

BOIL WATER ALERT

Water supply System Integrity Failure - Poor Water Quality

During the recent rain event a water main has broken in the Comboyne Water Supply Network draining all the water from the reservoir and pipes. This situation has allowed untreated water to enter **Comboyne's Public Water Supply Network making it unsafe to drink.**

To make this water safe, NSW Health and Port Macquarie-Hastings Council advise people consuming public water for drinking or in food preparation to first bring the water to a rolling boil. Kettles with automatic shut off switches can do this. Water should then be allowed to cool and be stored in a clean container with a lid and refrigerated.

Bottled water or cool boiled water should be used for drinking, washing uncooked food (e.g. salad vegetables and fruit), making ice, cleaning teeth, gargling and pet's drinking water.

Dishes should be washed in hot soapy water or in a dishwasher. Children should take bottled water or cool boiled water to school.

If you cannot boil the water, unscented household bleach (containing 4% – 5% available chlorine) may be used. Add 2 drops of bleach to 1 litre of water (or 4 drops if the water is cloudy), mix well, and allow to stand for 30 minutes before use.

Port Macquarie-Hastings Council is working to fix the problem.

This advice should be followed until further notice.

Special Considerations

The NSW Health website also includes special considerations for:

- Schools and childcare centres
<https://www.health.nsw.gov.au/environment/water/Pages/schools.aspx>
- Commercial establishments serving food or drinks
<https://www.health.nsw.gov.au/environment/water/Pages/foodfacts.aspx>
- Using water header tanks
<https://www.health.nsw.gov.au/environment/water/Pages/watertanks.aspx>
- Swimming pools and spas
<https://www.health.nsw.gov.au/environment/water/Pages/pools.aspx>

Boil water used for:

- Drinking
- Washing uncooked food
- Making ice
- Brushing teeth,
- Pets drinking water

