

Patient Journey Boards

Introduction

An Electronic Patient Journey Board (EPJB) is a highly visible interactive touch screen, enabled to feed data directly from the Electronic Medical Record and Patient Administration System. It is designed to facilitate multidisciplinary handover meetings with the aim of sustaining improved patient safety, patient experience, efficiency and compliance with organisational targets and policy directives.

Key activities

The EPJB application is a unique hybrid, designed to update information via an automatic feed or manually using the touch screen. The Windows forms development platform was chosen because it offered greater flexibility in both the design and functionality of the EPJB.

Key achievements

The EPJB allows more time to be devoted to bedside clinical care, promotes patient safety and staff satisfaction, improves access to care, reduces transcribing errors and increases efficiency and accuracy in mortality reporting.

The information is displayed in a highly visual medium using graphic icons and colour schemes to discretely share clinical, financial and demographic information. The display is largely standardised across the local health districts (LHDs) however individual wards are able to tailor the information to meet the patient's needs. It makes use of multifunctional cells, maximising the use of space to display multiple steps in the patient journey in a single view.



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