

Baxter and NSW Health –

A collaboration with the NSW Agency for Clinical Innovation

Lea Kirkwood

Centre for Healthcare Redesign Program Manager, ACI

&

Robyn Stubbs

Operational Excellence Manager ANZ, Baxter Healthcare

Connection



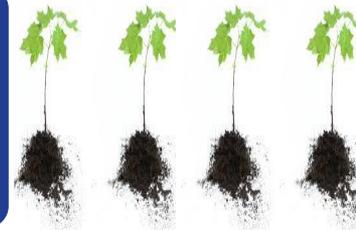
Common Interest



Creation



Cultivate Growth





- Some important areas are quite similar...
 - Values – Patient Care
 - Methods – Continuous Improvement
- Where do the similarities fuel us?
- How can the differences catalyse us?



Patient centric
choices and
control

“you’re not stuck in one place in hospital.”

Health
Service
education,
care &
coordination

Baxter
products,
support &
clinical
education



- How can we work together to create something larger than our parts?
- Training a Lean Session at Redesign School... What are the other opportunities?
- Mutual Trust / Mutual Benefits:



ACI	Baxter
Tangible lessons from expert lean practitioners	Customer Perspectives – up close and en masse
Connections	Connections

Redesign School@Westmead – 2 hour Lean session



2011

- Redesign School@Westmead

2012

- Redesign@Baxter with standard work
- Green Belt
- Annual Plan

2013

- Yellow Belt, Lean Boot Camp
- CEC & ACI Event
- Work together on project / networks



Connect - today



Common Interest –
similarity and difference



Create



Cultivate Growth

