Registered medical practitioners and general practice nurses can now contact the NSW Health Child Wellbeing Unit to seek advice if they have concerns about the safety, welfare and wellbeing of a child, young person, or an unborn child.

What is the NSW Health Child Wellbeing Unit?
The NSW Health Child Wellbeing Unit is a telephone support service staffed by child protection professionals proficient in the assessment and management of risk to children and young people.

The service can:
- assist you to identify appropriate actions and referrals in response to concerns
- give you relevant information held about past child protection related concerns; and
- provide guidance around how to raise your health, safety and wellbeing concerns with parents.

All contacts with the NSW Health Child Wellbeing Unit are documented in a statewide interagency database. Where required, the NSW Health Child Wellbeing Unit can report high risk matters to the Child Protection Helpline on your behalf.

When should you call?
You should call the NSW Health Child Wellbeing Unit when:
- the outcome of completing the NSW Online Mandatory Reporter Guide directs you to do so; and/or
- you need advice about the safety, welfare or wellbeing of a child, young person or unborn child and their family.

If you suspect a child or young person is at imminent risk of significant harm, call the Child Protection Helpline (24/7) directly on 132 111.