THE NEXT STEPS

The NSW State Health Plan sets out a clear framework for the future direction for our public health system across the State.

We'll now work together to ensure the directions and strategies set out in our Plan are implemented and we monitor and report our progress in achieving our vision for the future.

All parts of NSW Health have a role to play in leading change:

• Local Health Districts, Specialty Health Networks and NSW Ambulance – through frontline service delivery and clinical, patient and community engagement.
• Our Pillars – the Agency for Clinical Innovation, the Clinical Excellence Commission, Cancer Institute NSW, NSW Kids & Families, Bureau of Health Information and the Health Education and Training Institute – through providing expert advice and guidance to our Districts and Networks in consultation with clinicians.

Key Agencies – NSW Health Pathology, Office for Health and Medical Research, Health Infrastructure, HealthShare NSW and eHealth NSW – who provide statewide services in support of high quality, value for money patient care.

• Ministry of Health – as system manager, responsible for purchasing services and monitoring performance to deliver improved health outcomes for the people of NSW.

A NSW State Health Plan Evaluation and Monitoring Framework will be developed, assigning lead organisations with responsibility for each key priority area. These responsibilities will be managed through the NSW Health Performance Framework.

The NSW Health Performance Framework is the key policy document that sets out how the performance of public sector health services in NSW are monitored and assessed by the NSW Ministry of Health, including through Service Agreements and Compacts.

In the spirit of flexible, patient-centred care, the Plan will be reviewed regularly to capture changes in the healthcare landscape and to reflect our strategies to manage these changes in consultation with those best able to make decisions – those closest to the patient.
DIRECTION ONE: Keeping People Healthy
• Reduce smoking rates and the adverse effects of tobacco
• Address drug misuse
• Tackle overweight and obesity rates
• Promote responsible alcohol consumption
• Help people manage their own health

DIRECTION TWO: Providing World-Class Clinical Care
• Move beyond the Emergency Department to create a better connected health system
• Develop and implement new models of care to meet changing needs and address unwaranted clinical variation
• Drive better performance via partnerships with clinicians and managers
• Maintain a continued focus on quality and safety
• Listen to our patients

DIRECTION THREE: Delivering Truly Integrated Care
• Empower patients to be partners in their care
• Support strategic, targeted investments in new models of integrated care
• Invest in enablers to inform and support delivery of the integrated care strategy
• Strengthen partnerships with the primary and community care sectors for a seamless care experience
• Align financial incentives and performance
• Monitor, evaluate and seek feedback to guide improvement
• Scale up, roll out and embed successful programs across NSW

STRATEGY ONE: Supporting and Developing our Workforce
• Improve workplace culture
• Ensure our workforce has the right people, with the right skills, in the right place
• Support and inspire our workforce

STRATEGY TWO: Supporting and Harnessing Research and Innovation
• Invest in research
• Build system-wide capacity to turn information and evidence into policy and practice
• Share new ideas
• Foster translation and innovation from research
• Build globally relevant research capacity

STRATEGY THREE: Enabling eHealth
• Invest in clinical systems
• Invest in business systems
• Invest in infrastructure
• Strengthen eHealth governance – to create a contemporary, responsive and world-class eHealth system in NSW
• Refresh the eHealth vision to set a clear direction for the future

STRATEGY FOUR: Designing and Building Future-Focused Infrastructure
• Deliver the NSW Government’s committed major investments for the next five years
• Better plan capital requirements based on service needs
• Grow partnerships in developing health facilities and equipment
• Look to non-capital solutions to deliver care