Glossary and Index

Image // Menindee Hospital
Glossary of Terms and Index

Glossary of Terms 252
Index 253
Glossary of Terms

**Bed Days**
The total number of bed days of all admitted patients accommodated during the reporting period. It is taken from the count of the number of inpatients at midnight (approximately) each day. Details for Same Day patients are also recorded as Occupied Bed Days where one Occupied Bed Day is counted for each Same Day patient.

**Bed Occupancy Rate**
The percentage of available beds which have been occupied over the year. It is a measure of the intensity of the use of hospital resources by inpatients.

**Clinical Governance**
A term to describe a systematic approach to maintaining and improving the quality of patient care within a health system.

**Comorbidity**
The presence of one or more disorders (or diseases) in addition to a primary disease or disorder.

**eMR – Electronic Medical Record**
An online record which tracks and details a patient’s care during the time spent in hospital. It is a single database where patient details are entered once and then become accessible to all treating clinicians, with authorised access, anywhere in the hospital.

**Enrolled Nurses**
Enrolled Nurses work with Registered Nurses to provide patients with basic nursing care.

**Episode Funding**
Finding the costs of caring for patients at each different phase of their episode of illness, based on cost of expected workload and available funds.

**Funded / Available beds**
A suitably located and equipped bed or cot where the necessary financial and human resources are provided for admitted patient care.

**Healthcare Associated Infections**
An infection a patient acquires while in a healthcare setting receiving treatment for other conditions.

**Hospitalist**
A medical practitioner whose primary focus is to enhance care for patients in a cross-speciality mode throughout the patient’s healthcare experience. The hospitalist specialises in facilitating and co-ordinating the care and care systems for patients. They work in wards, emergency departments (ED), outpatient departments and community settings.

**Medical Assessment Unit**
A designated hospital ward specifically staffed and designed to receive medical inpatients for assessment, care and treatment for a designated period. Patients can be referred directly to the MAU by-passing the emergency department.

**Non-Specialist Doctors**
A doctor without postgraduate medical qualifications who receives a government salary for the delivery of non-specialist healthcare services in a public hospital to public patients.

**Nurse Practitioner**
A registered nurse educated and authorised to function autonomously and collaboratively in an advanced and extended clinical role. The role includes assessment and management of clients using nursing knowledge and skills and may include but is not limited to, the direct referral of patients to other health care professionals, prescribing medications and ordering diagnostic investigations.

**Triage**
An essential function of emergency departments where many patients may present at the same time. Triage aims to ensure that patients are treated in order of their clinical priority and that their treatment is timely.
Aboriginal Allied Health Cadetship Program 73
Aboriginal health
Aboriginal Health Services 115
Centre for Aboriginal Health 25
NGO funding for 153–154, 160
Aboriginal Maternal and Infant Health Service (AMIHS) 40
Aboriginal Mental Health Worker Training Program 72
Aboriginal workforce 72–73, see also equal employment opportunity as proportion of total staff 77–78
Nursing and Midwifery 73
abuse, see child abuse; domestic and family violence
accountability in NSW health system 13
accounting policies 100–107
accounts
accounts age analysis 150
certification of accounts 89
acquired brain injury 49
activity levels 37, see also hospital activity levels
Mental Health Act s 108: 218–220
Administered 196
acute and non-acute inpatient care utilisation, Mental Health Act s 108: 218–220
admission performance, emergency departments 52–53
adolescents, see youth health affiliated health organisations 132
aged care, see older people
Agency for Clinical Innovation 20, 239–240
AIDS, NGO funding for 154–156
alcohol use, performance indicators 42
alternative birthing, NGO funding for 156
Ambulance Service of NSW 14, 231–235
clinical governance 19
off stretcher time 50–51
staff numbers 186
ambulatory contacts, mental health patients 56, 220
amortisation 109
annual reports
data sources for mental health report 224

health networks 230
antenatal care
performance indicators for 45–46
prenatal reporting guidelines 41
appropriations 114
Area Health Services, see Local Health Networks
asset management 151–152
assets 136
contingent assets and liabilities 132–134
financial assets at fair value 119
net assets from equity transfers 145
non-current assets (or disposal groups) held for sale parent consolidated 120
restricted assets 124
Assisted Reproductive Technology Act 2007 62–63
Audit Committee 15
audits 15–16, 21, 87–88, 172
Australian Capital Territory, interstate patient flows 133–134
Australian Childhood Immunisation Register 44
authority deposits 140
authority in NSW health system 13
available beds, see beds available

Babies, see low birth weight babies
Babineau, Julie 247
bed days, defined 252
bed occupancy rate, defined 252
beds available
increases 86
Mental Health Act s 108: 218–220
public hospital activity levels 216
benefits, acceptance by the Crown Entity of employed benefits 114
Between the Flags program 4, 57
birth, see childbirth
birth weight, low, see low birth weight babies
Birthrate Plus tool 74
bloodstream infections
Clostridium difficile infections 67–68
ICU central line associated bloodstream (CLAB) infections 66
Staphylococcus aureus bloodstream infections 67
borrowings 125
Boyages, Steven 244
budgeting
consolidated budget review 135–137
performance against budget allocation 83–84
bullying and harassment 185
Bureau of Health Information 240–244
Business Development 27
Business Management, Finance and 27

Callan Park Hospital, transfer of to Leichhardt Council 146
Calvary Mater Hospital, Newcastle Private/Public Partnership (PPP) 128–129
Cancer Institute (NSW) 13
cannabinoids 62
Capacity Building Infrastructure Grants Program 166
capital works 151–152, see also Health Infrastructure Board commitments for expenditure 127–131
carers
Carers Recognition Act 2010 49
NGO funding for support for 157
carrying amounts, fair value compared to 145
casemix, see episode funding
cash 139
cash and cash equivalents 117
cash flows 137
reconciliation of 134
statement of 94
Centralised Applications for Postgraduate Student Midwives (CAPSM) 74
Centre for Aboriginal Health 25
Centre for Epidemiology and Research 25
Centre for Health Advancement 25
Centre for Health Protection 25
Centre for Oral Health Strategy 25
certification of accounts 89
changes in equity, statement of 91–92
Chant, Kerry 24
performance statement 181
checklists, NSW Health Procedure Safety Checklist 58
Chief Executive Year in Review, see also
Director-General
Agency for Clinical Innovation 239
Ambulance Service of NSW 231
Bureau of Health Information 240–241
Clinical Education and Training Institute (CETI) 244
Clinical Excellence Commission (CEC) 245–246
Health Support Services 237
Justice Health 247
Chief Health Officer 24
Co-ordination and Policy Unit 25
child abuse 48
Keep Them Safe reforms 49
Child Wellbeing Units (CWUs) 41
childbirth, see also low birth weight babies antenatal visits and 45–46
NGO funding for 156
children, see Sydney Children's Hospitals Network (Randwick and Westmead); youth health
chronic disease
Connecting Care program 47–48
NGO funding for 160
claims, see also insurance
claim by lessee of certain property – SSWAHS 133
claims on managed fund 132
Clinical Education and Training Institute (CETI) 244–245
Clinical Excellence Commission (CEC) 20, 245–247
c clinical governance 18–20, 252, see also
Agency for Clinical Innovation principles and practice 18
responsibilities 18–20
clinical pharmacy model 60
Clinical Risk Review Committee 18
Clinical Safety, Quality and Governance Branch 26
regulation 61
cl inical staff 75–76
clinical staff ratios 185
Clostridium difficile infections 67–68
Co-ordination and Policy Unit 25
Code of Conduct 11
Commitment to Service 11
commitments for expenditure 127–131
community based services financial report 86
mental health patients 55–56
NGO funding for 157
community participation, Primary Health and Community Partnerships Branch 23–24
comorbidity 252
complaint management 16
compliance with financial directives 95
computer and IT equipment recycling 208
Connecting Care program 47–48
consolidated financial statements 85
conditions on contributions 113
consultants, use of 167
consumer participation 12
contacts, see ambulatory contacts
contingent assets and liabilities 132–134
related to commitments for expenditure 128
contributions 112
conditions on 113
 corporate charter 10–12
 corporate governance principles and practices 15
 statutory framework 13–17
Corporate Governance and Risk Management Branch 28
counselling services, review of 40
c crime rates 179–181
credit card certifications 153
credit risks 139
creditor performance 84
cross-agency risk assessment, domestic and family violence 40
Crown Entity, acceptance of employee benefits by 114
data sources for mental health report 224
death rates 35, see also infant mortality
death review process 60
Demand and Performance Evaluation 26–27
Dementia Services Framework 2010 – 2015 49

dental health, NGO funding for 160
Department of Health, see also Statewide and Selected Specialty Services (SSS) about us 8
clinical governance responsibilities 18–19
Director-General, see Director-General functional areas 21–29
human resources 178–179
organisation chart 29
reporting entity 100
service groups, see service groups
staff, see workforce
statewide responsibilities 8
statutory framework 13–17
strategic planning 9
structure and responsibilities 21–28
depreciation and amortisation 109
Deputy Director-Generals
Chant, Kerry 24
Crawshaw, Karen 27–28
Matthews, Richard 22
performance statements 179–181
Smyth, Tim 26
development, see research and development
Director-General 13, 21
performance statement 179
Year in Review 2–4
Directors of Clinical Governance Forum 19
disability, achievements and events in 48–49
Disability Action Plan 198
disclosure of information, see Government Information (Public Access) Act 2009
disease, see chronic disease; infectious diseases
disposal of assets 113
non current assets 120
districts, see Local Health Networks
doctors, see medical workforce
domestic and family violence, cross-agency risk assessment 40
drug and alcohol services, NGO funding for 158
Drug and Alcohol Traineeship Program, Aboriginal 72
e-Health NSW 238
ey early readmission, mental health patients 55–56
education, see learning and development; scholarships
EEO groups, see equal employment opportunity
eHealth and ICT Strategy 27, 63
elderly, see older people
electronic medical records (eMR) 252
FirstNet review 63
emergency departments
admission performance 52–53
ED Access website 63
mental health patients 54–55
re-presentations 65
triage times 51–52
workforce planning 71
Emergency Services 115
employees, see human resources; workforce
employment screening 191
eMR, see electronic medical records
energy management 208
enrolled nurses 252
Epidemiology and Research, Centre for 25
epilepsy, Statewide Complex Epilepsy Service (SCES) 23, 50
episode funding 252
equal employment opportunity 190–191
trends in representation 191
trends in distribution 191
Equal Employment Opportunity Management Plan 190
equipment recycling 208
equity, changes in, statement of 91–92
equity transfers, net assets from 145
ESRU, employment screening 191
Essentials of Care program 4
Nursing and Midwifery Office 59
establishment of Ministry of Health 146
ethical behaviour 16
Executive and Ministerial Services Branch 21
expenditure, see funding and expenditure
Finance and Business Management 27
finance costs 110
Finance, Risk and Performance Management Committee 15
financial assistance 11
financial report 79–146
2010–11 and forward years 86
financial instruments 137–145
notes to and forming part of financial statements 100–146
statement of financial position 93
summary of compliance with financial directives 95
financing, non-cash 134
FirstNet review 63
Foley, Mary 13, 21
performance statement 179
Year in Review 2–4
Forensic Mental Health Network 247, 248
forensic services 48, see also Long Bay Forensic and Prison Hospitals
Private/Public Partnership
forward years 86
freedom of information report, see Government Information (Public Access) Act 2009
front line staff 75–76
full time equivalent (FTE) staff 186
functional areas 21–29
funded beds 252
funding and expenditure 36, 147–173
commitments for expenditure 127–131
funding strategies 24
three-year comparison of expenditure 173
trust funds 132
funding grants 161–165
Capacity Building Infrastructure Grants Program 166
non-government organisations 154–160
Future Directions for Health in NSW — Towards 2025 9
general creditors > 45 days 84
General Practice NSW, Keep Them Safe reforms 49
general practitioners, Procedural Training Program 71
GiPA Act, see Government Information (Public Access) Act 2009
Goal 1: Keep People Healthy 38–46
Goal 2: Provide the Health Care that People Need 47–56
Goal 3: Deliver High Quality Services 57–68
Goal 4: Manage Health Services Well 69–78
Goals statement 10
goods and services, sale of 110–111
governance 5–29, see also clinical governance; corporate governance
eHICT framework 63
Government Information (Public Access) Act 2009 (GiPA Act) 198
Ambulance Service of NSW 232–235
Bureau of Health Information 241–244
Clinical Education and Training Institute (CETI) 245
Clinical Excellence Commission (CEC) 247
Health Infrastructure Office 236
Health Support Services 238
Justice Health 248
Graduate Health Management Program (GHMP) 71
grants and contributions 112
and subsidies 110
H
HAI program 19, 57–58
infection control data 59
harassment, bullying and 185
Health Administration Corporation 13, 231–238
Health Advancement, Centre for 25
Health and Hospitals Fund 23
health budgets, see budgeting
health care 8
clinical governance 18
Goal 1: Keep People Healthy 38–46
Goal 2: Provide the Health Care that People Need 47–56
Goal 3: Deliver High Quality Services 57–68
Goal 4: Manage Health Services Well 69–78
Health Care Advisory Council (HCAC) 12
health expenditure, see funding and expenditure
Health Infrastructure Board 14, 235–236
health liability 169
Health Networks 14, 230, see also Local Health Networks; Specialty Health Networks
annual reports 230
Health Priority Taskforces 12
Health Procedure Safety Checklist 58
health professionals, numbers of 75, 187
health promotion
Goal 1: Keep People Healthy 38–46
NGO funding for 158
Health Protection, Centre for 25
health reform 2–3
Health Services 227–248
Goal 4: Manage Health Services Well 69–78
Performance Improvement 26
staff numbers 186
health statistics 209–226
health status, comparative performance 34–37
Health Support Services 14, 237–238
staff numbers 186
health system
affiliated health organisations 132
monitoring performance 16
Health System Quality Performance and Innovation 26–27
Health System Support Division 27–28
health workforce, see human resources; workforce
Healthcare Assistant Initiative/AIIs 71
Healthcare Associated Infections (HAI) program 19, 57–58
HAI defined 252
infection control data 59
HealthShare NSW 238
hearing loss, Statewide Infant Screening Hearing (SWISH) 39
High-Risk Medicines policy 58
home visits 41
Honorary Medical Officers, indemnity cover 169–170
hospital activity levels
private hospital 217
public hospital 36–37, 214–216
hospitalisations for fall injuries 45
hospitalists 252
hospitals, see private hospitals; psychiatric hospital activity levels; public hospitals
Hour-Glass investment trusts 144
Hughes, Clifford 245–246
human resources (HR) 178–179, see also equal employment opportunity; workforce
acceptance by the Crown Entity of employee benefits 114
employee related expenses 108
employment screening 191
initiatives 185
sick leave 76
ICT equipment recycling 208
ICT strategy 27, 63
ICT equipment recycling 208
ICT strategy 27, 63
ICU Central Line Associated Bloodstream (CLAB) infections 66–68
immunisation 38–39
performance indicators 44–45
Incident Information Management System (IIMS) 59–60
income, statements of 90
indemnity cover 169–170
independent audit reports 87–88, see also audits
Indigenous people, see Aboriginal health; Aboriginal workforce
industrial relations policies and practices 178, see also workplace relations matters
infant mortality 35
infectious diseases, see also Healthcare Associated Infections (HAI) program
Clostridium difficile infections 67–68
ICU Central Line Associated Bloodstream (CLAB) infections 66
notifications in NSW 212–213
Staphylococcus aureus bloodstream infections 67
information access, see Government Information (Public Access) Act 2009
Information and Communications Technology (ICT) equipment recycling 208
infrastructure 14, see also Health Infrastructure Board
Capacity Building Infrastructure Grants Program 166
injuries
preventing falls 39, 45
workplace injuries 77
inpatients
admission performance 52–53
Inpatient Hospital Services 115
Inpatient Service Planning 23, 50
mental health inpatient care utilisation 218–220
inquiries 2
insurance 168–169
property 170
intangible assets 122–124
intellectual disability 48
Inter-Government and Funding Strategies 24
interest rate risks 141–142
intern training 70
Internal Audit Branch 21
internal audits 15–16, 172
interstate patient flows, Australian Capital Territory 133–134
inventories 118
investments 111, 134
invoices in dispute, Royal Flying Doctor Service 134
Joint Investigation Response Team (JIRT) 48
Justice Health 247–248
clinical governance 19
Keep Them Safe reforms 49
key financial indicators 85
key initiatives 86
laws, see legislation
leadership 28
learning and development 178–179
lease commitments, see commitments for expenditure 76
leave, sick 28
Legal and Legislative Services 28
legal matters 134, 169
legislation, see also names of Acts
Legal and Legislative Services 28
legislative changes 196
subordinate legislation 197
Leichhardt Council, transfer of Callan Park Hospital to 146
letter to the Minister v
liabilities 136
acceptance by the Crown Entity of 114
contingent 132–134
maturity analysis of 141–142
other 126
liability 169
life expectancy at birth 34–35
liquidity risk 140–144
Local Health Networks 14, 230
annual reports 230
clinical governance 19
infectious disease notifications 212–213
private hospital activity levels 217
public hospital activity levels 36–37, 214–216
Sustainability Action Plans 208
Long Bay Forensic and Prison Hospitals Private/Public Partnership 129–130, 133
losses on disposal 113
low birth weight babies 46
medical workforce, see workforce
medication management 19
clinical pharmacy model 60
High-Risk Medicines policy 58
standardised charts 58
Mental Health and Drug and Alcohol Office (MHDAO) 22
mental health patients
ambulatory contacts 56
in emergency departments 54–55
post-discharge period 55–56
readmissions 55–56, 65–66
mental health services 3
Aboriginal Mental Health Worker Training Program 72
admission performance 53
financial report 86
Mental Health Act s 108: 218–225
NGO funding for 158–159
private hospitals 224–225
public hospitals 221–223
Mental Health Services (service group) 116
metropolitan NSW local health networks 230
midwifery, see Nursing and Midwifery
Minister Assisting the Minister for Health (Cancer) 13
Minister Assisting the Minister for Health (Mental Health) 13
Minister for Health 13
Ministry of Health, establishment of 21, 146
monitoring health system performance 16, see also performance indicators
monitoring patient safety 59–63, see also safe patient care
mortality, see death rates; infant mortality; life expectancy at birth
Multicultural Policies and Services Program 202–206
Multipurpose Services (MPS) 23, 50
national performance indicators 60, see also performance indicators
net assets from equity transfers 145
net cost of services 135–137
reconciliation of cash flows from operating activities to 134
A New Direction for NSW Health, see State Health Plan
NGO organisations funded 154–160
non-cash financing and investing activities 134
non-current assets held for sale 120
non-government organisations funded 154–160
non-specialist doctors 252	nosocomial infections, see HAI program
notifications of infectious diseases in NSW 212–213
NSW 2021: A Plan to Make NSW Number One 9
NSW Department of Health, see Department of Health
NSW General Practitioner Procedural Training Program 71
NSW Health Care Advisory Council (HCAC) 12
NSW Health Procedure Safety Checklist 58
NSW Health Reform 2–3
NSW Health Services, see Health Services
NSW Health Workforce, see workforce
NSW Minister for Health, see Minister for Health
NSW National Health and Hospitals Network Transition Office 24
NSW Treasury Managed Fund 170–171
claims on managed fund 132
TMF Award winners 185
NSW Women’s Health Plan 2009 – 2011 48
NSW Youth Health Policy 2011 – 2016 48
Nursing and Midwifery 28, 59
Aboriginal workforce 73
numbers of nurses 86
nurse practitioners 252
workforce 73–74
Nursing Re-connect 73
M
market risk 142
Mater Hospital Private/Public Partnership (PPP) 132
maternity care 48
Matthews, Richard 22
performance statement 179
maturity analysis of financial liabilities 141–142
medical assessment units 252
medical records
commitment to service 11
FirstNet review 63
medical research 3
financial report 86
National Australian Built Environment Rating System (NABERS) 208
National Health and Hospitals Network Transition Office 24
national health reform 2, 69
eHealth agenda 63
National Inpatient Medication Chart 58
national partnerships for improving public hospital services 69–70
NSW Health
Annual Report 2010 // 2011 – Volume One
Index
obesity 38
performance indicators 43
observation charts 58
occupational health and safety 188–190, see also workers’ compensation initiatives 185
off stretcher time 50–51
Office of the Director-General 21
older people 36
preventing falls 39, 45
Open Disclosure 58
operating consultants 167
operating expenses 108–109
reconciliation of cash flows from 134
Opioid Treatment Program 61
oral health, NGO funding for 160
Oral Health Strategy, Centre for 25
Orange and Associated Health Services Private/Public Partnership 130–131, 133
orders (legislation) 196
organisation chart 29
organisational culture 3
O'Shannessy, Leanne, performance statement 183
Our Code of Conduct 11
Our Commitment to Service 11
Our Vision, Values, Goals and Principles 10
Outpatient Services 115
oversea visits by staff 187–188
overweight and obesity 38
performance indicators 43
Owens, Annie, performance statement 182–183

P
partnerships, improving public hospital services 69–70
patient experience 68, see also clinical governance; safe patient care
Patient Safety and Clinical Quality Program 18–19
patient transfers
admission performance 52–53
off stretcher time 50–51
payables 125
performance 31–78
against budget allocation 83–84
performance indicators 16, 37
Demand and Performance Evaluation Branch 26–27
Goal 1: Keep People Healthy 42–46
Goal 2: Provide the Health Care that People Need 50–56
Goal 3: Deliver High Quality Services 64–68
Goal 4: Manage Health Services Well 74–78
national performance indicators 60 relating to Mental Health Act’s 108: 218–219
Senior Executive performance statements 179–183
pharmacy, see clinical pharmacy model; medication management
planned surgery, Ready for Care Patients Waiting 53–54
Poisons and Therapeutic Goods Act 61–62
policy directives for complaint management 16
Population Health Services 24–25, 116
post balance date events 146
post-discharge period, mental health patients 55–56
antenatal visits 45–46
antenatal visits 45–46
preventative health
financial report 86
Ministerial taskforce on 3
preventing injury 39
preventing falls 39, 45
price risks, Hour-Glass investment trusts 144
Primary and Community Based Services 115
Primary Health and Community Partnerships Branch 23–24
Principles statement 10
prisons, Long Bay Forensic and Prison Hospitals Private/Public Partnership 129–130, 133
Privacy Management Plan 207
Private Health Facilities Act 2007 62
private hospitals
activity levels 217
mental health 224–225
procedures
NSW General Practitioner Procedural Training Program 71
Procedure Safety Checklist 58
procurement cards 153
Productivity Places and Strategic Skills Programs 72
professional staff 75
property, plant and equipment consolidated 121–122
insurance of 170
parent 120
reconciliation 121–122
provisions 126
psychiatric hospital activity levels 221–223, see also mental health services
Public Health Act 2010 197
public hospital activity levels 214–216
changes to tables 224
mental health 221–223
public hospitals, national partnerships 69–70
public interest considerations, see Government Information (Public Access) Act 2009
public patient indemnity cover 169–170
public/private partnerships
Calvary Mater Hospital, Newcastle 128–129
Long Bay Forensic and Prison Hospitals 129–130, 133
Mater Hospital 132
Orange and Associated Health Services 130–131, 133
Royal North Shore Hospital 131, 133
quality health care 57–58, see also clinical governance
Monitoring Patient Safety and Quality 59–63
re-presentations, emergency departments 65
readmissions
mental health patients 55–56, 65–66
unplanned/unexpected 64–65
receivables 117–118
trade debtors 139–140
reconciliation of cash flows 134
records, see medical records
recycling computers and IT equipment 208
Regional Preferential Recruitment 2010-11 70
Regional Priority Round, Health and Hospitals Fund 23
registered health professionals, numbers of 187
regulation, Clinical Safety, Quality and Governance Branch 61
regulations (subordinate legislation) 197
regulatory reports 193–208
Rehabilitation and Extended Care Services 116
reporting entity 100
reproductive technologies 62–63
research and development 3
Capacity Building Infrastructure Grants Program 166
financial report 86
responsibilities of NSW Health 21–28
restricted assets 124
result for the year (budget review) 136
revenues 112
investment revenue 111
Review of NSW Health Counselling Services 40
Rillstone, Mike 237
risk drinking, performance indicators 42
risk management activities 16, 168–169, 171, see also insurance
Corporate Governance and Risk Management Branch 28
internal audit and risk management attestation 172
Risk Management and Audit Committee 15
Roach, John, performance statement 182
Royal Flying Doctor Service, invoices in dispute 134
Royal North Shore Hospital Private/Public Partnership 131, 133
rural and remote areas
Local Health Networks 230
NGO funding for rural doctors services 160
rural connectivity 64
Rural Health Minor Works Program (RHMWPP) 23, 69–70
Rural Preferential Recruitment (RPR) Scheme 70
Telehealth Network 23, 64

S
safe patient care, see also patient experience
Monitoring Patient Safety and Quality 59–63
NSW Health Procedure Safety Checklist 58
supervision for safety 60
Safety Alert Broadcasting System (SABS) 60–61
sale of assets, see disposal of assets
sale of goods and services 110–111
scholarships 179
schools, VET in 72
screening of employees 191
Senior Executive number of SES positions 187
performance statements 179–183
Senior Executive Advisory Board 15
Senior Management Board 14
Service Commitment 11
service delivery, see also treatment services, Goal 3: Deliver High Quality Services 57–68
service groups 115–116
service group statements 96–99
service provision, Goal 2: Provide the Health Care that People Need 47–56
services, sale of 110–111
sexual assault, forensic and medical issues 48
sick leave 76
significant accounting policies 100–107
smoking 38
performance indicators 42
Smyth, Tim 26
performance statement 180
Special Commission of Inquiry 4
Specialty Health Networks 14, 230
annual reports 230
specialty services, Statewide and Selected Specialty Services 22, 50
staff, see human resources; workforce standardised charts (observation and medication) 58
standards of service 11
Staphylococcus aureus infections 57–58, 67
State Health Plan 9
statement of changes in equity 91
statement of comprehensive income 90
statement of financial position 93
fair value recognised in 145
Statewide and Selected Specialty Services (SSS) 22, 50
Statewide Complex Epilepsy Service (SCES) 23, 50
Statewide Eyesight Preschooler Screening (STEPS) program 40
Statewide Infant Screening Hearing (SWISH) 39
Statewide Services Development Branch 22
statistics, health 209–226
statutory framework 13–17
Statutory Health Corporations 14, 239–248
strategic asset management 151–152
Strategic Development Division 22–24
strategic planning 9
Strategic Procurement and Business Development 27
structure of NSW Health 21–28
Sub-acute Inpatient Activity Model (SIAM 2010) 23, 50
subordinate legislation 197
subsidies 110
supervision for safety 60
surgery, Ready for Care Patients Waiting 53–54
Sustainability Action Plans in LHNs 208
Sustaining NSW Families program 41
Sydney Children’s Hospitals Network (Randwick and Westmead), clinical governance 19
Sydney South West AHS, claim by lessee of certain property 133

T
Take the Lead strategy (Nursing and Midwifery Office) 59
taskforces, see Health Priority Taskforces
TCorp Hour-Glass Investment Facilities 144
Teaching and Research 116
teenagers, see youth health
Telehealth system
rural NSW 23, 64
Statewide Complex Epilepsy Service 23, 50
tenancies, NABERS ratings for 208
three-year comparison of expenditure 173
TMF Award winners 185
Towards Normal Birth policy 48
trade debtors 139–140
training, see learning and development;
scholarships
Transition Office 24
Treasury Managed Fund 170–171
claims on 132
TMF Award winners 185
treatment services, see also service delivery
commitment to service 11
patient experience following treatment
68
triage 252
triage times in emergency departments
51–52
trust funds 132

U
unclaimed monies 135
Universal Health Home Visiting 41
unplanned/unexpected readmissions 64–65

V
Value statement 10
VET in Schools 72
videoconferencing, see Telehealth system
Vision statement 10
Visiting Medical Officers (VMOs), indemnity
cover 169–170
voluntary services 135

W
Waste Reduction and Purchasing Policy
(WRAPP) 208
Watson, Diane 240–241
Watt, Hunter 239
Ways of Working (WOW) Project 73
websites, ED Access Website 63
Willis, Mike 231
women’s health 48
workers’ compensation 168, 189–190
Workers Compensation Hindsight
Adjustment 132
workforce 71–72, 175–192, see also equal
employment opportunity; human
resources
Aboriginal workforce 72–73, 77–78
clinical staff 70–71, 75–76
full time equivalent (FTE) staff 186
non casual staff separation rate 74–75
nurses and midwives 73–74, 86
overseas visits by staff 187–188
professional staff 75
staff numbers 186
staff retention 73
staff turnover 74–75
workforce planning in emergency
departments 71
Workforce Development and Leadership 28
workplace culture 3
workplace injuries 77
Workplace Relations and Management
Branch 28
workplace relations matters 183–185, see
also industrial relations policies and
practices

Y
Year in Review
Chief Executives 231, 237, 239–241,
244–247
Director-General 2–4
youth health 48
The NSW Health Annual Report 2010–11 was edited, co-ordinated, designed and produced by the Media and Communications Branch, NSW Ministry of Health. For further information contact Communications Manager Peter Harvey.

Edited and Project Managed by Gail Luxford
Design and Layout by Josip Buric and Karen Nettelfield
Print Co-ordination by Laurence Bonner
Printed by Express Digital Print
Indexed by Glenda Browne

Total printing cost $16,357.00

The Annual Report is available on the NSW Ministry of Health website www.health.nsw.gov/aboutus/