Emergency Access View (EAV)

Access the EAV today

http://pfp.health.nsw.gov.au/ed

Patient Flow Systems
"It's Everyone's Responsibility"

Contact Us

Whole of Health Team
Email:
EAV@moh.health.nsw.gov.au

Technical Issues: State-wide Service Desk
Tel: 1300 285 533
Refer to: Team Group HSS SS EAV

What is the Emergency Access View?

The **Emergency Access View (EAV**), is a real time dashboard displaying live emergency patient demand and key patient flow metrics. The tool provides visibility on demand and performance for all facilities across NSW Health.
The tool initially has its own web page login and will eventually be available directly through the Patient Flow Portal.

How it can help in our hospitals?

The tool has been created to enable Local Health Districts (LHDs) and Specialty Health Networks (SHNs) to view emergency access activity in real time. The tool allows for visibility of demand and allows managers to anticipate tipping points and enact early interventions to maintain optimal patient flow.
The EAV tool increases visibility of Emergency Department (ED) demand and hospital capacity enabling managers to:

- View patient flow indicators in real-time
- Visualise real-time data and activity prior to reaching tipping points
- Identify systematic delays impacting on the ED and patient flow
- Plan for the prevention of delays and support capacity planning in real-time

Patient Flow Systems

Like the Patient Flow Portal, the EAV is intended to support the implementation of Patient Flow Systems (PFS). PFS has established seven essential elements to achieving effective patient flow in a hospital. For more information please view the Patient Flow Factsheet.

NSW GOVERNMENT | Health

Emergency Access View (EAV)

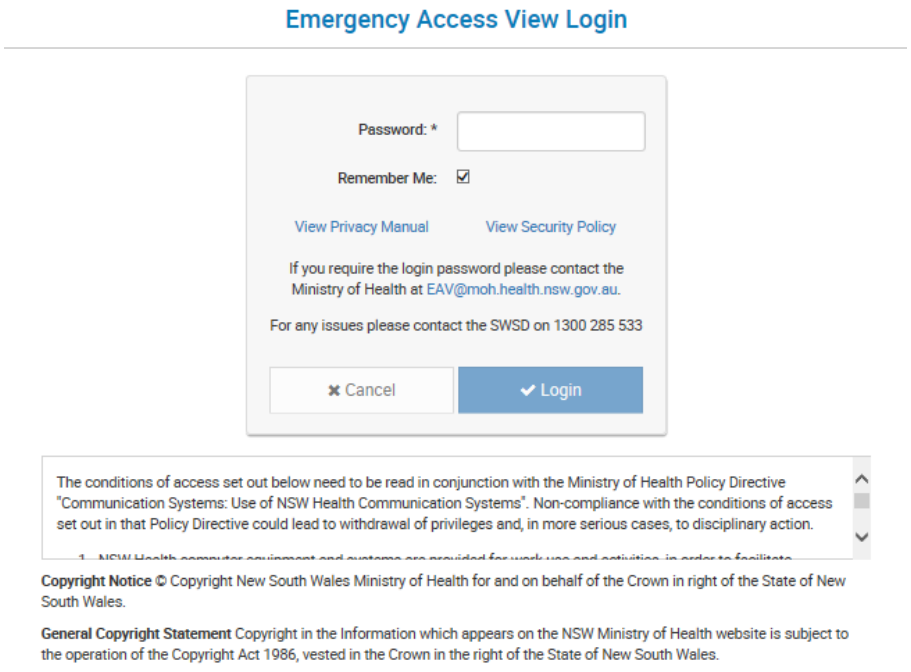
Accessing the Tool

How do I access it?

To access the EAV go to:

http://pfp.health.nsw.gov.au/ed

You will be presented with the following screen



The login password can be obtained from your district implementation lead

Enter the password as indicated and then click Login

On selecting the Login button you will be presented with the Summary View of the Emergency Access View.

Item Name	Definition
Password Box	Enter password provided to the facility or LHD, as appropriate. Once the rest of the entry page has been read and understood, the user should click Login
View Privacy Manual Button	Takes user to the privacy manual page on the intranet.
View Security Policy Button	Takes user to the security policy page on the intranet.
EAV Email Address	Display EAV contact email address for any issues
State-wide Service Desk	Contact number for SWSD
Conditions of Access	Statement of conditions of Access. This should be read before accessing the EAV
Copyright notice	Required copyright statement 1
Login Button	Allows user to continue with the login process
Cancel Button	Allows user to clear the input fields

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Summary View

24 Hour toggle

Choose from today, yesterday or last 24 hours

Overall ETP

Performance and current target for the selected view, based on separations completed

District / Facility View

Drop down to select location

Patients in ED Breakdown

Total number of patients currently in the ED. Non- Admitted: Total, Triage Categories and ED LOS. Admitted: Location, ED LOS and Specialty

ED Activity by Triage / Arrival Mode, and Admissions/ Discharges (Optional View)

It is possible to change the graph to view ED activity per hour by triage category and arrival mode. Also admissions and discharges per hour

NSW Health | Emergency Access View | Test v2.0.48 | Logout

All | All | For any issues please contact the SWSLHN on 1300 285 533 | Last refreshed 22-06 at 12:38 | Data Feed

Overall ETP
Since midnight

Since midnight **67.3%** | Target **81%**

Arrivals

Arrivals to ED by Ambulance / Walk-in / Other.

Arrivals
Since midnight — 2,678

Ambulance patients	644
Walk-in patients	2,029
Other	5

Ambulance Details

Detailed Ambulance View

Ambulance car information for each category available here

Transfer of Care KPI

Since midnight **96.7%** | Target **90%**

Unmatched ambulance records	104
En-route	29
Arrived	47
Waiting to offload ≤ 30 mins	35
Waiting to offload > 30 mins ≤ 1 hr	1
Waiting to offload > 1hr	0
Delayed available	21
Booked transfers (P3 / R3)	8

Booked Transfers (P3/R3)

Prescheduled ambulances due for arrival within 90 mins.
N.B. Currently low acuity, low complexity ambulance jobs booked through PTS are not included

Transfer of Care

TOC performance and target. Definition has been updated to reflect that the figure is based on the number of matched ambulances meeting the KPI. Hover over the circle to see the number of matched ambulances meeting the KPI

Ambulance Offload

Unmatched ambulance records - Unmatched ambulance records are records that cannot be matched to a corresponding ambulance incident number in the ED IT system.

En-route – Shows number of ambulances currently on route to the ED(s)

Arrived - Shows all ambulances waiting to offload

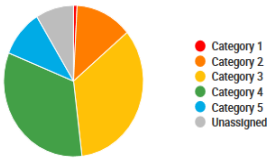
Waiting offload- includes only the number of ambulances where TOC has not occurred according to ED. '+' this will show the no of patients with TOC complete

Delayed available - The no of ambulances being prepared by paramedics to return to service

All Patients in ED — 1,750

Non-admitted Patients — 1,332

Triage Category



0 – 3 hours	1,032
3 - 4 hours	138
4 - 5 hours	38
5 - 12 hours	43
12 - 24 hours	37
≥ 24 hours	44

Admitted Patients — 418

EMU / EDSSU	149
Emergency Department	269

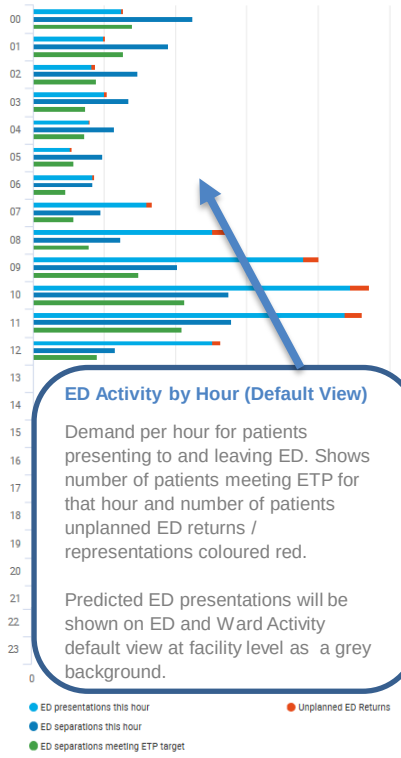
Occupancy

No. of ED acc. beds	10,623	
No. of occupied ED acc. beds	9,224	86.8%
No. of transit lounge beds in use	170	
No. of surge / closed beds in use	435	

Occupancy

ED accessible bed use (from PFP), Number of Transit Lounge Beds in use , including by what specialty, Number of Surge/ Capped beds in use (from PFP)

ED and Ward Activity
Since midnight



ED Activity by Hour (Default View)

Demand per hour for patients presenting to and leaving ED. Shows number of patients meeting ETP for that hour and number of patients unplanned ED returns / representations coloured red.

Predicted ED presentations will be shown on ED and Ward Activity default view at facility level as a grey background.

ED
Since midnight

Left at own risk	52	2.5%
Did not wait	44	2.1%
Discharged from ED	1,295	62.3%
Transferred to other hospital	37	1.8%

Ward In
Since midnight — 814

Admitted from ED to inpatient ward	651	31.3%
Direct to ward admissions	163	

Ward Out
Since midnight — 699

Discharged from inpatient ward	620
Discharged from transit lounge	79

ED and Ward Activity

These metrics can all be broken down to Specialty level

Emergency Access View (EAV)

Detail View

The detail view displays values for each LHD or Facilities within an LHD. Depending on the user's device, the data is either displayed in columns or rows. The LHDs or Facilities displayed are dependent on the users access level and location selection in the module toolbar / navigation bar.

- **If LHD = 1 LHD (e.g. Central Coast) and Facility = All** then the Facilities within the Central Coast LHD are displayed. The colour coded KPI targets are in accordance with the Facilities specific monthly target.
- **If LHD = 1 LHD and Facility = 1 Facility,** the Facility is displayed alongside all peer group facilities . The colour coded KPI targets are in accordance with the Facilities specific monthly target. In addition, appropriate neighbouring facilities / sectors can be selected to display alongside each other. (Not shown by default)

Below is the top half of the Detail View. All measures available on the summary page are also presented in the Detailed View

Peer facilities

* Since midnight	Wollongong Hospital	Liverpool Hospital	Westmead Hospital (all units)	Royal North Shore Hospital	Gosford Hospital	St George Hospital	John Hunter Hospital	Royal Prince Alfred Hospital	Nepean Hospital	Concord Hospital	Prince of Wales Hospital	Bankstown / Lidcombe Hospital
Summary *												
STEP - Facility	?	?	?	?	?	?	?	?	?	?	?	?
STEP - ED	?	?	?	?	?	?	?	?	?	?	?	?
Overall ETP *	73.3%	33.3%	50%	49.2%	58.8%	65.2%	41.8%	42.6%	63.2%	61.9%	84.4%	61.9%
ETP Target	75%	75%	75%	75%	75%	75%	75%	75%	75%	75%	75%	75%
ED *												
Left at own risk *	0	4	6	0	0	3	3	4	1	0	0	3
	0%	5.6%	8.1%	0%	0%	4.5%	4.5%	7.4%	1.8%	0%	0%	7.1%
Did not wait *	1	1	0	0	2	0	2	1	2	0	0	1
	2.2%	1.4%	0%	0%	3.9%	0%	3%	1.9%	3.5%	0%	0%	2.4%
Discharged from ED *	20	27	37	32	28	42	31	29	35	10	23	17
	44.4%	37.5%	50%	50.8%	54.9%	63.6%	46.3%	53.7%	61.4%	47.6%	71.9%	40.5%
Transferred to other hospital *			3				1				1	
			4.1%				1.5%				3.1%	
Ward In *	**25**	**41**	**43**	**38**	**55**	**23**	**32**	**23**	**24**	**13**	**14**	**21**
Admitted from ED to inpatient ward *	24	40	28	31	21	21	30	20	19	11	8	21
	53.3%	55.6%	37.8%	49.2%	41.2%	31.8%	44.8%	37%	33.3%	52.4%	25%	50%
Direct to ward admissions *	1	1	15	7	34	2	2	3	5	2	6	
Ward Out *	**14**	**13**	**14**	**24**	**17**	**21**	**23**	**21**	**21**	**16**	**7**	**12**
Discharged from inpatient ward *	14	7	12	24	17	21	23	20	15	16	6	12
Discharged from transit lounge *		6	2					1	6		1	
Arrivals *	**50**	**75**	**70**	**70**	**65**	**65**	**46**	**55**	**66**	**32**	**48**	**53**
Ambulance patients *	16	24	26	15	25	27	14	20	25	12	18	19
Walk-in patients *	34	51	44	55	40	38	32	35	41	19	30	34
Other *										1		

Emergency Access View (EAV)

Detail View Continued

Below is the bottom half of the Detail View. All measures available on the summary page are also presented in the Detailed View

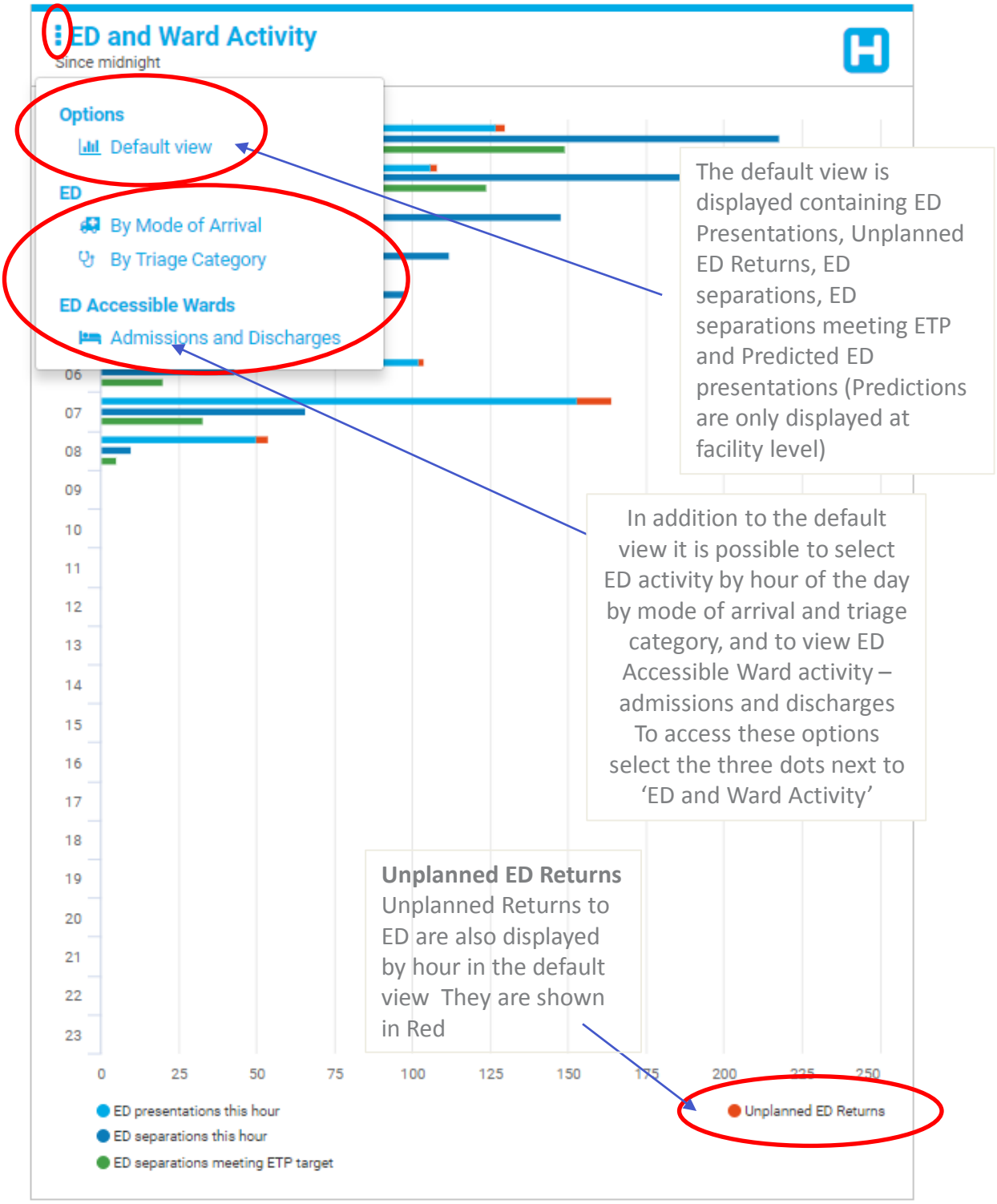
Ambulance Details												
Transfer of Care KPI *	100%	100%	100%	100%	100%	100%	87.5%	85.7%	100%	100%	100%	87.5%
Unmatched ambulance records		3	5	2	2		2	2				2
En-route					1	1	2		2	1		
Arrived		2	1		2	4	3	4	4	3	1	
Waiting to offload ≤ 30 mins	0	2	0	0	1	3	1	4	1	1	0	0
Waiting to offload > 30 mins ≤ 1 hr	0	0	0	0	0	0	0	0	1	0	0	0
Waiting to offload > 1hr	0	0	0	0	0	0	0	0	0	0	0	0
Delayed available		2		2	4	2	1	2	2			1
Booked transfers (P3 / R3)	1			1			1					
All Patients in ED	43	60	66	63	42	49	35	49	48	35	31	54
Non-admitted Patients	20	34	30	36	41	26	30	29	30	30	20	31
0 – 3 hours	18	31	27	32	38	21	22	27	28	20	16	23
3 - 4 hours	1	2	1	2		3	3	2	1		3	5
4 - 5 hours		1		1	3					1		1
5 - 12 hours	1		1	1							1	1
12 - 24 hours			1			1	4					
≥ 24 hours						1	1		1	9		1
Triage Category												
Category 1		1		1							1	
Category 2	2	10	8	8	5	4	6	3	2			5
Category 3	8	18	10	11	14	7	2	15	17	12	10	16
Category 4	5	1	3	12	17	10	16	4	6	2	3	6
Category 5	2		2	4	1	1	5	2	2	3	3	2
Unassigned	3	4	7		4	4	1	5	3	13	3	2
Admitted Patients	23	26	36	27	1	23	5	20	18	5	11	23
EMU / EDSSU	8		12	11		8		4	9		10	8
Emergency Department	15	26	24	16	1	15	5	16	9	5	1	15
Occupancy												
No. of ED acc. beds	295	539	512	506	481	453	451	417	403	384	276	264
No. of occupied ED acc. beds	300	542	523	468	411	418	437	417	381	326	272	251
	101.7%	100.6%	102.1%	92.5%	85.4%	92.3%	96.9%	100%	94.5%	84.9%	98.6%	95.1%
No. of transit lounge beds in use	1	5	10	10	7	4	14	13	9	5	7	3
No. of surge / closed beds in use	15	33	8		132	25	10	19	10	7	11	3

Specific Changes in Second Release Enhancements V.2.1.0

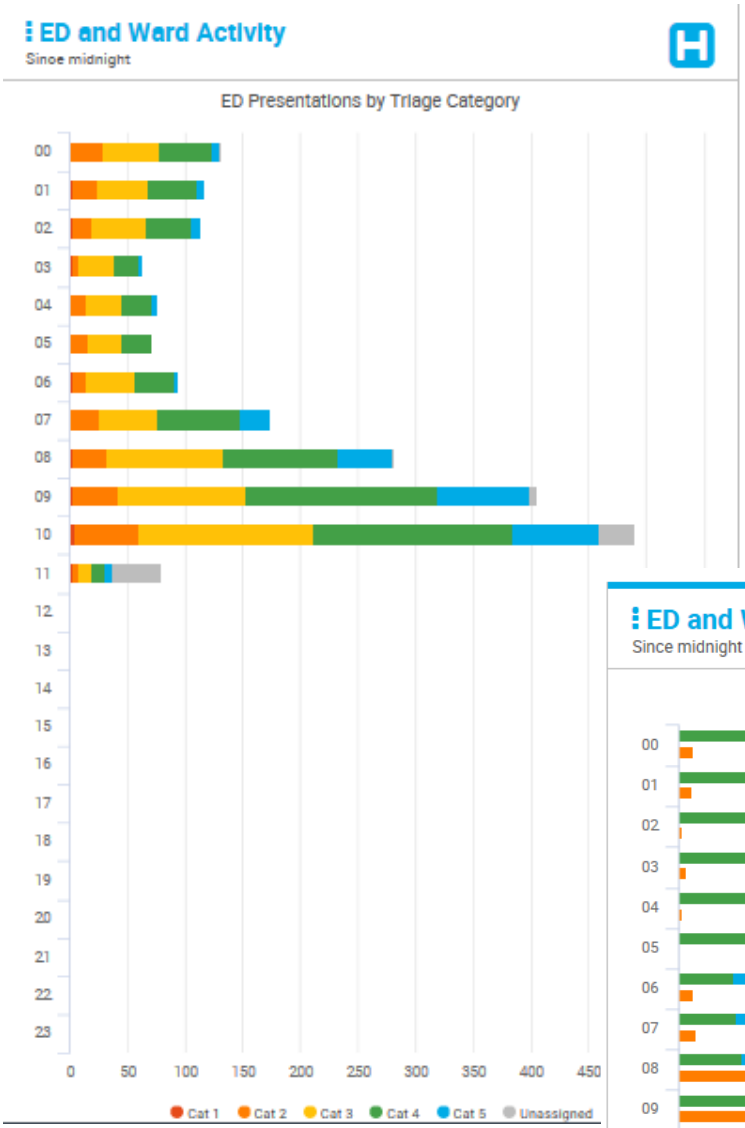
EAV 2 Main Changes

1. Summary View Changes
   A. ED and Ward Activity Default and Optional Views
   B. Inpatient KPIs aligned to Ward In / Ward Out Sub Heading
   C. Ambulance Details and TOC KPI
2. Detailed Ambulance View
3. STEP Level Out of Date – Colour Coding and Question Marks
4. Addition of Neighbouring Facilities and Cluster/Sector Option in Detailed View

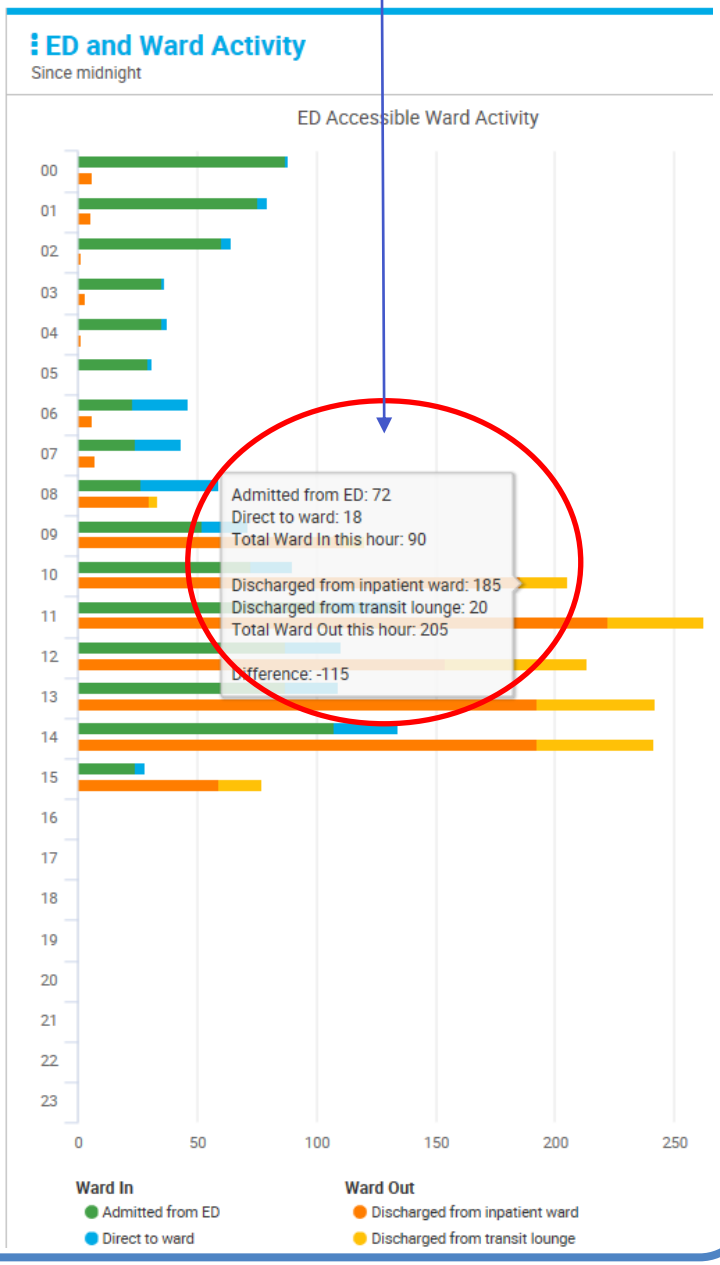
1. A. Summary View Changes – ED and Ward Activity Default and Optional Views



1. A. Summary View Changes – ED and Ward Activity Default and Optional Views Continued



Hourly Hover Over– If a user hovers over a particular hour, detailed information is displayed. In the admissions and discharges example this includes the difference between admissions and discharges that hour



1. B. Inpatient KPIs Aligned to Ward In / Ward Out

ED
Since midnight

Left at own risk	37	3.8%
Did not wait	37	3.8%
Discharged from ED	514	53.3%
Transferred to other hospital	23	2.4%

Ward In
Since midnight

427

Admitted from ED to inpatient ward	353	36.6%
Direct to ward admissions	74	

Ward Out
Since midnight

27

Discharged from inpatient ward	27
Discharged from transit lounge	0

Ward Out– Metrics demonstrating the activity of admissions have been grouped under a 'Ward Out' sub-section

Ward In– Metrics demonstrating the activity of discharges have been grouped under a 'Ward In' sub-section

1. C. Summary View Changes - Ambulance Details and TOC KPI

Ambulance Details

Transfer of Care KPI

Since midnight
94.2%

Target
90%

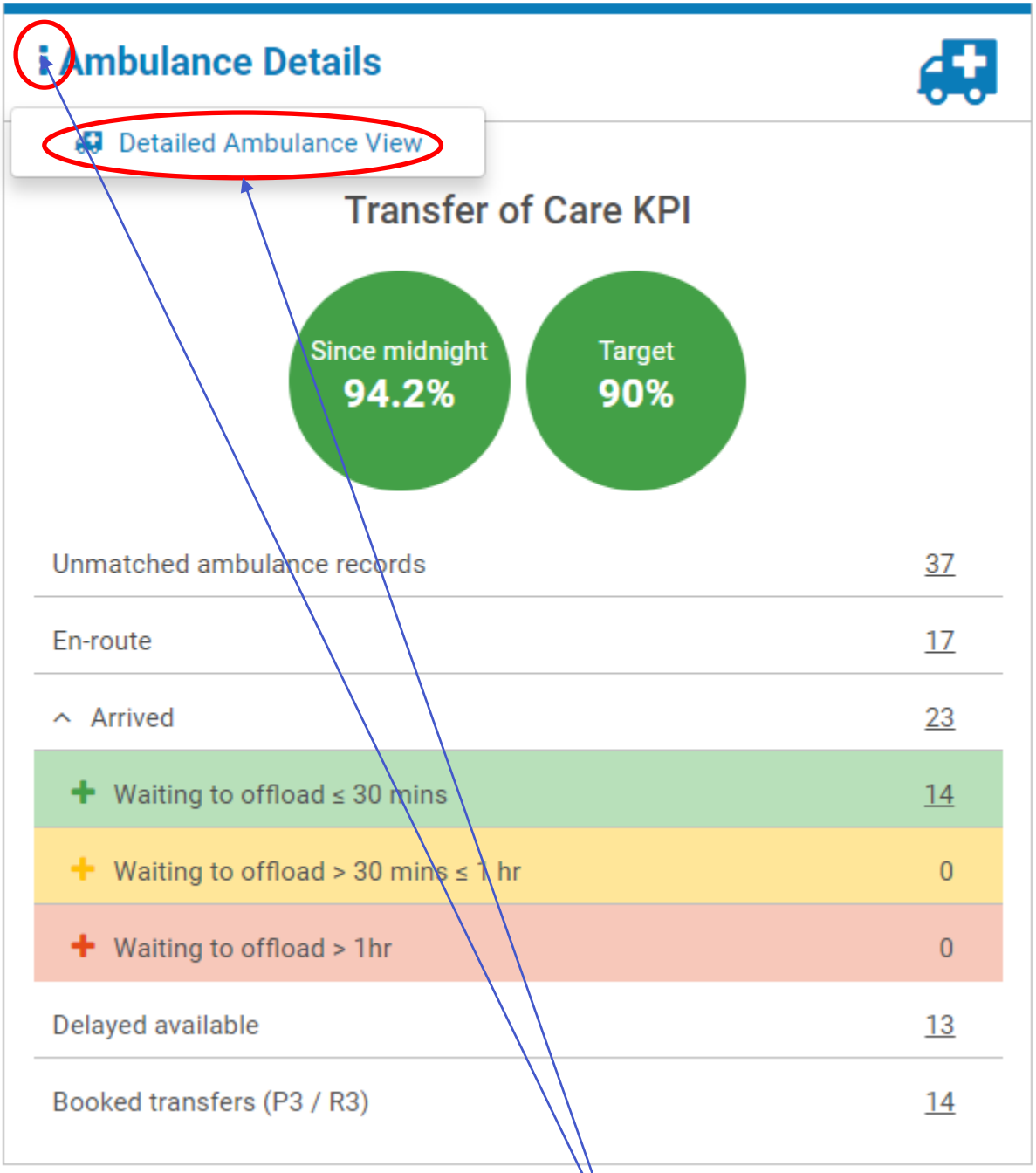
Number of matched ambulances meeting KPI : 195 / 207

Unmatched ambulance records	37
En-route	16
Arrived	22
Waiting to offload ≤ 30 mins	13
Waiting to offload > 30 mins ≤ 1 hr	0
Waiting to offload > 1hr	0
Delayed available	13
Booked transfers (P3 / R3)	14

Unmatched Ambulance Records – Number of records that cannot be matched to a corresponding ambulance incident number in the ED IT system since midnight.

Transfer of Care KPI Definition- Definition updated to reflect that the figure is based on the number of matched ambulances meeting the KPI

2. Detailed Ambulance View



Detailed Ambulance View – A detailed ambulance view with car level detail has been added to EAV. Firstly click on the three dots next to 'Ambulance Details' A box with 'Detailed Ambulance View' will be displayed. Click on this to open the Detailed Ambulance View.

2. Detailed Ambulance View – En-route

Detailed Ambulance View – The En-route section displays all ambulances currently en-route to the ED(s)

NSW Health | Emergency Access View | Test v2.0.48 | Logout

‹ Back | All | All | For any issues please contact the SWSD on 1300 285 533 | Last refreshed 22-06 at 15:10 | Data Feed

Ambulance Details

En-route 37

LHD	Facility	Car	Incident	Priority	Tx. Protocol
2 items selected	All			All	All
Illawarra Shoalhaven	Shoalhaven and District Memorial Hospital	5153	50318	2AE Emergency ECP 30min	08 Other
Illawarra Shoalhaven	Shellharbour Hospital	5115	50330	1C Emergency	08 Other
Illawarra Shoalhaven	Wollongong Hospital	5131	50323	2 Immediate	08 Other
Illawarra Shoalhaven	Shoalhaven and District Memorial Hospital	5165	50324	1C Emergency	08 Other
Hunter New England	Inverell District Hospital	6842	60190	1B Emergency	08 Other
Hunter New England	Maitland Hospital	4238	40424	2 Immediate	08 Other
Hunter New England	Manning Base Hospital	4367	40417	1C Emergency	08 Other
Hunter New England	Maitland Hospital	4316	40439	R3 Time Critical	08 Other

Arrived 46

LHD	Facility	Car	Incident	Priority	Tx. Protocol	Arrived	Elapsed Time	TOC	Triage
All	All			All	All				All
South Eastern Sydney	Prince of Wales Hospital	1431	10887	2 Immediate ECP	08 Other	15:05	00:04		
Nepean Blue Mountains	Nepean Hospital	1326	10893	1CE Emergency	08 Other	15:05	00:04		
Hunter New England	John Hunter Hospital	4215	40447	1C Emergency	02 Obstetric	15:03	00:06		
Central Coast	Wyong Hospital	4232	40462	2A Emergency 30min	08 Other	15:02	00:07		
Western Sydney	Blacktown Hospital	1520	10829	1C Emergency	08 Other	15:02	00:07		
South Western Sydney	Campbelltown Hospital	1818	10903	2 Immediate	03 Paediatric	15:01	00:08		

Sorting - It is possible to sort the ambulance cars alphabetically / numerically by the various dimensions including LHD, Facility, Car, Incident, Priority and Protocol

Filtering - It is possible to filter the ambulance cars by LHD, Facility, Priority and Protocol using the drop downs and the check boxes

2. Detailed Ambulance View - Arrived

Arrived 47

LHD	Facility	Car	Incident	Priority	Tx. Protocol	Arrived	Elapsed Time	TOC	Triage
4 items selected	All			All	All				All
Nepean Blue Mountains	Nepean Hospital	1967	10905	1C Emergency	07 Mental Health	15:11	00:02		
South Western Sydney	Bowral and District Hospital	1865	10929	2 Immediate	03 Paediatric	15:11	00:02		
South Eastern Sydney	Prince of Wales Hospital	1445	10907	1C Emergency	08 Other	15:10	00:03		
Nepean Blue Mountains	Nepean Hospital	1326	10893	1CE Emergency	08 Other	15:05	00:08		
South Eastern Sydney	Prince of Wales Hospital	1431	10887	2 Immediate ECP	08 Other	15:05	00:08		
South Western Sydney	Campbelltown Hospital	1818	10903	2 Immediate	03 Paediatric	15:01	00:12		
Nepean Blue Mountains	Nepean Hospital	1362	10802	2 Immediate	04 Stroke / TIA	14:58	00:15		
South Western Sydney	Liverpool Hospital	1806	10877	2A Emergency 30min	08 Other	14:58	00:15		3
Nepean Blue Mountains	Nepean Hospital	1953	10896	1B Emergency	03 Paediatric	14:56	00:17		
South Eastern Sydney	Prince of Wales Hospital	1952	10890	1C Emergency	08 Other	14:54	00:19		
South Western Sydney	Liverpool Hospital	1843	10822	R3 Time Critical	08 Other	14:53	00:20		4
South Eastern Sydney	Prince of Wales Hospital	1459	10846	1C Emergency	01 Cardiac	14:48	00:25	14:58	2
South Western Sydney	Liverpool Hospital	1832	10841	1C Emergency	08 Other	14:48	00:25		2
South Eastern Sydney	Sutherland Hospital	1624	10823	2AE Emergency ECP 30min	09 Minor Trauma	14:44	00:29	15:01	4
South Eastern Sydney	St George Hospital	1648	10847	2 Immediate	08 Other	14:42	00:31	14:54	3
Northern Sydney	Hornsby and Ku-Ring-Gai Hospital	1550	10819	1C Emergency	08 Other	14:37	00:36		4
South Western Sydney	Liverpool Hospital	1845	10816	1C Emergency	07 Mental Health	14:12	01:01	14:54	3

Detailed Ambulance View – The Arrived section displays the details of ambulances in the ambulance bay waiting to offload and has been broken down and colour coded as per the three categories on the Summary View.

- Waiting to Offload – Less than or equal to 30 minutes
- Waiting to Offload – Greater than 30 minutes and less than 60 minutes
- Waiting to Offload – Greater than 60 minutes

2. Detailed Ambulance View – Delayed Available

Delayed Available 12

LHD	Facility	Car	Incident	Priority	Tx. Protocol
All	All			All	All
South Western Sydney	Campbelltown Hospital	1819	10245	2BE Emergency ECP 60min	08 Other
Illawarra Shoalhaven	Wollongong Hospital	5116	50067	2AE Emergency ECP 30min	08 Other
Southern NSW	Moruya District Hospital	5211	50060	1C Emergency	08 Other
Illawarra Shoalhaven	Wollongong Hospital	5142	50066	2 Immediate	08 Other
Hunter New England	John Hunter Hospital	4272	40109	1C Emergency	08 Other
Illawarra Shoalhaven	Wollongong Hospital	5136	50058	1C Emergency	08 Other
South Eastern Sydney	St George Hospital	1971	10194	2 Immediate	09 Minor Trauma
South Western Sydney	Bankstown / Lidcombe Hospital	1985	10243	1C Emergency	08 Other
Northern Sydney	Hornsby and Ku-Ring-Gai Hospital	1521	10213	1A Emergency	08 Other
South Western Sydney	Bankstown / Lidcombe Hospital	1974	11593	1C Emergency	08 Other
Mid North Coast	Port Macquarie Base Hospital	4475	40803	2AE Emergency ECP 30min	08 Other
Murrumbidgee	Wagga Wagga Rural Referral Hospital	5424	50477	1C Emergency	08 Other

Detailed Ambulance View – Delayed Available – Displays all of the cars that are currently 'Delayed Available'.

Delayed Available displays the details of the ambulances that have completed transfer of care and are being prepared by paramedics in order to return to service and be available for the next response.

2. Detailed Ambulance View – Booked Transfers P3/R3

Booked Transfers (P3 / R3) 13

LHD	Facility	Incident	Priority	Booked At	Booked By
All	All		All		
Northern Sydney	Royal North Shore Hospital		R3 Time Critical	19-06-18 07:48	JESS (Ambulance Staff) - 9553 2222
Mid North Coast	Port Macquarie Base Hospital		R4 Aeromedical	19-06-18 07:16	LARISSA COULDWELL (Ambulance Staff) - 9553 2222 EXT4
Murrumbidgee	Wagga Wagga Rural Referral Hospital	50041	R3 Time Critical	19-06-18 05:13	DEL (Nurse) - 63828802
Hunter New England	Tamworth Base Hospital		R3 Time Critical	19-06-18 04:23	CHRISTINE (Nurse) - 67418031
Mid North Coast	Port Macquarie Base Hospital		R3 Time Critical	18-06-18 21:59	Kaitlyn HILLIER (Clerk) - Mona Vale Hosp - Ph:130023350
Hunter New England	Maitland Hospital		R3 Time Critical	18-06-18 17:55	Mohammad AL-AMIN (Clerk) - Greater Metro NEPT Booking Hub
Hunter New England	Armidale and New England Hospital		R4 Aeromedical	18-06-18 16:34	LESLIE ARIANSEN (Ambulance Staff) - 95532222
Hunter New England	John Hunter Hospital		R4 Aeromedical	18-06-18 16:12	AMY (Ambulance Staff) - 9553 2222
Northern NSW	The Tweed Hospital		R5 Treatments	18-06-18 16:03	PATRICK (Nurse) - 0266760122
Hunter New England	John Hunter Hospital		R4 Aeromedical	18-06-18 09:29	JESS (Ambulance Staff) - 9553 2222
Hunter New England	Tamworth Base Hospital		R4 Aeromedical	18-06-18 06:49	AMY (Ambulance Staff) - 9553 2222
Western Sydney	Westmead Hospital (all units)		R4 Aeromedical	16-06-18 15:53	MSOUTHERS (Ambulance Staff) - 02 9553 2222 EXT 4
Western NSW	Dubbo Base Hospital		R4 Aeromedical	17-07-17 13:15	312587 (Alarm Company) - FAX

Detailed Ambulance View – Booked Transfers (P3/R3) – Displays all of the booked transfers due in the next 90 minutes

Booked Transfers (P3/R3) are the prescheduled ambulances due for arrival in the next 90 minutes.

3. STEP Level Out of Date – Colour Coding and Question Marks

‹ Back ≡ Mid North Coast ▾ All ▾

* Since midnight	Coffs Harbour Base Hospital	Port Macquarie Base Hospital	Kempsey Hospital	Bellinger River District Hospital	Macksville District Hospital	Dorrigo Plateau Multi-Purpose Service
Summary *						
STEP - Facility	?	?	?	?	?	?
STEP - ED	?	?	?	?	?	?
Overall ETP *	60%	60%	100%			
ETP Target	80%	80%	86%	94.8%	86%	94.1%
ED *						
Left at own risk *	0	0	0			
	0%	0%	0%			
Did not wait *	0	0	0			
	0%	0%	0%			
Discharged from ED *	6	3	1			
	60%	30%	50%			
Transferred to other hospital *						
Ward In *	4	7	1	1		
Admitted from ED to inpatient ward *	4	7	1			
	40%	70%	50%			
Direct to ward admissions *				1		
Ward Out *		1				
Discharged from inpatient ward *		1				
Discharged from transit lounge *						
Arrivals *	11	13	13		3	

STEP Level – if the current STEP level is deemed out of date (24 hours) a question mark and a white background will be displayed.

4. Addition of Neighbouring Facilities and Cluster/Sector Option in Detailed View

‹ Back ≡ Mid North Coast ▾ Port Macquarie Base Hosp ▾ STEP - Facility STEP - ED

Period
- Today
- Last 24 hours
- Yesterday

Facility Groups
- Peer facilities
- Hastings Macleay Sector

Peer f

* Since midnight	Port Macquarie Base Hospital	Campbelltown Hospital	Blacktown Hospital	Sutherland Hospital	Hornsby and Ku-Ring-Gai Hospital	Tamworth Base Hospital	The Tweed Hospital	Coffs Harbour Base Hospital	Lismore Base Hospital	Wagga Wagga Rural Referral Hospital	Orange Base Hospital
Summary *											
STEP - Facility	?	?	?	?	?	?	?	?	?	?	?
STEP - ED	?	?	?	?	?	?	?	?	?	?	?
Overall ETP *	60%	20%	45.8%	48.3%	76.5%	100%	100%	60%	43.8%	38.1%	90.9%
ETP Target	80%	80%	80%	80%	80%	80%	81%	80%	81%	80%	80%
ED *											
Left at own risk *	0	0	2	4	0	0	0	0	0	0	0
	0%	0%	8.3%	13.8%	0%	0%	0%	0%	0%	0%	0%
Did not wait *	0	4	0	1	1	0	0	0	0	1	1
	0%	11.4%	0%	3.4%	5.9%	0%	0%	0%	0%	4.8%	9.1%
Discharged from ED *	3	16	9	14	11	12	1	6	7	8	9
	30%	45.7%	37.5%	48.3%	64.7%	100%	25%	60%	43.8%	38.1%	81.8%
									1		

Facility Groupings – On the detailed view there is now the option to view neighbouring facilities and Cluster/ Sector