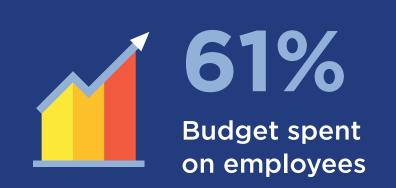
Implementing a Governance Framework for Rostering in NSW

Right People. Right Skills. Right Place.

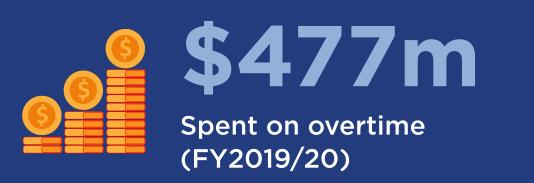
C.Walton - E.Wahome - J.Prodromidis - P.Cook - A.Baveas | Ministry of Health | MOH-Rostering@health.nsw.gov.au















Aim







Facilitate NSW Health Organisations to review, educate and implement rostering improvement strategies with the objective of embedding standardised rostering practices across all hospitals, in order to provide safe, high quality and efficient patient care.

Background

Findings from Statewide Rostering analysis:

- A lack of formal statewide policy or guidelines that provide a framework for defining rostering
- Inconsistent rostering practices across facilities and disciplines within an organisation
- The need to replace multiple legacy rostering systems with one statewide supported system for rostering and reporting
- A lack of governance or overarching approval processes over rosters to ensure they comply with Industrial Awards and meet patient, staff and organisational needs
- Inconsistent training, education and staff support to facilitate good rostering practice

Methodology



Executive sponsorship and buy in



Diagnostics

- Information sharing
- Data analysis



Solution Design

 Collaborative production of local rostering resources



Implementation

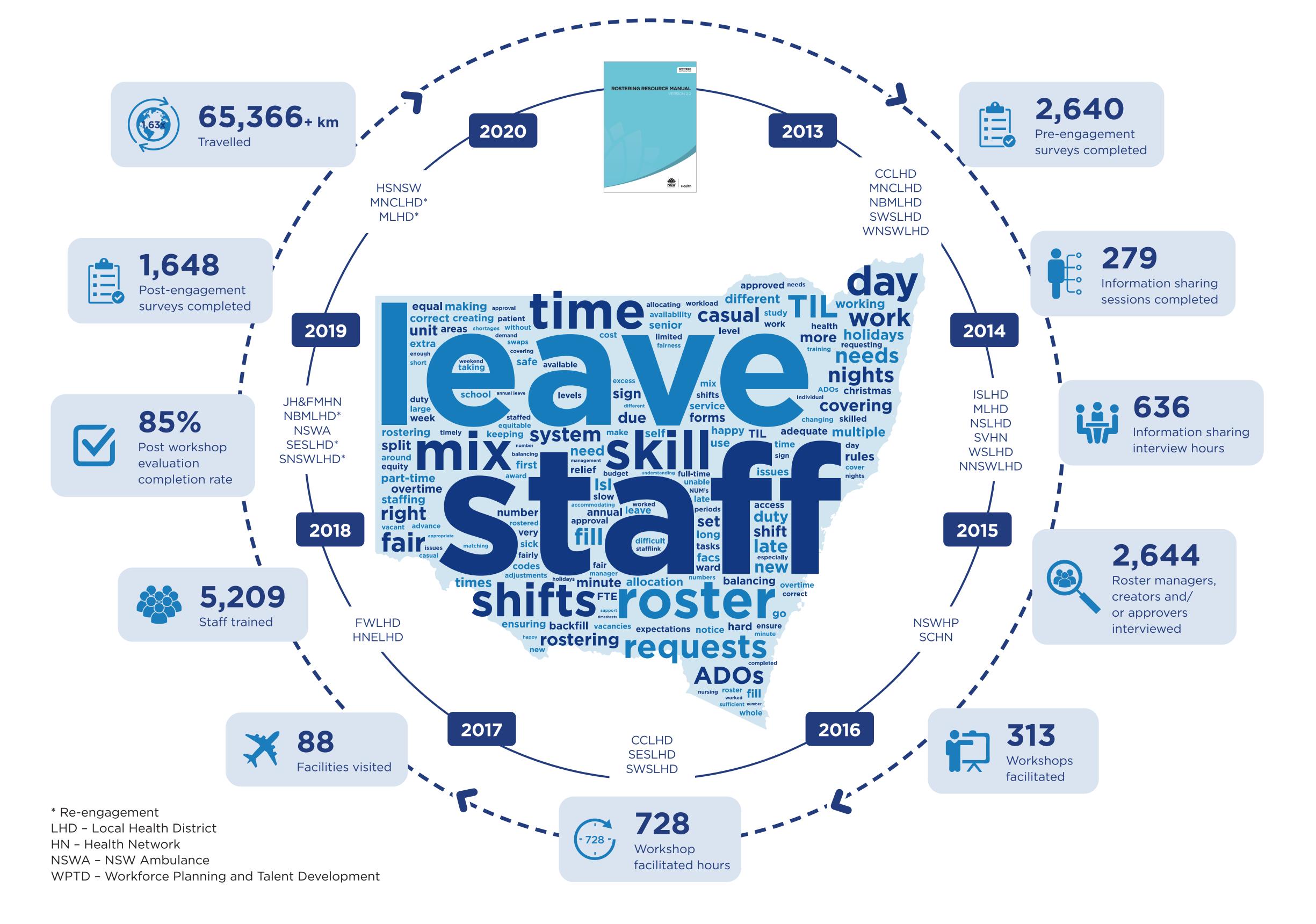
- Deliver education
- Provide best practice advice
- Embed establishment of 1st/2nd level approver



Evaluation & Sustainability

- Qualitative data analysis with reporting
- RBP lead recommendation
- B.A.S.I.C.S: 90 Day Challenges, Masterclasses

Journey Outcomes



Innovative Tools

