

Health Employees' (State) Award 2024

INDUSTRIAL RELATIONS COMMISSION OF NEW SOUTH WALES

Application by Health Secretary, NSW Ministry of Health.

(No. IRC 242851 of 2024)

Before President Taylor

26 November 2024

AWARD

HEALTH EMPLOYEES' (STATE) AWARD 2024

AWARD

PART A

Arrangement

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PART A

1. Definitions

Unless the context otherwise indicates or requires the several expressions hereunder defined shall have their respective meanings assigned to them: -

- (i) "ADA" means the adjusted daily average of occupied beds calculated in accordance with the following formula:

ADA = Daily Average + Neo-natal Adjustment + Non-inpatient Adjustment

Where:

Daily =
$$\frac{\text{Total Occupied Bed Days for Period Less Unqualified Baby Bed Days}}{\text{Number of Days in the Period}}$$

Average

Neo-natal =
$$\frac{\text{Total Bed Days of Unqualified Babies for the Period}}{2 \times \text{Number of Days in the Period}}$$

Adjustment

Non inpatient =
$$\frac{\text{Total NIOOS Equivalents for the Period}}{10 \times \text{Number of Days in the Period}}$$

Adjustment

Note: Total NIOOS Equivalents for the Period equals the individual NIOOS plus the equivalent number of Group NIOOS (Non-inpatient Group Sessions x 1.3) plus the equivalent number of Dental NIOOS (Non-inpatient Dental Flow x 3.8)

- (ii) "Aide" means a person appointed as such who is wholly or substantially engaged in all or any of the following duties:
 - (a) media making;
 - (b) preparation of solutions etc. of a routine character;
 - (c) washing, sorting, classifying, decontaminating or packing of glassware, slides, instruments or other equipment;
 - (d) filing or packing of medicinal preparations and issuing of ward pharmacy stocks; or
 - (e) other duties of a similar nature.
- (iii) "Anaesthetic and Operating Theatre Technician" means a person employed as such who is wholly or mainly engaged in assembling, checking, maintaining and monitoring anaesthetic equipment before, during, and after operation.
- (iv) "Animal Technician" means a person appointed as such who is required to assist in medical procedures with animals such as surgical techniques, production of disease, anaesthesia and post-operative care.
- (v) Apprentices -
 - (a) "Adult Apprentice" means any person entering on an apprenticeship or continuing in an apprenticeship (including a probationary or trainee apprenticeship) on or after their twenty-first birthday.
 - (b) "Apprentice" means an employee who is party to an apprenticeship contract and includes a person who is employed as an apprentice but in respect of whom an apprenticeship contract is not yet in force.
 - (c) "Apprenticeship" means an apprenticeship established under Division 2 of Part 2 of the *Apprenticeship and Traineeship Act 2001*.
 - (d) "Apprenticeship Trade Course" means the trade course provided by the Department of Technical and Further Education or its successors which is appropriate to the trade classification of an apprentice. These courses are presently known as the "Commercial Cookery Trade Course" and the "Parks and Gardens Trade Course".
- (vi) "Boiler Attendant" (with Maintenance of Plant) means a person employed as such who is the holder of a boiler certificate and whose ordinary duties include, in addition to the maintenance of low pressure boilers, responsibility for the maintenance of all steam services and plant within the hospital.

(vii) Care Service Employees

- (a) Grade 1 - New Entrant - means an employee with less than 500 hours' relevant work experience who performs basic duties under direct supervision. Such employees perform routine functions requiring understanding of clear rules and procedures. Work is performed using established practices, procedures and instructions, including compliance with documentation requirements as determined by the employer. Problems should be referred to a more senior staff member.

Indicative tasks an employee at this level may perform are as follows:

Typical Duties:

Care Stream	Support Stream	Maintenance Stream
Carry out simple tasks under supervision to assist a higher grade employee attending to the personal needs of patients.	General assistance to higher grade employees in the full range of domestic duties.	General labouring assistance to higher-grade employees in the full range of gardening and maintenance duties.

- (b) Grade 1 - means an employee who works under limited supervision individually or in a team environment. Employees at this level work within established guidelines including compliance with documentation requirements as determined by the employer. In some situations detailed instructions may be necessary. Indicative tasks an employee at this level may perform are as follows.

Typical Duties:

Care Stream	Support Stream	Maintenance Stream
Under limited supervision, provide assistance to patients in carrying out simple personal care tasks which shall include but not be limited to: <ul style="list-style-type: none">- Supervise daily hygiene e.g. assisting with showers or baths, shaving, cutting nails;- lay out clothes and assist in dressing;- make beds and tidy rooms;	Performance under limited supervision of the full range of domestic duties including but not limited to: <ul style="list-style-type: none">- General cleaning of accommodation food service and general areas;- General waiting, table service and clearing duties;- Assistance in the preparation of food, including the cooking and/or preparation of light refreshments;	Performance under limited supervision of labouring duties associated with gardening and general maintenance activities, including but not limited to: <ul style="list-style-type: none">- Sweeping;- Hosing;- Garbage collection and disposal; keeping the outside of buildings clean and tidy;- Mowing lawns and assisting gardening staff in labouring.

- (c) Grade 2 - means an employee with relevant experience who works individually or in a team environment and is responsible for the quality of their own work, subject to general supervision, including compliance with documentation requirements as determined by the employer. Indicative tasks an employee at this level may perform are as follows.

Typical Duties:

Care Stream	Support Stream	Maintenance Stream
Provide a wide range of personal care services to patients, under limited supervision and in accordance with the patient's Care Plan, including: <ul style="list-style-type: none">- Assist and support patients with medication utilising medication compliance aids;- Simple wound dressing;	Assist a higher grade worker in the planning, cooking and preparation of the full range of meals. Drive a sedan or utility.	Undertake basic repairs to buildings, equipment, appliances, and similar items not calling for trades skills or knowledge. Work with and undertake limited coordination of the work of other maintenance workers. Perform gardening duties.

- Implementation of continence programs as identified in the Care Plan;
- Attend to routine urinalysis, blood pressure, temperature and pulse checks;
- Blood sugar level checks etc and assist and support diabetic patients in the management of their insulin and diet, recognising the signs of both Hyper and Hypo-Glycemia.
- Recognise, report and respond appropriately to changes in the condition of patients, within the skills and competence of the employee and the policies and procedures of the organisation.
- Assist in the development and implementation of patient care plans
- Assist in the development and implementation of programs of activities for patients.

(viii) "Cardiac Technician" means a person who performs ECGs, Exercise Stress Testing and Holter Loop Recorders.

(ix) "Cardiac Technologist - Grade 1" means a person who has attained a Bachelor of Science Degree or qualifications or competencies deemed equivalent by the employer and may be required to perform ECGs, Exercise Stress Testing, Holter-Loop event recorders as well as VVI pacemakers, dual chamber pacing/cardiac catheter and Implantable Cardiac defibrillators (ICDs).

(x) "Cardiac Technologist - Grade 2" means a person who has attained a Post Graduate Degree in Sonography or qualifications or competencies deemed equivalent by the employer and performs Cardiac Sonography or Electrophysiological Studies (EPS).

(xi) "Central Linen Service" is a laundry which supplies a linen service to two or more separate hospitals.

(xii) "Centralised Food Production Unit (CFPU)" means a centralised food production unit established by a Health Service or the employer that produces and supplies bulk food produce in advance.

The CFPU produces but is not limited to cook chill food in the form of extended life cook chill and/or short shelf life cook chill product. The CFPU can also produce bulk food as cook freeze product, and as prepared non-cooked items including but not limited to items such as salad vegetables, fruit, desserts, prepared cold meats etc. This food is produced using such technologies as Extended Life Cook Chill (ELCC), Short Term Cook Chill (STCC) and Cook Freeze (CF) and distributed to receiving/finishing and satellite kitchens which may be within or adjacent to the CFPU or off site.

(xiii) "CFPU Chef" means a person appointed to such a position in a CFPU and who is accountable for the preparation, production and portioning of bulk food products and other non-cooked items in the CFPU. The CFPU Chef is responsible for the supervision of staff.

(xiv) "CFPU Cook"

(a) Level 2 - means a person appointed to such a position in a CFPU and who is responsible for the preparation, production and portioning of bulk food products and other non-cooked items and associated food production tasks. The CFPU Cook is responsible for the supervision of employees working in the above processes.

(b) Level 1 - means a person appointed to such a position in a CFPU and under the supervision of a CFPU Cook Level 2 who assists in the preparation, production and portioning of bulk food products and other non-cooked items.

(xv) "Chef" means a person employed as such in a hospital with a daily average of occupied beds of not less than 100 and who may be required by the employer to supervise staff, give any necessary instruction in

all branches of cooking and be responsible for requisitioning stores required for the preparation and serving of meals.

The average daily number of meals prepared and served by the kitchen or kitchens for which the chef is responsible shall determine their grading as follows:

Grade A - 2,000 or more

Grade B - 1,000 and less than

2,000 Grade C - less than 1000

- (xvi) "Chief Cardiac Technologist" means a person who can perform all the functions of a Cardiac Technologist and who is responsible for the management of the department including the development of operational protocols.

(xvii)

- (A) "Cook (Grade A)" means a person employed as a cook in a hospital having at the preceding 30 June and ADA of 50 or more occupied beds and who is working in a kitchen in which meals are prepared for an average of 100 or more persons and who is principally engaged, other than as an assistant to another cook, either:

- (a) on the cooking of meats, poultry and fish; or
- (b) on the cooking of cakes, pastries and sweets; or
- (c) on a combination of work specified in (a) and (b), of this subclause; or
- (d) on relieving a chef or other cooks engaged on the work specified in (a), (b) or (c) of this subclause; or
- (e) as a cook responsible for supervising the work of other cooks in the kitchen.

In respect of the hospitals specified hereunder, Cook Grade A means a person employed as a cook in the following kitchens:

The Sydney Hospital: Main kitchen and main nurses' home

kitchen Prince of Wales Hospital: Main kitchen

Royal Prince Alfred Hospital: Main kitchen and diet kitchen

General Hospital: Main kitchen

The Royal Alexandra Hospital for Children: Main

kitchen The Royal North Shore Hospital: Main kitchen

who is principally engaged, other than as an assistant to another cook; either

- (a) on the cooking of meats, poultry and fish; or
- (b) on the cooking of cakes, pastries and sweets; or
- (c) on a combination of the work specified in (a) and (b) of this paragraph; or
- (d) on relieving a chef or other cooks engaged on the work specified in subparagraphs (a), (b) or (c) of this paragraph; or

- (e) as a cook responsible for supervising the work of other cooks in a kitchen where meals are prepared for an average of 100 or more persons.

Provided that subparagraphs (a), (b), (c) and (d) of this paragraph immediately above shall have no application in respect of cooks in the diet kitchen of the General Hospital of the Royal Prince Alfred Hospital.

- (B) "Cook (Grade B)" means a person employed as a cook, other than a chef, cook (Grade A), or an assistant cook.
- (xviii) "Employer" means the Secretary of the Ministry of Health exercising functions on behalf of the Government of New South Wales.
- (xix) "Forensic Mortuary Technician" means a person responsible for undertaking a range of duties to assist with the completion of forensic autopsies under the supervision and general direction of the medical officer responsible for the autopsy. They will be responsible for using their technical skills, knowledge and experience to assist the medical officer to undertake medical examination. A Forensic Mortuary Technician will be required to hold a minimum qualification equivalent to Certificate Level IV in a relevant field as determined by NSW Health. They will be responsible for the following:
 - (a) Removal of body parts under supervision;
 - (b) Reconstructions, including complex reconstructions under supervision;
 - (c) Assist with and undertake collection and sending away of samples for analysis, including filing and distribution;
 - (d) Participate in DVI;
 - (e) The use of CT scanning or X-Ray;
 - (f) Photography of deceased persons;
 - (g) Recording, storing and management of unblocked tissue;
 - (h) Whole organ and tissue receipt, repatriation, packaging, storage, retention and transportation;
 - (i) The management of deceased persons, including destitute persons, that encompasses timely management, admission, storage and release, and preparation of for identification and viewing;
 - (j) Participate in quality control and audit activities;
 - (k) Mortuary maintenance, cleaning, ordering, stocking and restocking;
 - (l) Training of Autopsy Assistants and Forensic Mortuary Technicians; and
 - (m) Other duties within the scope of the Post Mortem Assistant classification.
- (xx) A Senior Forensic Mortuary Technician may work under the general direction of the medical officer and may be responsible for supervising the Forensic Mortuary Technicians. They will be required to hold a minimum qualification at least equivalent to a Diploma in a relevant field, as determined by NSW Health. They will be responsible for the following:
 - (a) Removal of any/all body parts;
 - (b) Advanced reconstructions;
 - (c) The use of CT scanning or x-ray;
 - (d) Coordinate and undertake photography of deceased persons;

- (e) Coordinate and lead team members in DVI activities;
 - (f) Coordinate and undertake collection and sending away of samples for analysis, including filing and distribution;
 - (g) The coordination, monitoring and management of deceased persons including timely management, admission, storage and release and preparation of for identification and viewing;
 - (h) Quality control and audit activities;
 - (i) Coordinate mortuary maintenance, cleaning, ordering, stocking and restocking;
 - (j) Coordinate training of Post Mortem Assistants and Forensic Mortuary Technicians;
 - (k) Participate into the development of procedures and guidelines for mortuary operating procedures;
 - (l) Technical supervision of Post Mortem Assistants and Forensic Mortuary Technicians, including staff development;
 - (m) Supervisory activities related to mortuary functions;
 - (n) Participate in autopsy related research;
 - (o) Participate in professional development activities where required, including presentation at seminars; and
 - (p) Other duties and functions without limitation within the scope of the Post Mortem Assistant and/or Forensic Mortuary Technician classifications.
- (xxi) "Gardener" means a person employed as such whose duties include any or all of the following, namely, propagation of seeds, planting out, pruning and shaping of trees and shrubs, layout of gardens and general gardening duties.
- (xxii) "Head Gardener" means a person employed as such who, in addition to performing gardening duties is required as part of his/her ordinary duty to supervise and control a staff of not less than three others, one of whom is a gardener.

(xxiii)

"Health and Security Assistant" means a person who has a Class 1A security licence under the *Security Industry Act 1997* and who has the following responsibilities:

- (i) Undertakes all security related duties of a security officer as directed by the employer; and
- (ii) In addition:
 - (a) Undertakes limited duties associated with the care of patients and the provision of general assistance in wards; and/or
 - (b) Cleaning duties; and/or
 - (c) Undertaking routine clerical/administrative work (Level 1); and/or
 - (d) The primary functions usually undertaken by the classification of Hospital Assistant Grade 1,2 or 3; and/or
 - (e) The primary functions of any other classification of staff agreed to between the employer and the Union

Where a Health and Security Assistant, during a shift, has the responsibility of being able to be involved in an immediate response to manage aggressive individuals and related security incidents, they must be able to immediately interrupt or cease their current activity in order to provide that response.

Where a Health and Security Assistant is recruited as part of a Ministry of Health co-ordinated recruitment campaign they can be employed for a period of four months without a class 1A security licence, but cannot continue to be employed for longer than four months without a licence. During the time prior to obtaining a 1A security licence they cannot undertake the duties set out in (i) above.

(xxiv) "Health Service" means a Local Health District constituted under section 8 of the *Health Services Act* 1997, a Statutory Health Corporation constituted under section 11 of that Act, an Affiliated Health Organisation constituted under section 13 of that Act and the Public Health System Support Division of the NSW Health Service, as amended from time to time.

(xxv) "Heart/Lung Assistant" means a person employed as such and who assists the Heart/Lung Technician in the assembly, dismantling and cleaning of heart/lung equipment.

(xxvi) "Heart/Lung Technician" means a person employed as such and whose duties require them to be skilled in the assembly, operation, dismantling and cleaning of heart/lung machines and the operation of cardiac monitoring equipment.

(xxvii)

"Home Supervisor" means a person employed as such who is required to supervise resident staff quarters.

(xxviii)

"Hospital" means a public hospital as defined in section 15 of the *Health Services Act* 1997, as amended or varied from time to time.

(xxix) "Hospital Assistant" -

(a) Grade I means an employee appointed as such who is required to perform general cleaning duties and other duties of a house-hold-chore type, excepting those specified in the definition of Hospital Assistant, Grade II. Without limiting the generality of the foregoing, it shall include duties traditionally associated with the former classifications of Ward Assistant (save as to those duties specified in the definition of Hospital Assistant, Grade II), Maid, Seamstress, and/or Female Attendant.

(b) Grade II means an employee, male or female, appointed as such who is required to perform, in addition to the duties appropriate to a Hospital Assistant, Grade I, duties such as high cleaning, outside cleaning, stripping and/or sealing of floors, portering of patients and/or heavy equipment, etc, loading and/or unloading of commercial-type washing machines, cleaning of tooth and vomit bowls, sanitising of bed pans and other equipment, the cooking and/or preparing of light refreshments (e.g., eggs, toast, salads), making unoccupied beds. Without limiting the generality of the foregoing it shall include duties traditionally associated with the former classifications of Dressmaker, Kitchenman, Laundry Employee (male), Laundry Employee-Female, Porter (all grades), Porter/Cleaner (all grades), Lift Attendant, Laboratory Attendant-Male, Attendant-Vehicle Parking, General Useful, Incinerator Attendant, Gardener's Labourer, General Reliever (male).

(c) Grade III means an employee appointed as such who is required to perform any of the duties previously performed by persons appointed under the classifications of Storeman, Handyman, Assistant Cook, Patrol Officer or Operating Theatre Orderly.

(xxx) "Laundry Assistant Foreperson" means a person employed as such in a hospital with an ADA of occupied beds of not less than 100 beds and who is regularly required to assist in the supervision of laundry staff.

(xxxi) "Leading Hand" means an employee who is placed in charge of not less than two (2) other employees of substantially similar classification but does not include an employee whose classification denotes supervisory responsibility.

(xxxii)

"Linen Supply Officer" means a person appointed as such who is required, in hospitals where linen is supplied from a central linen service, to be in control of the linen store, be responsible for linen stocks in wards and departments and the requisitioning of linen from the central linen service.

(xxxiii)

"Maintenance Supervisor (Non-Tradesman)" means a person employed as such: and

- (a) who assists the engineer in the supervision of staff and the general maintenance work of the hospital and, in addition, relieves them during their absence, or
- (b) who, where there is no engineer, is responsible for the operation of the steam raising plant and general maintenance work.

(xxxiv)

"Museum Technician" means a person appointed as such who is responsible for the preservation, maintenance and cataloguing of museum and pathological specimens.

(xxxv)

A "Patient Transport Officer" is an employee who at the time of appointment holds a minimum current Basic Life Support accreditation or equivalent or who has successfully completed any other relevant training and work experience as determined by the employer to become a Patient Transport Officer. Such an employee may be required to successfully complete further instruction/in-service courses necessary for Patient Transport Officers as determined by the employer and as provided by the employer.

This category of employee will be involved in patient transport using basic life support skills.

This definition does not apply to HealthShare Patient Transport Officers captured under the 'HealthShare NSW Patient Transport Officer (State) Award 2022' as varied or amended from time to time.

This definition is effective from 4 April 2023 (391 IG 1195)

(xxxvi)

"Pharmacy Assistants"

- (a) Pharmacy Assistant Grade 1 - means a person appointed as such who is engaged in drug distribution duties, hospital pharmacy production and dispensing activities under the supervision of a Registered Pharmacist and/or Pharmacy Technician.
- (b) Pharmacy Assistant Grade 2 - means a person appointed as such who is engaged in drug distribution duties, hospital pharmacy production and dispensing activities under the supervision of a Registered Pharmacist and/or Pharmacy Technician, and who holds a qualification in a relevant field recognised by the Pharmaceutical Society of Australia or up to the level of Certificate III in Community Pharmacy issued by a Registered Training Organisation or has qualifications deemed by the employer to be equivalent.

(xxxvii)

"Pharmacy Technician Grade 1" means a person appointed to such a position and who has successfully completed a qualification in a relevant field recognised by the Pharmaceutical Society of Australia or up

to the level of Certificate III issued by a Registered Training Organisation in Hospital and Community Pharmacy (e.g. Charles Sturt University) or has qualifications deemed by the employer to be equivalent.

(xxxviii)

"Pharmacy Technician - Grade 2" means a person who is appointed to such a position and who has successfully completed a nationally recognised Pharmacy Technician Certificate Course at Certificate Level IV or has qualifications deemed by the employer to be equivalent. Such person is under the supervision of a Pharmacist and/or a more senior Pharmacy Technician.

(xxxix)

"Pharmacy Technician - Grade 3" means a person who has successfully completed a nationally recognised Pharmacy Technician Certificate Course at Certificate Level IV or has qualifications deemed by the employer to be equivalent, has relevant pharmacy experience and displays competency in performing complex tasks under supervision of a Pharmacist in specialist areas of practice such as, but not limited to, cytotoxic drug reconstitution, sterile production, clinical trials, information systems management, etc. This position may also be supervised by a Grade 4 Pharmacy Technician. This classification may operate in a supervisory capacity such as in a Deputy Senior/Second-in-Charge position. Jobs at this level have greater responsibilities than those at Grade 1 and 2.

(xl) "Pharmacy Technician - Grade 4" means a person appointed to such a position who has successfully completed a recognised Pharmacy Technician Certificate at Certificate Level IV or has qualifications deemed by the employer to be equivalent, and who has extensive experience working within a pharmacy as a Pharmacy Technician Grade 2 and/or Grade 3 and has accredited qualifications in management studies of a formal nature recognised by the Health Service (these studies may be conducted by the Health Service on a local internal basis). Generally, the position would be primarily responsible for the management of all Pharmacy Technicians and Pharmacy Assistants in a large unit. The position would carry responsibility for the effective management and development of pharmacy support services under the direction of the Director or Deputy Director of Pharmacy. Participate on departmental committees and continuous education/ management training programs. Inherent in this position is the ability to display competency in performing complex tasks with limited supervision.

(xli) "Post Mortem Assistant" means a person employed as such who assists in the performance of not less than 200 post mortems per year, and whose duties may require them to remove organs under the supervision of a Medical Officer.

(xlii) "Residential Services Assistant" means a person other than a registered nurse, enrolled nurse or residential care nurse, who is employed in the delivery of domestic services to clients in residential settings conducted by or on behalf of hospitals or area health services, and which are located either in the general community or in the grounds of hospitals excepting any "off-campus" or "satellite" group homes generated from the Weemala Unit of the Royal Rehabilitation Service.

(xliii) "Senior Anaesthetic and Operating Theatre Technician" is a person holding the Diploma issued by the Society of Anaesthetic and Operating Theatre Technicians who has a minimum of two years post-graduate service as an Anaesthetic and Operating Theatre Technician and is in charge of two or more Anaesthetic and Operating Theatre Technicians.

(xliv) "Senior Cardiac Technologist" means a person who can perform all duties of Cardiac Technologist Grade 1 and assists the Chief Cardiac Technologist with management, either through:

undertaking supervisory duties in a Deputy or Second in Charge role overseeing other Cardiac Technicians and/or Cardiac Technologists;

and/or

having responsibility for the day to day running of a discrete function within the department.

(xlv) "Senior Security Officer" means a person appointed as such who undertakes the duties of a security officer and in addition performs such duties as the operation of specialised security equipment, leading

teams and training. Persons in this position are to hold a current security licence at the appropriate level to perform the above duties and be able to use discretionary judgement in relation to the assessment of security risks within a healthcare environment.

(xlv) "Sterilisation Technician - Grade 1" means a person who is primarily involved in the sterilisation of hospital equipment and utensils and who is employed in a Sterile Supply Department of the Health Service. At this level the technician will be performing routine basic tasks and is under routine supervision.

(xlvii) "Sterilisation Technician - Grade 2" means a person who has completed a Certificate in Sterilisation Technology at TAFE and is performing more complex tasks than a Grade 1 employee under only general supervision.

(xlviii)

"Sterilisation Technician - Grade 3" means a person who performs the duties of a Sterilisation Technician - Grade 2 who in addition is in a supervisory position or performing specialised tasks at a high degree of competency.

(xlix) "Surgical Dresser" means an employee who is required to undertake advanced duties associated with the care of patients such as special enemas, catheterisation, bowel lavation, and/or other specialised work in wards and theatres.

(l) "Team Leader, Central Linen Service" A person appointed as such who can undertake a range of duties utilising approved workplace operating procedures within a Central Linen Service. This may include duties involved in the sorting, preparation, laundering and folding of linen items, as well as the inspection, repair and finishing of such linen items. In addition, the position will be responsible for the operational activities of a team of Hospital Assistants Grade 2 and their production outputs. The position holder will be required to exhibit team leadership, and an ability to assist and mentor other employees.

(li) "Technical Assistant Grade II" means a person appointed as such who is wholly or substantially engaged in routine laboratory procedures of a technical or special nature including routine bio-chemical, bacteriological or haematological tests or counts.

(lii) A "Trainee Patient Transport Officer" is an employee who is undertaking relevant training and work experience as determined by the employer to become a Patient Transport Officer. Under the supervision of a Patient Transport Officer or Patient Transport Nurses Escort, this category of employee is involved in patient transport using basic life support skills.

This definition does not apply to HealthShare Trainee Patient Transport Officers captured under the 'HealthShare NSW Patient Transport Officer (State) Award 2023' as varied or amended from time to time.

This definition is effective from 4 April 2022.

(liii) "Union" means the Health Services Union NSW.

(liv) "Wardsperson" means an employee who is required to undertake limited duties associated with the care of patients such as pre-operative shaves, routine enemas, bathing of patients, general assistance in wards and cleaning duties.

2. Salaries and Wages

Employees shall be paid not less than as set in Table 1 - Salaries, of Part B, Monetary Rates.

3. Leading Hands

An employee appointed as leading hand who in addition to their ordinary duties, is in charge of not less than two other employees shall be paid an allowance above their ordinary rate as set out in Table 2 - Allowances, of Part B, Monetary Rates.

4. Exemptions

This Award shall not apply to:

- (i) Members, novices or aspirants of religious orders in public hospitals, the names of whom are included or hereafter shall be included in the third schedule to the *Health Services Act 1997*.
- (ii) Employees of Stewart House Preventorium

5. Conditions of Service

The *Health Employees Conditions of Employment (State) Award 2023*, as varied or replaced from time to time, shall apply to all persons covered by this Award.

In addition, the *Health Industry Status of Employment (State) Award 2023*, as varied or replaced from time to time, shall also apply to relevant employees.

6. Dispute Resolution

The dispute resolution procedure of the said *Health Employees Conditions of Employment (State) Award 2023*, as varied or replaced from time to time, shall apply.

7. Anti-Discrimination

- (i) It is the intention of the parties bound by this Award to seek to achieve the object in section 3(f) of the *Industrial Relations Act 1996* to prevent and eliminate discrimination in the workplace. This includes discrimination on the grounds of race, sex, marital status, disability, homosexuality, transgender identity, age and responsibilities as a carer.
- (ii) It follows that in fulfilling their obligations under the dispute resolution procedure prescribed by this Award the parties have obligations to take all reasonable steps to ensure that the operation of the provisions of this Award are not directly or indirectly discriminatory in their effects. It will be consistent with the fulfillment of these obligations for the parties to make application to vary any provision of the Award which, by its terms or operation, has a direct or indirect discriminatory effect.
- (iii) Under the *Anti-Discrimination Act 1977*, it is unlawful to victimise an employee because the employee has made or may make or has been involved in a complaint of unlawful discrimination or harassment.
- (iv) Nothing in this clause is to be taken to affect:
 - (a) any conduct or act which is specifically exempted from anti-discrimination legislation;
 - (b) offering or providing junior rates of pay to persons under 21 years of age;
 - (c) any act or practice of a body established to propagate religion which is exempted under section 56(d) of the *Anti-Discrimination Act 1977*;
 - (d) a party to this Award from pursuing matters of unlawful discrimination in any State or Federal jurisdiction.
- (v) This clause does not create legal rights or obligations in addition to those imposed upon the parties by the legislation referred to in this clause.

NOTES -

- (a) Employers and employees may also be subject to Commonwealth anti-discrimination legislation.
- (b) Section 56(d) of the *Anti-Discrimination Act 1977* provides:

"Nothing in this Act affects ... any other act or practice of a body established to propagate religion that conforms to the doctrines of that religion or is necessary to avoid injury to the religious susceptibilities of the adherents of that religion.

8. No Extra Claims

The Commission makes this Award on the basis that the parties have provided the following undertaking: Other than as provided for in the *Industrial Relations Act 1996*, there shall be no further claims/demands or proceedings instituted before the Industrial Relations Commission of New South Wales for extra or reduced wages, salaries, rates of pay, allowances or conditions of employment with respect to the employees covered by the Award that take effect prior to 30 June 2025 by a party to this Award.

For the avoidance of doubt, the Parties may, during the term of this Award, discuss additional opportunities for system improvements and, if agreed, a further pay increase may be provided to recognise the contribution of employees to those system improvements.

9. Area, Incidence and Duration

- (i) This Award takes effect from 1 July 2024 and shall remain in force for a period of one year. The rates and allowances in the second column in the tables of Part B - Monetary Rates will apply from the first full pay period on or after (ffppoa) 1 July 2024.
- (ii) This Award rescinds and replaces the *Health Employees (State) Award 2023* published 25 August 2023 (394 I.G. 1538) and all variations thereof.
- (iii) This Award shall apply to persons employed in classifications contained herein employed in the New South Wales Health Service under section 115(1) of the *Health Services Act 1997*, or their successors, assignees or transmittes, excluding the County of Yancowinna.

Part B

MONETARY RATES

In the period 1 July 2024 to the commencement of the first full pay period on or after 1 July 2024, the

applicable rates of pay are those that applied immediately prior to the first full pay period on or after 1 July 2024.

Table 1 – Salaries

Classification	Rate from ffppoa 1/07/2024 Per week \$
Medical/Technical Group	
Aides	
1st Year	1143.68
2nd Year	1164.20
Thereafter	1186.11
Technical Assistant Grade 1	
1st Year	1164.20
2nd Year	1186.11
Thereafter	1211.45
Technical Assistant Grade 2	
1st Year	1186.11
2nd Year	1211.45
Thereafter	1231.54
Cytology Scanner	
Trainee Cytology Scanner	
1st Year	1080.88
On completion of 12 months' satisfactory service and the issue of a certificate by the hospital that the Trainee is competent to carry out the full range of duties of a scanner, a Trainee shall be entitled to be classified as Cytology Scanner, 1st year.	
Cytology Scanner	
1st Year	1186.11
2nd Year	1211.45
Thereafter	1231.54
Pharmacy	
Pharmacy Assistant	
Grade 1	
1st Year	1186.11
2nd Year	1211.45
3rd Year	1231.54
4th Year and Thereafter	1264.06
Grade 2	
1st Year	1264.06
2nd Year and Thereafter	1292.93
Pharmacy Technician	
Grade 1	
1st Year	1264.06
2nd Year	1292.93
3rd Year	1320.41
4th Year and Thereafter	1350.32
Grade 2	
1st Year	1378.03
2nd Year	1427.58
3rd Year	1471.61
4th Year and Thereafter	1510.53
Grade 3	
1st Year	1609.56
2nd Year and Thereafter	1663.07
Grade 4	

1st Year	1716.95
2nd Year and Thereafter	1820.66
Sterilisation Technician	
Grade 1	
1st Year	1186.11
2nd Year	1211.45
3rd Year and Thereafter	1264.06
Grade 2	
1st Year	1292.93
2nd Year	1320.41
3rd Year and Thereafter	1350.32
Grade 3	
1st Year	1378.03
2nd Year and Thereafter	1427.58
Post Mortem Assistant 200 Post Mortem p.a.	
200 Post-mortems p.a.	
1st Year	1427.78
2nd Year	1472.18
3rd Year and Thereafter	1511.88
Senior - Westmead	
Senior Post Mortem Assistant (Westmead)	1664.11
Classification (NSW Health Pathology Employment Division within Forensic Mortuaries only)	Rate from ffppoa 1/07/2023 Per week \$
Forensic Mortuary Technician	
1st Year	1555.15
2nd Year	1599.73
3rd Year	1645.63
4th Year and Thereafter	1692.91
Senior Forensic Mortuary Technician	
1st Year	1741.63
2nd Year	1791.79
3rd Year and Thereafter	1843.45
Museum Technician	
1st Year	1174.48
2nd Year	1195.24
3rd Year	1216.57
4th Year and Thereafter	1239.64
Animal Technician	
1st Year	1174.48
2nd Year	1195.24
3rd Year	1216.57
4th Year	1239.64
Animal Attendant	
One Salary Rate	1165.93
Research Mechanic	
One Salary Rate	1196.96
Operations Assistants	
Trainee	
On completion of three years' training, a Trainee shall be classified as Assistant.	
Trainee	1049.88
Operations Assistant	
Others - First 3 Years	1188.86
Other Subsequent years	1219.90
Provided that an assistant who has served five (5) years in the classification and is certified by the hospital as competent to assist in any type of surgical operation, shall be entitled to be classified as Senior.	
Senior	1242.36

Chief	1282.19
Anaesthetic and Operating Theatre Technician	
Without Diploma	1231.54
With Diploma	1294.30
Senior Anaesthetic Technician	1333.09
Senior Anaesthetic Technician (Royal Prince Alfred Hospital)	1367.09
Institute of Tropical Medicine - Prince Henry	
Attendant	1178.22
Attendant In-Charge	1221.27
Surgical Instrument Repairer	
One Salary Rate	1196.25
Patient Support Assistant	
Central Coast Area Health Service	
1st Year	1141.83
Thereafter	1149.83
Patient Services Assistant	
Western Sydney Area Health Service	
Grade 1	1120.40
Grade 2 and Thereafter	1141.83
Support Services Officer	
Northern Sydney and Western Sydney Area Health Service	
One Salary Rate	1164.20
Wardsperson	
1st Year	1141.83
Thereafter	1149.83
Chief Wardsperson	
1st Year	1198.44
Thereafter	1207.91
Senior Chief Wardsperson	
1st Year	1230.84
Thereafter	1239.17
Surgical Dresser	
1st Year	1155.30
2nd Year	1164.43
Thereafter	1178.22
Surgical Dresser S.T.D. Clinic	
1st Year	1164.43
Thereafter	1191.14
Surgical Dresser Royal North Shore Hospital	
1st Year	1184.18
2nd Year	1194.69
Thereafter	1208.15
Chief Surgical Dresser	
1st Year	1212.24
2nd Year	1222.40
Thereafter	1235.99
Chief Surgical Dresser Royal North Shore Hospital	
1st Year	1264.61
2nd Year	1274.20
Thereafter	1288.71
Senior Chief Surgical Dresser	
1st Year	1243.97
2nd Year	1254.45
Thereafter	1268.15
Senior Chief Surgical Dresser Royal North Shore Hospital	
1st Year	1297.03
2nd Year	1307.97

Thereafter	1322.48
Heart / Lung	
Heart/Lung Assistant	1254.45
Heart/Lung Technician	1325.89
Cardiac Technician	
Year 1	1378.03
Year 2	1427.58
Year 3	1471.61
Year 4 and Thereafter	1510.53
Cardiac Technologists	
Grade 1	
Year 1	1407.49
Year 2	1457.46
Year 3	1543.04
Year 4	1643.92
Year 5	1752.66
Year 6	1860.04
Year 7	1946.98
Year 8 and Thereafter	2007.56
Grade 2 - (Sonographer or EPS)	
Year 1	1946.98
Year 2	2007.56
Year 3 and Thereafter	2154.32
Senior	
Year 1	2154.32
Year 2 and Thereafter	2223.90
Chief	
Year 1	2283.96
Year 2 and Thereafter	2526.53
Neurophysiological Technician	
Trainee	
Trainee Neurophysiological Technician	1139.90
Provided that promotion to Electro-Cardiograph Recorder/Technician is conditional upon the employee having completed 12 months satisfactory service and the hospital having issued a certificate to the effect that the employee is competent to perform the duties required. Provided that promotion to Neurophysiological/Technician is conditional upon the employee satisfying the requirements of the course in Neurophysiology conducted by the New South Wales Institute of Psychiatry or such other qualifications deemed by the Ministry of Health be appropriate.	
Technician	
1st Year	1294.30
2nd Year	1294.30
3rd Year and Thereafter	1333.09
Senior	
In Charge of 2 or more employees	1367.09
St George, New Children's, RNSH, Royal Newcastle	1471.61
RPAH, POW, PHH, Westmead	1609.56
Domestic Group	
Surgical Bootmaker	
In-Charge of Other Bootmakers/Repairers	1330.90
Otherwise	1305.48
Surgical Boot Repairer	
One Salary Rate	1282.64
Care Service Employee	
New Entrant	840.14
Grade 1	969.32
Grade 2 and Thereafter	1025.55
Hospital Assistant	

Grade 1	1080.88
Grade 2	1104.18
Grade 3 and Thereafter	1120.40
Housekeeper/Domestic Supervisor - not including Food Services	
Under 100 beds	1162.61
100 beds but less than 200 beds	1170.36
200 beds but less than 300 beds	1180.30
300 beds but less than 400 beds	1191.14
400 beds but less than 500 beds	1214.07
500 beds and over	1235.99
Home Supervisor	
100 beds but less than 200 beds	1120.49
200 beds but less than 300 beds	1152.12
300 beds but less than 400 beds	1162.61
400 beds but less than 500 beds	1177.33
500 beds and over	1187.50
Linen	
Assistant Foreperson	
One Salary Rate	1138.09
Supply Officer	
Linen Supply Officer <300 Bed	1157.02
Linen Supply Officer 300-499 Bed	1187.84
Linen Supply Officer 500+ Bed	1220.11
Team Leader - Central Linen Service	
Team Leader Central Linen	1229.93
Sewing Room Supervisor	
Sewing Room Supervisor in charge of 2-6 Dressmakers/Seamstresses	1145.84
Sewing Room Supervisor in charge of 7-11 Dressmakers/Seamstresses	1159.18
Sewing Room Supervisor in charge of 12 or more Dressmakers/Seamstresses	1172.19
Trainee Catering Officer	
1st Year	1165.36
2nd Year	1188.86
Thereafter	1216.12
Cook	
Apprentice	
1st Six Months	619.34
2nd Six Months	838.76
3rd Six Months	948.66
4th Six Months	1003.76
5th Six Months	1060.25
6th Six Months	1113.43
Cook	
Cook - Grade A	1194.89
Cook - Grade B	1167.72
Centralised Food Production Unit	
CFPU Cook - Level 1	1229.93
CFPU Cook - Level 2	1276.81
Chef	
Chef - Grade A	1269.27
Chef - Grade B	1242.60
Chef - Grade C	1216.57
Centralised Food Production Unit	
CFPU Chef - Level 1	1276.81
CFPU Chef - Level 2	1319.16
CFPU Chef - Level 3	1361.50
Maintenance/General Group	
Maintenance Supervisor	

Maintenance Supervisor (Non-Trades) In charge of staff	1368.11
Maintenance Supervisor (Non-Trades) Otherwise	1336.17
Boiler Attendant	
Boiler Attendant Maintenance of Plant	1167.86
Boiler Attendant Other	1155.88
Fireman	
Fireman	1104.18
Fire Safety Officers	
Fire Safety Officer - Level 1 - Over 700 beds	1946.05
Fire Safety Officer - Level 2 - 300-700 beds	1739.65
Fire Safety Officer - Level 3 - Less than 300 beds	1553.19
Motor Vehicle	
Motor Vehicle Driver <2950 Kilograms	1163.15
Motor Vehicle Driver 2951 Kg and up to 4650 Kg	1171.05
Motor Vehicle Driver 4651 Kg and up to 6250 Kg	1178.80
Motor Vehicle Driver 6251 Kg and up to 7700 Kg	1185.65
Motor Vehicle Driver 7701 Kg and up to 9200 Kg	1192.84
Motor Vehicle Driver 9201 Kg and up to 10800 Kg	1198.20
Motor Vehicle Driver 10801 Kg and up to 12350 Kg	1204.84
Motor Vehicle Driver 12351 Kg and up to 13950 Kg	1210.65
Motor Vehicle Driver 13951 Kg and up to 15500 Kg	1216.57
Motor Vehicle Driver 15501 Kg and up to 16950 Kg	1219.90
Motor Vehicle Driver 16951 Kg and up to 18400 Kg	1223.08
Motor Vehicle Driver 18401 Kg and up to 19750 Kg	1224.47
Motor Vehicle Driver 19751 Kg and up to 21100 Kg	1227.44
Motor Vehicle Driver 21101 Kg and up to 22450 Kg	1232.45
Tyre Fitter	
One Salary Rate	1144.24
Ambulance Support Officer	
One Salary Rate	1101.45
Patient Transport Officer (Non HealthShare)	
Trainee Patient Transport Officer	1163.15
Patient Transport Officer	1211.91
Gardening	
Apprentice	
1st Year	634.40
2nd Year	741.56
3rd Year	956.89
4th Year	1064.61
Gardeners	
Gardener without Certificate	1139.79
Gardener with Certificate	1171.40
Head Gardener without Certificate	1204.15
Head Gardener with Certificate	1277.16
Vocational	
Instructor - Rehabilitation (Tradesman)	
1st Year	1419.59
2nd Year	1437.50
3rd Year and Thereafter	1455.05
Training Officer (Non-Trade)	
1st Year	1293.62
2nd Year	1311.63
3rd Year and Thereafter	1330.01
Health and Security Assistant	
One Salary Rate	1220.11
Security	
One Salary Rate	1164.20

Senior	
1st Year	1264.06
2nd Year and Thereafter	1292.93
Printing Operators	
1st Year	1262.91
2nd Year	1271.91
3rd Year and Thereafter	1278.88
Child Care Worker	
1st Year	1088.10
2nd Year	1106.46
3rd Year	1145.61
4th year	1164.32
5th Year	1186.11
6th Year	1211.45
7th Year and Thereafter	1231.54
Diversional Therapist with Diploma	
1st Year	1173.56
2nd Year	1239.17
3rd Year	1303.64
4th year	1368.70
5th Year and Thereafter	1430.41
Residential Services Assistant	
1st Year of Service	1205.80
2nd Year of Service	1228.46
3rd Year of Service	1251.03
4th Year of Service	1278.87
5th Year of Service and Thereafter	1300.91

Table 2 - Allowances

Allowance Description	Rate from ffppoa 01/07/2024 \$
Special Allowance Post-mortem Assistants and Senior Post Mortem Assistants (per week)	114.44
Senior Laundry Staff - Technical Certificate (per week)	14.84
Leading Hand	
Leading Hand in charge of 2 to 5 employees (per week)	39.16
Leading Hand in charge of 6 to 10 employees (per week)	55.54
Leading Hand in charge of 11 to 15 employees (per week)	70.84
Leading Hand in charge of 16 to 19 employees (per week)	86.51
Automatic Rotary Press operation (per hour)	0.79
Housekeeper/Domestic Supervisor Nurse Home (per week)	10.69
Boiler Attendant	
Boiler Attendant's Certificate - other employees (per week)	9.86
Boiler Attendant's Certificate and Flash Type Generator (per week)	23.23
Fireman	
Boiler Attendant/Fireman - Specified Hospitals (per week)	59.63
Boiler Attendant/Fireman - Additional duties (per week)	27.49
Fire Safety Duties	
Ancillary Fire Safety Duties - Less than 100 beds (per week)	22.15
Ancillary Fire Safety Duties - 100 beds or more (per week)	49.39
Gardener	
Gardener without certificate in charge of 2 or more employees (per week)	39.19
Apprentice	
Apprentice Cook/Gardener - 1st year exam (per week)	2.92
Apprentice Cook/Gardener - 2nd year exam (per week)	6.31

Apprentice Cook/Gardener - 3rd year exam (per week)	8.52
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I. Taylor *J, President.*

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