

Respecting the Difference: An Aboriginal Cultural Training Framework for NSW Health

ELearning program

ABOUT RESPECTING THE DIFFERENCE ELEARNING COMPONENT

NSW Health is implementing *Respecting the Difference - Aboriginal Cultural Training eLearning*; a key strategy identified in the *Good Health – Great Jobs: NSW Health Aboriginal Workforce Strategic Framework 2011 - 2015*. This training will assist in ensuring staff are empowered to deliver more respectful, responsive and culturally sensitive services to Aboriginal people, their families and communities.

Helpdesk

For assistance with *NSW Health Respecting the Difference* eLearning please contact the NSW Health Online Learning Centre.

System Administrator:
support@ceti.nsw.gov.au

HOW TO REGISTER FOR THE RESPECTING THE DIFFERENCE ELEARNING PROGRAM

To register for the eLearning program go to: <http://nswhealth.moodle.com.au> or your Local Health District eLearning site.

You will only need to register once. If you are an existing user enter your username and password then click login. New users will be able to create a username and password by entering these at the login screen and then completing their details in the profile page (below).

Welcome to NSW Health Online Learning Centre	Is this your first time here?
<p>Login here using your username and password. If you don't have an existing account, please enter your desired username and password to create an account.</p> <p>(Cookies must be enabled in your browser) ?</p> <p>Username <input type="text"/> Password <input type="password"/> <input type="button" value="Login"/></p> <p>Forgotten your username or password? <input type="button" value="Yes, help me log in"/></p>	<p>Hi! Welcome to the NSW Health Online Learning Centre! The NSW Health Online Centre is an online learning portal for state-wide programs including the eMedical Orientation and the Between the Flags program.</p> <p>To access the courses, you need to create an account. Simply enter a username and a password in the fields on the left and click on Login. If someone else already has that username, you will be prompted to choose a different username.</p> <p>If you experience any difficulties in creating a login or accessing other parts of the NSW Health Online Learning Centre please email the Systems Administrator.</p> <p>If you would like to find out more about the NSW Health Online Learning Centre, please contact the Systems Administrator.</p>

Complete the profile page including all of the mandatory fields which is indicated by a red star, then click update. To return to the main menu click on NSW Health in the top left of the screen. To commence your online training select *Respecting the Difference eLearning* program. You will be asked to enrol in this course. Confirm your enrolment and then access the program.

You are about to enrol yourself as a member of this course.
Are you sure you wish to do this?

TIME TO COMPLETE

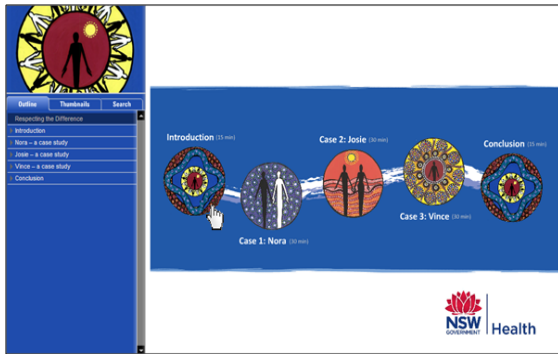
It is recommended that you set aside approximately 2 hours to complete the eLearning program. You also have the option to complete the training in modules. Each module should take approximately 30 minutes to complete.

If you need to leave the eLearning site, the slide you exit from will be book marked. To resume where you left off, simply sign back in and select the option to resume where you left off.

User Guide

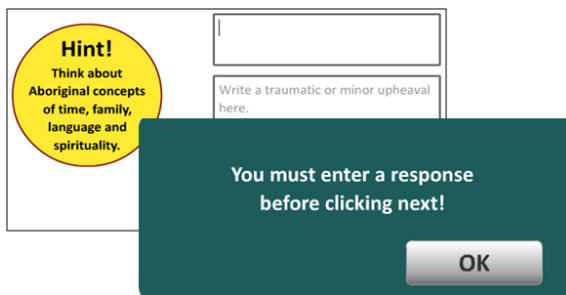
HOW TO USE THE ELEARNING COMPONENT

The *Respecting the Difference* eLearning component is an interactive resource which aims to explore participants knowledge of Aboriginal history, culture and people. Staff are encouraged to start at the introduction, and work through the modules.



ANSWERING QUESTIONS

As you progress through the eLearning modules you are required to answer all questions to progress to the next slide. Where you have not filled in the response field a green box will pop up identifying that you have not completed the question.

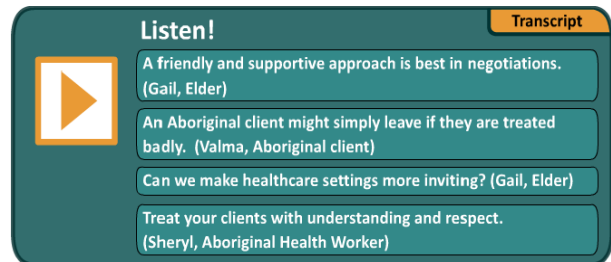


All sessions are kept confidential, your answers will not be recorded. A green box will pop onto the screen informing you of the correct response.

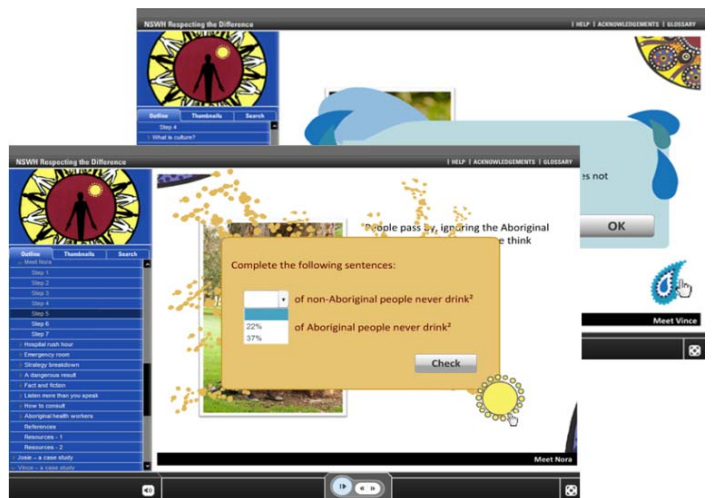


AUDIO AND INTERACTIVE ICONS

You will also be required to listen to Elders and Aboriginal Health Workers (AHWs) talking about their experiences in the health system. Please ensure that you have adjusted your volume accordingly or have headphones on hand to reduce the impact on fellow staff members. Transcripts are also provided to assist staff members where audio facilities are not available.



Throughout the eLearning modules you will find icons of water and the sun. Clicking on these icons will provide you with extra information about Aboriginal people, culture and misconceptions. Some of this information, along with the audio material will be included in future



face-to-face workshops for more discussion.

PRINTING YOUR CERTIFICATE

Once you have finished each module, you will have an option to return to the home page or continue to the next stage. You will need to complete the *evaluation* and *declaration of learning* prior to collecting your *certificate of completion*. You might want to print your *certificate of completion* and provide a copy to your manager and keep a copy for your own records.