

# Information for parents

**Welcome to the Emergency Department. This is the Isolation Waiting Room. Here are some answers to questions you may have.**

## **Why am I in this room?**

Your child may have an infectious illness. We are keeping you and your child separate from other patients so it is not passed on. Please stay in the room and do not open the door.

## **How long will I be here?**

A nurse or doctor will come to assess you as soon as possible. You will be in this room while your child is assessed and treated. If your child needs admission to a hospital bed you will go to the bed from this room.

## **Why do staff sometimes have masks and gowns on?**

Some infections can be spread to staff so they need to wear masks and gowns to avoid picking up the infection.

## **Can I get food or drink for me or my child?**

Tell the nurse if you need something to eat or drink. The nurse will check if your child can have a drink and bring one.

## **What if we need to go to the toilet?**

Let the nurse know if you or your child needs to go to the toilet. With some infections your child will need to go to the toilet in a pan in the room.

## **What does my child have?**

The doctor needs to assess your child to diagnose the condition. We realise this is a worrying time and we will aim to have an answer and discuss with you as soon as possible.



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For further information please visit the  
NSW Health Infectious Diseases webpage at:  
<http://www.health.nsw.gov.au/Infectious>



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