

Patient Matters Manual for Public Health Organisations

Chapter 3 - Chaplaincy Services

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| Chapter 3 – Chaplaincy Services | PD / IB / GL Number | Amendment |
|---|--------------------------------|------------------|
| NSW Health & Civil Chaplaincies Advisory Committee NSW Memorandum of Understanding | PD2011_004 | 116 (20/01/11) |

Note

Where a number appears at the bottom of an amended page [such as 252 (17/09/15) – amendment number, date] an alteration has been made or new section included. Amendment numbers are sequential, the date represents the date the source document was published on the Policy Distribution System (PDS).

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Chapter 3 – Chaplaincy Services

NSW Health & Civil Chaplaincies Advisory Committee NSW Memorandum of Understanding

Document number [PD2011_004](#) resinds PD2005_123.

PURPOSE

This policy sets out the privileges and requirements for accredited chaplains to provide chaplaincy and pastoral care services in the NSW Health System. The process for appointment and accreditation of chaplains is provided, as well as a description of the duties which accredited chaplains typically undertake. Privacy and patient confidentiality issues are addressed, and chaplaincy terms are clearly defined. Associated funding and financial agreements are also addressed together with the obligations of NSW Health, the Civil Chaplaincies Advisory Committee (<http://www.ccacnsw.org.au/>) and their member religious organisations.

MANDATORY REQUIREMENTS

Health Service Chief Executives and other NSW Health Agencies should have effective systems and procedures in place in order to make sure that the provision of chaplaincy and pastoral care services are managed according to the requirements set out in the memorandum of understanding.

IMPLEMENTATION

Health Network Chief Executives and other NSW Health Agencies are to ensure that the requirements of this policy are communicated to all the appropriate staff (including Hospital Chaplaincy Coordinators, Privacy Contact Officers, Hospital Accredited Chaplains and Pastoral Care Workers, Hospital Administration, Clinical/Patient Services and Social Workers).

The CCAC will facilitate the distribution of the policy and its obligations on behalf of its member organisations.

116 (20/01/11)