

COLLABORATING FOR LOCAL SOLUTIONS

CON- (“WITH”) + LABŌRŌ (“WORK”).

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A Venn diagram consisting of two overlapping circles. The left circle is red and contains the word 'ME'. The right circle is teal and contains the word 'YOU'. The overlapping area in the center is a darker brown color and contains the word 'US'. The background is a light gray gradient.

ME

US

YOU

COLLABORATION



RAJ BEHAL



COLLABORATION

- **Respect**
- **Trust**
- **Listen**
- **Present the data**
- **Avoid confrontation**
- **Communication**
- **“We” versus “I”**

KNIGHTS AND KNAVES



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IN SAFE HANDS PROJECT

- **Introduction of team based, patient centred care model**
- **Amalgamation of two wards and two nursing teams**
- **Change from team-based to ward-based medical staffing**
- **Change in physician rostering from day to week on-call**
- **Set ward round times seven days/week**

- **Listen to clinician concerns and take on board**
- **Provide data on current model**
- **Provide evidence of improved outcomes and staff and patient satisfaction with new model**
- **Provide evidence of workflow benefits to physicians**

IN SAFE HANDS

