



Health

Our ref H20/138412

Dear Patient

I am writing because records show that you had an ultrasound procedure at Medsound Diagnostic Imaging, Suite 15, 14 Edgeworth David Avenue, Hornsby, between 31 January 2017 and 20 November 2020.

The Health Care Complaints Commission (HCCC) has made a public warning about Medsound, as during the above-mentioned period, a person was performing procedures and writing reports when they were not qualified to do so. The HCCC recommends that anyone who had a test at Medsound during this time should see their doctor to check if the ultrasound procedure needs to be repeated. The HCCC warning can be found here: <https://www.hccc.nsw.gov.au/decisions-orders/public-statements-and-warnings/public-warning-under-s94a-of-the-health-care-complaints-act-ultrasound-services-provided-by-ms-li-shen-and-medsound-hornsby>

NSW Health is concerned about the potential for spread of infections and recommends that patients who had certain procedures should see their doctor and, as a precaution, discuss screening for blood borne viruses (hepatitis B, hepatitis C and HIV). Procedures that may pose a risk of blood borne virus include:

- Ultrasounds involving putting the ultrasound probe into the vagina or rectum
- Ultrasounds of the eye
- Ultrasounds on broken skin e.g. around a wound
- Procedures involving injections or surgical procedures (noting that some injections may have been performed by a qualified practitioner).

Other types of infections could also potentially have been spread from patient to patient. You should discuss with your doctor about whether you need tests for these infections.

A positive test for a blood borne virus does not necessarily mean that you were infected at Medsound, as there are many possible sources for these infections. Effective treatments are available for all three infections. Your doctor may also recommend other tests, depending on the procedure you had. **When you see your doctor please take this letter with you.**

Please see the attached Frequently Asked Questions or the following webpage:

<https://www.health.nsw.gov.au/Infectious/alerts/Pages/diagnostic-imaging-medsound.aspx>. If you still need more information about the investigation, please contact the HCCC on 9219 7444. For other questions please call: 1800 614 755.

Yours sincerely

Dr Richard Broome  
**Acting Executive Director, Health Protection NSW**

9 January 2021