

Whole of Health Program #10 Masterclass

“The Pursuit of High Performance”

System Performance Support
NSW Ministry of Health

28 June 2017



Health

Welcome

0800	Registration	
0830-0840	Welcome to Country	Uncle Ray Davison, Aboriginal Elder
0840-0900	Housekeeping / Welcome / Themes System Performance Support update	Brad Astill, Executive Director, System Performance Support Branch, System Purchasing and Performance Division, MOH
0900-0930	State Overview, Direction & Vision	Susan Pearce, Deputy Secretary, System Purchasing & Performance Division, MOH
0930-1020	Challenges Faced in the Pursuit of High Performance	Dr Sonia Sharp, Principal, Nous Group
1020-1025	Questions	
1025-1045	Morning Tea	

#10 Masterclass

“The Pursuit of High Performance”

Opening Address

Brad Astill,
Executive Director
System Performance Support Branch
NSW Ministry of Health

28 June 2017



Health

System Performance Support Branch Updates

- ComPacks
- Integrated care
- Guardianship
- Mental Health
- Rostering Best Practice
- Patient Flow Portal
- 90 Day Challenge
- Ambulance Project
- Program Management Office (PMO)

#10 Masterclass

“The Pursuit of High Performance”

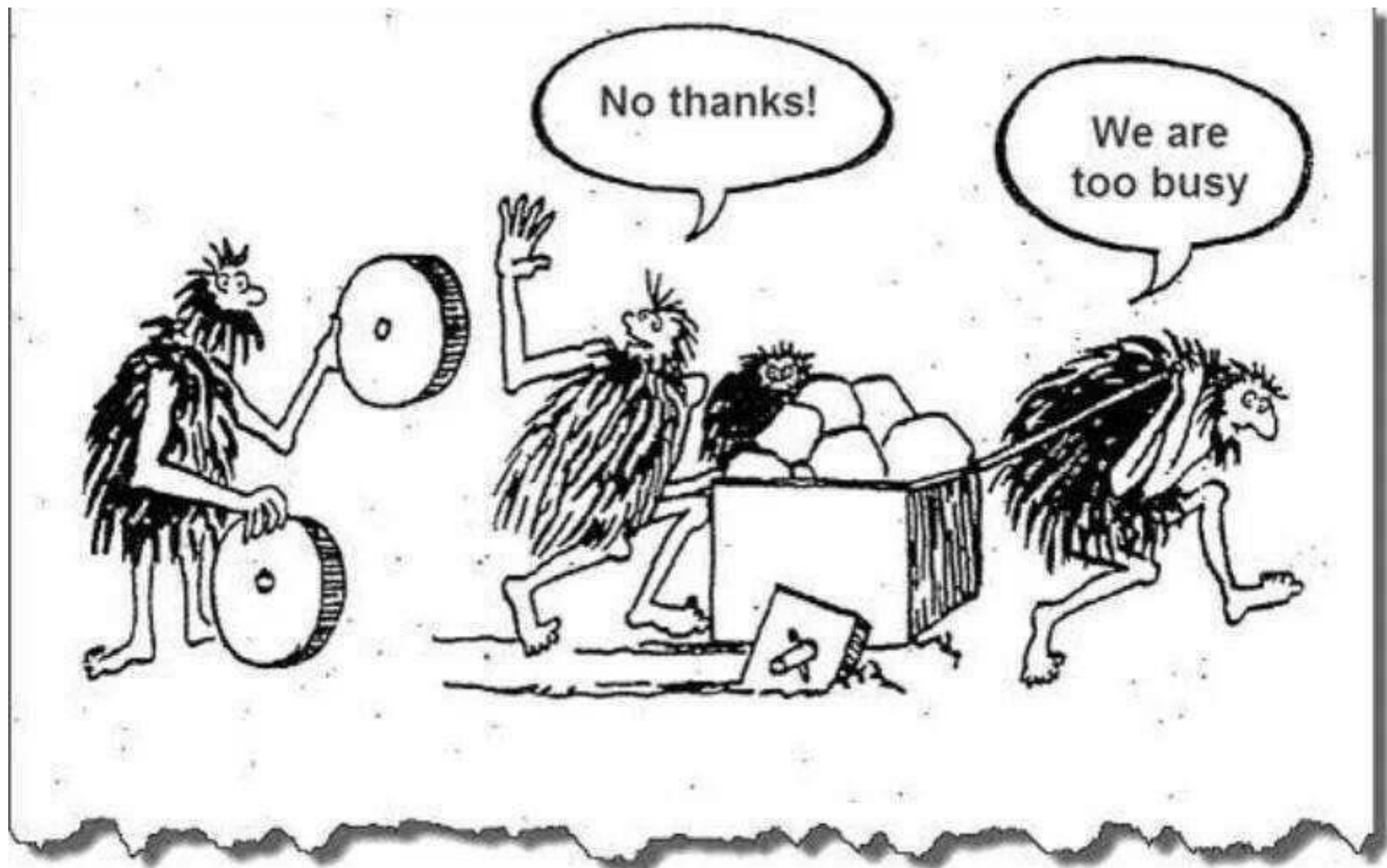
State Overview

Susan Pearce,
Deputy Secretary
System Purchasing & Performance Division.
NSW Ministry of Health

28 June 2017



Health



Morning Tea

1045-1110	WOHP Direction & Strategy	Justin Gardiner, Associate Director, System Performance Support Branch
1110-1140	CEC Direction, Leadership and Organisational Efficiency	Dr Bernadette Eather, Director, Patient Safety, Clinical Excellence Commission
1140-1210	A View from the Executive Sponsors Perspective	Elizabeth Curran, Executive Director Operations, NSLHD
1210-1230	A New Build? How to Manage Operations During Difficult Times	Graeme Loy, Executive Director, System Management Branch, System Purchasing and Performance Division, MOH
1230-1240	Questions	
1240-1320	Lunch	

Lunch

1320-1335	Using Daily ETP Reporting to Drive Change in Medical Practice	Natalie Wright, Whole of Health Program Manager & Dr Jacqui Irvine Emergency Specialist, Director of ED Shoalhaven District Memorial Hospital
1335-1350	Using Perform to Transform – Building High Performing Teams	Tricia Cummins, Program Lead, Whole of Hospital Program GM Unit, Westmead and Auburn, WSLHD
1350-1405	When Projects Go Wrong- When do you Call it Quits?	Margo Mackenzie, A/Operations Manager / Emergency Department, Dubbo, WNSWLHD
1405-1420	Aged Care Placement from Hospital	Dimity Cooper & Melissa Franke Social Work Department , Prince of Wales Hospital and Sutherland Hospital, SESLHD
1420-1425	Questions	
1425-1510	Meditation-based Wellness & Compassion Training and High Performance	Nickolas Yu, Program Manager Patient & Family-Centred Care and Staff Wellness, Nursing & Midwifery Executive, SLHD
1510-1525	Afternoon tea	

Afternoon Tea

1525-1540	Orthopaedic Restricted Weight-bearing Program	Megan White, Orthopaedic CNC, Concord Hospital ANZONA President SLHD
1540-1555	“Achieving ‘Your Goals’ With You”	Zohaib Memon, NUM, Norton Unit Concord Centre for Mental Health, SLHD
1555-1615	Leading Better Value Care-next steps	Malcolm Green, Senior Manager Adult Patient Safety Program, Clinical Excellence Commission
1615-1625	Questions	
1625-1630	Close	Rachel Nash, Whole of Health Program

Thank you for coming to the Whole of Health Program #10 Masterclass *“The Pursuit of High Performance”*

wohp@doh.health.nsw.gov.au

<http://www.health.nsw.gov.au/wohp>



| Health