# NSW Data Assets and Their Uses Overview of Current State and Future Directions

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# Overview

- Data in NSW Health
- Uses of health data
- Examples
- Notes on data linkage
- Future directions



### Healthcare Data

- Clinical data
  - Patient level transactions
  - Clinical observations
- Administrative data
  - Financial data
  - Workforce data
  - Capacity data (facilities)
- Population data
  - Demographic and socio-economic data
  - Population health surveys



#### **Data Collections**

- Routine data collections (collected as by-product of routine operational activities of health services providers)
- Special data collections (collected in addition to or in parallel with routine operational processes)
- Most analysis and reporting (cca 80%) is based on routine data collections, i.e. data is obtained 'automatically' <u>but</u>
  - relies on thousands of clinicians and support staff entering the data
  - has a stringent legal framework around it and requires careful management of privacy and other risks
  - may suffer from various data quality issues

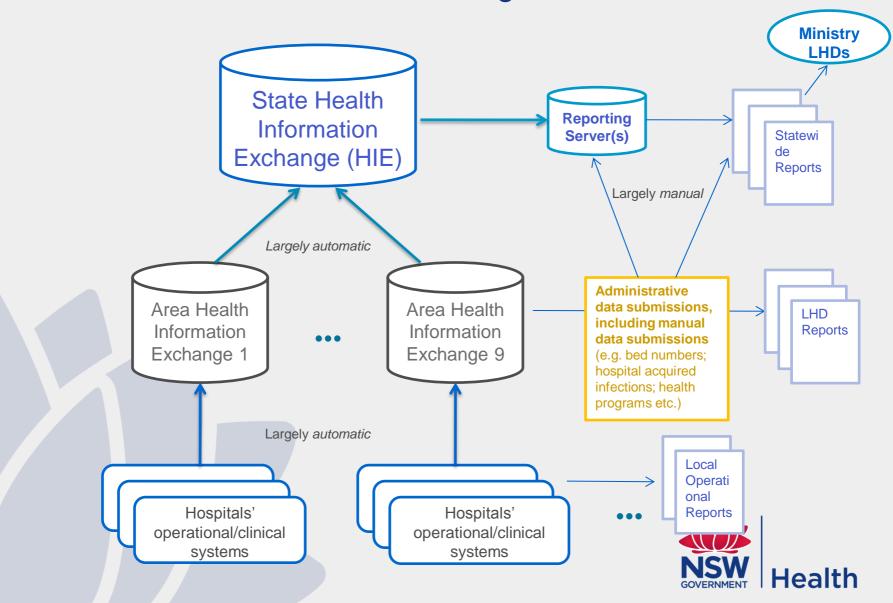


# **Key State-wide Data Collections**

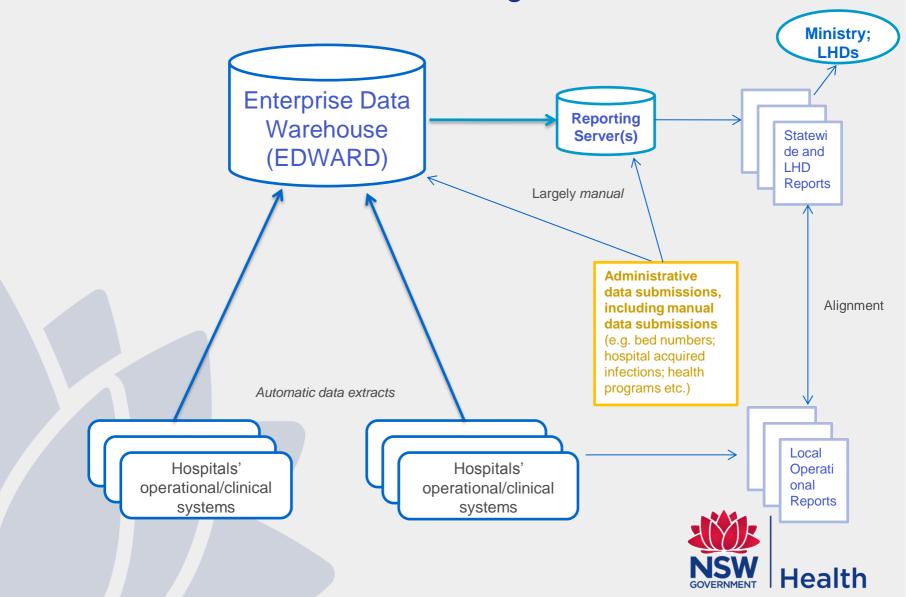
- Admitted Patient Data Collection
- Emergency Department Data Collection
- Waiting Times Data Collection
- Non-Admitted Patient Data Collection
- Sub and Non-Acute Patients (SNAP) Data Collection
- Perinatal Data Collection
- Home and Community Care (HACC) Data Collection
- Aged Care Assessment Program (ACAP) Data Collection
- Health Establishment Registration (HERO)
- Human Resource Data Collection



# NSW Health's Information Management Architecture (Current)



# NSW Health's Information Management Architecture (New)



#### Uses of Health Data

- Primary use
  - Provision of clinical care to patients and families
- Secondary uses
  - Research
  - Public health surveillance
  - Service management / improvement
  - Service planning / policy development
  - Allocation of funds
  - Performance monitoring
  - Public accountability



#### Performance Indicators

- Operate at different levels National, State, Local Health Districts/Networks, individual facility, clinical unit
  - Ideally, should be aligned (but that is often not the case)
- Types of indicators:
  - Input indicators (e.g. Beds, FTEs, dollars)
  - Process indicators (e.g. Transfer of Care, NEAT, NEST)
  - Output indicators (e.g. Volumes of activity, \$ per NWAU)
  - Quality indicators (e.g. Adverse events, Hospital Acquired Infections, Preventable admissions)
  - Outcome indicators (e.g. Mortality, Cancer survival rates,
     MH functional improvement measures)

#### **Uses of Performance Data**

- MOH and LHD level service planning (where to direct resources)
- MOH and LHD level performance monitoring and management (identify and address performance issues)
- Public performance reporting
  - National agencies (AIHW, NHPA, COAG Reform Council, Productivity Commission)
  - State agencies (BHI, CEC, MOH)
- Statistical reporting
  - Health Statistics NSW
  - Australian Bureau of Statistics



# Examples – useful web sites

- Health Statistics NSW
  - http://www.healthstats.nsw.gov.au/
- Australian Institute of Health and Welfare
  - http://www.aihw.gov.au/data/
- National Health Performance Authority
  - http://www.nhpa.gov.au
- Cancer Institute NSW
  - http://www.cancerinstitute.org.au/data-and-statistics/cancerstatistics/online-statistics-module
- Bureau of Health Information
  - http://www.bhi.nsw.gov.au/
- Clinical Excellence Commission
  - http://www.cec.health.nsw.gov.au/publications



# Examples – Ministry perspective

- Performance monitoring (internal to the system)
  - Mainly focussed on KPIs and service measures contained in LHD/SHN Service Agreements



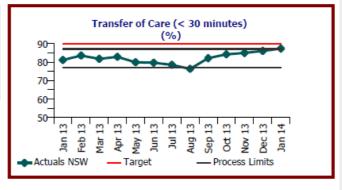


#### Service Access and Patient Flow

#### 9B1 Transfer of Care (< 30 minutes) (%)

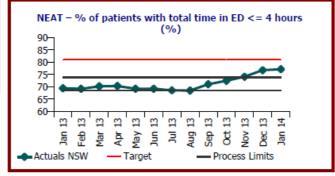
YTD Result Jan 2014	Target/ Benchmark	Variance	% Variance
	>=90%	-7.2	-8.0
82.8%	Same Period LY	Variance	% Variance
	77.3%	5.5	7.1

Note: There was a scheduled Ambulance CAD Outage between 22:00 19/12/2013 and 05:00 20/12/2013. During this time there was no data captured on Ambulance presentations to Hospital ED's



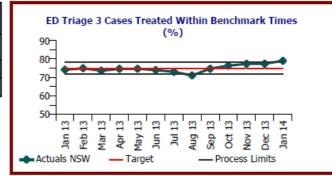
#### 9B3 NEAT – % of patients with total time in ED <= 4 hours (%)

CAL YTD Result Jan 2014	Target/ Benchmark	Variance	% Variance
77.1%	>= 81%	-3.9	-4.8
	Same Period LY	Variance	% Variance
	64.9%	12.2	18.8



#### 9B2 ED Triage 3 Cases Treated Within Benchmark Times (%)

YTD Result Jan 2014	Target/ Benchmark	Variance	% Variance
	>=75%	0.5	0.7
75.5%	Same Period LY	Variance	% Variance
	71.2%	4.3	6.1



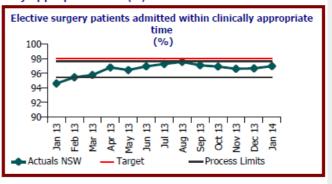
Health

#### Service Access and Patient Flow

Elective surgery patients admitted within clinically appropriate time (%)

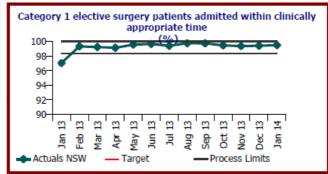
CAL YTD Result Jan 2014	Target/ Benchmark	Variance	% Variance		
	98	-1.0	-1.1		
97%	Same Period LY	Variance	% Variance		
	94.6%	2.4	2.5		

Note: .



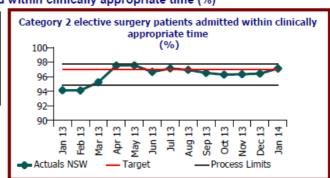
#### Category 1 elective surgery patients admitted within clinically appropriate time (%)

CAL YTD Result Jan 2014	Target/ Benchmark	Variance	% Variance
99.5%	100	-0.5	-0.5
	Same Period LY	Variance	% Variance
	97.0%	2.4	2.5



#### Category 2 elective surgery patients admitted within clinically appropriate time (%)

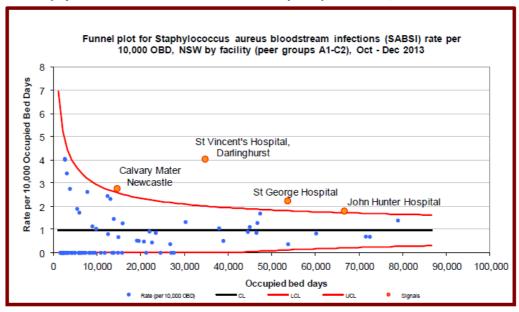
CAL YTD Result Jan 2014	Target/ Benchmark	Variance	% Variance
	97	0.1	0.1
97.1%	Same Period LY	Variance	% Variance
	94.1%	3.0	3.2

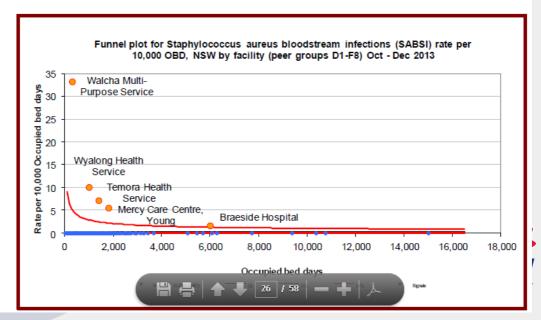


Health

#### 1 Safety and Quality

#### 9A15 Staphylococcus Aureus Bloodstream Infections (SABSI) Rate Per 10,000 OBD





Health

# Examples – Ministry perspective

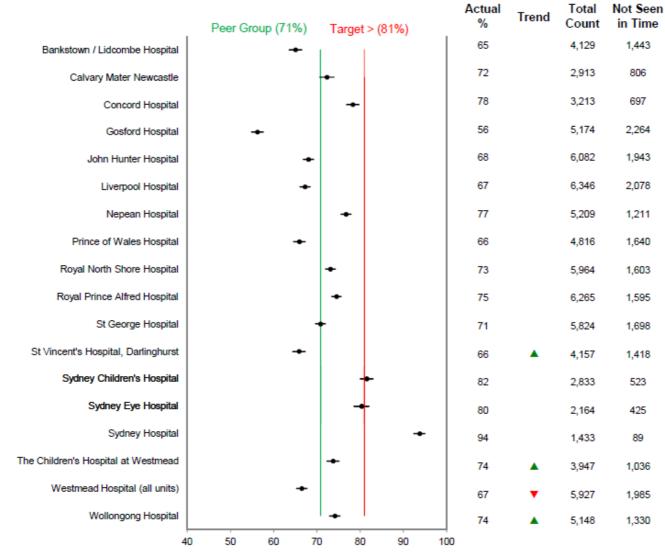
- Performance monitoring (internal to the system)
  - Mainly focussed on KPIs and service measures contained in LHD/SHN Service Agreements
- Benchmarking
  - Comparative analysis of performance by peer group



#### Service Access and Patient Flow

#### NEAT - % of patients with total time in ED <= 4 hours - Peer Group A

#### Comparative Analysis



Total time in ED <= 4 hours (%)



#### ED Benchmarking Data on the MOH Intranet:

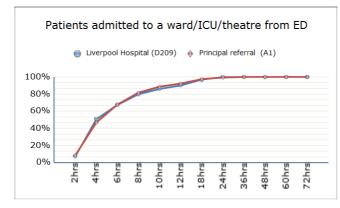
http://internal.health.nsw.gov.au/data/mtec/index.html

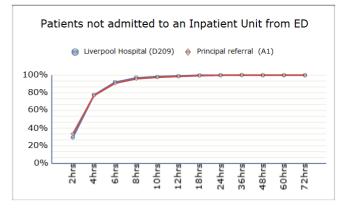
#### NSW Emergency Department Monitoring Data Hornsby and Ku-Ring-Gai Hospi Inverell District Hospital Jerilderie Multi-Purpose Service John Hunter Hospital Junee Multi-Pupose Service Kempsey Hospital Kurri Kurri District Hospital Kyogle Multi-Purpose Service Lake Cargelligo Multi-Purpose S Leeton Health Service Lismore Base Hospital Lithgow Health Service Liverpool Hospital Lockhart Multi-Purpose Service Macksville District Hospital Maclean District Hospital Maitland Hospital Manilla Multi-Purpose Service Manly District Hospital Manning Base Hospital Merriwa Multi-Purpose Service Milton and Ulladulla Hospital Mona Vale and District Hospital

Moree District Hospital

DNW	otal Times	T1 Times	T2 Times	T3 Ti	T3 Times		T4 Times		Times	nes Representatio		
Time spent in ED												
Definitions:				Time (Hrs)	Adm	% Adm	Not Adm	% Not Adı	D209 Tota	% D209	% A1 Peer	
Total time in ED -		m triage to departu	ure from the	<= 4 hrs	1,288	50.6%	3,078	77.4%	4,366	66.9%	66.6%	
	ED					67.3%	3,656	92.0%	5,370	82.3%	82.9%	
Admitted -	Admitted to ward		<= 8 hrs	2,031	79.7%	3,852	96.9%	5,883	90.2%	91.0%		
	ward (including HDU/CCU/NIC suite		operating	<= 12 hrs	2,295	90.1%	3,940	99.1%	6,235	95.6%	96.4%	
				<=24 hrs	2,542	99.8%	3,974	100.0%	6,516	99.9%	99.7%	
Not Admitted -	Imitted - All other modes of separation			<=72 hrs	2,546	100.0%	3,975	100.0%	6,521	100.0%	100.0%	
Cohort -		arted from an Eme	· .	Total	2,547		3,975		6,522			
	the specified time	ng received treatm e period	ient within	% of ED Adms		39.1%						
					3,891		7,195		11,086			
Refer to ED data points pathway at				Hrs over 4hrs	11,196		5,533		16,729			
http://www.ecii	nsw.com.au/NEAT-t	the-basics										
		l										

Report Period:

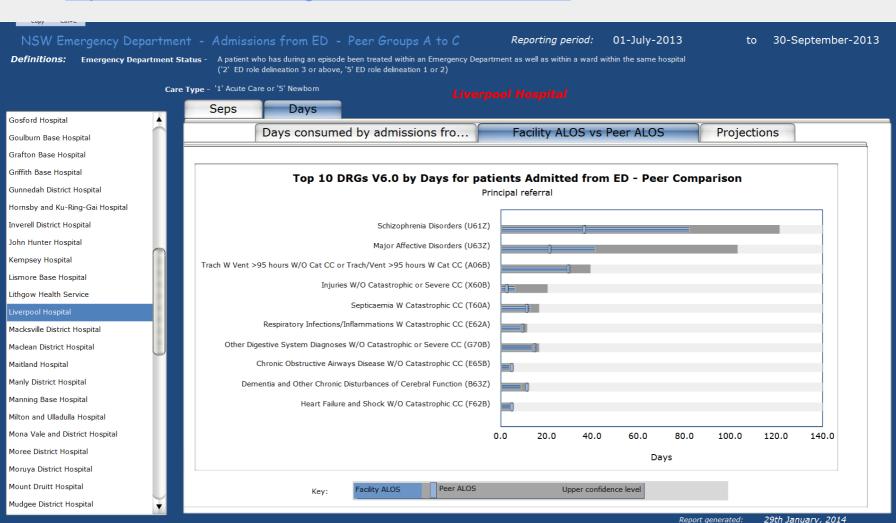




01-December-2013 to 31-December-2013

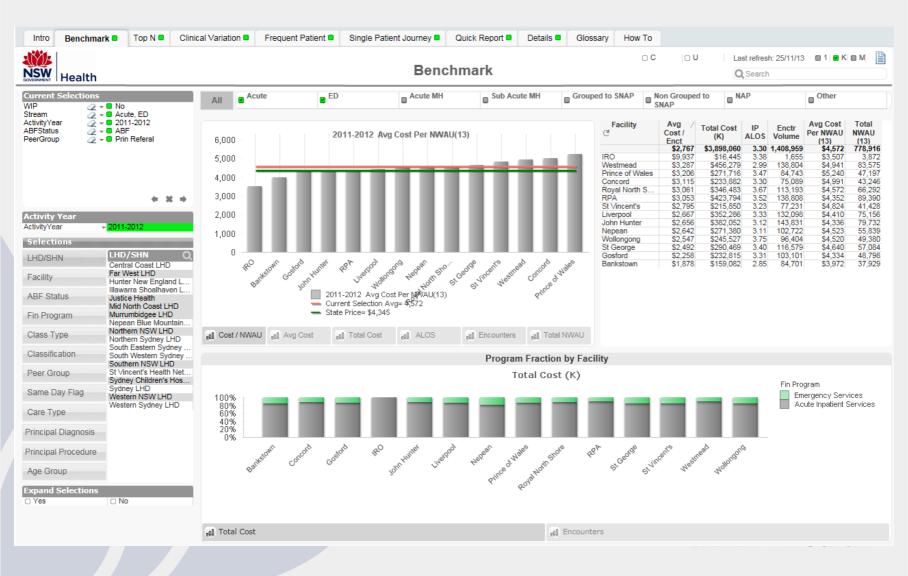
#### ED Benchmarking Data on the MOH Intranet:

http://internal.health.nsw.gov.au/data/mtec/index.html

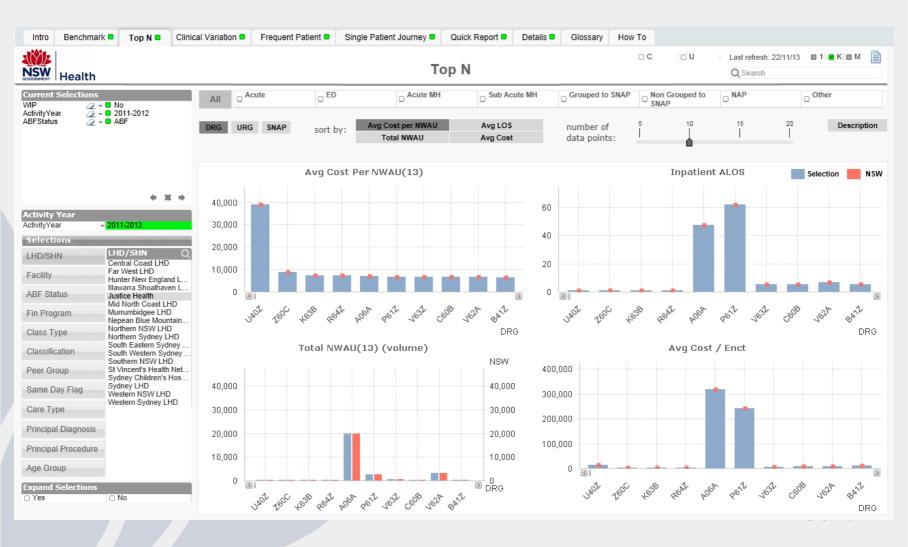


NSW Health

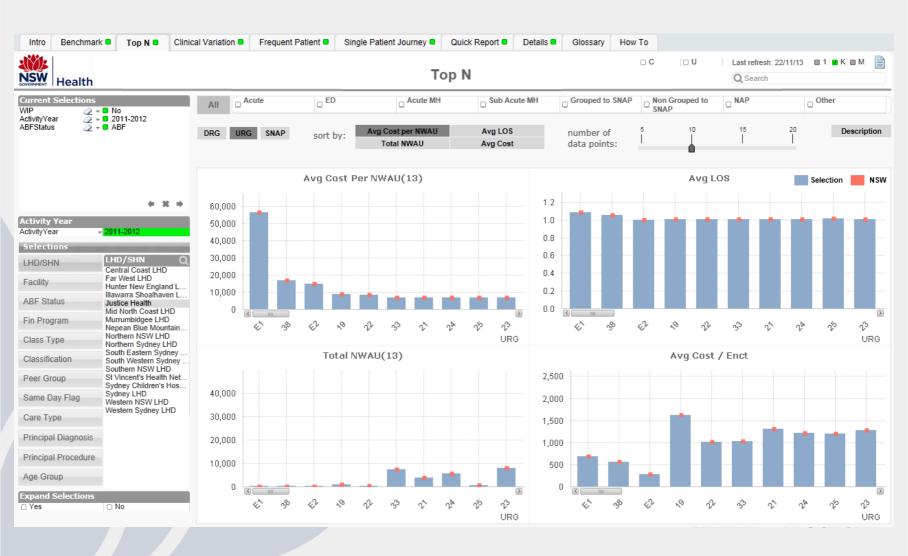
# ABF Benchmarking – 2011-2012 Average Cost per NWAU (13) By Facility For Acute, ED encounters and Principal Referral Hospital



# Top 10 DRG Report Order by Average Cost per NWAU (13)



# Top 10 URG Report Order by Average Cost per NWAU (13)



# Examples – Ministry perspective

- Performance monitoring (internal to the system)
  - Mainly focussed on KPIs and service measures contained in LHD/SHN Service Agreements
- Benchmarking
  - Comparative analysis of performance by peer group
- Service planning
  - Activity trend analysis (important in the Activity Based Funding environment)
- Public health surveillance
  - Emergency Department and Ambulance Surveillance System



# **Emergency Department & Ambulance Surveillance System**

Figure 4. Total weekly counts of Emergency Department presentations for any respiratory illness, for 2014 (black line), compared with each of the 5 previous years (coloured lines), persons of all ages, for 59 NSW hospitals.

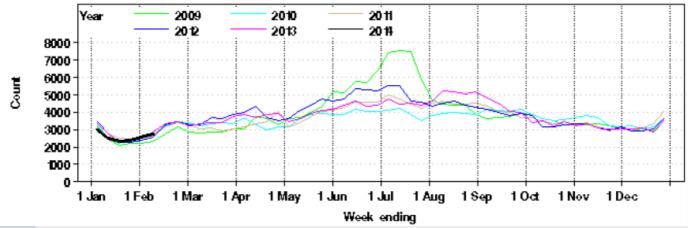
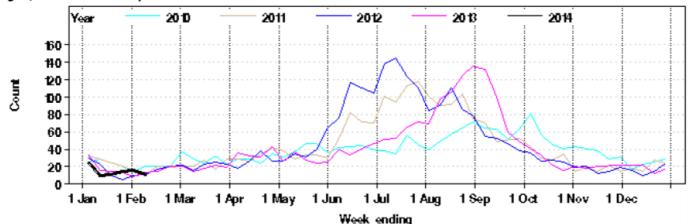


Figure 5. Total weekly counts of Emergency Department presentations for influenza-like illness, for 2014 (black line), compared with each of the five previous years (coloured lines) excluding 2009, persons of all ages, for 59 NSW hospitals.





# Examples – Ministry perspective

- Performance monitoring (internal to the system)
  - Mainly focussed on KPIs and service measures contained in LHD/SHN Service Agreements
- Benchmarking
  - Comparative analysis of performance by peer group
- Service planning
  - Trend analysis (important in the Activity Based Funding environment)
- Public health surveillance
  - Emergency Department and Ambulance Surveillance System
- (Near) Real time analytics
  - Patient Flow Portal
  - EDWARD reporting



#### Patient Flow Portal\* Predictive Tool

#### Demand and Capacity: Prediction Mode (Sutherland Hospital)

Last Refreshed: 07-11-2012 13:29

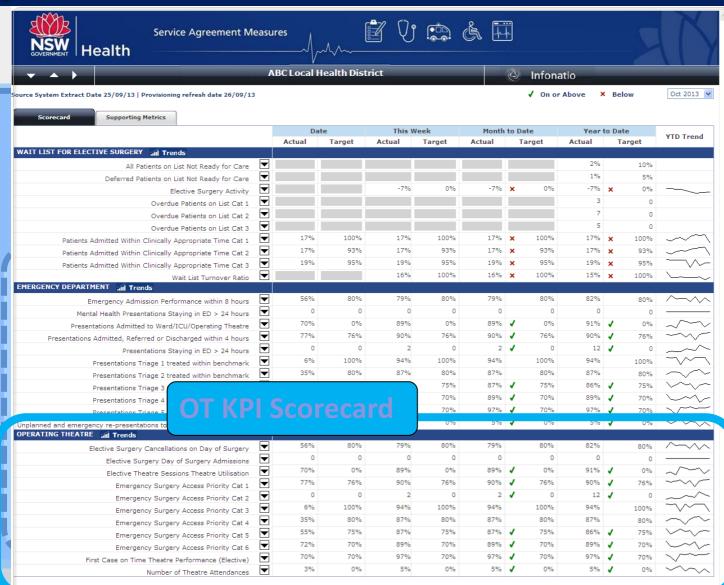
	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue
*Prediction data only applies to ED accessible wards*	07/11/12	08/11/12	09/11/12	10/11/12	11/11/11/2	12/11/12	13/11/12	14/11/12	15/11/12	16/11/12	17/11/12	18/11/12	19/11/12	20/11/12
Predicted total beds AVAILABLE	50	40	47	16	12	39	40	39	40	47	16	12	39	40
Predicted total beds REQUIRED	41	43	34	28	30	43	40	37	33	31	28	29	39	43
BED DEMAND STATUS	9	-3	13	-12	-18	-4	0	2	7	16	-12	-17	0	-3
Total ED accessible beds	224	224	224	224	224	224	224	224	224	224	224	224	224	224
	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes



\* Request access to the PFP via: pfp.healthtech.nswhealth.net



# EDWARD – Operating Theatre – Scorecard



Produced by Infonatio Reporting @2013

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#### WARD - Operating Theatre - Summary Dashboard Theatre Session Activity by Type Dashboard by Type - Case Activity **Duration and Count Activity** V ca & III Service Agreement Measures Health ABC Local Health District **Summary Month November Elective Theatre Sessions Theatre Utilisation Facility Comparison** State - Armica's Hosp - Casandok E-6 - Guandah DHE - Noswellbrook DHE - Norma's EH6 - Soott Yemenal Hosp - Singleton DHE - Bellmont Hosp - Cleubester CH6 - Singleton DHE **HNELHD** Performance Select Operating Reports Theatre Cases Detail rules 87% State Average Target 65% 80% Facility Operating Suite Operating Room Theatre Case Specialty





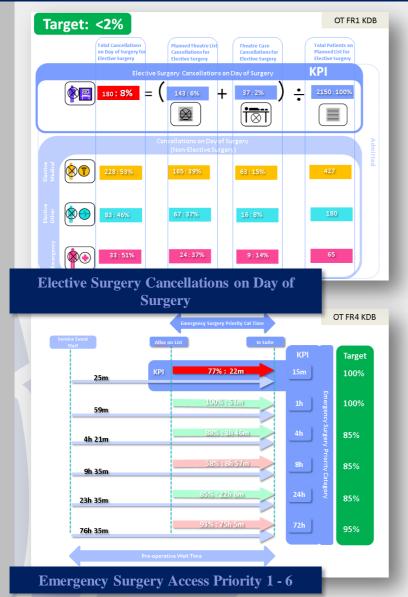


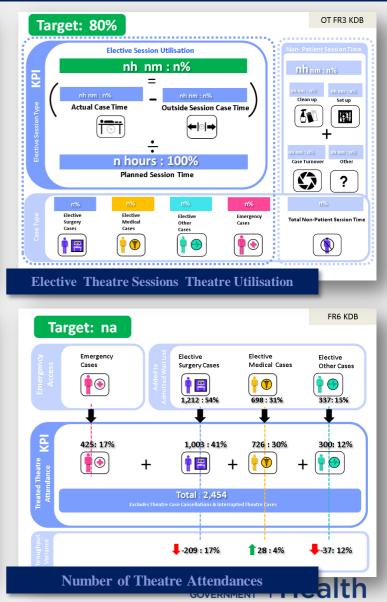






# Sample – Operating Theatre Activity Summaries





# Health Record Linkage

- The bringing together, from two or more different sources, of health-related data that relate to the same individual, family, place or event
- Designed to overcome the limitations of traditional data collection silos
- Offers opportunity to link with non-health data sets
- Provides an integrated view of 'patient's journey'
- Enables analysis of outcomes





# Centre for Health Record Linkage

#### Established in 2006

 to create and sustain a record linkage infrastructure for the health and human services sector, and provide access to these resources to bona fide researchers and health planners and policy makers.

#### Established by:

- NSW Department of Health and the Cancer Institute NSW
- ACT Health, NSW Clinical Excellence Commission, The Sax Institute, University of Newcastle, University of NSW, University of Sydney, and the University of Western Sydney.
- www.cherel.org.au





### The CHeReL does:

#### with data custodian and ethical approval:

- create a *master linkage key*, consisting of 'pointers' to records for specific people in health-related data sets
  - does not contain health information about individuals
- provide a mechanism for accessing linked data for:
  - research
  - planning of health services
  - evaluation of health services
- ... for the public benefit





### The CHeReL does not:

- hold health information other than that required for the record linkage
- have a "repository" of linked health data
- carry out data analysis or research on linked health data
   (... it does carry out research on methodological aspects of record linkage)



#### **CHeReL Master Linkage Key**



**45.4 million** records

9.3 million people

4.9 average links per person

**6,211,698** people with multiple records



# NSW Admitted Patient Data Collection July 2000 – June 2011 25,159,796 records

Emergency Department Data Collection

Jan 2005 – June 2011 12.663.863 records

Perinatal Data Collection
Jan 1994 – Dec 2010
1.524.048 records

**3** 45 and Up Study

267,174 records

Gentral Cancer Registry
Jan 1994 – Dec 2008
504,894 records

RDBM Death Registrations
Jan 1985 – Jun 2012

1,243,387 records

RDBM Birth Registrations
Jan 1994 – Dec 2010
1,522,948 records

Notable Conditions
Information System
Jan 1993 – Dec 2008

421,870 records

Perinatal Death Reviews
Jan 2000 – Dec 2009
7,160 records

ABS Mortality Data
Jan 1985 – Dec 2007
1.020.798 records

ABS Perinatal Deaths Jan 1994 – Dec 2005 9.445 recrods

#### ACT

Admitted Patient Collection (Canberra Hospital)

July 2004 – June 2009 299,807 records

**Cancer Registry** 

Jan 1994 – Dec 2008 17.723 records

Emergency Department Information System (Canberra Hospital) July 2004 – June 2009

258,771 records

ACT Perinatal Data Collection
Jan 1997 – Dec 2008
24,246 records



# Secure Unified Research Environment (SURE)

- Australia's first high-performance "virtual computing environment"
- Designed specifically for health researchers to:
  - securely access, store and rapidly analyse anonymised health information brought together from sources such as hospitals, cancer registries, clinical trials, general practice, and research studies.
- Funded by the DIISRTE, NSW Health and the (then) NSW
   Office for Science and Medical Research.
- Hosted by The Sax Institute
- For more information see www.sure.org.au



#### **Future Directions**

- Analytics and reporting from EMR systems
  - Near real-time
  - Down to clinical unit, patient group, treatment type
- Further developments and deployment of EDWARD
  - Improved reporting consistency (Facility LHD State) and availability
  - Greater range of data sets, with ability for 'blended' analysis (eg. activity vs. cost vs. workforce vs. capacity)
  - 'Patient journey' analysis
- Greater (and routine) use of linked data sets
  - Outcomes measurement; predictive algorithms
  - Applicability to bioinformatics and genomic research
- Advanced analytics and modelling
  - Demand models, predictive capacity planning, process optimisation
  - Machine learning
- Focus on data quality
  - Data profiling and proactive management of data quality

