

2016 NSW Innovation and Health Symposium: Festival of Contagious Ideas

Emergency Treatment Performance at Sydney Local Health District and Royal Prince Alfred Hospital

Prepared by

**Deb Willcox
Torzillo AM**

Director Operations, SLHD
Care, SLHD
General Manager, RPA
Clinical Director, RPA

Professor Paul

Clinical Director, Critical
Executive



Health
27 October 2016
Sydney
Local Health District

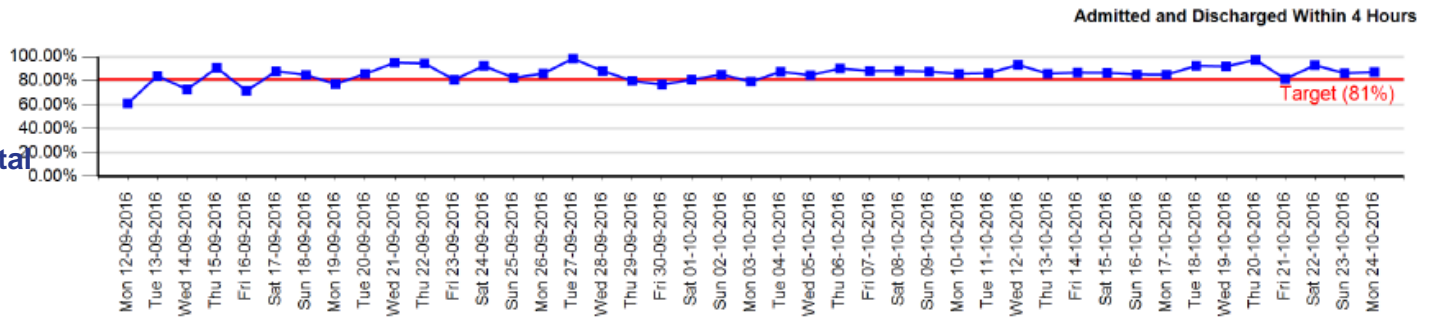
ETP – what worked

- Communication and Governance
 - Daily ETP teleconference – chaired by the Chief Executive
 - Daily reports/ STARS
 - Director of Operations Electronic Dashboard
- Operational
 - ETP Coordinators – senior nurse managers
 - District Non-Emergency Patient Transport Coordinator
 - Twice-daily ‘bed huddles’
 - Priority discharge protocol
- Our Staff
 - Winter Games
 - Regular updates and acknowledgement by the Chief Executive, SLHD, and Director of Operations, SLHD and General Manager, RPA
 - Visibility

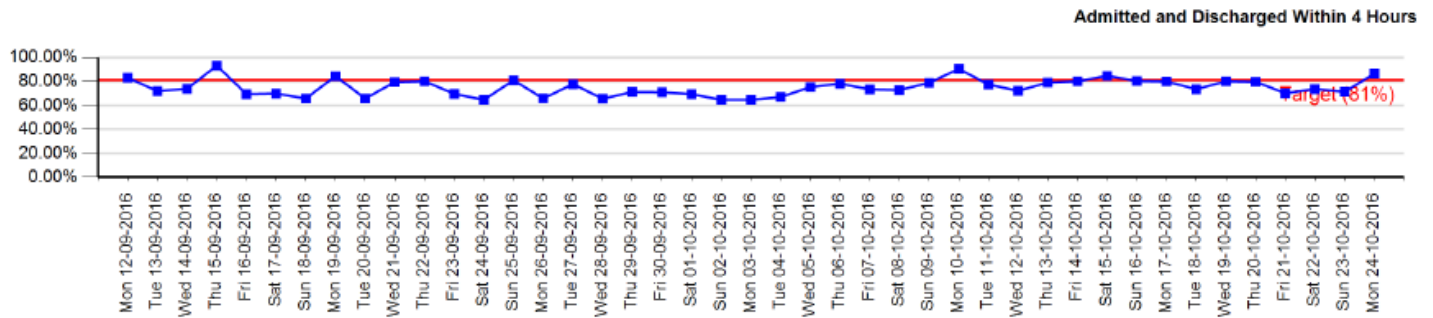


ETP – Data

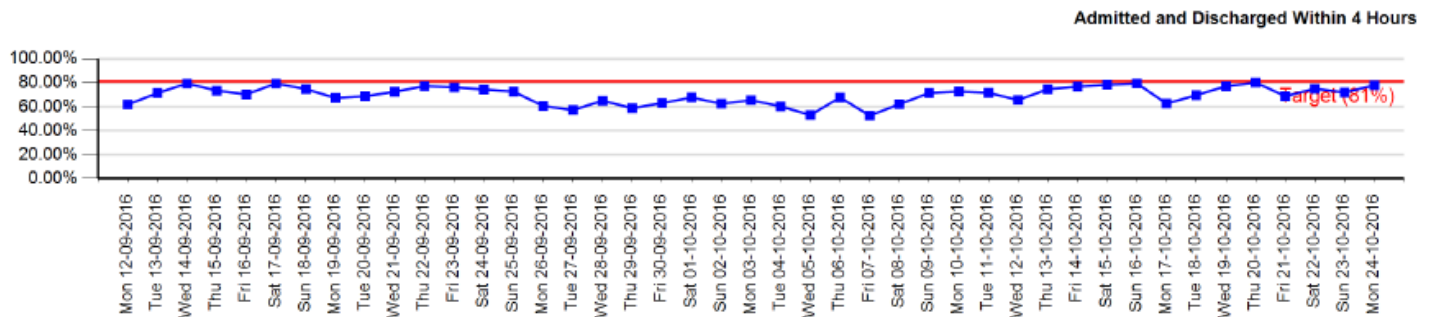
Canterbury Hospital



Concord Hospital

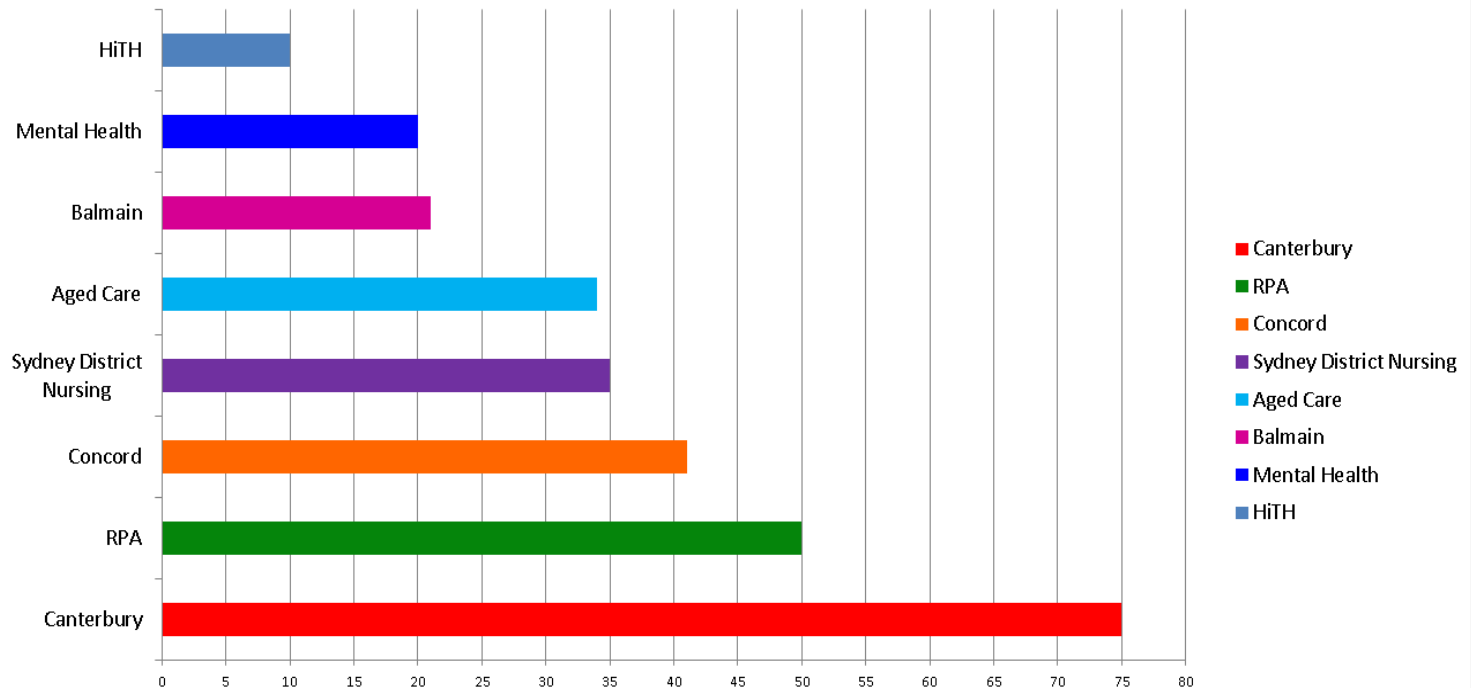


RPA Hospital




Winter Games


Scoreboard - ETP Winter Games
Round 7: 29 August - 04 September 2016



Transfer of Care – a partnership with the NSW Ambulance Service

Ambulance Release Teams(ART)  77% **Improved**

RPA ToC Performance (91%)  22% **Improved**

SLHD ToC Performance (94%)  16% **Improved**

Paramedic hours 'back on the road'  2,180 **Improved**

