

Mental Health Community Living Supports for Refugees

**1st of its kind
in the world**

MH-CLSR program features:

- Provides psychosocial support which is:
 - Culturally safe and responsive
 - Trauma-informed
 - Recovery-oriented
- For people from refugee backgrounds
- No need for formal diagnosis of a mental condition
- Open to all ages
- Within 10 years of arriving in Australia



\$5.1 million invested (2022-2023)



165

More than double the number (79)
of consumers contracted to be supported



**Average 357 days in
the program**

"Clients feel very enabled to make contact and to decide what type of support would work best in each situation" ~ CMO support worker

Process Evaluation findings: delivered and governed as intended

STRENGTHS

- Program has clear and strong purpose
- Consumer trust level was high
- Consumer level of satisfaction was high
- Consumers found the program to be flexible
- Consumers felt the program met their needs
- Consumers found it easy to engage with providers
- Functional and supportive partnership between the Community Managed Organisations (CMOs) and Local Health Districts.
- Referral pathways were effective
- Suitable workforce (CMOs) delivering support
- CMOs had a strong connection with local community organisations