

Whole of Health Program, Capability Development Day

Role of the Program Lead



Agenda

Objectives of today

The Whole of Health Lead Role

The 3 Key Strategic Priorities

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An objective of todays session is to support collaboration and capacity development

Overview

- The Whole of Hospital Program Lead is providing support in system improvement
- The key objective is to support Access to high quality, safe and timely health care is critical for patients, carers and staff.
- A range of roles within the system are focused on similar objectives

Key Concepts

- This is an **opportunity** to learn from each other
- Our roles develop **unique skill sets**
- **Real world** experience in **change** and implementation is valuable
- Collaboration and relationships across our roles make sense



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It is also for us to understand the intent of the role of WOH Program Lead

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- The LHD/SHN has a **designated position** with a **focus** on **patient flow initiatives.**
- Provide the **name, contact details** and **position description** for the identified staff member/s
- Locally define the sponsorship, governance and stakeholder engagement to assist in driving system improvement in flow & access.
- Work in **partnership** with the **Ministry teams** to **build your capability** in **understanding patient flow** and the **drivers needed sustainable** change.
- Work in **partnership** with your **governance** group to ensure **consistent messaging** through all levels of the organisation.
- Ensure **wide distribution of communications**, to support your drive for change



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- Ensure **attendance at knowledge sharing opportunities** to learn from your peers and **limit duplication**
- Focus on **all patient flow and access initiatives** that impact positively on district wide flow and **share the successes** with your peers.
- **Review and evaluate local initiatives** to ensure the desired impact is still appropriate
- Continue to **identify local clinical champions** who can engage fellow clinicians and drive your message on the importance of patient flow.
 - Provide **Performance Improvement/Recovery Plan for 2017/18** this must include initiatives that focus on improving flow and efficiency
 - Provide **regular performance reports** to the Ministry of Health as requested



The core functions of the WOHP Lead



Project Management



Diagnostic and patient flow systems assessment



Change Management



Process Improvement



Communications and Stakeholder Engagement



Data and analytics support



Agenda

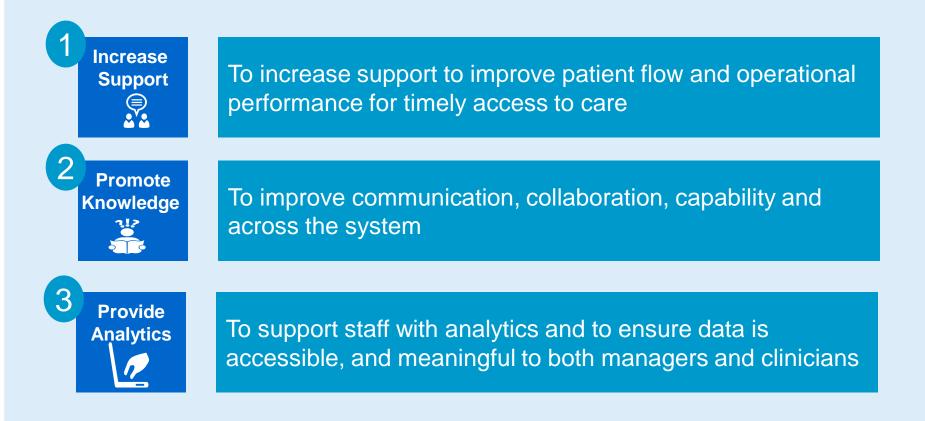
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The 3 Key Strategic Priorities of the Program





Channels to access support

Whole of Health Program



http://www.health.nsw.gov.au/wohp/Pages/default.aspx



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