Organisation Alcohol and Other Drugs Treatment Service Specifications (2017) - NSW Clinical Guidelines: Treatment of Opioid Dependence (scheduled for release 2018)