COLLABORATING FOR LOCAL SOLUTIONS

CON- (“WITH”) + LABÔRÔ (“WORK”).

GABRIEL SHANNON
CLINICAL LEADER CLINICAL GOVERNANCE UNIT
WNSWLHD, ORANGE HEALTH SERVICE
ME  US  YOU
COLLABORATION
RAJ BEHAL
COLLABORATION

- Respect
- Trust
- Listen
- Present the data
- Avoid confrontation
- Communication
- “We” versus “I”
KNIGHTS AND KNAVES
IN SAFE HANDS PROJECT

- Introduction of team based, patient centred care model
- Amalgamation of two wards and two nursing teams
- Change from team-based to ward-based medical staffing
- Change in physician rostering from day to week on-call
- Set ward round times seven days/week

- Listen to clinician concerns and take on board
- Provide data on current model
- Provide evidence of improved outcomes and staff and patient satisfaction with new model
- Provide evidence of workflow benefits to physicians
IN SAFE HANDS