

# For retailers of tobacco and e-cigarette products



## Retailers in NSW are required by law to:

- Notify NSW Health of tobacco and/or e-cigarette retailing activities through Service NSW before commencing retailing of tobacco, non-tobacco smoking products and e-cigarettes. (see [Factsheet – Retailer Identification Number](#))
- Sell tobacco products, non-tobacco smoking products, smoking accessories, e-cigarettes and e-cigarette accessories from a single point of sale – meaning only one cash register can sell these products in each premises. (see [Factsheet – Single Point of Sale](#))
- Ensure that tobacco products, non-tobacco smoking products or e-cigarettes are not part of any shopper loyalty program. (see [Factsheet – Shopper Loyalty Programs](#))
- Ensure that tobacco products, non-tobacco smoking products, smoking accessories, e-cigarettes and e-cigarette accessories cannot be seen by the public from inside or outside the premises. (see [Factsheet – Ban on display of tobacco, smoking and e-cigarette products in retail outlets](#))
- Ensure that the customer is over 18 years before selling tobacco, non-tobacco smoking products, e-cigarettes and e-cigarette accessories to them. (see [Factsheet – Sales to minors](#))
- Ensure that all tobacco sold is appropriately packaged with the required health warnings.
- Display relevant health warnings and notice regarding sales to minors at the point of sale. (see [Factsheet – How to display the compulsory warning signs](#))
- Ensure that advertising and promotion of tobacco, non-tobacco smoking products and e-cigarette products does not occur.
- Ensure any tobacco or e-cigarette vending machines are used appropriately. (see [Factsheet - Tobacco or e-cigarette vending Machines](#))
- Ensure that staff and customers do not smoke or use e-cigarettes in smoke-free areas.

## Further information

For further information about tobacco control, please access the NSW Health website and Tobacco Retailer online training: [www.health.nsw.gov.au/tobacco](http://www.health.nsw.gov.au/tobacco) or call the Tobacco Information Line on **1800 357 412**.

The Tobacco Information Line can be accessed by non-English speaking persons via the Translating and Interpreting Service (TIS) on **13 14 50**.