NSW Health and NSW Primary Health Networks Working together to deliver person-centred healthcare

A one health system mindset

which supports us to think and act beyond our current healthcare structures and boundaries in healthcare.

- Working as one health system means our policies, planning and service delivery put the person at the centre so that they experience their care as coming from the same system.
- Collaborate across the different settings of care and enable care provision in the community
- Investment in social infrastructure, healthy lifestyles, health prevention and community development
- Removing the structures and barriers that reinforce silos

Planning and evaluating

our actions to improve healthcare experiences, population health outcomes and health system cost efficiency.

- Our approach of a regional focus backed by the right system supports means that we plan and evaluate our actions together at the regional and at the system level through the Quadruple Aim:
- Caring for the carer
- Improve health outcomes for the population
- Improve **cost efficiency** of the health system
- Improving the patient experience of care (including quality and satisfaction)



Working together with shared principles and shared focus areas to address shared challenges.

- Engaging, involving and empowering communities to participate, and valuing the community voice
- Investing in building our relationships
- · Valuing each other's perspectives
- · Building the right leadership capability
- Thinking as one workforce
- Enabling care in the community
- · Commissioning in collaboration
- Developing shared models of care
- Reducing duplication
- Enhancing digital approaches

A regional focus for planning, commissioning, designing and delivering healthcare backed by the right system support from the State and the Commonwealth.

- Regional stakeholders in the design and delivery of healthcare
- Actively working together to jointly plan, problem solve, and design shared care models will enable the development of strong partnerships
- Pooling of resources is most effective when used to address specific needs in a locality, cohort or co-morbidity







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OUR ROADMAP

To ensure the successful outputs of the Joint Statement, working groups will be created with responsibility of delivering key priorities. These working groups will be overseen by a newly created Joint Statement Steering Committee (JSSC). The purpose of the JSSC is to provide an advisory and leadership role to the working groups.

PHASE 1 PHASE 2 PHASE 3 PHASE 4 Formation of Finalisation of workplans **Delivery against** Deliverables and report due to JSSC **Working Groups Review & Endorsement by JSSC** workplans Develop workplan for following year **WORKING GROUP 1** JOINT STATEMENT STEERING Focussing on Care in the Community **DELIVERABLES HEALTH STATEWIDE** • Define the future of community based care · Exploration of funding model innovation to enable 'community first' approach to care where clinically appropriate **WORKING GROUP 2 Establishing Regional Planning Processes and Governance DELIVERABLES** • Work with peak bodies or relevant organisations to engage Aboriginal Community Controlled Health Organisations and health consumers as partners in foundational governance · Development of principles for regional governance and investment COMMITTE • Develop agreed escalation and arbitration principles COMMITTE **WORKING GROUP 3 Date and Outcomes DELIVERABLES** · Develop standard data sharing agreement to be used regionally Develop a consistent set of high level outcomes and measures culminating in a library Ш of outcomes that all parties use for reporting





