HealthPathways SYDNEY
A clear direction for healthcare

Finding The Right Person:
Unlocking Value in Service Directories

An Integration Project between HealthPathways Sydney and the National Health Service Directory

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NSW GOVERNMENT Health
Sydney Local Health District

medicare local
INNER WEST SYDNEY
Connecting health to meet local needs

Health
Sydney
Local Health District
NSW GOVERNMENT

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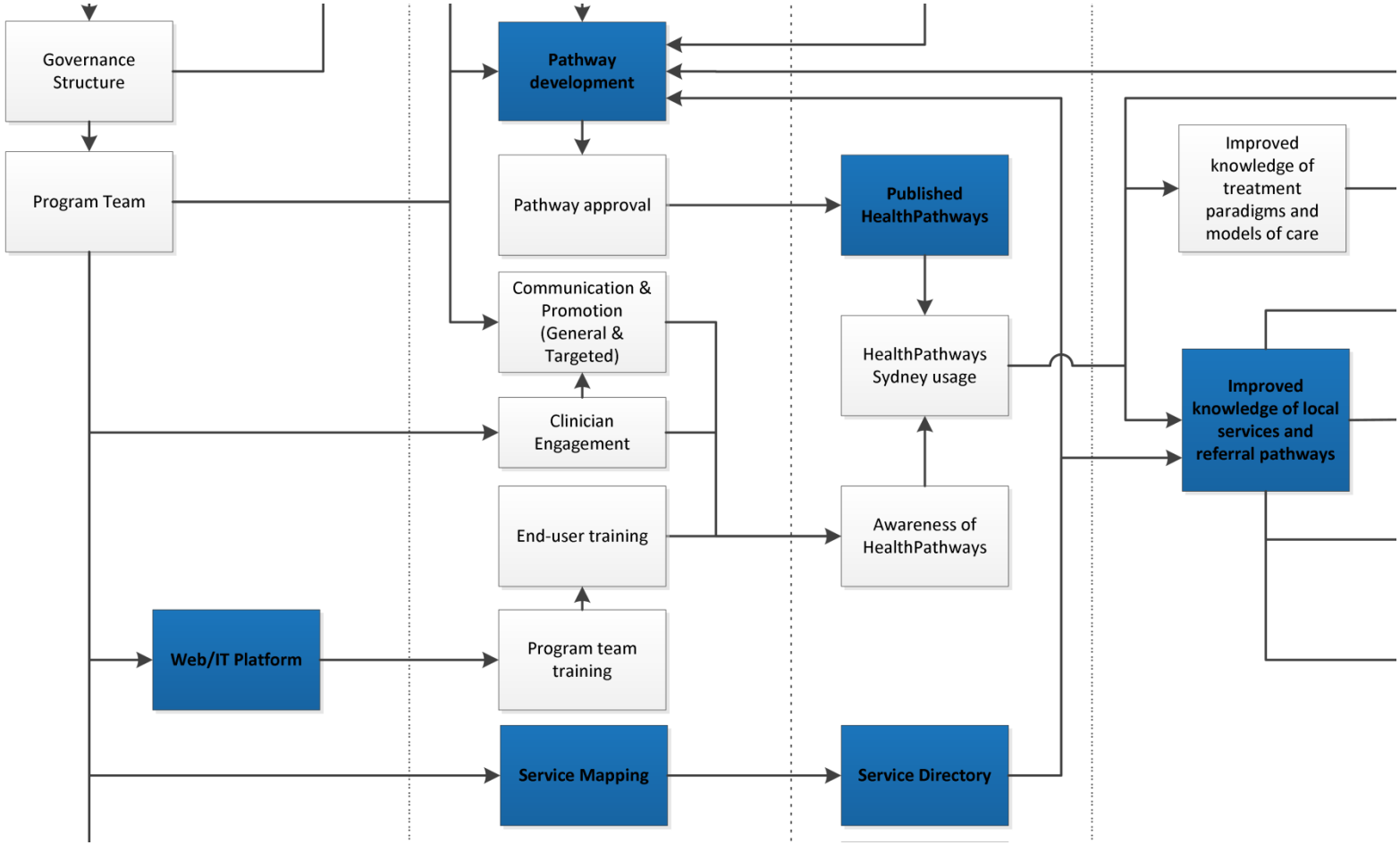
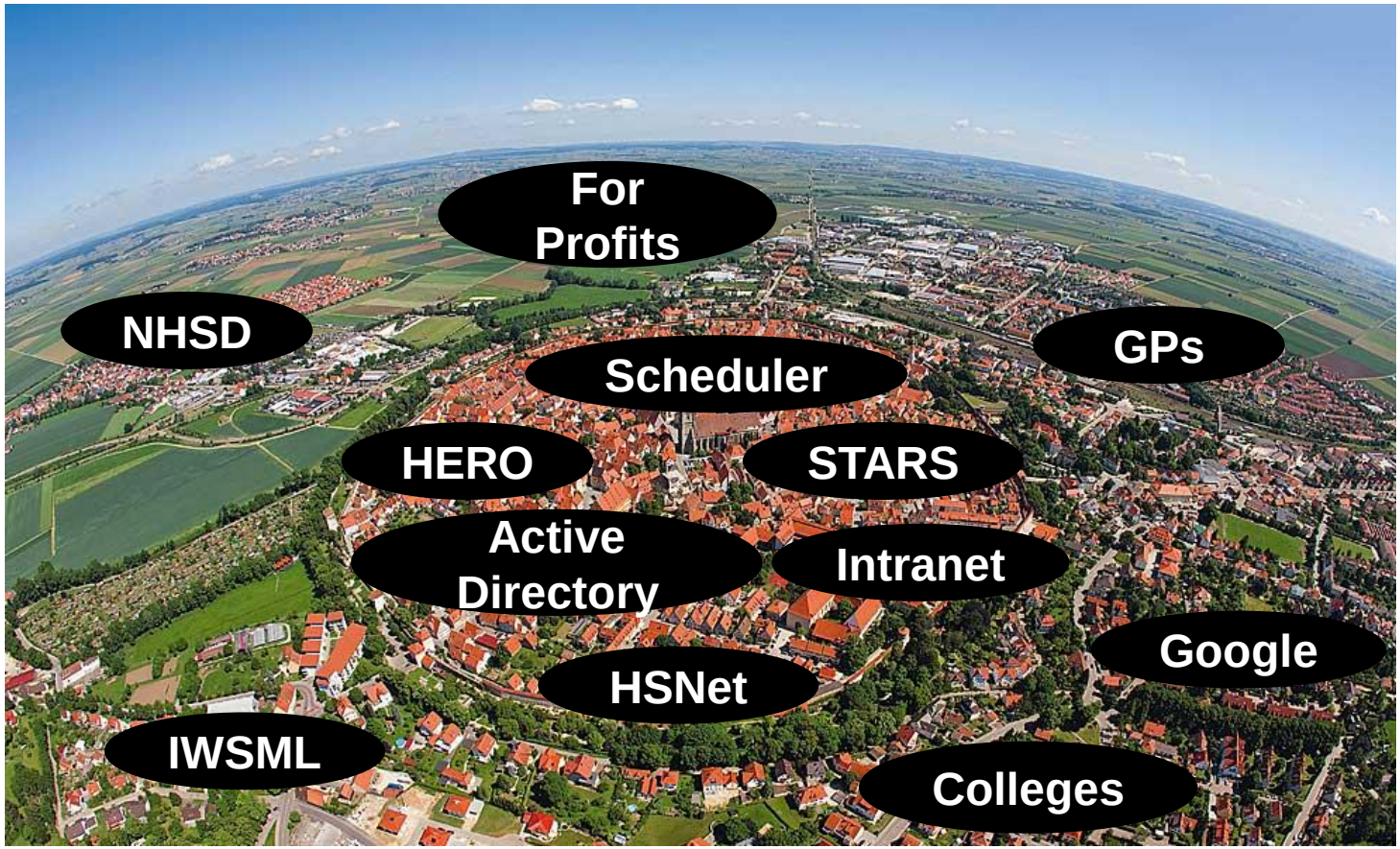

Governance Structure
Program Team
Web/IT Platform
Pathway development
Pathway approval
Communication & Promotion (General & Targeted)
Clinician Engagement
End-user training
Program team training
Service Mapping
Published HealthPathways
HealthPathways Sydney usage
Awareness of HealthPathways
Service Directory
Improved knowledge of treatment paradigms and models of care
Improved knowledge of local services and referral pathways

Right Provider - Hard to Find

Right Provider - Hard to Find



HPS (GP) Requirements

- GP audience
  - Secondary benefit for others
- Public & Private
  - Facility relationships important
  - Equitable Access
- “Clinical Context”
  - Narrative vs directory
- Local content management
- Flexible display
- Scalable

Partnership

STREAMLINERS

SYDNEY HealthPathways
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National Health
SERVICES DIRECTORY

Demonstration

Our Strategy

1. Local content into NHSD
    1. IWSML service directory
    2. Pathways content
    3. HERO
    4. Private practitioners
2. Contextual integration
3. Local content management
4. Selective content restriction

Questions