**Person-Centred Nursing Orientation**

**Values Clarification:**
Initially undertaken to develop shared values to assist in determining critical core program content.

**Critical elements:**
Safe work practices, policies/procedures, assessment, effective communication, documentation, handover and escalation protocols.

**Underpinning principles:**
Quality, culture of safety, safe and compassionate person-centred care.

**Project Purpose:**
To remodel the SSEH one day nursing orientation program with the intent to achieve workplace readiness in line with the CORE values.

**Delivery Mode:**
A patient journey from admission to discharge, utilising mock patient folders containing current documentation, including risk assessment tools, assists with familiarity and provides an opportunity for participant clarity in an environment not pressured by clinical workload. Multimedia and role play are examples of methods used to accommodate participants’ learning styles. Critically discussing anecdotal examples brings value and relevance to shared learning.

**Values:**

1. **Collaboration**
   - The project lead along with a group of Key Stakeholders involved in local unit nursing orientation worked together to redevelop and deliver an organisation wide nursing orientation program for new starters.

2. **Openness**
   - Critical dialogue in a high challenge/high support environment enabled staff to ensure the program content was reflective of organisational and participant needs.

3. **Respect**
   - Underpinned the way the team worked together, acknowledging acceptance of values and styles of working.

4. **Empowerment**
   - The team of presenters are now able to cross-present sessions, building capacity and capability, supporting succession planning and sustainability.

**Our Values**
a fictitious ophthalmic patient profile, based on current demographic case mix for SSEH, was developed to map the patient journey with the groups’ professional expertise, to achieve workplace readiness with standardised current clinical practice. This ensured a consumer focussed outcome from both the participant and service user perspective, fostering a person-centred culture.