

# From William Lloyd to Mick Jagger: You Can't Always Get What You Want [from a Health System], but if You Try Sometime...

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**Menzies Centre for Health Policy**

Sydney School of Public Health, Sydney Medical School

The University of Sydney

# Disclosures – 1

## Research Funding and Advisory Roles

### Research Support:

- NHMRC
- HCF Health and Medical Research Foundation
- The Commonwealth Fund (USA)

### Committee / Advisory Roles:

- Medical Benefits Division, Commonwealth Dept. of Health
- Cancer Australia
- NPS MedicineWise
- Health Quality Ontario (Ministry of Health)
- Choosing Wisely International (Planning Committee Member)
- HSRAANZ Executive Committee (Member)
- Capital Markets Cooperative Research Centre – Health Division

# Presentation Outline

- Health System Sustainability
  - Opportunity Cost
- Waste in the form of low-value health care
  - Defined
  - Examples
  - Remedial Initiatives (Policy and Practice Innovations)
- Choosing Wisely
- Alternative Models of Care and Payment
- MaRS\_EXCITE



# The Tragedy of the Commons

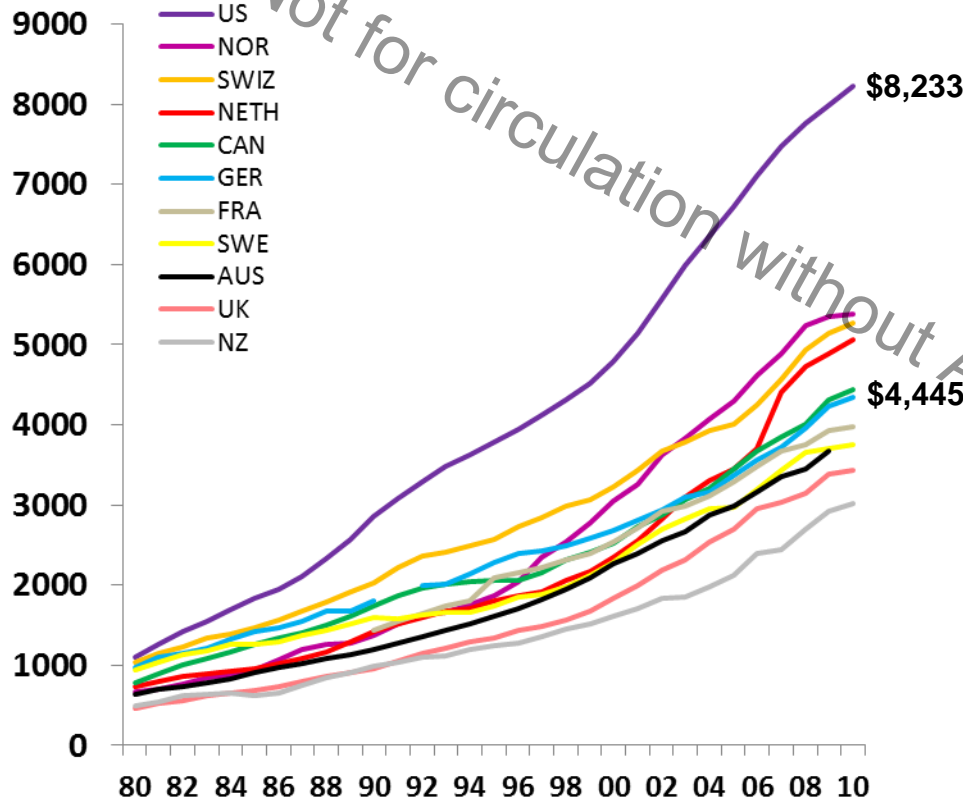
...individuals, acting independently and rationally according to each one's self-interest, behave contrary to the whole group's long-term best interests by depleting some common resource...

~ Health care sustainability

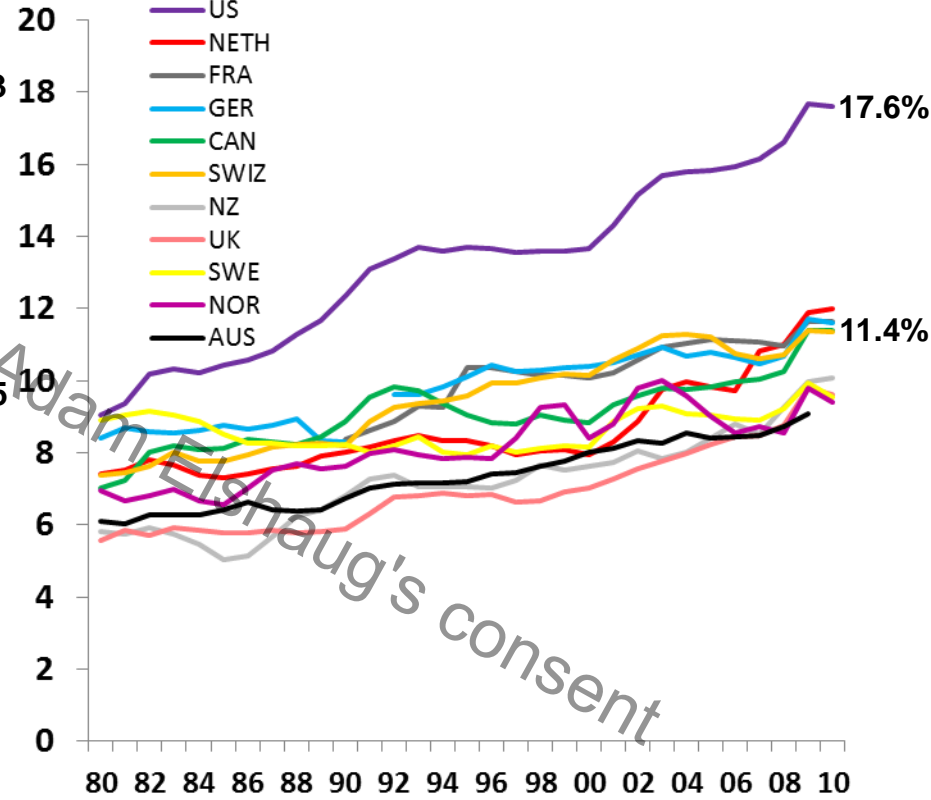


# International Comparison of Spending on Health, 1980–2010

Average spending on health per capita (\$US PPP)



Total expenditures on health as percent of GDP

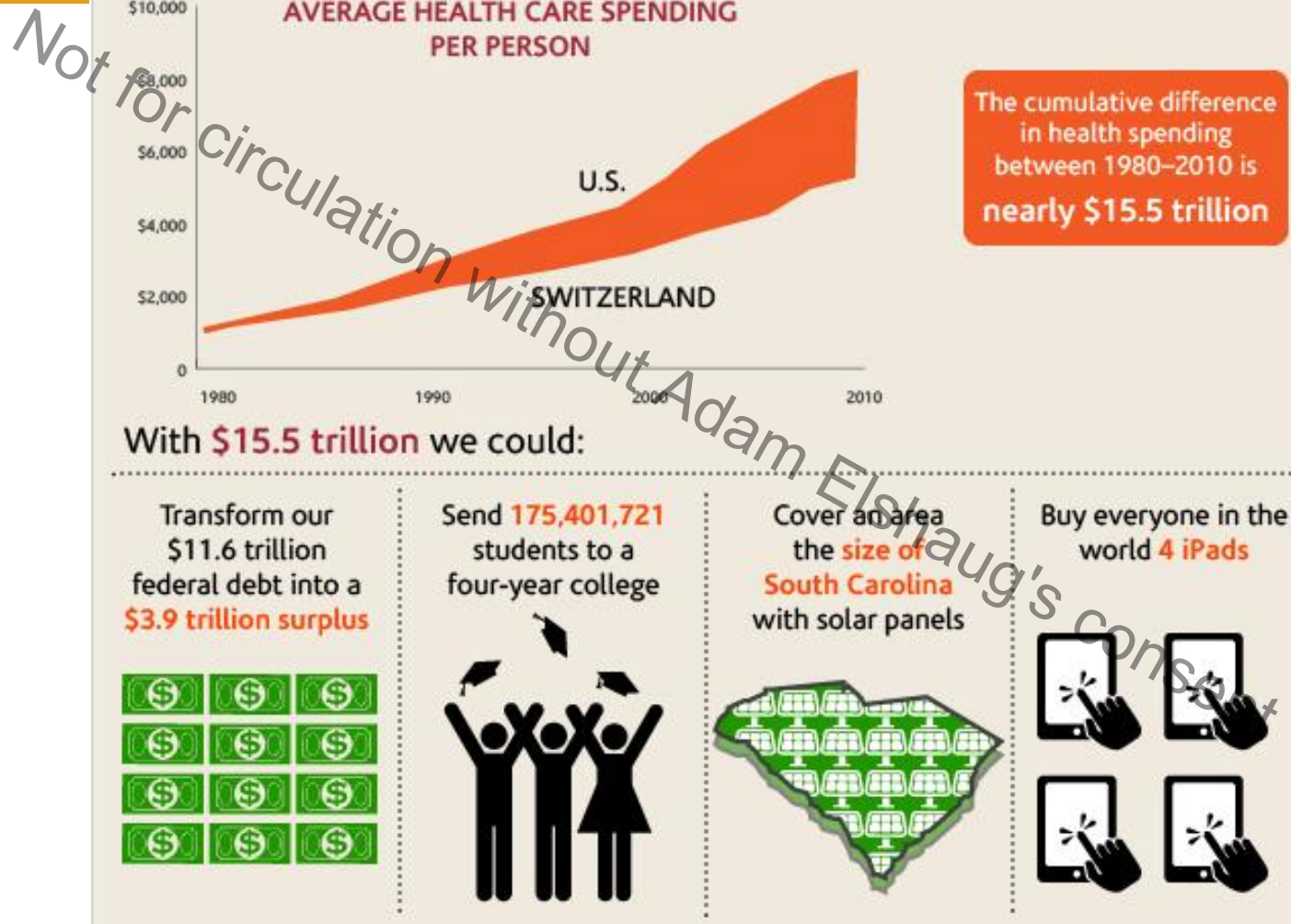


# Conversations about sustainability...

- ...ignore the US experience which reveals very high GDP spending (double Australia's) can be absorbed (no obvious tipping point - elasticity)
- ...focuses overly on outlays and not enough on quality (value)
- ...distracts from big picture questions about micro, meso and macro-level resource allocations that would foster the sort of country we all want to live in.

# ~ Opportunity Cost ~

## What the US Could Have Saved if They Had Matched the Next Highest Country (Switz.) in Health Spending



# Opportunity cost...

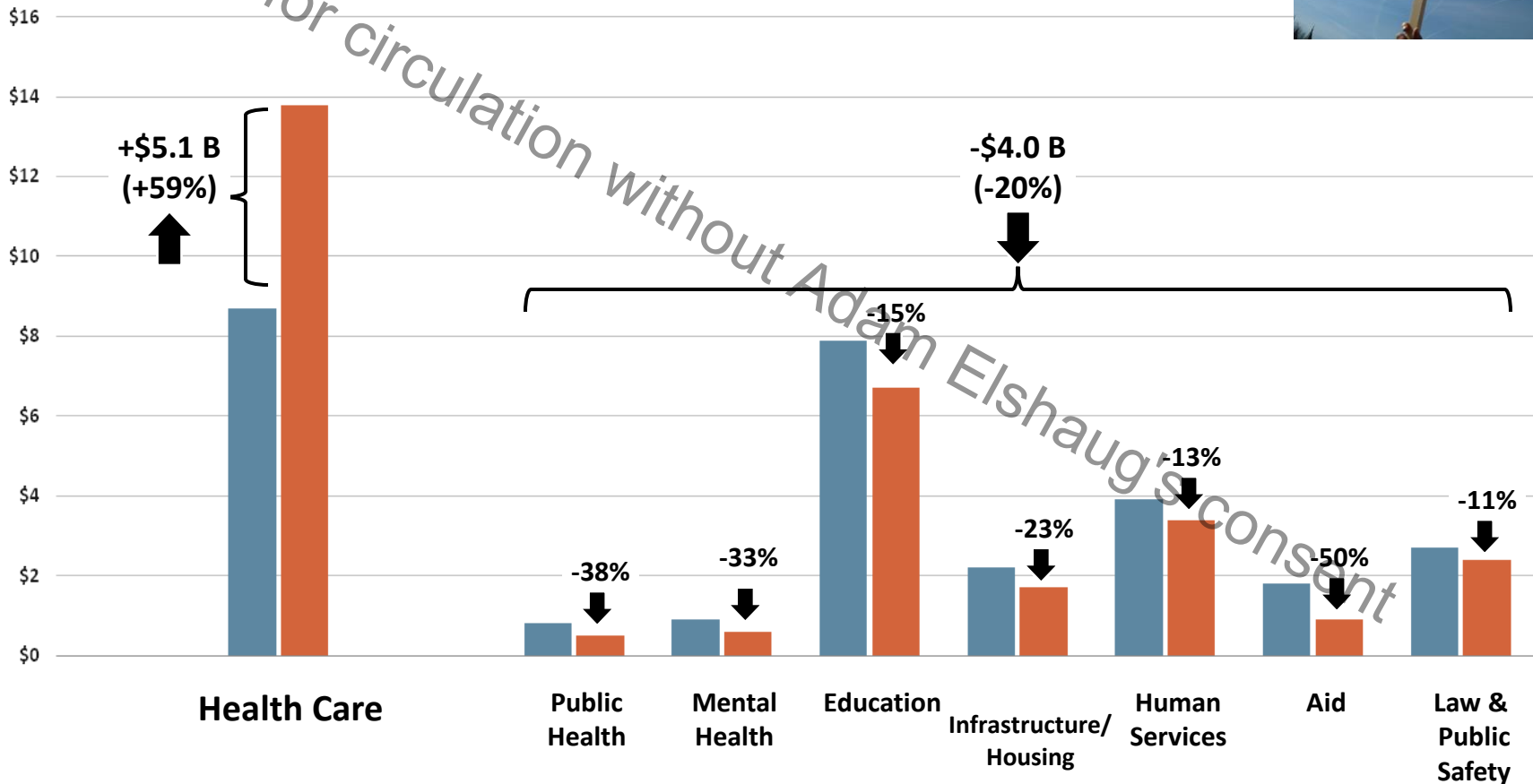
Pop quiz: which country, state, region...?

(hint, >5 but <8 million population)



SPENDING (BILLIONS OF DOLLARS)

FY2001 FY2011



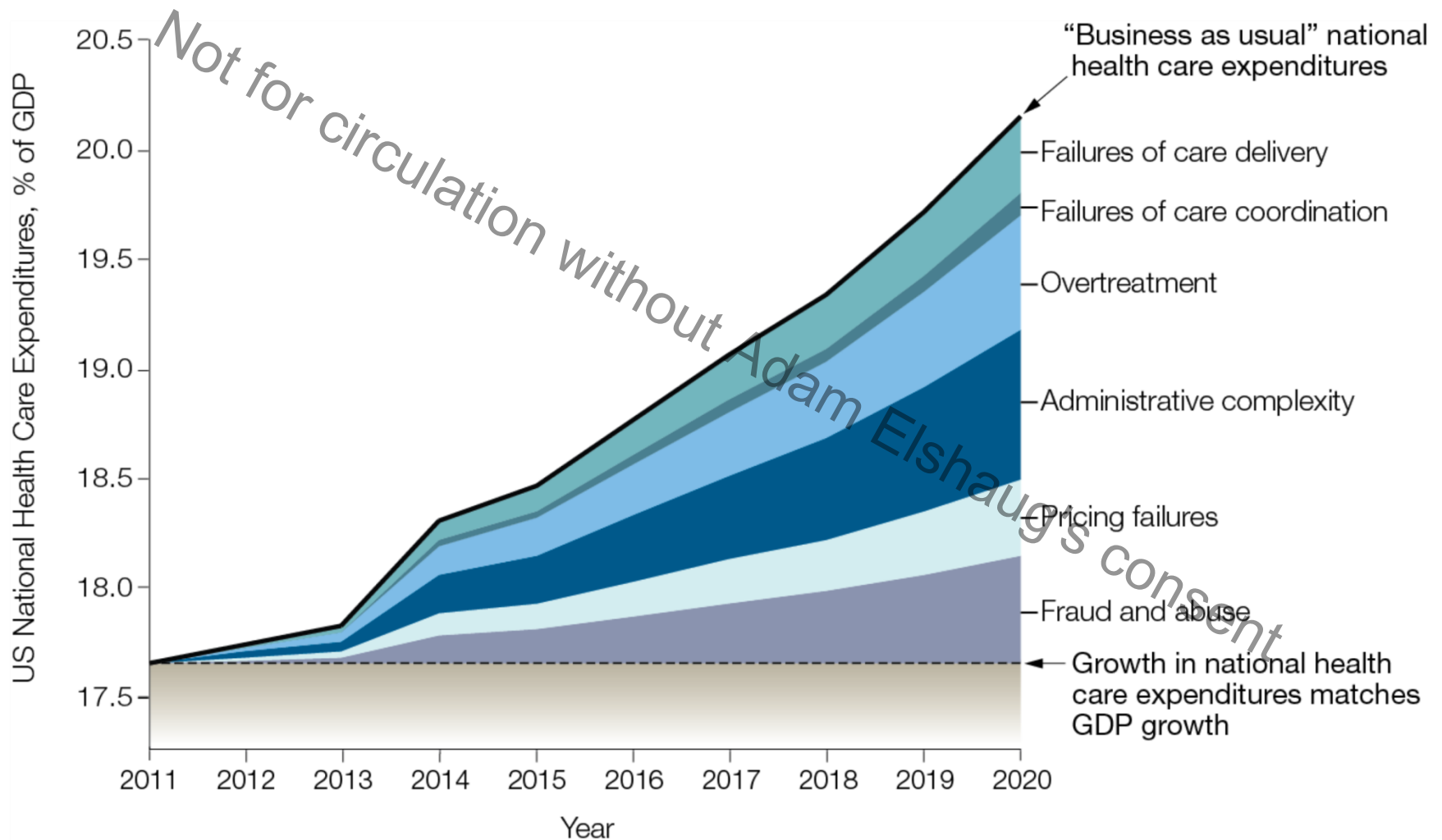


# There is good, and bad, expenditure

WASTE is bad and adds insult to the injury within the debate over 'unsustainable' expenditure

- Inappropriate tests or treatments
- Excessive service intensity/sophistication relative to expected benefit
- Excessive frequency of service relative to expected benefit

# Compelling Need to Eliminate Waste in Health Care



# An international groundswell to reduce waste

- The community is noticing:

**“In the last 2 years, doctors recommended treatment you thought had little or no benefit?”**

Country	Aust	Can	Ger	Neth	NZ	UK	US
Sample (N)	1009	3003	1407	1557	1000	1434	2500
Response	17%	12%	20%	13%	15%	10%	20%

Schoen et al. Health Affairs. 2007, 26(6); 717-734.

# Australian Medicare System (Federal)

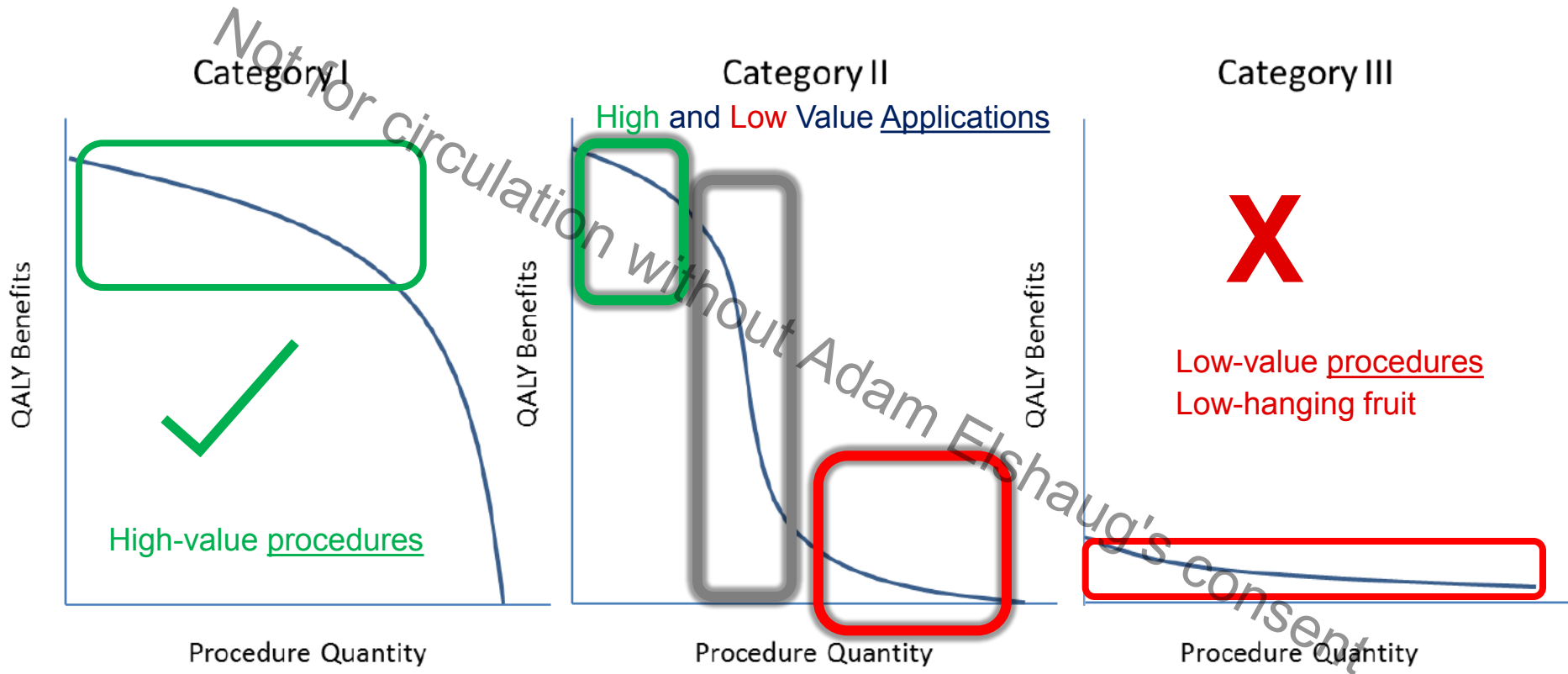
- Currently, 5,703 items are listed on the MBS
- The majority of these items are longstanding (including the bases for their item fee)
- Only a very small proportion (around 3%) of items (accounting for around 1% of total MBS expenditure), having been formally assessed against contemporary evidence of safety, effectiveness and cost-effectiveness.

# What do we mean by low-value?

- No evidence for effectiveness
- Evidence of in-effectiveness
  - In toto or (more often) for patient sub-groups
- Relative ineffectiveness over comparator
- Inappropriate frequency or intensity of care
- etc

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# Defining and measuring 'low-value' – for whom, when, with what confidence?



Skinner and Chandra typology of medical technologies with heterogeneous benefits. Costs of treatment are assumed to be constant across and within categories.

# Australian Medicare System

Medical Journal of Australia, December 2012; 197 (10): 556-560.



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**MAYO CLINIC**

## Essentially Contradicted Medical Practices

the health care

range of sources that have

**Abstract**

**Objective:** To identify medical practices that offer no net benefits.

**Methods:** We reviewed all original articles published in 10 years (2001-2010) in one high-impact journal. Articles were then classified as 1 of 4 types: replacement therapy, when an existing practice is found to be no better than a lesser standard; and reversal therapy, when an existing practice is found to be no better than a lesser standard, and current practice surpasses standard of care; back to the drawing board, when a new practice is no better than an existing practice; and affirmation, when an existing practice is found to be no better than an established practice. A total of 947 studies (70.5%) had positive findings, whereas 363 (27.0%) tested a medical practice, and 116 (12.5%) reached an established practice. A total of 397 (29.5%) reached a negative conclusion. A

**Conclusion:** The value of a

**Conclusion:** The value of a

ORIGINAL ARTICLE

# Measuring individual practices with no clinical heterogeneity (ie universally low-value)

EJMp1101475

NHMRC Research G... Home - PubMed - ... 2013 Lown Conferen... Medicare Coverage ... Richard Lehman's w... My Google Drive timeanddate.com



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**Perspective**

## How CER Could Pay for Itself — Insights from Vertebral Fracture Treatments

Adam G. Elshaug, M.P.H., Ph.D., and Alan M. Garber, M.D., Ph.D.  
N Engl J Med 2011; 364:1390-1393 | April 14, 2011 | DOI: 10.1056/NEJMp1101475

Share:    

Article **References** Citing Articles (7)

The pain and disability caused by osteoporotic vertebral fractures have long motivated the search for effective therapy. Two procedures designed to restore vertebral body height and function have been widely adopted: percutaneous vertebroplasty, in which cement is injected into the vertebral body to support the fractured bone; and kyphoplasty, a variant of vertebroplasty in which a balloon is inserted and inflated in a collapsed vertebral body, restoring the bone's height before the cement injection. Initial studies suggested that these procedures were superior to conventional symptomatic treatment. But when later studies cast doubt on those favorable findings, health care funding agencies sought to curb their use. The story of these procedures offers a glimpse of the ways in which comparative-effectiveness research (CER) may influence medical practice and health care expenditures.

Early studies of these procedures were neither randomized nor blinded, and because the symptoms of compression fractures often abated over time, the lack of adequate controls made it impossible to know whether improvements that followed treatment would have occurred even without surgery. Furthermore, neither procedure was risk-free; reported complications included compression fractures, cement leakage, pulmonary complications, paraplegia, and death.<sup>1</sup> In a scenario that's likely to be repeated frequently as CER gains greater acceptance and support, randomized trials eventually followed the observational studies that had fostered the initial enthusiasm.<sup>2</sup> If the full consequences of that research are not yet fully apparent, their potential importance is. Were the results of better-designed studies translated into practice, the reduction in U.S. health care expenditures would be considerable.

CER treats effectiveness as a balance of benefits and harms; when the risks associated with a procedure outweigh its clinical benefits, it is appropriate and ethical to limit its use. Both the clinical need and the desire to avoid wasteful expenditures were part of the rationale for subjecting these procedures to comparative studies. Furthermore, consensus that these procedures were promising but unproven led several countries to make them available on an interim-coverage basis. These arrangements, in effect from 2006 through 2010, allowed the procedures to be performed in everyday practice while further evidence was generated.

**TOOLS**

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**TOPICS**

- Neurology/Neurosurgery >
- Orthopedics >
- Comparative Effectiveness >
- Surgery >
- Osteoporosis/Bone Disease >

**MORE IN**

- Perspective >
- April 14, 2011 >

**TRENDS**

**Most Viewed (Last Week)**

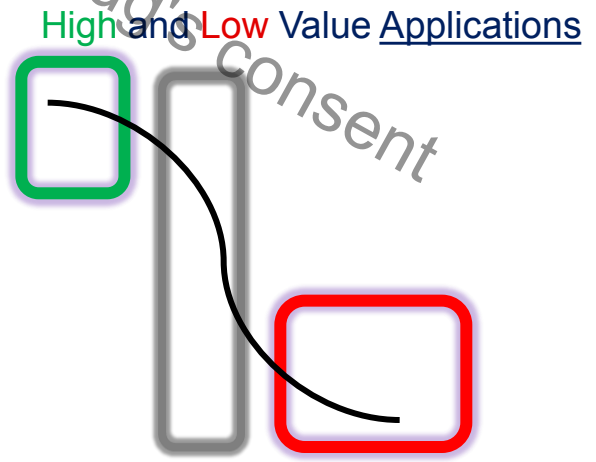
**IMAGES IN CLINICAL MEDICINE**  
Tinea Faciei [31,988 views]  
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**IMAGES IN CLINICAL MEDICINE**  
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May 15, 2014 | C. Liu and Y. Zhang

**PERSPECTIVE**  
The Economics of Graduate Medical Education [19,002 views]  
May 14, 2014 | A. Chandra and Others

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**NEJM CareerCenter**

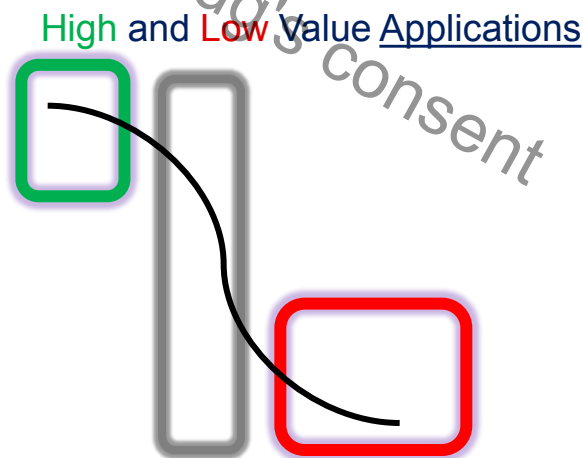




# Measuring Individual Practices with Clinical Heterogeneity



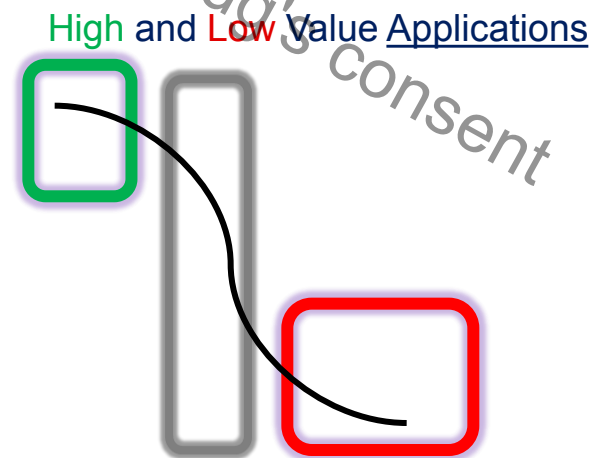
- Al-Khatib et al (*JAMA* 2011): insertion of automatic implantable cardiac defibrillator:
  - 22.5% were non-evidence-based (**inappropriate**)
- Hannan et al (*Circ Cardiovasc Interv* 2014): New York State's Cardiac Diagnostic Catheterization Database; 8986 patient procedures rated for appropriateness:
  - 35.3% **appropriate**,
  - 39.8% uncertain,
  - **24.9%** **inappropriate**



# Measuring Individual Practices with Clinical Heterogeneity



- American Academy of Orthopaedic Surgeons (AAOS) Board of Directors: appropriate use criteria on optimizing the management of full-thickness rotator cuff (RC) tears.
- 16% “Appropriate”
- 31% “May Be Appropriate”
- 53% “Rarely Appropriate”



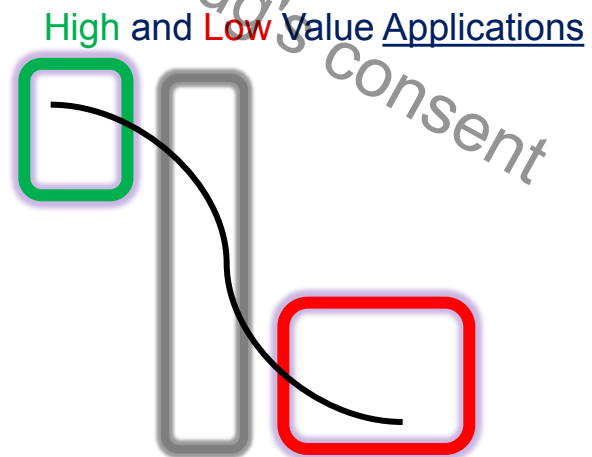


# Measuring Individual Practices with Clinical Heterogeneity

## Total knee arthroplasty (TKA)

- 44% “Appropriate”
- 21.7% “Inconclusive”
- **34.3% “Inappropriate”**

Riddle *et al.* Arthritis Rheumatol.  
2014 Jun 30. doi: 10.1002/art.38685.



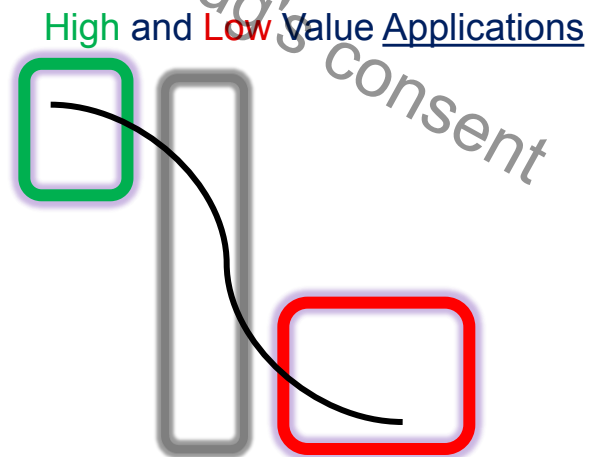


# Measuring Individual Practices with Clinical Heterogeneity

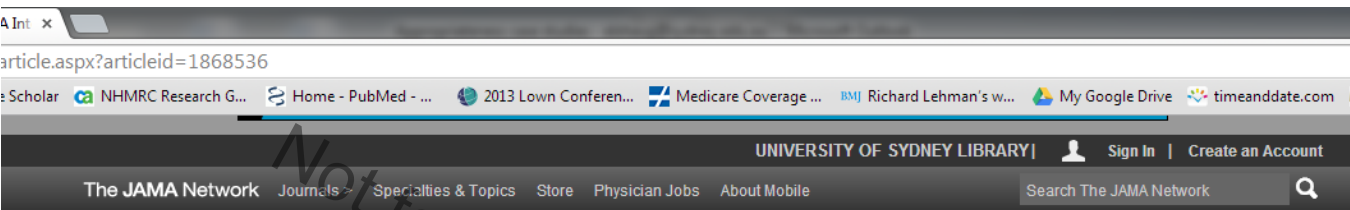
## Total knee arthroplasty (TKA)

- 44% “Appropriate”
- 21.7% “Inconclusive” – Power of the Grey Zone!
- **34.3%** “Inappropriate”

Riddle *et al.* Arthritis Rheumatol.  
2014 Jun 30. doi: 10.1002/art.38685.



# Measuring Multiple Low-Value Services with Variable Levels of Clinical Heterogeneity



## JAMA Internal Medicine

Formerly Archives of Internal Medicine

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Original Investigation | May 12, 2014

LESS IS MORE

### Measuring Low-Value Care in Medicare **ONLINE FIRST**

Aaron L. Schwartz, BA<sup>1</sup>; Bruce E. Landon, MD, MBA<sup>1,2</sup>; Adam G. Elshaug, PhD, MPH<sup>1,3,4,5</sup>; Michael E. Chernew, PhD<sup>1</sup>; J. Michael McWilliams, MD, PhD<sup>1,6</sup>

[+] Author Affiliations

JAMA Intern Med. Published online May 12, 2014. doi:10.1001/jamainternmed.2014.1541 Text Size: A A A

Article Figures Tables References Comments

#### ABSTRACT

ABSTRACT | METHODS | RESULTS | DISCUSSION | CONCLUSIONS | ARTICLE INFORMATION | REFERENCES

**Importance** Despite the importance of identifying and reducing wasteful health care use, few direct measures of overuse have been developed. Direct measures are appealing because they identify specific services to limit and can characterize low-value care even among the most efficient providers.

**Objectives** To develop claims-based measures of low-value services, examine service use (and associated spending) detected by these measures in Medicare, and determine whether patterns of use are related across different types of low-value services.

**Design, Setting, and Participants** Drawing from evidence-based lists of services that provide minimal clinical benefit, we developed 26 claims-based measures of low-value services. Using 2009 claims for 1 360 908 Medicare beneficiaries, we assessed the proportion of beneficiaries receiving these services, mean per-beneficiary service use, and the proportion of total spending devoted to these services. We compared the amount of use and spending detected by versions of these measures with different sensitivity and specificity. We also estimated correlations between use of



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Editor's Note

Developing Methods for Less Is More

JAMA Intern Med. Published online May 12, 2014.;(). doi:10.1001/jamainternmed.2014.1101.

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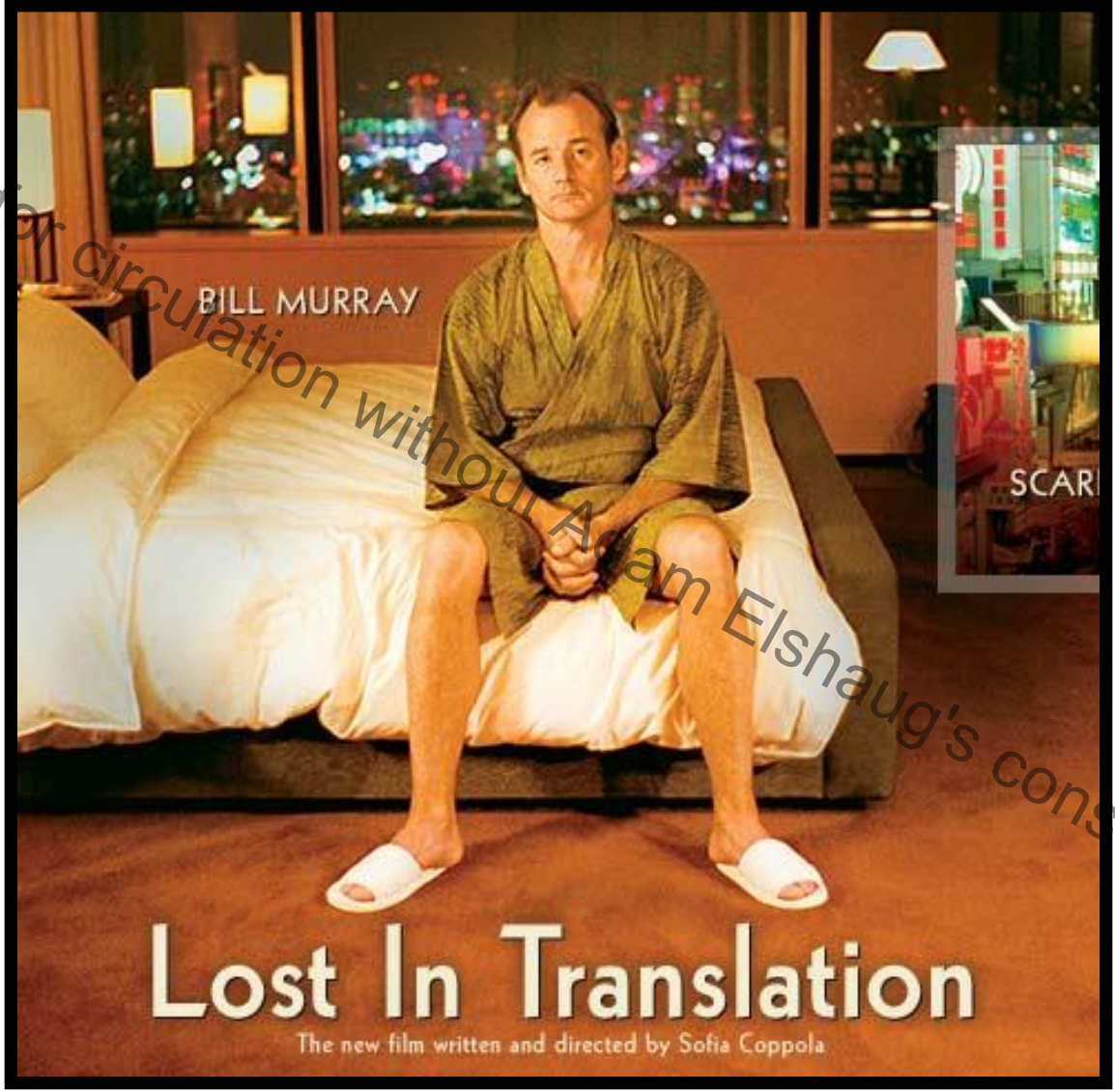
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26 low-value services

- 42% of Medicare beneficiaries received at least 1 LVS in 1 year
- Up to \$8.5Billion per annum

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# Lost In Translation

The new film written and directed by Sofia Coppola



# Innovations in policy

The Hill Times (Canada),  
Monday Oct 20, 2014

<http://www.hilltimes.com/>



Menzies Centre<sup>for</sup>  
Health Policy



**Current MBS Reviews**

These review topics were selected against current evidence, quality and safety concerns identified in national and international literature, MBS claiming data, and on advice from medical craft groups.

-	Review	Status
1.	Botulinum toxin injections	2014 MSAC meeting consideration
2.	Folate testing	2014 MSAC meeting consideration
3.	Inguinal hernia surgery	2014 MSAC meeting consideration
4.	Lipectomy services	2014 MSAC meeting consideration
5.	Perfusion services	2014 MSAC meeting consideration
6.	Rhinoplasty surgery	2014 MSAC meeting consideration
7.	Vitamin B12 testing	2014 MSAC meeting consideration
8.	Vitamin D testing	2014 MSAC meeting consideration
9.	Vulvoplasty surgery	2014 MSAC meeting consideration
10.	Cardiac Services for Implantable Cardiac Defibrillators	In Progress
11.	Ear, nose and throat	In progress
12.	Paediatric surgery	In progress
13.	Skin services	In progress
14.	Radiation oncology	Under consideration

**New Reviews**

-	Review	Status
15.	Ambulatory electrocardiogram for arrhythmias	Draft Scope under development
16.	Arthroscopic hip procedures	Draft Scope under development
17.	Imaging for back pain	Draft Scope under development
18.	Percutaneous coronary artery interventions	Draft Scope under development

**Completed MBS Reviews**

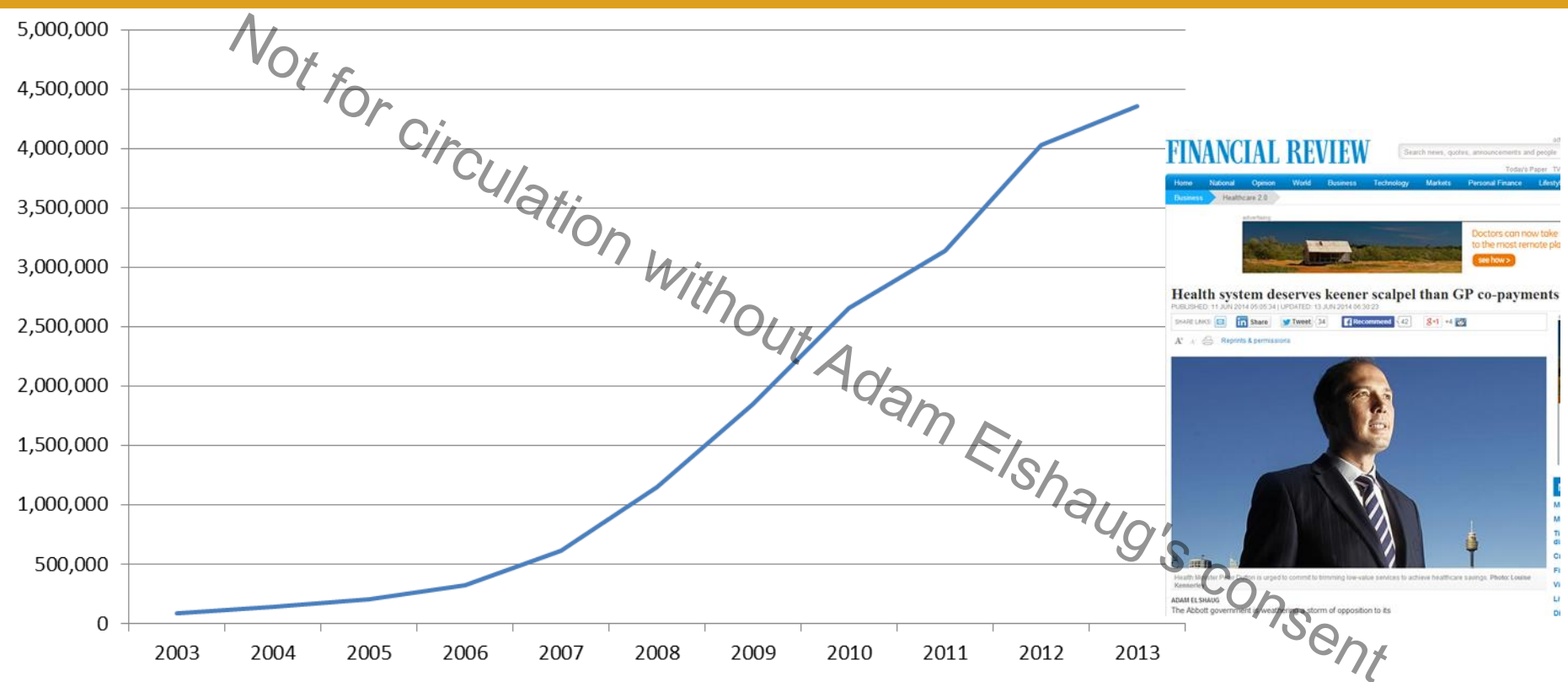
-	Review	Status
19.	Ophthalmology	Considered at MSAC meeting in 2013
20.	Surgical management of extracranial carotid stenosis	Considered at MSAC meeting in 2013

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Australian Medical Services Advisory Committee (MSAC)  
 Current evidence reviews of existing Medicare Benefits (fee-for-service) items



# Vitamin D Blood Tests - Australia



- A 4800% increase over the past decade
- Annual costs soared from \$3 million to \$145 million

# Choosing Wisely - USA

**Choosing Wisely**  
An initiative of the ABIM Foundation

About Lists Partners Grantees Resources

Lists

United States specialty societies representing more than 500,000 physicians developed lists of *Five Things Physicians and Patients Should Question* in recognition of the importance of physician and patient conversations to improve care and eliminate unnecessary tests and procedures.

These lists represent specific, evidence-based recommendations physicians and patients should discuss to help make wise decisions about the most appropriate care based on their individual situation. Each list provides information on when tests and procedures may be appropriate, as well as the methodology used in the creation.

*Choosing Wisely* recommendations should not be used to establish coverage decisions or exclusions. Rather, they are meant to spur conversation about what is appropriate and necessary treatment. As each patient situation is unique, physicians and patients should use the recommendations as guidelines to determine an appropriate treatment plan together.

In collaboration with the societies, Consumer Reports has created resources for consumers and physicians to engage in these important conversations about the overuse of medical tests and procedures that provide little benefit and in some cases harm.

**Specialty Society Lists of Five Things Physicians and Patients Should Question (for physicians):**

- AMDA – Dedicated to Long Term Care Medicine
- American Academy of Allergy, Asthma & Immunology
- American Academy of Dermatology
- American Academy of Family Physicians
- American Academy of Hospice and Palliative Medicine

**Patient-Friendly Resources from Specialty Societies and Consumer Reports:**

- Allergy tests: When you need them and when you don't
- Antibiotics: When children need them for respiratory illness
- Bone-density tests: When you need them...
- Cancer care at the end of life: When to choose supportive care

Download a pdf of all specialty society lists

# Choosing Wisely USA

*"spark discussion about the need - or lack thereof - for many frequently ordered tests and treatments."*

*"The main objective is one of improved safety and quality via a reduction in practices that are at best of little to no clinical utility and at worst harmful."*

# Choosing Wisely USA

- 2009: 3 specialties volunteered to develop “Top Five” lists; specialty-specific practice changes that would:
  - improve patient outcomes through better treatment choices and,
  - reduce risks
- Costs not explicitly considered.
- In 2012, Choosing Wisely campaign formally launched → 9 specialty societies

# Choosing Wisely USA

- 2012: patient-education component led by Consumer Reports.
- By 2014 approximately 50 additional specialty societies and consumer groups have joined the effort
- Over 200 hundred health care practices now put forward as 'top-five' candidates



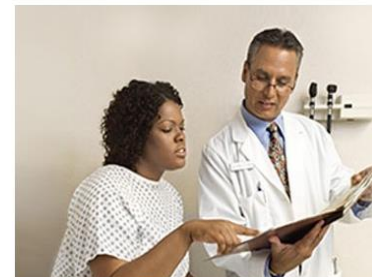
# Choosing Wisely



SEARCH

NEWS ABOUT PHYSICIAN RECOMMENDATIONS PATIENT MATERIALS PARTNERS RESOURCES

Choosing Wisely Canada is a campaign to help physicians and patients engage in conversations about unnecessary tests, treatments and procedures.



**Sometimes LESS is more.**

Ask your doctor:

- Do I really need this test, treatment or procedure?
- What are the downsides?
- Are there simpler, safer options?
- What happens if I do nothing?

LEARN MORE

## Recent News

### CMPA provides advice to physicians on improving patient safety and reducing risks

In an article entitled, "The right test at the right time: Striking the proper balance", the Canadian Medical Protective Association (CMPA) provides advice to Canadian physicians on stewardship, patient engagement and appropriate care. They make mention of Choosing Wisely Canada and say, "As part of the Choosing Wisely Canada (CWC) campaign 9 national medical organizations have released lists of 40 tests, treatments, and

## Tweets

**ChoosingWiselyCanada**  
@ChooseWiselyCA  
RT @CAPACP: Less than 24 hrs un...  
@CAPACP releases its @ChooseW...  
recommendations!  
bit.ly/1oajGAL #pathology #labm...  
Expand

**ChoosingWiselyCanada**  
@ChooseWiselyCA  
RT @CanAGastro: It's almost time...  
#CAG will release their five GI rec...  
Expand



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Home > Lists

SEARCH:

## Lists

United States specialty societies representing more than 500,000 physicians developed lists of *Five Things Physicians and Patients Should Question* in recognition of the importance of physician and patient conversations to improve care and eliminate unnecessary tests and procedures.

These lists represent specific, evidence-based recommendations physicians and patients should discuss to help make wise decisions about the most appropriate care based on their individual situation. Each information on when tests and procedures may be appropriate, as well as the methodology used in its creation.

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- Antibiotics: When children need them for respiratory illness
- Bone density tests: When you need them...
- Cancer care at the end of life: When to choose supportive care

# Developing and trialling new care delivery models, and payment models

- Despite the visibly hyper-partisan health care environment in the United States, a long-lasting legacy is quietly being built, away from the spotlight:
- Alternative care and payment models
  - Bundled payments
  - Medical home or Accountable Care models

The screenshot displays the CMS.gov website, specifically the CMS Innovation Center page. The page features a navigation bar with links for Home, About CMS, Newsroom Center, FAQs, Archive, Share, Help, and Print. Below the navigation bar is a search bar and a row of menu items including Medicare, Medicaid, Medicare/Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, and Outreach & Education. The main content area is titled "About the CMS Innovation Center" and includes a "Share" button. The text describes the Innovation Center's establishment under section 1115A of the Social Security Act and its purpose of testing innovative payment and service delivery models. It also lists the center's current priorities: testing new payment and service delivery models, evaluating results and advancing best practices, and engaging a broad range of stakeholders. A sidebar on the right contains a map of the United States and a "Where Health Care Innovation is Happening" section, along with a "Get the Widget" button. At the bottom, there is a "Stay Connected with the Innovation Center" section with social media icons for Facebook, Twitter, and YouTube.

# Developing and trialling new payment models

- Alternative payment models
  - Multi-stakeholder development panels
  - Heavily linked to quality of care/outcome/s
  - A critical eye on measures of 'quality' – patient-important
  - Multi-site trials with strong evaluation component
  - Stretch targets: Eye on 2017-2022 horizon
  - Reward doctors for quality and efficiency
  - Upfront acknowledgement that some:
    - will succeed; might fail; will almost certainly need tweaking



# Examples of Cost and Quality Outcomes from Primary Care Medical Home Interventions

## Geisinger Health System (Pennsylvania)

- 18% reduction in all-cause hospital admissions; 36% lower readmissions
- 7% total medical cost savings

## Group Health Cooperative of Puget Sound (Seattle, Washington)

- 29% reduction in ER visits; 11% reduction ambulatory sensitive admissions

## Mass General High-Cost Medicare Chronic Care Demo (Massachusetts)

- 20% lower hospital admissions; 25% lower ED uses
- Mortality decline: 16% compared to 20% in control group
- 7% net savings annual

## Guided Care - Geriatric Patients (Baltimore, Maryland)

- 24% reduction in total hospital inpatient days; 15% fewer ER visits
- 37% decrease in skilled nursing facility days
- Annual net Medicare savings of \$1,364 per patient

## Illinois Medicaid Medical Home

- 18% reduction in hospitalizations; 9% reduction in ER visits; \$569 million cost savings in 2010

## Intermountain Healthcare (Utah)

- Lower mortality; 10% relative reduction in hospitalization; *Highest \$ savings for high-risk patients*

## Health Partners (Minnesota)

- 39% decrease ED visits; 24% decrease hospital admissions



# A good read...

A framework for engaging physicians in quality and safety.

**Taitz JM**, Lee TH, Sequist TD.

*BMJ Qual Saf.* 2012 Sep;21(9):722-8.



# MaRS\_EXCITE

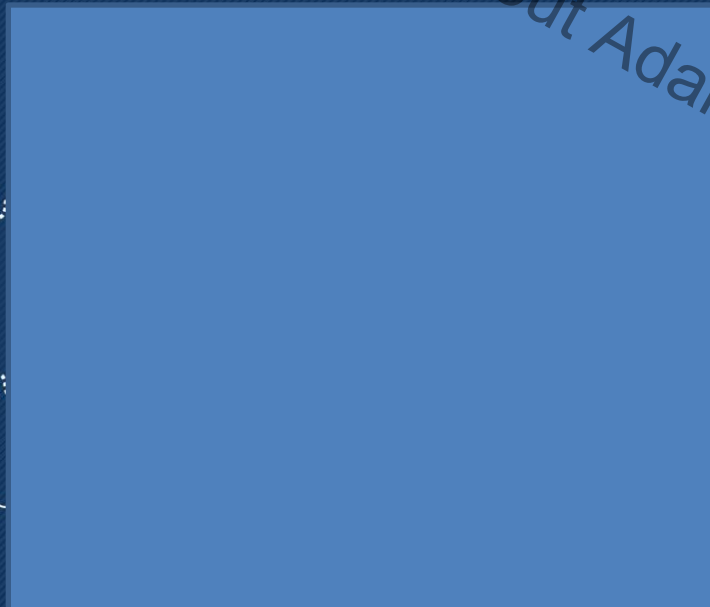
## MaRS: Incubator of 300 high-potential health start-ups

- health monitoring
- information storage & sharing
- disease treatment

### WHAT IS EXCITE



Health Tech  
Innovators



Regulatory



Adoption



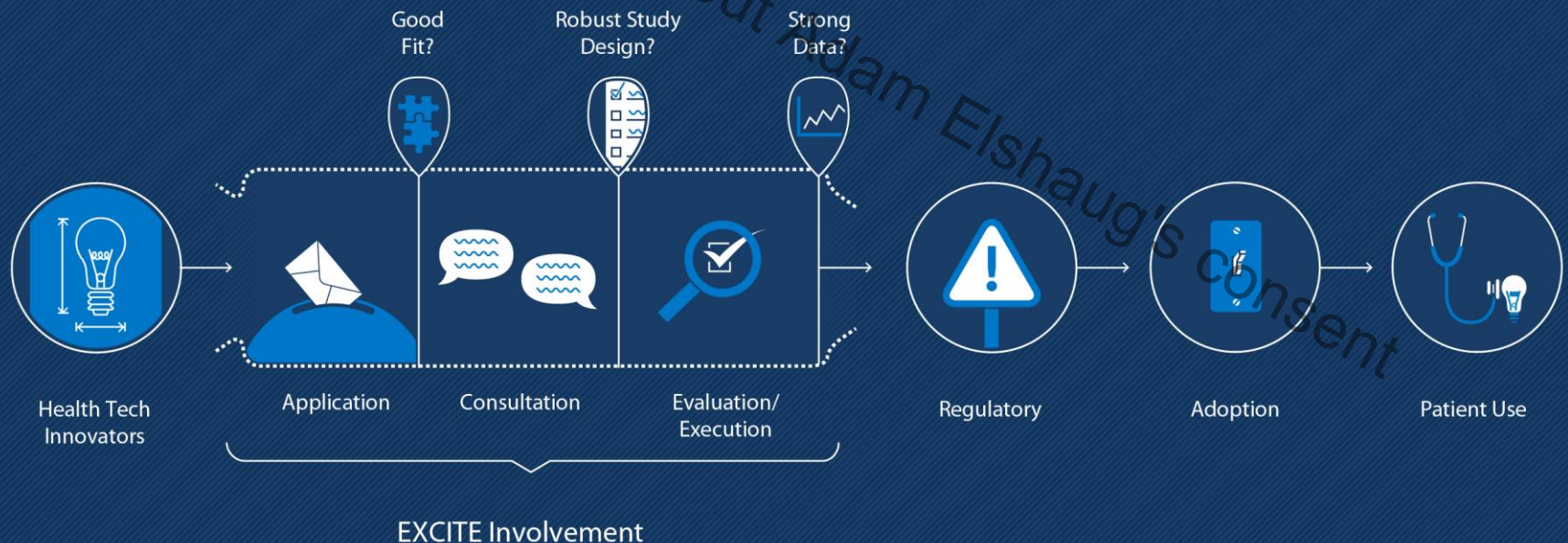
Patient Use

# MaRS\_EXCITE

**EXCITE: Excellence in Clinical Innovation Technology Evaluation program**

- industry, government, health care providers, academic researchers and hospitals (as trial sites)

## WHAT IS EXCITE



Ask the right questions, early, to generate high quality data to satisfy evidentiary standards as laid down by health agencies (regulatory and payer):

- **Relevance** to the needs of the healthcare system;
- **Breakthrough/disruptive potential** (i.e. the promise of substantially **better clinical outcomes** and/or **substantially lower system cost** than incumbent approaches);
- Extent to which the new technology will **improve patient outcomes** including safety relative to existing alternatives;
- Extent to which the new technology will **create opportunities to identify obsolescence** for existing alternative technologies;
- Extent to which the new technology might **provide system efficiencies**, such as reduced costs relative to existing alternatives;
- **Magnitude of effect** estimated by the prevalent population that will benefit;
- Desired scope and timing of evaluation, and
- **Stage of readiness of the technology**

Dr. Otto Warburg

Antrag

Ich benötige 10 000 (zehntausend) Mark

Otto Warburg

Nature Reviews | Cancer

Facsimile of a research proposal submitted by Otto Warburg to the Notgemeinschaft der Deutschen Wissenschaft (Emergency Association of German Science), c.1921.

**“I require 10,000 marks”**  
**~~ funded in full ~~**

Source: *Nature Reviews Cancer* 11, 325-337 (May 2011)



**Thank you**  
elshaug@sydney.edu.au



Glacier National Park, Montana