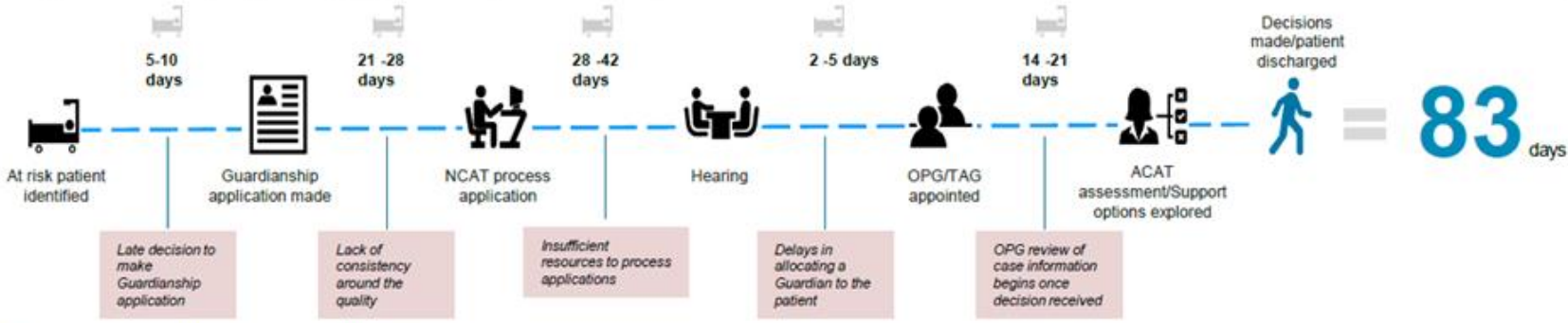


NSW Ministry of Health Whole of Health Program State-wide Guardianship Project

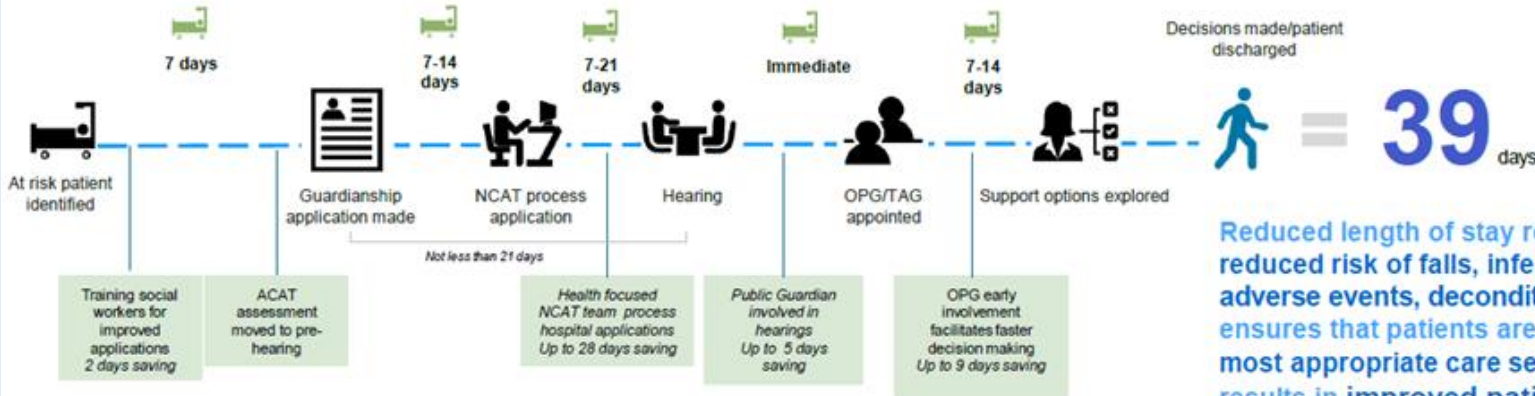
Prepared by Annabelle Bains
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November 2017

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The guardianship application process prior to the pilot



The new guardianship application process



Reduced length of stay resulting in reduced risk of falls, infection, adverse events, deconditioning, ensures that patients are treated in the most appropriate care setting and results in improved patient discharge

Overall impact of time savings

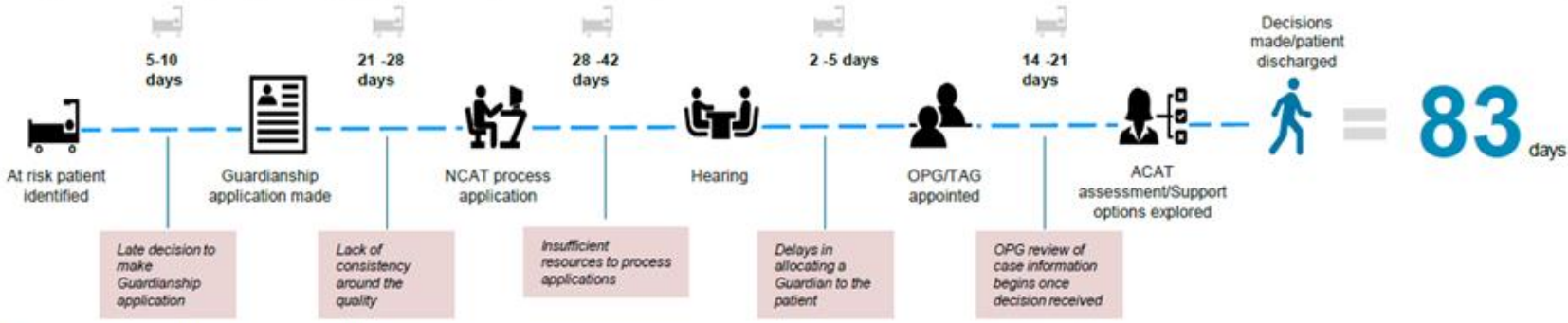


State-Wide Guardianship Pilot Objectives

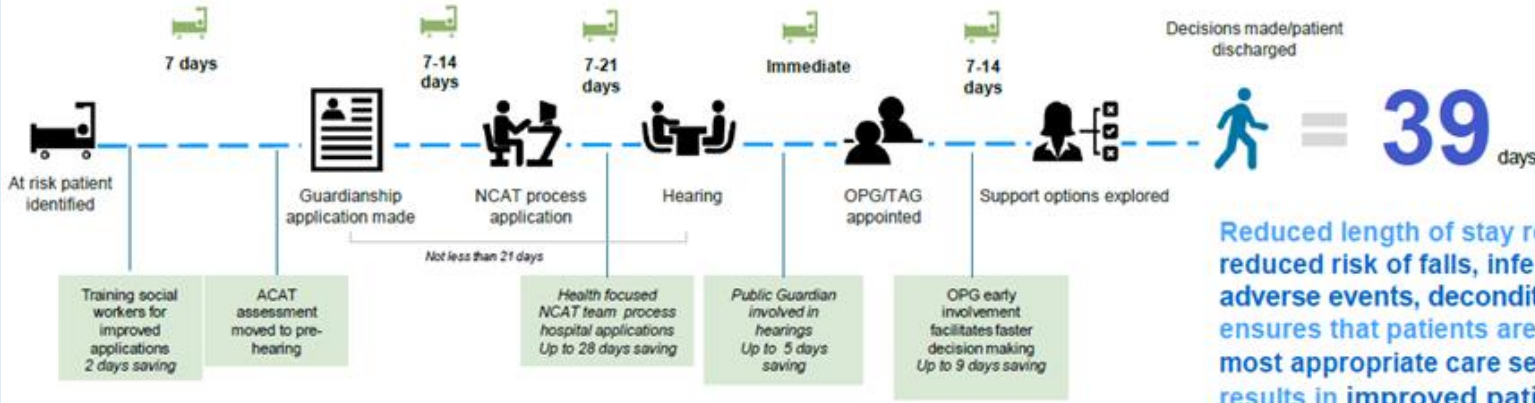
6 month pilot with the proposed interventions:

- A dedicated NCAT team for hospital applications
- ACAT assessment to be conducted pre-hearing
- Education for key hospital stakeholders
- Single point of contact at Ministry of Health for guardianship
- Increased involvement of OPG in hospital-related guardianship hearings (Hospital Hearing Team).

The guardianship application process prior to the pilot



The new guardianship application process



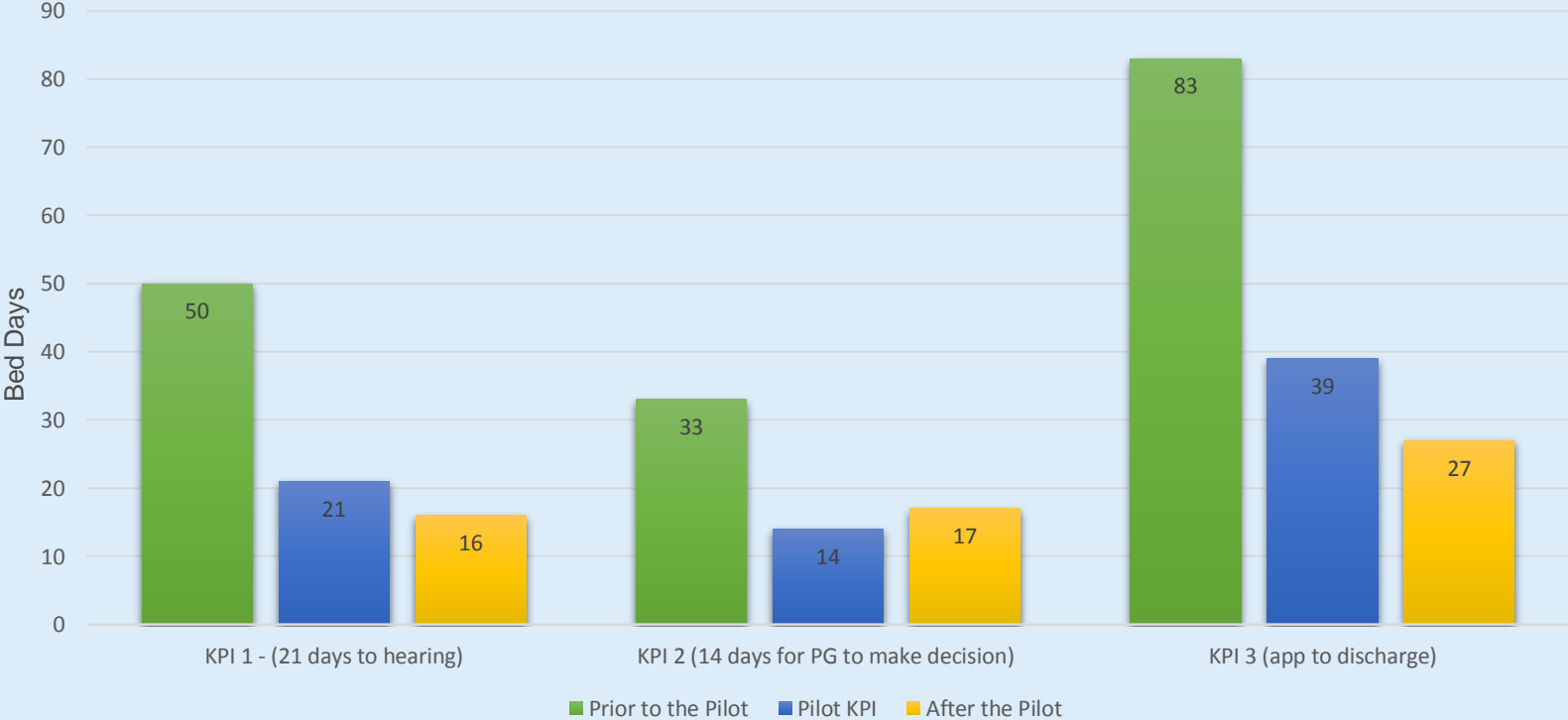
Reduced length of stay resulting in reduced risk of falls, infection, adverse events, deconditioning, ensures that patients are treated in the most appropriate care setting and results in improved patient discharge

Overall impact of time savings



Pilot Evaluation/Outcomes

Key Benefits of the Guardianship Pilot



Benefits

- Improved patient outcomes – right care, right place, right time.
- Built capacity in the system – 46,155 bed days per annum.
- Increased staff skills and knowledge base.
- Contributed towards meeting the NSW Premier's Priorities
 - Improving inter-governmental department working relationships
 - Improving service levels in hospitals

Education

- 429 attended face to face HETI training and 475 completed the online module
- NSW Health staff report a better understanding of the guardianship application process.
- NCAT report a reduction in the number of inappropriate applications received and an increase in the overall quality of applications.
- Two videos have also been created in collaboration with NCAT and OPG that complement the education modules.

Next Steps

- Approval obtained to embed the new process into every day practice.
- Memorandum of Understanding being developed between NSW Health and Dept. Justice (NCAT and OPG).
- Further work with the Trustee and Guardian.

What can you do to help?

- Encourage Medical, Nursing and Allied Health staff to complete the HETI online training [Guardianship Application Process: 134241187](#) and the [new capacity assessment training](#).
- Ensure staff have read the MoH State-wide Guardianship Guidelines
- Ensure staff are entering patients waiting for Guardianship on WFW
- Escalate any issues to the Guardianship Relationship Manager at the MoH tel: 02 9461 7222
- Ensure Guardianship is the last resort.