Advance Care Planning in Ballina’s Renal Service

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Advanced Care Planning: The Challenges

- Patient empowerment, partnership and leadership in utilization of ACDs
- Nurses professional ownership of process
- Sustainability and cost effective patient centred care
What Triggered the Process

- Root cause analysis (RCA)

- Communication Inequity

- Nurse patient advocacy
What Did We Do Differently

- The process was led by the patient in partnership
- User friendly documentation
- Re-focused education of primary nurses
- Dynamic respectful interactive exchange of ideas with patients
Plan of Action

➔ Planning

➔ Education

➔ Implementation Stage 1

➔ Implementation Stage 2
Results from Interventions

Implementation of Advanced Care Directives Ballina Dialysis Unit - from June 2010

- Engagement of Stakeholders
- Primary Nurse discussions with Patients
- Letters given to patients
- Commenced Staff Training
- Reviews of ACDs with patients
- Alert established in Power Chart

% of Patient Records with ACD

Target % of pts with ACDS

Reach 80 % Goal in July 2011
What has changed:

- From less than 2% to 85% patient compliance
- 100% nurse participation
- “ALERT” accessible electronically in eMR
- Routine ACP – a change in culture
- ACD available on emergency presentation.
Key learning and Advice: Sustainability

- Patient led
- Unit nurses have ownership of project
- Standardised Admission routine
- Structured education program
- Ongoing reviews, evaluation and flexibility
Nurse Evaluation

Nurse Education Program Relevant to the Delivery of Quality Patient Care 2012

- 50% strongly agree
- 50% agreed
- 0% disagree

Nurse Education Program Relevant to Professional Practice 2012

- 50% strongly agree
- 50% agreed
- 0% disagree
Patient Evaluation

ACD Contributing to Patients Treatment Satisfaction 2013

- Strongly agree: 16%
- Agreed: 42%
- Unsure: 42%

Relevance of Information Provided by Nurses 2013

- Agreed: 26%
- Strongly agreed: 8%
- Unsure: 66%
Patient Evaluation

% of Patients that used ACD Forms to Initiate EOL Discussions with Family 2013

- 92%
- 8%
- 0%
LOOKING TO THE FUTURE

- Program adaptation reflective of ongoing evaluation
- Introduction Pre-dialysis
- Culturally safe ACP focus ATSI
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