

Services and facilities

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NSW Department of Health selected services

Current as at November 2007

NSW Department of Health

North Sydney Office

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North Sydney NSW 2060
(Locked Mail Bag 961
North Sydney NSW 2059)
Tel. 9391 9000
Fax. 9391 9101
Website. www.health.nsw.gov.au
Email. nswhealth@doh.health.nsw.gov.au

Director General Prof Debora Picone, AM

Business hours 9.00am–5.00pm
Monday to Friday

Centre for Oral Health Strategy

Corner Mons Road and Institute Road
Westmead NSW 2145
Tel. 8821 4300
Fax. 8821 4302

Chief Dental Officer Dr Clive Wright

Business hours 9.00am–5.00pm
Monday to Friday

Environmental Health Branch

Building 11
Gladesville Hospital Campus
Victoria Road
Gladesville NSW 2111
(PO Box 798
Gladesville NSW 1675)
Tel. 9816 0234
Fax. 9816 0240

Director Dr Wayne Smith

Business hours 9.00am–5.00pm
Monday to Friday

Pharmaceutical Services Branch

Building 20
Gladesville Hospital Campus
Victoria Road
Gladesville NSW 2111
(PO Box 103
Gladesville NSW 1675)
Tel. 9879 3214
Fax. 9859 5165

Chief Pharmacist and Director John Lumby

Business hours 8.30am–5.30pm
Monday to Friday

Methadone Program

Tel. 9879 5246
Fax. 9859 5170
Enquires relating to authorities to prescribe other
drugs of addiction
Tel. 9879 5239
Fax. 9859 5175

Health Professionals Registration Boards

Level 6
477 Pitt Street
Sydney NSW 2000
(PO Box K599
Haymarket NSW 1238)
Tel. 9219 0212
Fax. 9281 2030
Website. www.hprb.health.nsw.gov.au
Email. hprb@doh.health.nsw.gov.au

Director Jim Tzannes

Business hours 8.30am–5.00pm

Cashier service 8.30am–4.30pm
Monday to Friday

Maps and profiles of metropolitan Area Health Services



North Sydney Central Coast

Area Health Service

NORTHERN SYDNEY
CENTRAL COAST
NSW HEALTH



1 Northern Sydney Central Coast AHS

Tel. 4320 2333

Fax. 4320 2477

Website. www.nscchahs.health.nsw.gov.au

Chief Executive

Dr Stephen Christley

Local government areas

Hornsby, Ku-ring-gai, Ryde, Hunters Hill, Lane Cove, Willoughby, North Sydney, Mosman, Manly, Warringah, Pittwater, Gosford, Wyong

Public hospitals

Royal North Shore Hospital
Ryde Hospital
Manly Hospital
Mona Vale Hospital
Hornsby Ku-ring-gai Hospital
Macquarie Hospital
Gosford Hospital
Wyong Hospital
Woy Woy Hospital
Long Jetty Hospital

Public nursing homes

Graythwaite Nursing Home

Affiliated organisations

Hope HealthCare
(Greenwich Hospital,
Graythwaite Nursing Home,
Neringah Hospital)
Royal Rehabilitation Centre, Sydney

Other services

Northern Sydney Home Nursing Service
Sydney Dialysis Centre, Darling Point
BreastScreen (various sites)
Sexual Assault Service
Multicultural Health Service
Drug and Alcohol Services
Mental Health Services
Women's and Children's Health Services
Aboriginal Health
Acute/Post Acute Care

Achievements

- ▶ Demand management strategies and escalation plans to address peaks in emergency department demand and manage elective and emergency/urgent surgery.
- ▶ An external review of emergency access (focused primarily on Royal North Shore Hospital, Manly, Gosford and Wyong) includes a number of recommended actions useful to all hospitals. An action plan will be developed to ensure area-wide implementation.
- ▶ Capital works projects at Mona Vale Emergency Department and Manly Intensive Care Unit are now complete.
- ▶ The redevelopment of both Gosford and Wyong Hospitals.
- ▶ Refurbishment of Ryde Hospital Emergency Department.
- ▶ A new Emergency, Maternity, Paediatrics and Psychiatric Emergency Care Centre at Hornsby Hospital.
- ▶ Construction of a new 12-bed Mental Health Intensive Care Unit and Drug and Alcohol Unit at Hornsby Hospital.
- ▶ The geriatric rapid acute care evaluation project at Hornsby Hospital took out first place in the Baxter 2006 NSW Health Awards for best innovation to improve patient care and patient journeys.
- ▶ The Hornsby Cooling Kit was developed by an Intensive Care Nurse Specialist at Hornsby to improve cooling of patients after cardiac arrest. It has received international success including approval for sale and agents appointed within Australia, Europe, the UK and the USA. Cooling post stroke may also prove important. A neonatal kit is being trialled with potential sales of 10,000 kits per annum in the United Kingdom alone.



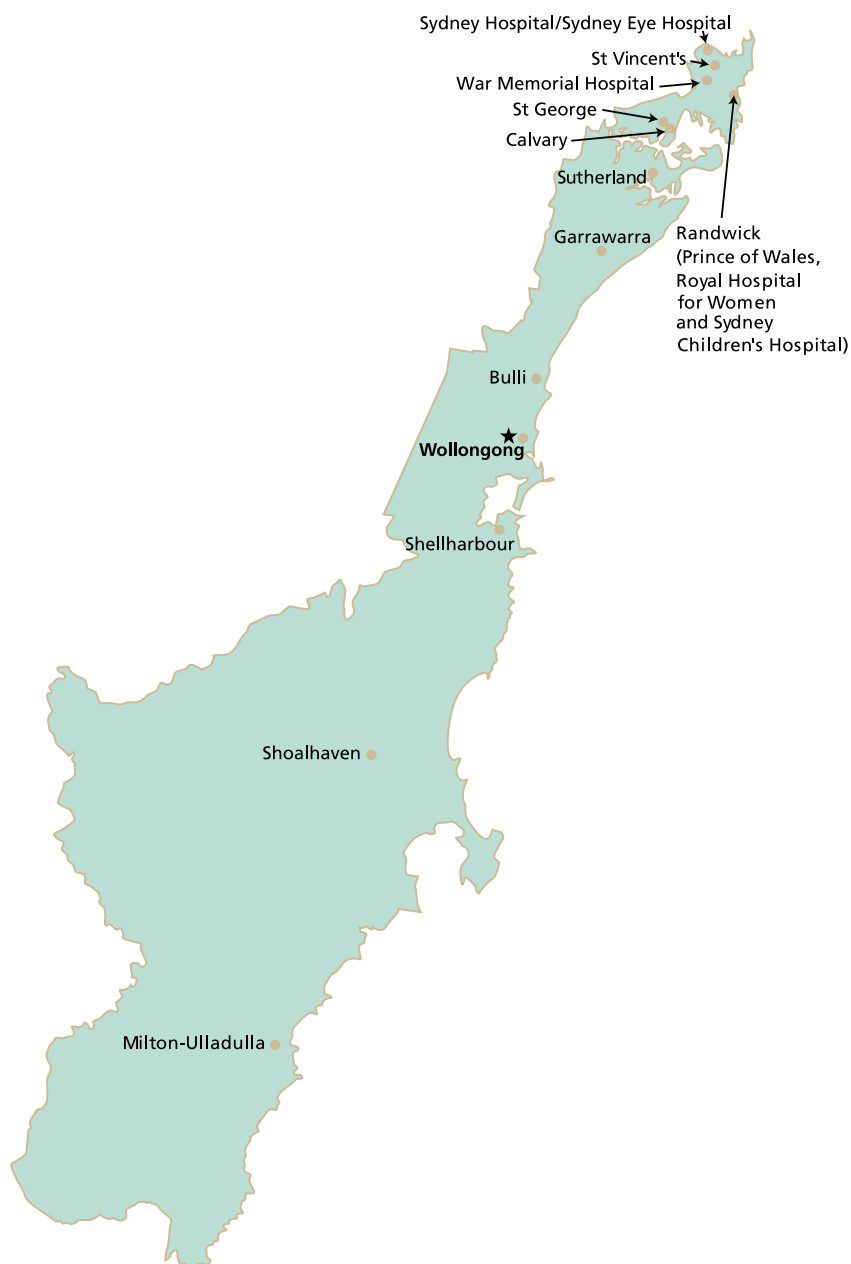
Highlights

- ▶ The research and education building is underway as part of the \$700 million redevelopment of the Royal North Shore Hospital campus.
- ▶ A site in Frenchs Forest has been chosen for the location of the new Northern Beaches Hospital. Preliminary planning and acquisition work is on track.
- ▶ Hornsby Hospital Emergency Department clinical redesign projects Fast Track and Triage and Treat resulted in significant improvements in triage benchmark performance.

South Eastern Sydney Illawarra

Area Health Service

SOUTH EASTERN SYDNEY
ILLAWARRA
NSW HEALTH



2 South Eastern Sydney Illawarra AHS

Tel. 4253 4888

Fax. 4253 4878

Website. www.sesiahs.health.nsw.gov.au

Chief Executive

Professor Debora Picone AM

Local government areas

Botany Bay, Kiama, Hurstville, Kogarah, Randwick, Rockdale, Shellharbour, Shoalhaven, Sutherland, Sydney (part), Waverley, Woollahra, Wollongong, Lord Howe Island

Public hospitals

Bulli District Hospital
Calvary Health Care Sydney
Coledale District Hospital
David Berry Hospital
Kiama Hospital
Milton Ulladulla Hospital
Port Kembla Hospital
Prince of Wales Hospital
Royal Hospital for Women
St George Hospital
St Vincent's Hospital Sydney Ltd
Sacred Heart Hospice
Shellharbour Hospital
Shoalhaven District Memorial Hospital
Sutherland Hospital
Sydney Children's Hospital
Sydney Hospital/Sydney Eye Hospital (including the Langton Centre, Kirketon Road Centres and Sydney Sexual Health Centre)
War Memorial Hospital, Waverley
Wollongong Hospital
SESAHS also has administrative responsibility for the Gower Wilson Memorial Hospital on Lord Howe Island

Public nursing homes

Garrawarra Centre, Waterfall

Other services

Eastern Sydney Scarba Service and Early Intervention Program



Achievements

- ▶ New cardiac catheter laboratory at Sutherland Hospital – The new \$5 million service will ensure that in the first year alone, more than 1,000 cardiac patients will not have to leave Sutherland Shire to have their angiograms, coronary angioplasty or pace makers inserted.
- ▶ CT scanning service at Shellharbour Hospital – Doctors at Shellharbour Hospital are now able to diagnose life-threatening conditions such as stroke and cardiovascular disease much faster with a new on-site CT scanner.
- ▶ Integrated breast cancer treatment service – Illawarra breast cancer patients can now receive all aspects of their care on the one site at the region's first integrated breast cancer treatment service at Wollongong Hospital. The NSW Government's funding of \$750,000 has covered the capital cost of the unit and building refurbishment.
- ▶ New medical resonance imaging suite – This suite is a major boost for three of the state's leading medical facilities – Prince of Wales Hospital, Sydney Children's Hospital and the Royal Hospital for Women. It features two new modern scanners, worth \$3.8 million that will improve capacity to diagnose patients with a range of conditions. The new machines will enable the three hospitals to give scans to about 9,000 patients a year, more than doubling the previous capacity of 4,200.
- ▶ Digital integrated operating rooms at Sydney Children's Hospital – Two operating rooms at Sydney Children's Hospital have been fitted with an integrated system of cameras, plasma screens, digital recording software and modern surgical technology. The \$650,000 high-tech rooms allow surgeons to operate using keyhole techniques to not only remove and repair tissue, but also to investigate and diagnose the extent of their patients' conditions using microscopic cameras.
- ▶ Sydney Cord and Marrow Transplant facility at Sydney Children's Hospital – These newly-established research laboratories and Sydney Cord Blood Bank play a vital role in making umbilical cord blood available to patients and pursuing vital research to extend the medical applications of cord blood.

- ▶ New community health centre at Sutherland Hospital – The new centre opened its doors to the public in January 2007 and will complement community health services currently provided at Engadine and Menai.
- ▶ Redevelopment of the Acute Aged Care Unit, Prince of Wales Hospital – The relocated and refurbished 58-bed purpose-built, aged care unit offers improved patient care, comfort and safety in a more modern environment.

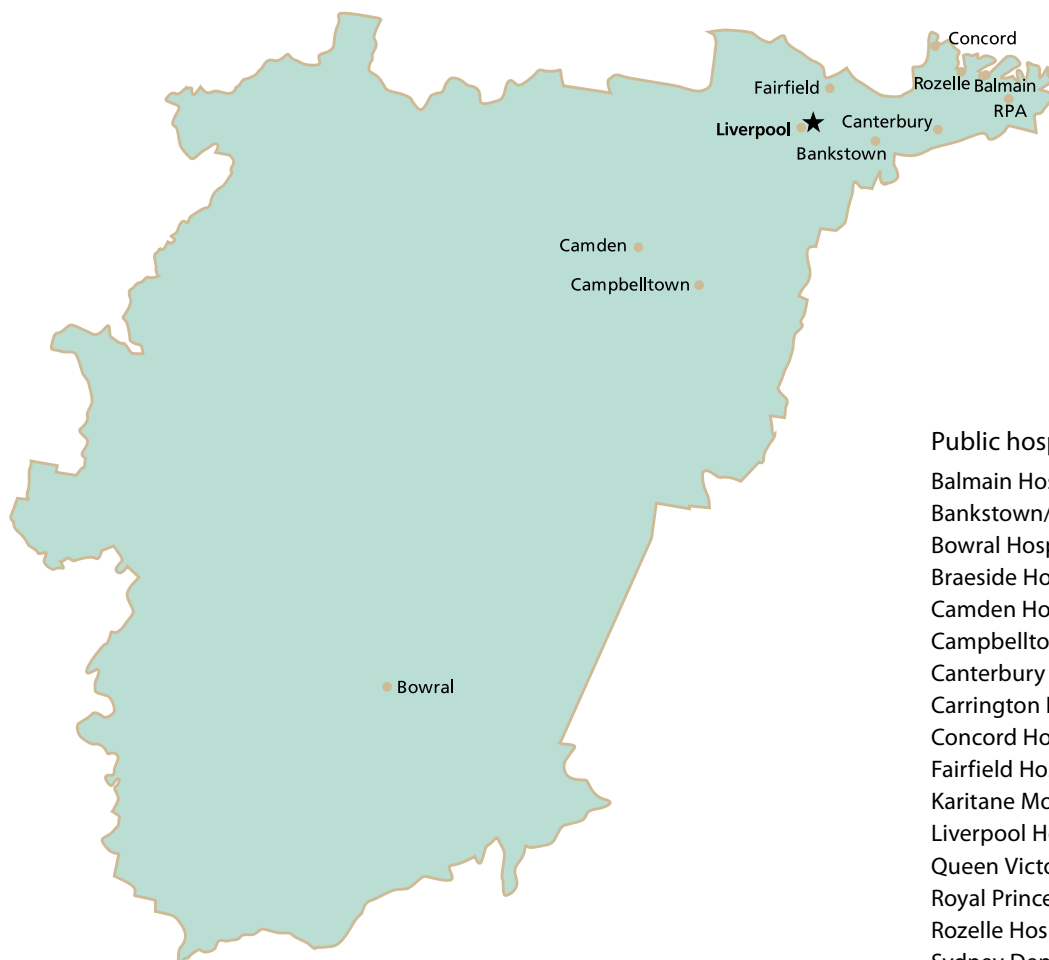
Highlights

- ▶ Investment in mental health – Mental health programs worth almost \$16.5 million have begun. As part of this funding, a 20-bed secure inpatient unit will be built adjacent to Shellharbour Hospital.
- ▶ Renovations have commenced within Shellharbour Hospital for a \$1.18 million adolescent unit.
- ▶ Accommodation has been secured in Nowra for a specialist mental health services team to provide community-based services for the region's older people.
- ▶ Surgical technology at St George Hospital theatres – The announcement of \$1.4 million in new camera and telescope systems will give surgeons a better view of areas to be operated on and allow surgeons to record images of the operation. The new technology will also turn the operating room into a virtual classroom, allowing clinicians to interact, via teleconferencing with students outside the theatre suite.
- ▶ Improved radiation treatment for cancer patients at Prince of Wales Hospital – Cancer patients undergoing radiotherapy will benefit from a new technologically improved linear accelerator. The new \$3.1 million machine incorporates the latest technology to observe changes in tumour sizes throughout treatment.
- ▶ New CT scanner at St George Hospital – A new CT scanner installed at St George Hospital will give patients access to the latest diagnostic technology. The cost of the project was \$1.4 million, which includes the new CT scanner, an upgrade of the computer systems to which the new scanner sends its images, associated minor refurbishing work and commissioning costs.

Sydney South West

Area Health Service

SYDNEY SOUTH WEST
NSW HEALTH



Public hospitals

Balmain Hospital
Bankstown/Lidcombe Hospital
Bowral Hospital
Braeside Hospital
Camden Hospital
Campbelltown Hospital
Canterbury Hospital
Carrington Hospital
Concord Hospital
Fairfield Hospital
Karitane Mothercraft
Liverpool Hospital
Queen Victoria Thirlmere
Royal Prince Alfred Hospital
Rozelle Hospital
Sydney Dental Hospital
Thomas Walker Hospital
Tresillian

Third schedule facilities

Tresillian Family Care Centres
Carrington Centennial Care
Braeside Hospital
Karitane
Queen Victoria Memorial Home

Other services

Department of Forensic Medicine
Sydney South West Laboratory
Services

3 Sydney South West AHS

Tel. 9828 5700

Fax. 9828 5769

Website. www.sswahs.nsw.gov.au

Chief Executive

Dr Diana Horvath AO

Local government areas

Ashfield, Bankstown, Burwood,
Camden, Campbelltown, Canada
Bay, Fairfield, Leichhardt, Liverpool,
Marrickville, Strathfield, Sydney (part)
Wingecarribee, Wollondilly

Achievements

- ▶ Liverpool Hospital redevelopment – The \$390 million first stage redevelopment of Liverpool Hospital will double the size of the hospital and includes a new, extended and refurbished clinical services building, extended cancer and pathology facilities and linking of the east and west campuses by bridge.
- ▶ Macarthur Clinical School, University of Western Sydney – Based at Campbelltown Hospital, the Macarthur Clinical School opened to provide an important new hospital training facility. Half of the first 100 students starting this year were from the western Sydney area and will have a particular understanding of the health challenges facing the local population.
- ▶ Campbelltown midwifery group practice – Campbelltown midwifery group practice opened at Campbelltown Hospital to provide a best practice model of midwife-led maternity care. For those women not expected to have any complications, the practice provides a continuation of personal care by providing the same midwife during the pregnancy, birth and beyond.
- ▶ Sub-acute mental health unit – A new \$6 million, 20 bed, sub-acute mental health unit was opened at Campbelltown to provide recovery and rehabilitation services for patients presenting with mental illness for the first time or who have an emerging mental health disorder.

Highlights

- ▶ Nursing and midwifery services – Recruitment drives for nurses and midwives have seen vacancy rates fall from 400 in December 2005 to 150 in June 2007 due to the continued success of overseas recruiting. In partnership with the University of Tasmania, Sydney South West Area Health Service has partnered with Schools of Nursing in Denmark to provide clinical placements for Danish nursing students in their final year.
- ▶ Digital operating rooms – Two fully integrated digital operating rooms dedicated to minimally invasive surgery were opened at Concord Hospital. The facility is the first adult public integrated digital operating room in NSW and will enhance the Hospital's educational and training capacity.
- ▶ Hand hygiene DVD – The hand hygiene campaign working group developed a seven minute DVD resource to raise awareness of the importance of hand hygiene and to help ensure staff complies with infection control guidelines.



Sydney West

Area Health Service

SYDNEY WEST
NSW HEALTH



4 Sydney West AHS

Tel. 4734 2120

Fax. 4734 3737

Website. www.wsahs.nsw.gov.au

Chief Executive

Professor Steven Boyages

Local government areas

Auburn, Baulkham Hills,
Blacktown, Blue Mountains,
Hawkesbury, Holroyd, Lithgow,
Parramatta, Penrith

Public hospitals

Auburn Hospital
Blacktown Hospital
Blue Mountains District ANZAC
Memorial Hospital
Cumberland Hospital
Lithgow Hospital
Lottie Stewart Hospital
Mt DrUITT Hospital
Nepean Hospital
Portland Hospital
Springwood Hospital
St Joseph's Hospital, Auburn
Tresillian Wentworth
Westmead Hospital

Note: the Area Health Service contracts with Hawkesbury District Health Service Ltd to provide public health services in the Hawkesbury.

Public nursing homes

Governor Phillip Nursing Home
Bodington Red Cross Hospital,
Wentworth Falls (run by
Catholic Health Care)



Achievements

- ▶ The Vulnerable Families Care Coordinator project, established a collaborative and integrated care model between the women's and children's services and external service partners to support pregnant women with psychosocial risk factors.
- ▶ The National Pancreas Transplant Unit and Islet Transplant Program became the first and only centre in Australia to have successfully developed a clinical islet transplantation program.
- ▶ The Surgical Acute Rapid Assessment Unit has reduced length of stay and access block for general surgery by up to 43 per cent in surgical patients at both Westmead and Nepean Hospitals.
- ▶ Enhancement of the older person evaluation, review and assessment programs at Blacktown and Nepean Hospitals.
- ▶ The Sustainable Access to Surgery program achieved reduction of waiting times in both urgent and long waits to zero for the second consecutive year.
- ▶ The Medical Rehabilitation Unit reduced the length of stay from 5.3 per cent above the benchmark to 18.1 per cent below the benchmark.
- ▶ Development of the Sydney West Area Health Service Tobacco Action Plan 2007–2020 and implementation of phase 4 of the policy – smoke-free for all facilities.
- ▶ Implementation of an area-wide falls prevention program has resulted in the standardisation of patient risk assessment process and reduction of patients injured as a result of a fall whilst in hospital.
- ▶ Implementation of the national medication chart, a statewide initiative to reduce the number of medication errors due to poor documentation.

Highlights

- ▶ Launch of the Go for 2 & 5 campaign across facilities aimed at increasing fruit and vegetable intake.
- ▶ Expansion of the Aboriginal Safety Youth Licensing Program, Home Safe Home project and Safety Around Pubs and Clubs initiative.
- ▶ Opening of the \$6 million Portland Tabulam Health Centre.

- ▶ Consolidation and expansion of children's services (on site child care services and vacation care) for staff as a recruitment and retention strategy, including the commissioning of a new long day care centre at Mt Druitt Hospital and transfer of long day care centre at Blacktown from community to management.
- ▶ Introduction of the Nursing and Health in Schools program. 114 secondary school students drawn from 39 schools joined the program in February 2007, studying nursing as part of their school curriculum.
- ▶ An Australian first partnership with TAFE to pilot an Advanced Diploma in dialysis nursing for endorsed enrolled nurses. Nine have successfully completed the program.
- ▶ Development of a \$34 million new block at Westmead Hospital with new facilities for intensive care services, neuro-trauma high dependency care and allied health, complete with gymnasium and hydrotherapy pool.
- ▶ Completion of the \$12 million redevelopment of the Blue Mountains Anzac Memorial Hospital, including a 15 bed acute psychiatric unit, dental clinic, mental health unit and women's and children's ward.
- ▶ Commissioning of a \$5.6 million redevelopment of Mt Druitt Hospital to expand health services for the community with a particular focus on health care for young people.
- ▶ Refurbishment and opening of the Information Technology Services building at Cumberland Hospital campus.
- ▶ Significant water savings have been achieved at various facilities through implementation of various projects including the replacement of over 904 flush valves at Westmead Hospital and the installation of 100 dual flush toilets at Mt Druitt Hospital.
- ▶ Electricity consumption across major facilities has fallen by three percent in 2006/07 compared with the previous financial year.
- ▶ A six per cent increase in recycling has been achieved in 2006/07 with 21 per cent of total waste being redirected from landfill. This has saved \$197,162 in waste disposal costs.

