

Whole of Health Program Capability Development

29th June 2017

The WOHP will be hosting its 1st Capability Development Day.

This day is designed to be a collaborative day for innovative and motivated LHD leads to come together and share knowledge and network. This agenda has been co designed based on the survey sent out and designed to suit your needs.

This is a unique opportunity to meet your state wide health colleagues, share knowledge and discuss innovative ideas as we work together to improve health and inspire change whilst supporting improving patient flow and access to care across the patient journey.

Target participants include WOHP Leads, Redesign Leads and innovation leads.

Outcomes of day:

- ✓ Improve strategic capabilities to lead change and manage stakeholders
- ✓ Broaden Knowledge of Analytics and Performance Measures
- ✓ Explore the role of the WOHP & Redesign leads in relation to Hospital / organisation and Ministry of Health
- ✓ Improve skills in negotiating, persuading, and presenting to influence change

Venue: Sydney Masonic Centre, 66 Goulburn St, Sydney



Health

WHOLE OF HEALTH PROGRAM

| TIME | PRESENTATIONS 29TH JUNE 2017 | PRESENTER |
|--------------------------|---------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 0900 | Registration | |
| 0900-0910 | Welcome to Country/ Housekeeping/Welcome/Themes | Justin Gardiner, Associate Director, System Performance Support Branch |
| 0910-0930 | Role of the WOHP & Redesign Leads | Justin Gardiner, Associate Director, System Performance Support Branch, MOH & Lea Kirkwood, Program Manager, Centre for Healthcare Redesign, Agency for Clinical Innovation |
| 0930-0950 | Designing your Projects & Applying Knowledge to your Projects | Louise Kershaw, Adviser Whole of Health Program, System Performance Support Branch |
| 0950-1010 | Process Improvement | Lea Kirkwood, Program Manager, Centre for Healthcare Redesign, Agency for Clinical Innovation |
| 1010-1030 | Analytics and Performance Measures | Louise Kershaw, Adviser - Whole of Health Program, System Performance Support Branch |
| 1030-1050 | MORNING TEA (20 mins) | |
| 1050-1120 | Change & Stakeholder Management | Iva Cvetojevic, Manager Redesign & Innovation North Shore Ryde Health Service |
| 1120-1150 | Road Mapping Your Projects | Emma Malica, General Manager, Program Management Office, System Performance Support Branch, Ministry of Health |
| BREAK OUT SESSION | | |
| 1150-1220 | Waiting for What? Data Analytics | Richard Yarlett, Senior Systems Support Specialist, Patient Flow Portal, System Performance Support Branch, eHealth |
| 1150-1220 | Getting the Most out of EPJB | Damian Miners, Senior Systems Support Specialist, Patient Flow Portal, System Performance Support Branch, eHealth |
| 1220-1300 | LUNCH (40mins) | Networking opportunity ; meet 2 new people today and exchange contact details |
| 1300-1430 | Persuasion and Negotiation & Presenting | Michelle Bowden MEd. Adult Ed, CSP, Founder of Speakers Club, & Director, Michelle Bowden Enterprises |
| 1430-1450 | AFTERNOON TEA (20mins) | |
| 1450-1620 | Persuasion and Negotiation & Presenting | Michelle Bowden MEd. Adult Ed, CSP, Founder of Speakers Club, & Director, Michelle Bowden Enterprises |
| 1620-1630 | Questions and wrap up | |

Note to attendees-bring thoughts around a project or a project challenge that we could help with.



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Sydney Masonic Centre
66 Goulburn Street, Sydney

Public Transport:

TRAIN: The closest is Museum Station (300 metres or 4 minute walk) and then Central Station (700 metres or 8 minutes) which are also an easy walk to the Sydney Masonic Centre (SMC).

To walk from Museum Station, simply take the Castlereagh Street "EXIT" out of Museum station, then turn LEFT heading south down Castlereagh Street. At the first intersection (Castlereagh & Goulburn Streets), turn right to SMC main entrance on Goulburn Street

Parking: Parking is available for \$50 per day at Goulburn Street car park, cnr Goulburn & Elizabeth Street, Sydney

[Goulburn Street Parking](#)

Location Map

<http://www.smcfc.com.au/images/SMCFC-Location-Map.pdf>

Accommodation:

<http://www.smcfc.com.au/images/SMCFC-Accommodation.pdf>



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