



What NSW Health will do to keep children and young people safe



Easy Read

www.health.nsw.gov.au/steps

How NSW Health will keep children and young people safe



This information is about how **NSW Health** will keep children and young people safe.



NSW Health is part of the government that looks after health services.



NSW Health wants all children and young people to feel safe when you get health care.



We use the **Child Safe Standards** to make sure health services are safe places.



Child Safe Standards are the rules health services must follow to keep children safe.



We must always work to get better to keep children and young people safe.



We asked children and young people what is important to make them feel safe.

Children and young people said they want



- Adults to listen to them



- To make choices about their health care



- To be treated with respect



- To know how to speak up if they do not feel safe



- People to believe them if they say they do not feel safe.

What NSW Health will do



NSW Health will do things to make children and young people feel safe when you get health care.



We will support you to get your rights.



You have the right to

- Feel safe
- Be heard
- Be treated well.

We will make sure health services will not



- Treat you in a way that is not fair



- **Abuse** you



- Treat you different because of where you come from.



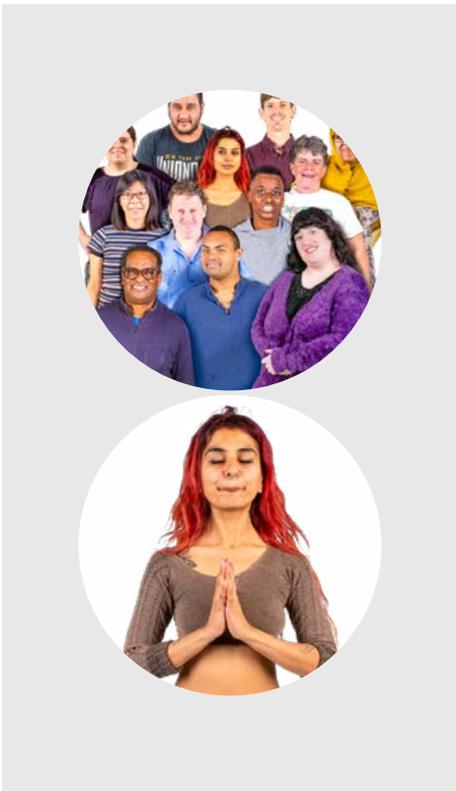
Abuse means if someone hurts you or does bad things to you.



We will make sure health services support Aboriginal children and young people.



We will make sure health services respect the way Aboriginal people do things.



We will make sure you feel safe if you are from a different

- **Culture**

- **Religion.**



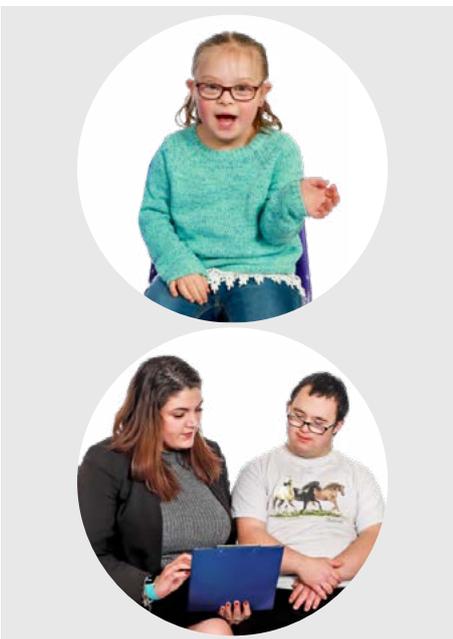
Culture is the way you do things because of the place you or your family are from.



Religion is what you believe in.



We will make sure you feel safe if you speak another language.



If you have a disability we will make sure health services are

- Safe
- Easy to use.



If you are **LGBTQIA+** we will make sure you feel safe.



LGBTQIA+ means the different ways people love and feel about who they are.



We will make sure staff and **volunteers** get training to keep children and young people safe.



Volunteers are people who work for a service for free.



We will make sure managers do the right thing.



Managers will make changes if they see something is not safe.



We will make sure our rules keep children and young people safe.

How NSW Health will treat you



NSW Health staff will listen to you.



We will treat you with respect.



We will ask you what you want to happen in your health care.



We will talk to you in ways you can understand.

We will only give other people your information if



- They can support your health care



- We are worried about your safety.



You can tell us if you do not feel safe.

If you say you do not feel safe we will



- Listen to you



- Do something about it.



We will think about what your culture means for your health and how you feel.

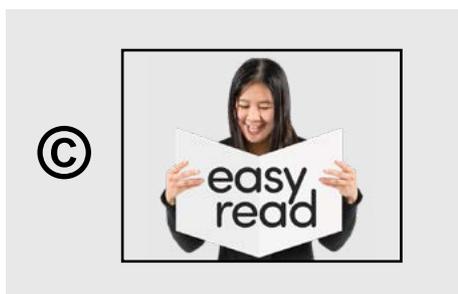


You can tell us how we can make health care more safe for children and young people.

Who did this Easy Read



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