After Hours Care Coordination and Discharge Planning

Prepared by Damian Miners

Senior Systems Support Specialist

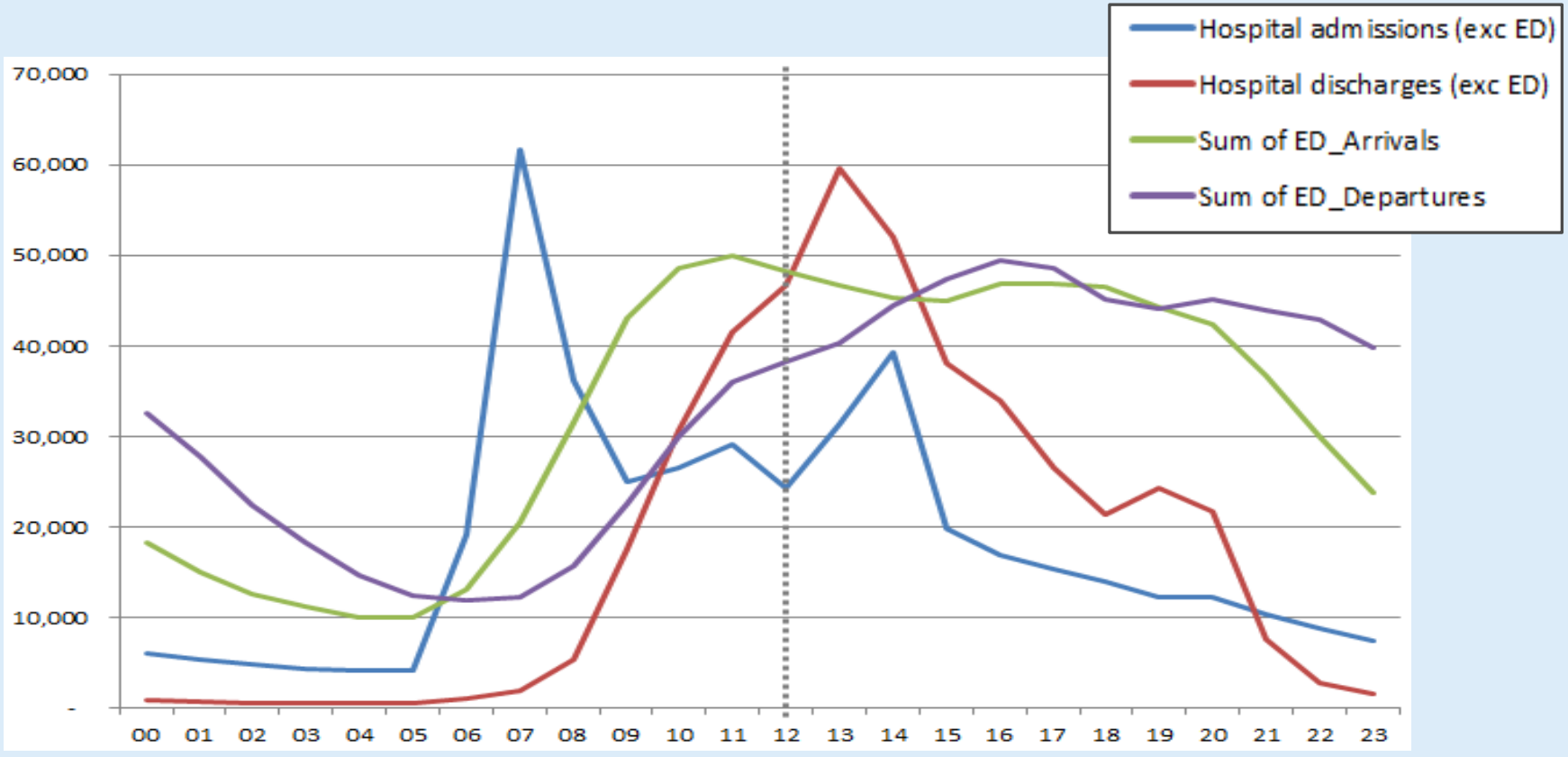
MoH

2 June 2016

Agenda

- Bed Board
- Predictive Tool
- Electronic Patient Journey Board
- Demand Escalation plans

2015 Admission & Discharge Activity



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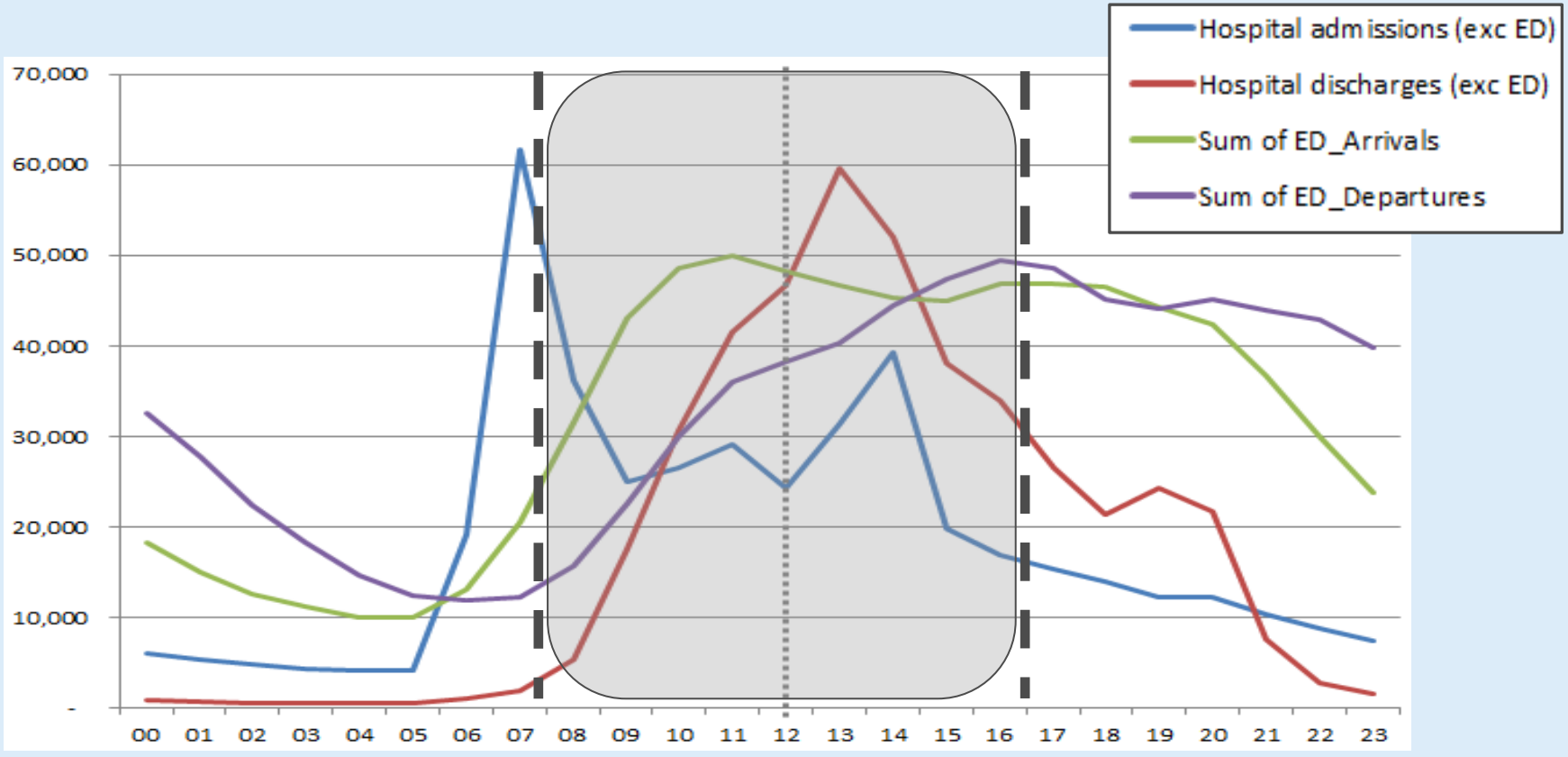

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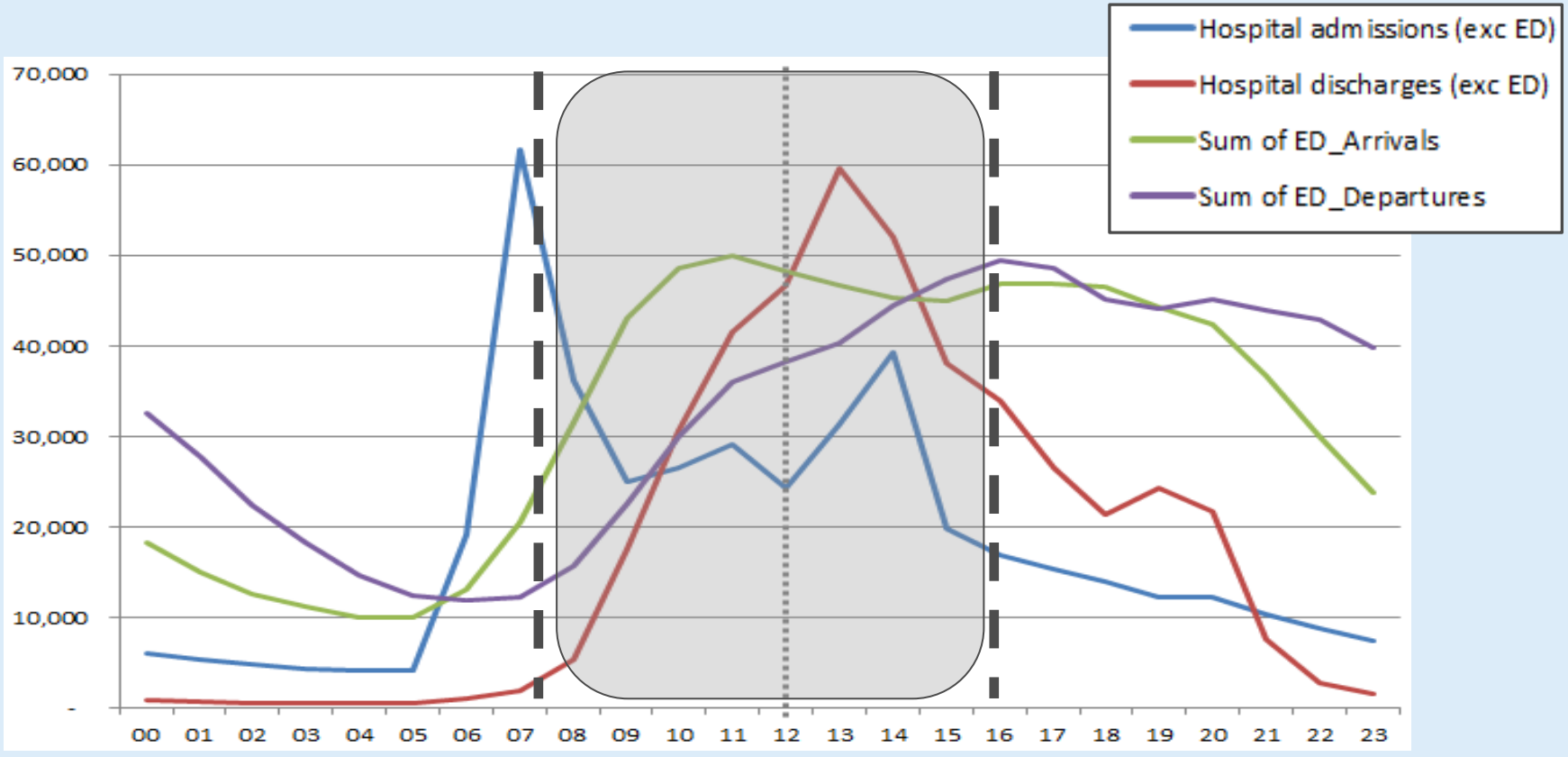

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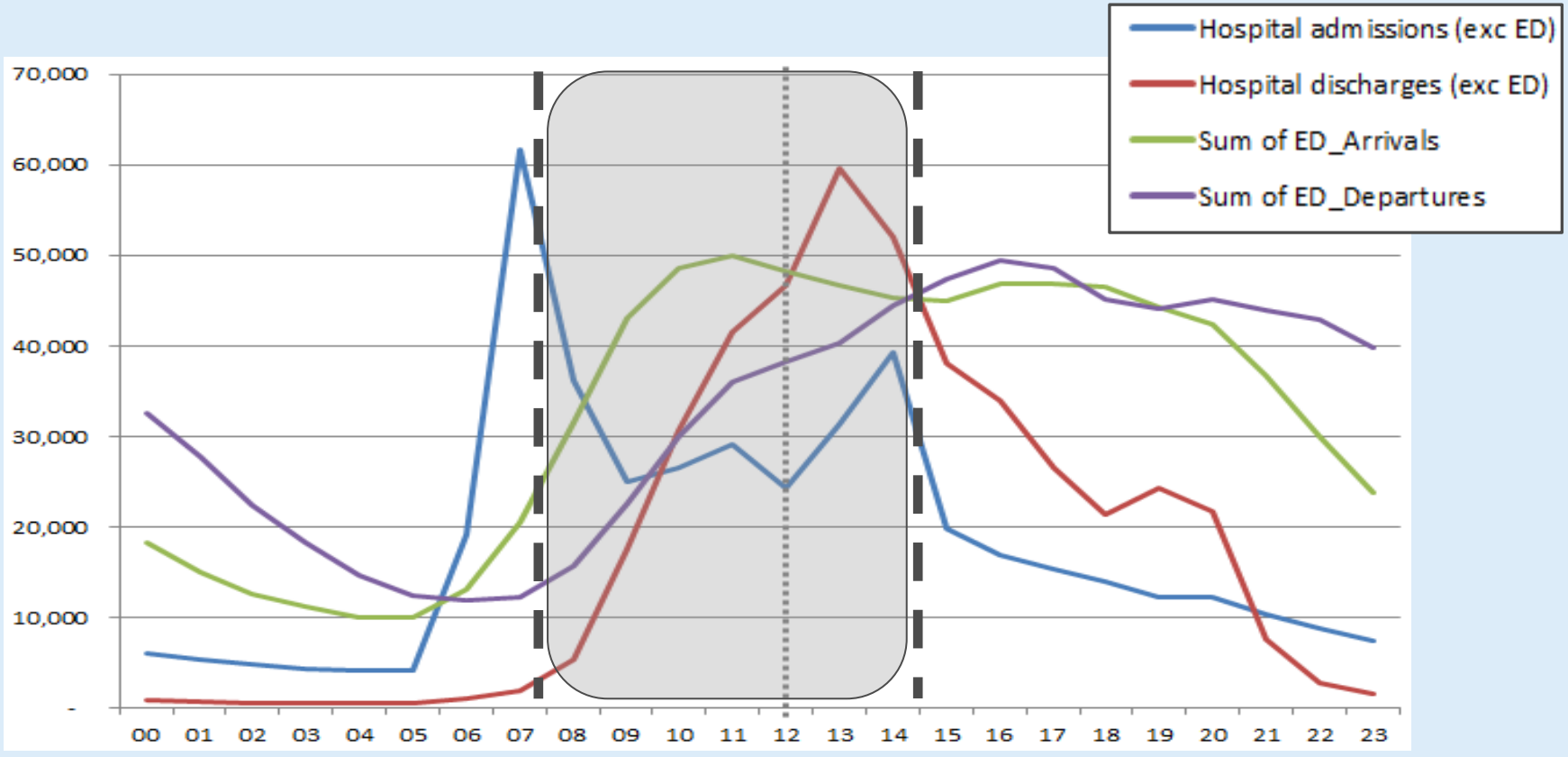

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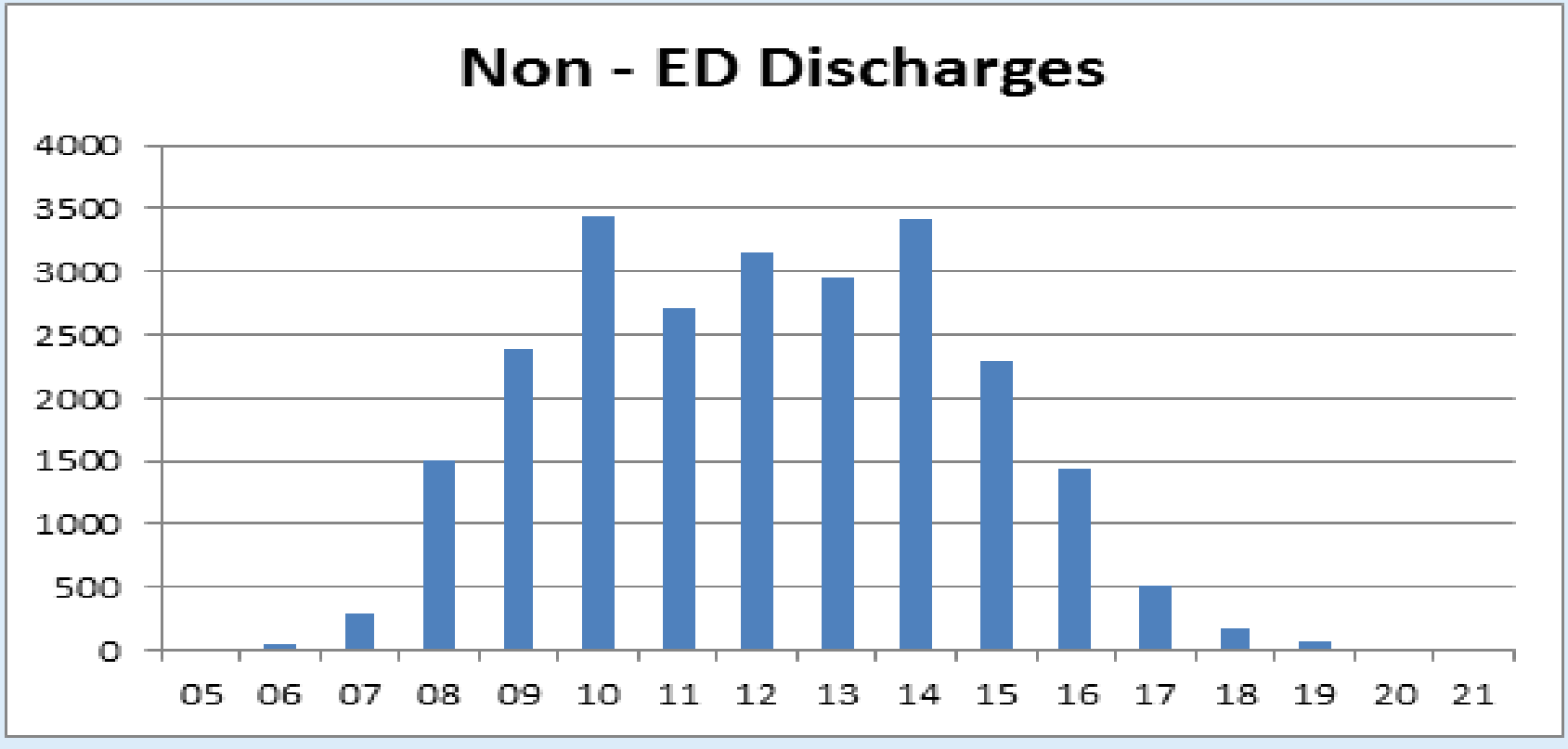

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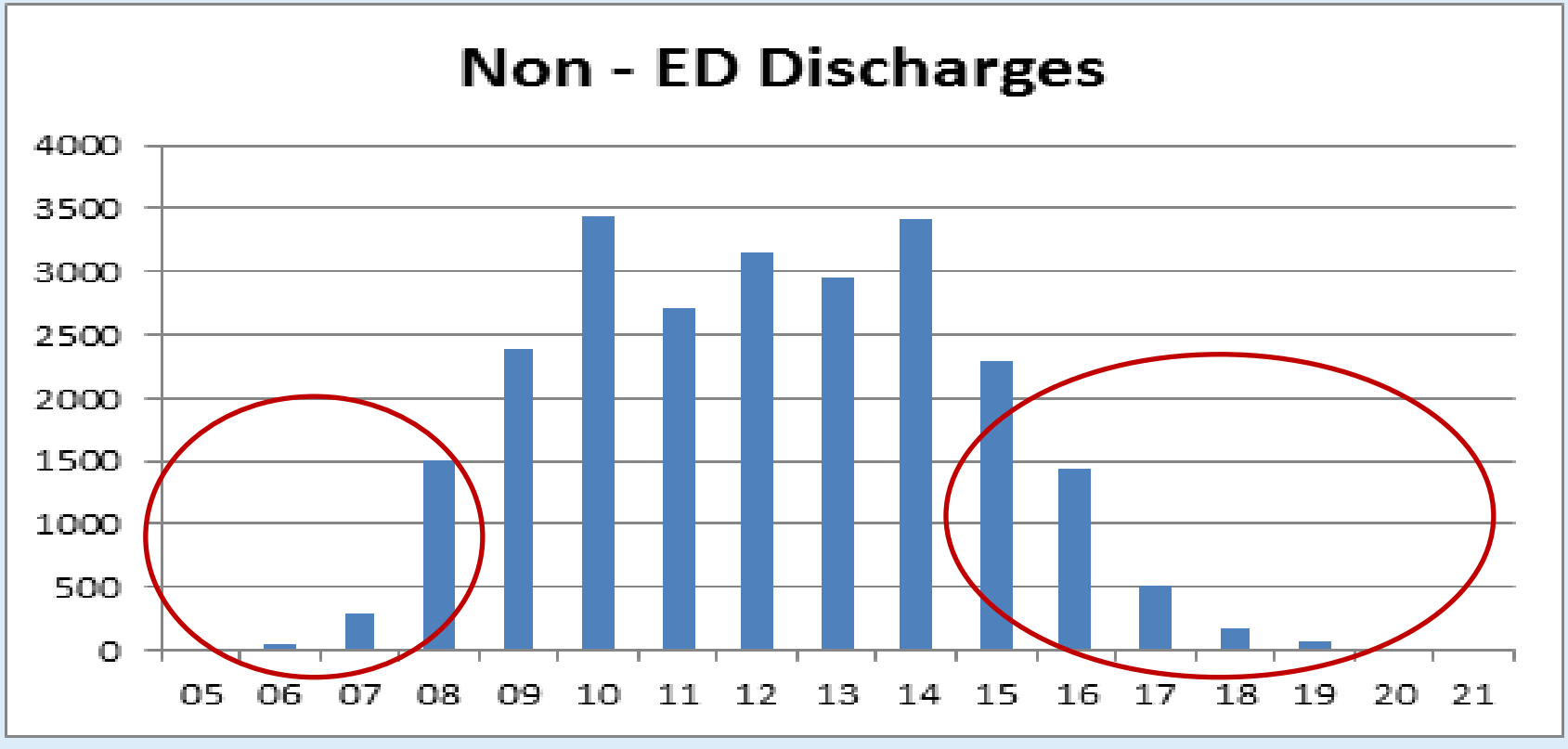

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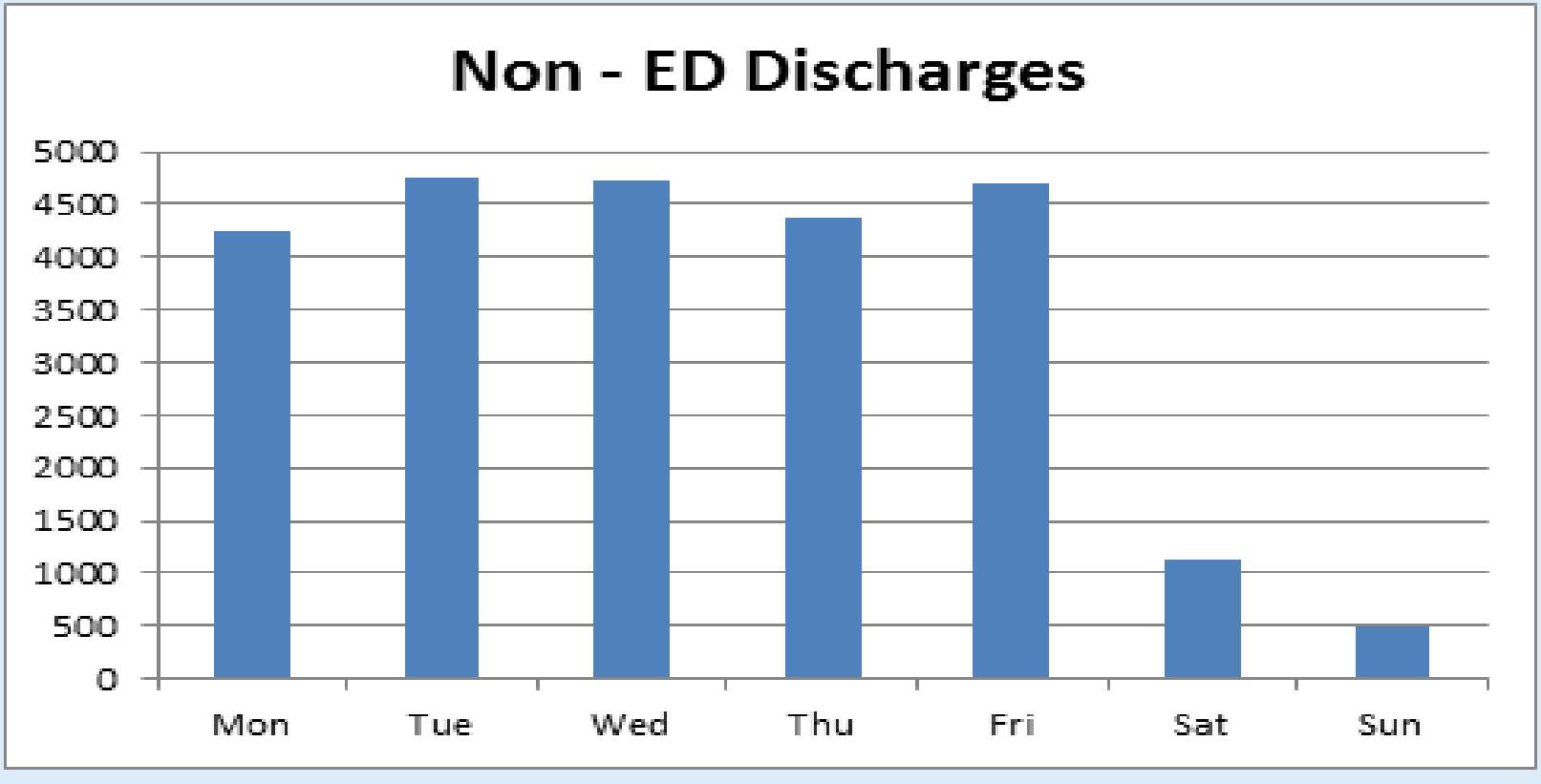

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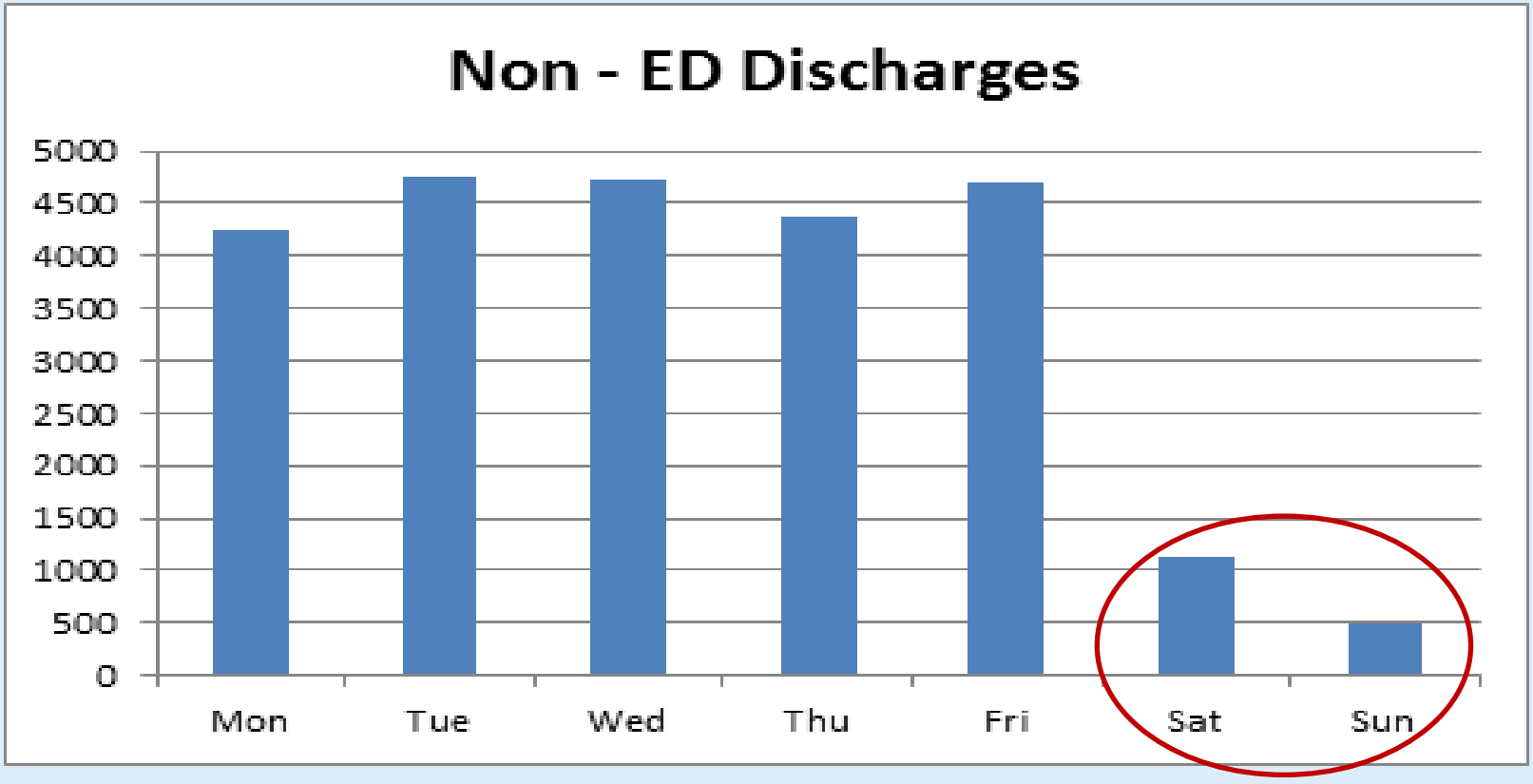

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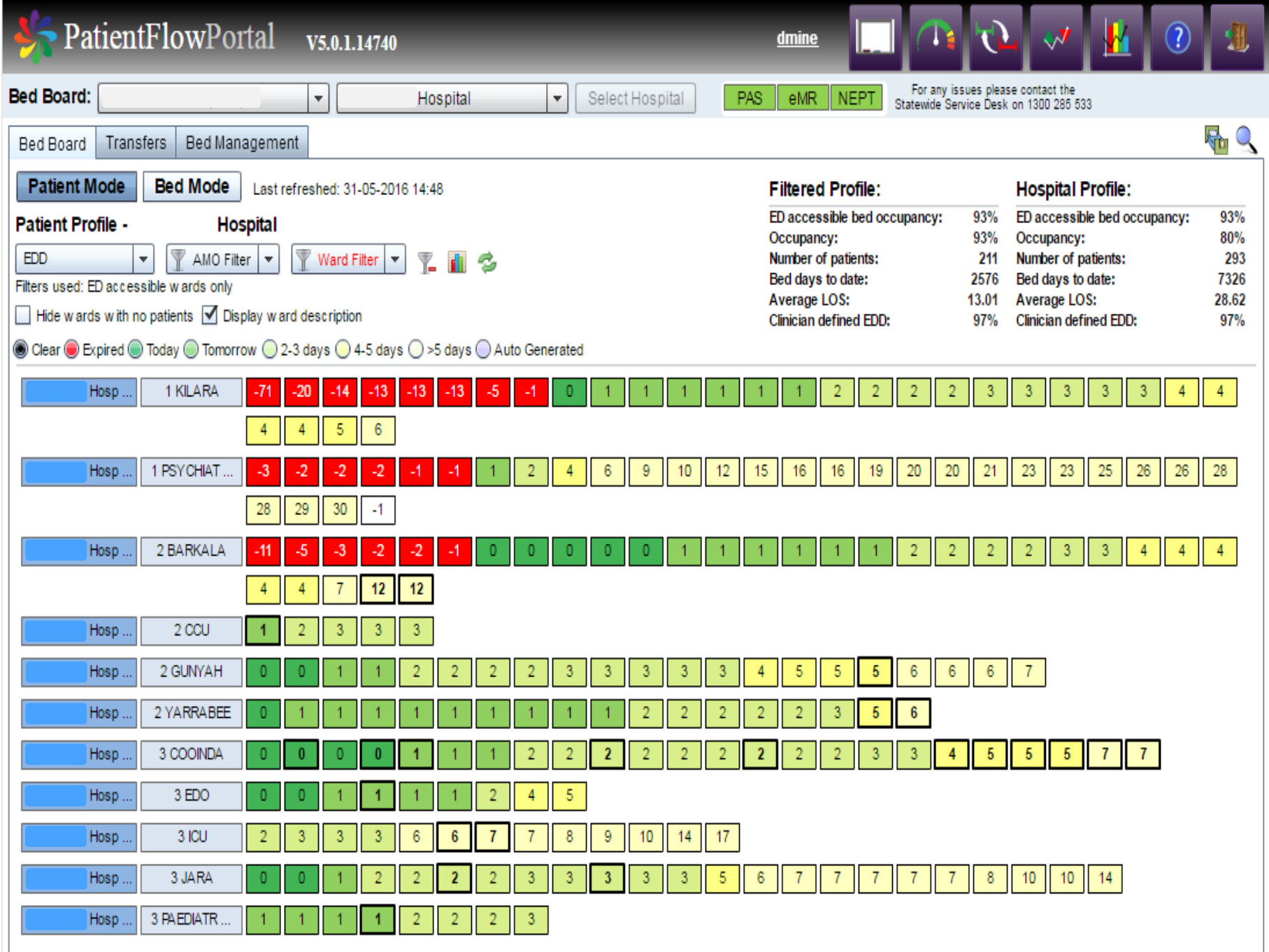
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Select Hospital
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For any issues please contact the Statewide Service Desk on 1300 285 533
Bed Board
Transfers
Bed Management
Patient Mode
Bed Mode
Last refreshed: 31-05-2016 14:48
Patient Profile -
Hospital
EDD
AMO Filter
Ward Filter
Filters used: ED accessible wards only
Hide wards with no patients
Display ward description
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Today
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Auto Generated
Filtered Profile:
ED accessible bed occupancy: 93%
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Number of patients: 211
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Clinician defined EDD: 97%
Hospital Profile:
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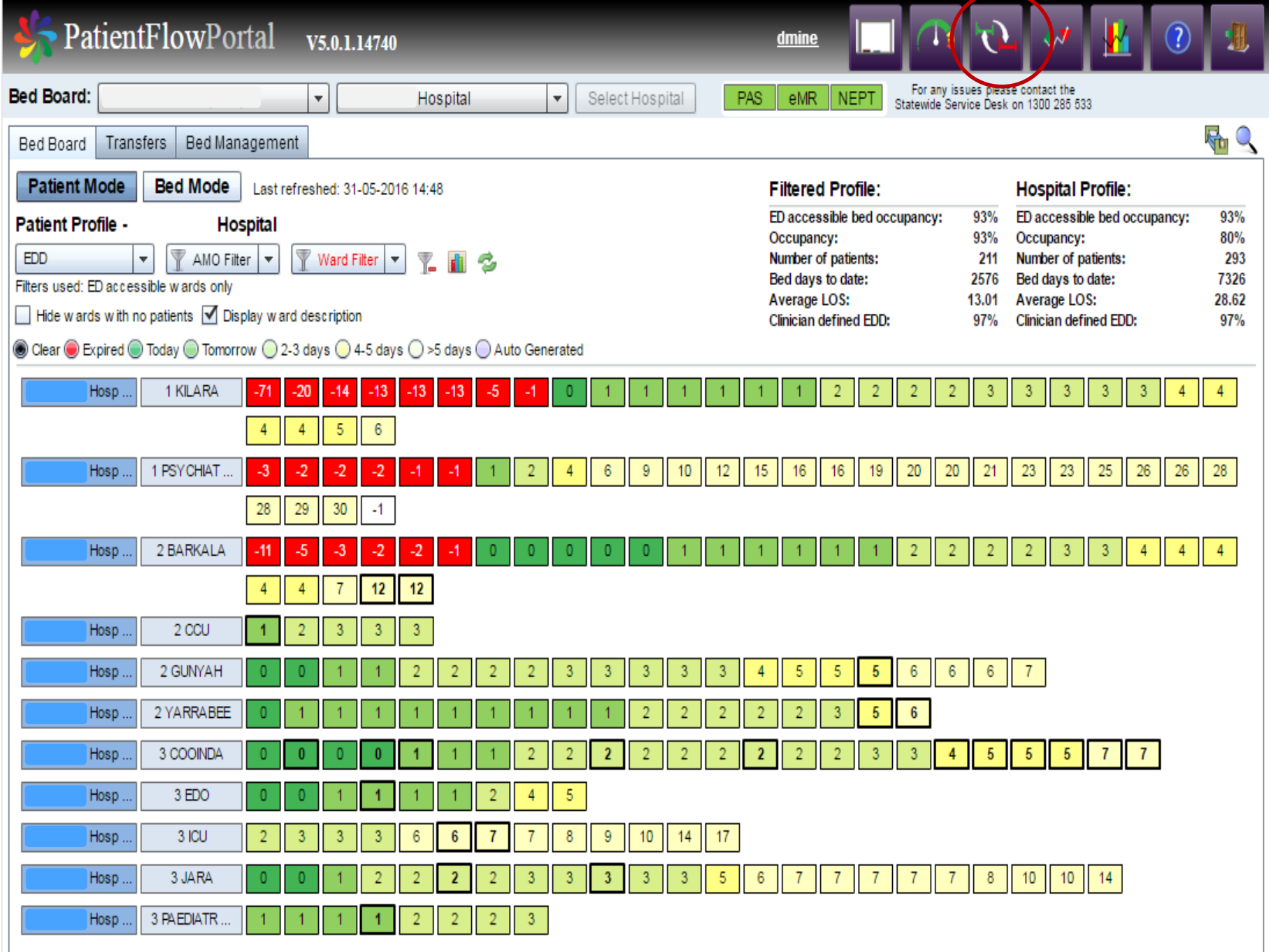
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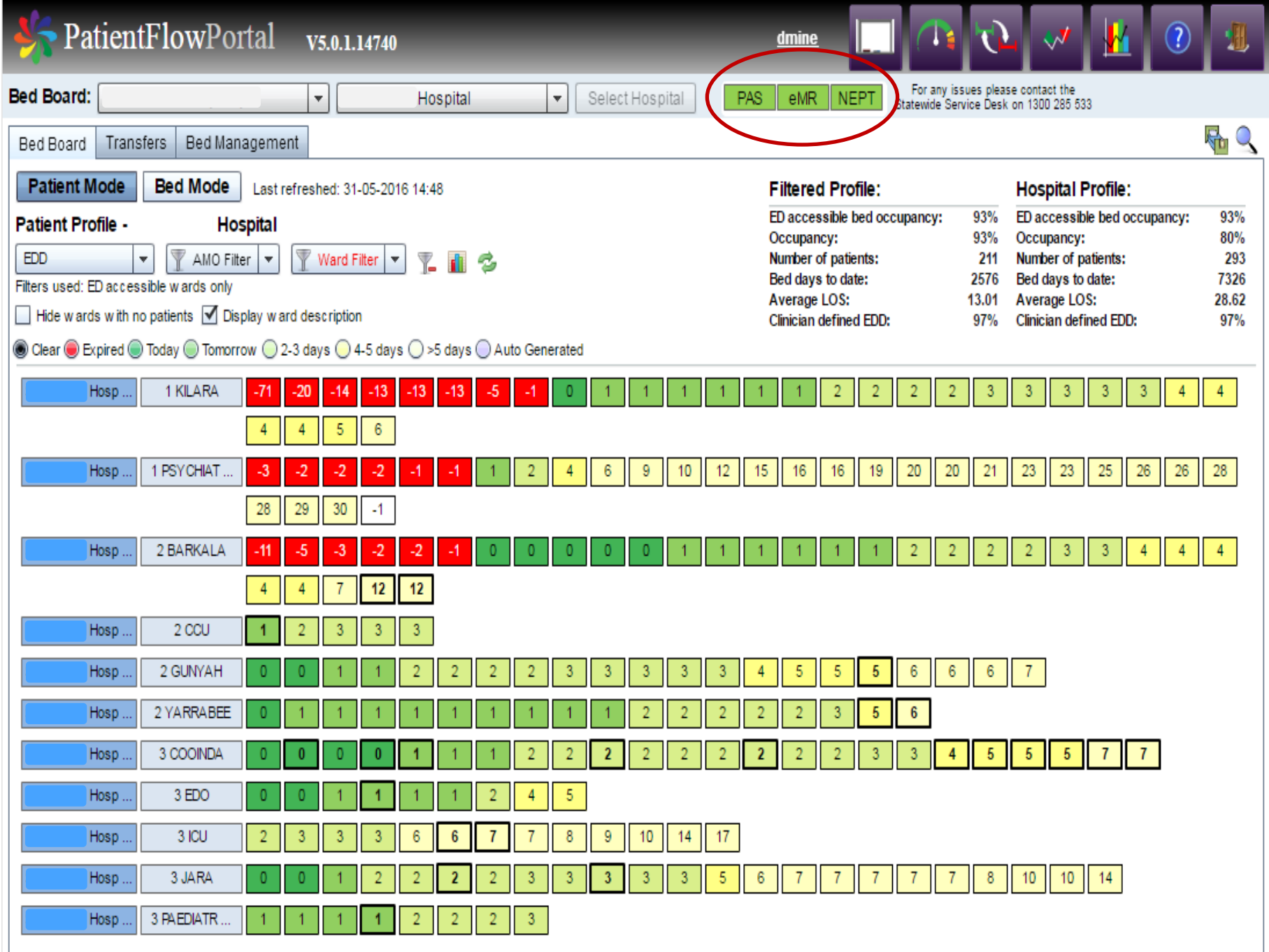
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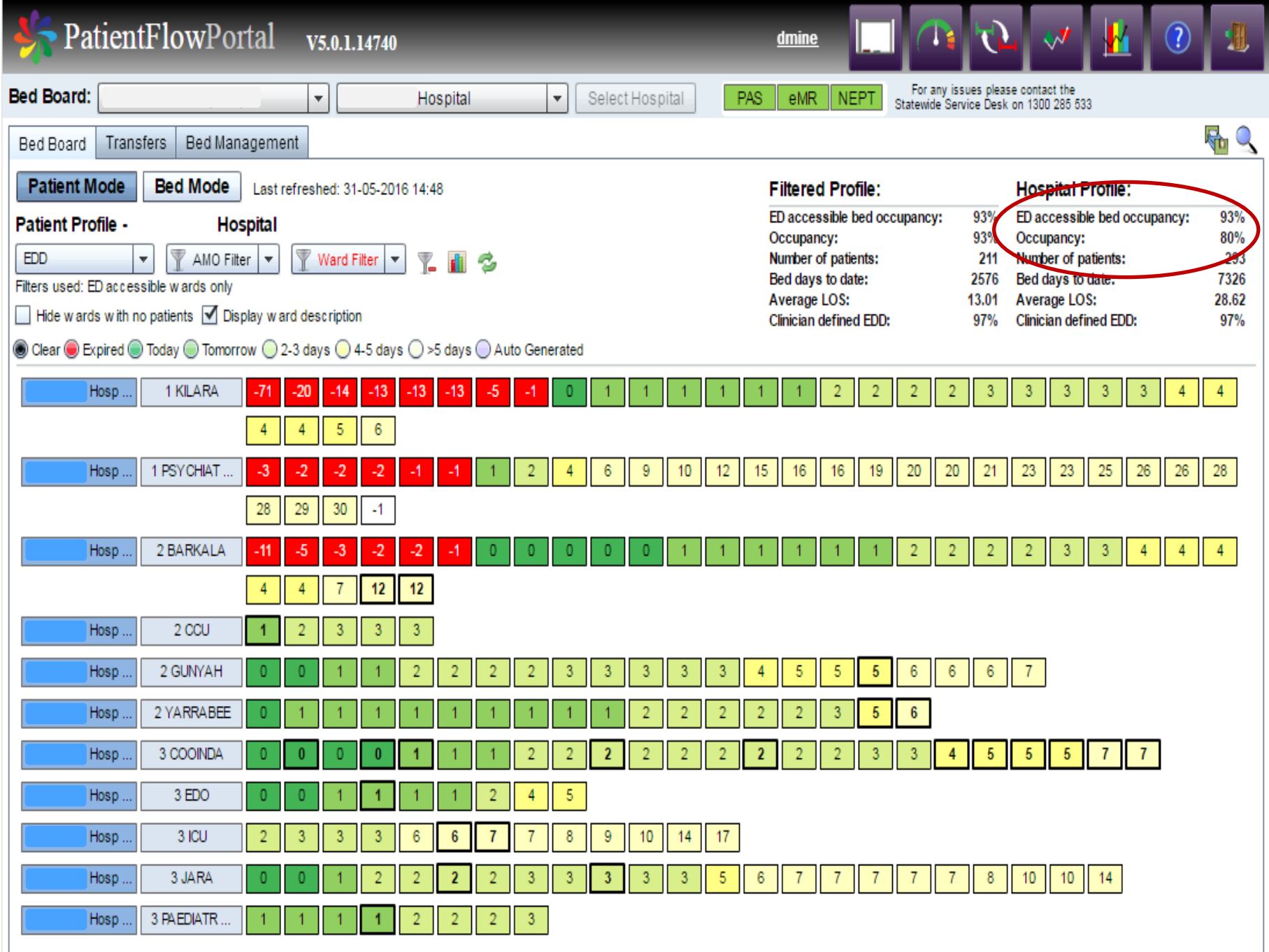
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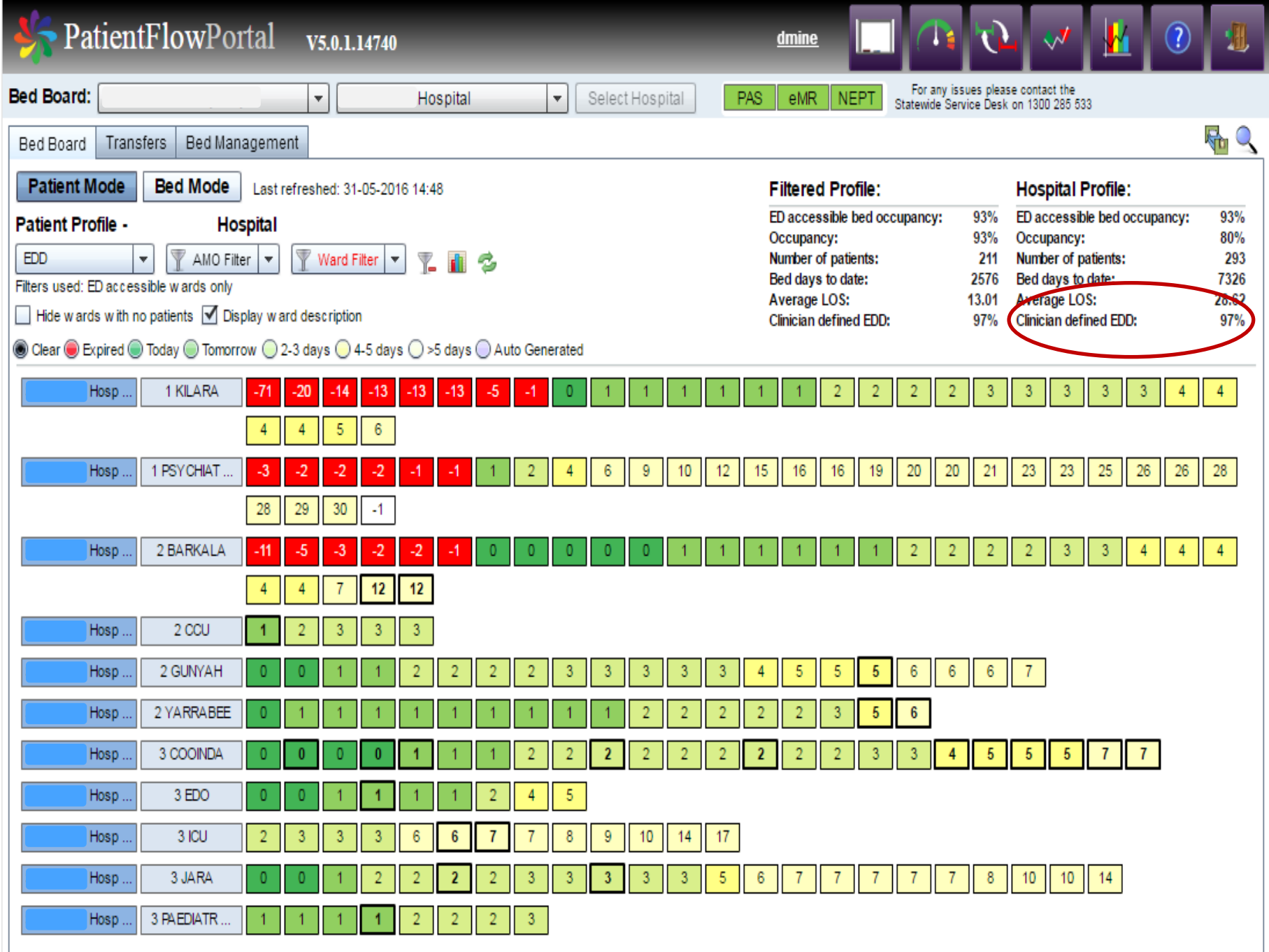
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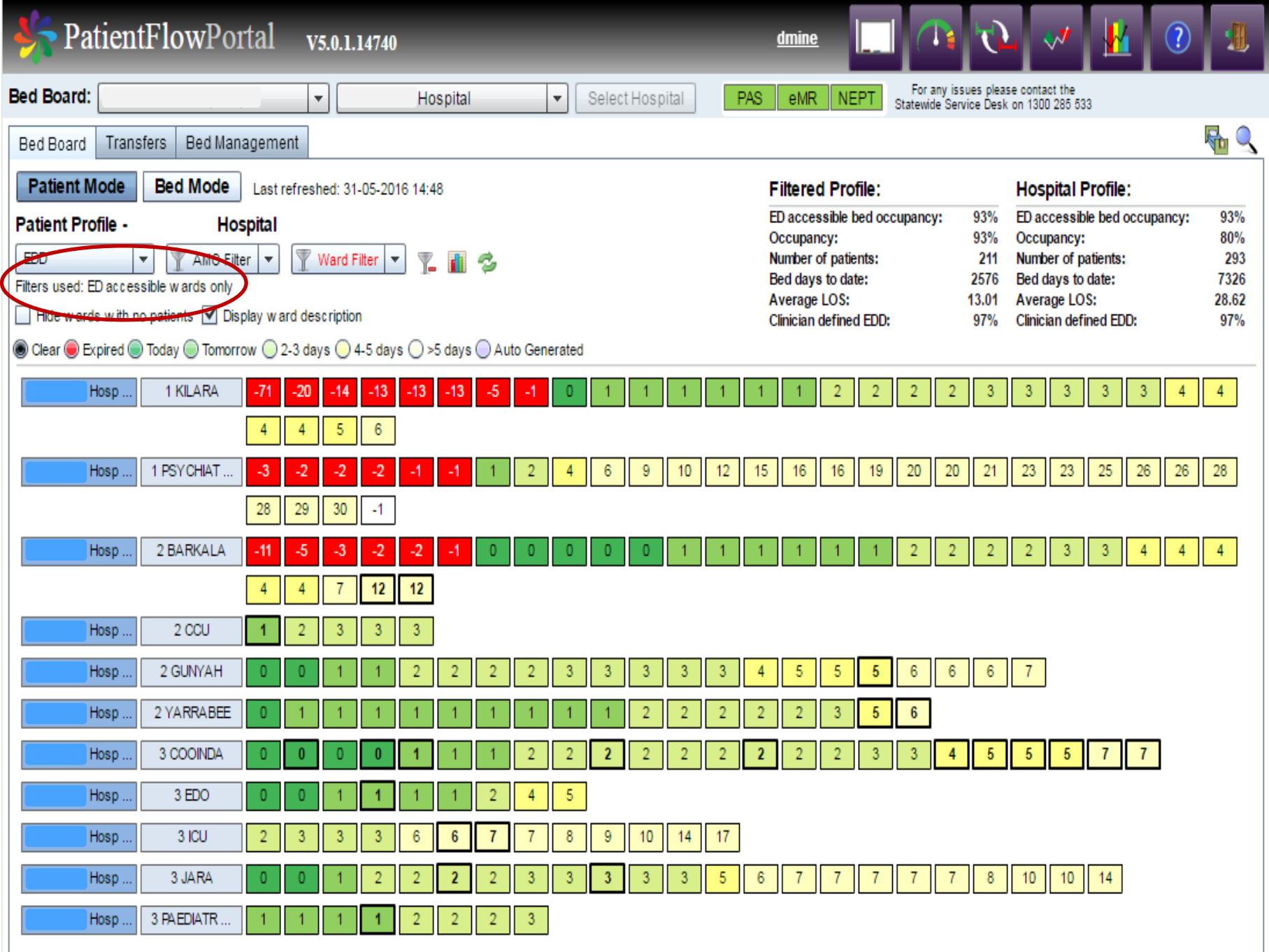
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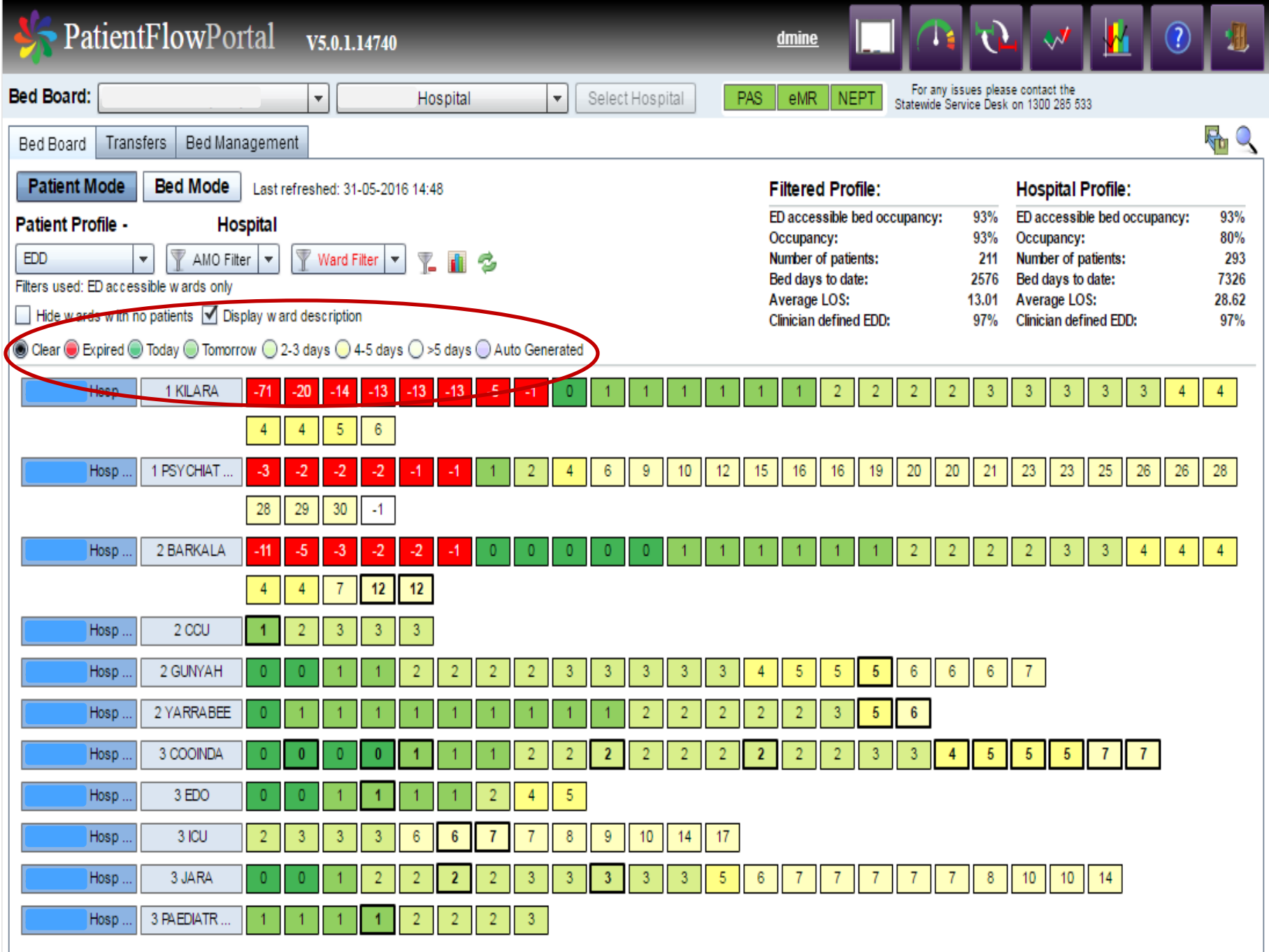
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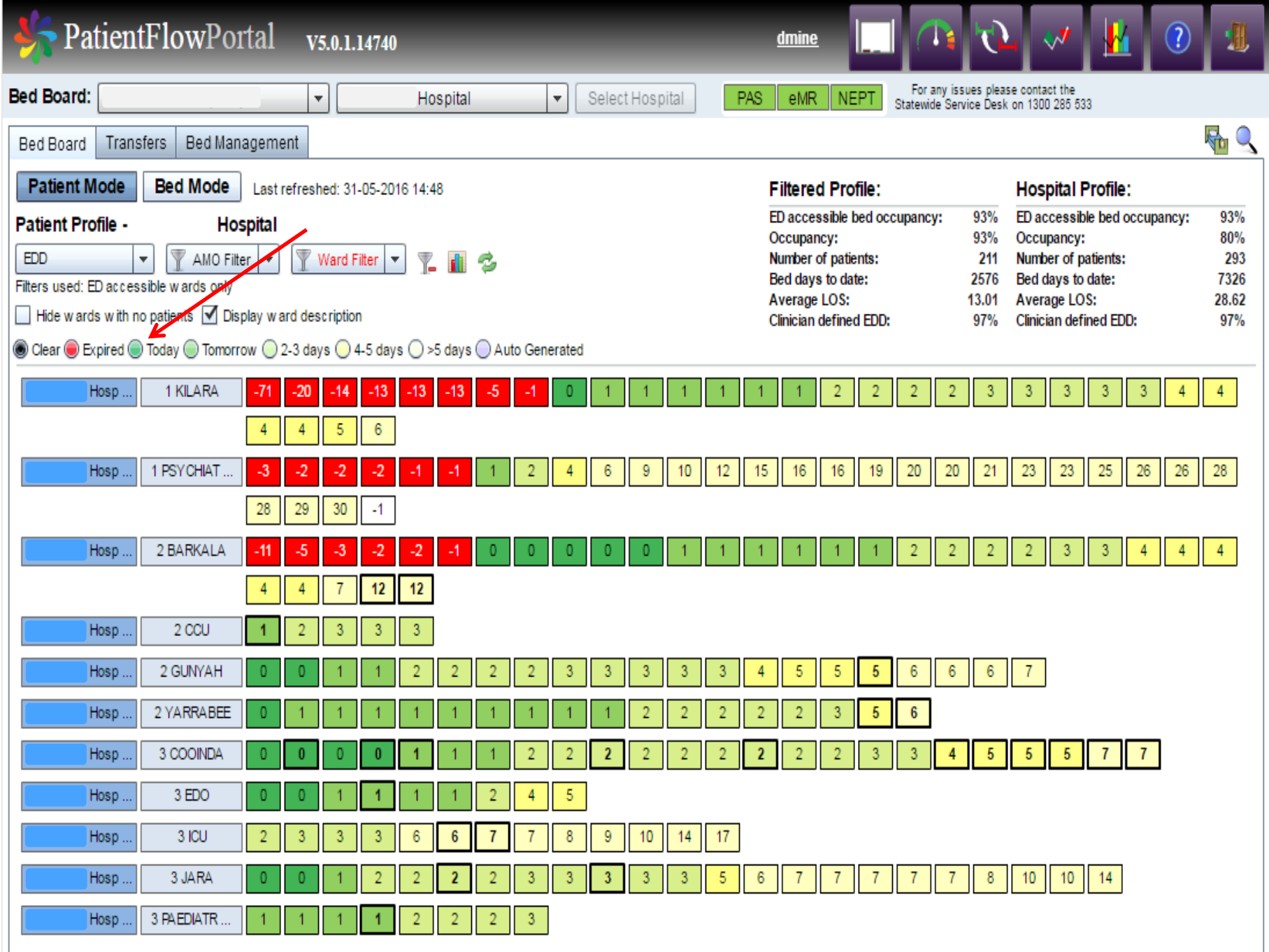
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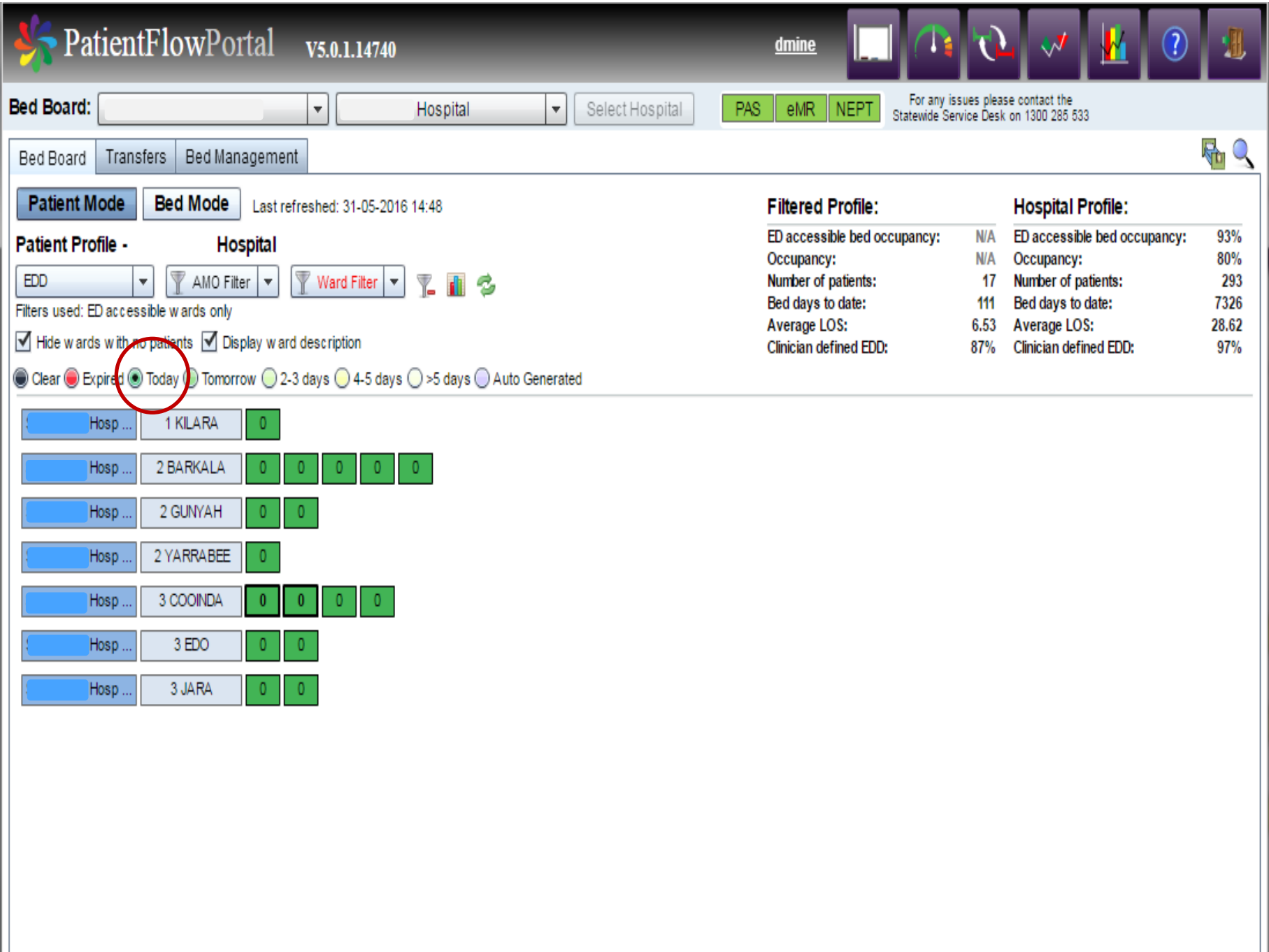
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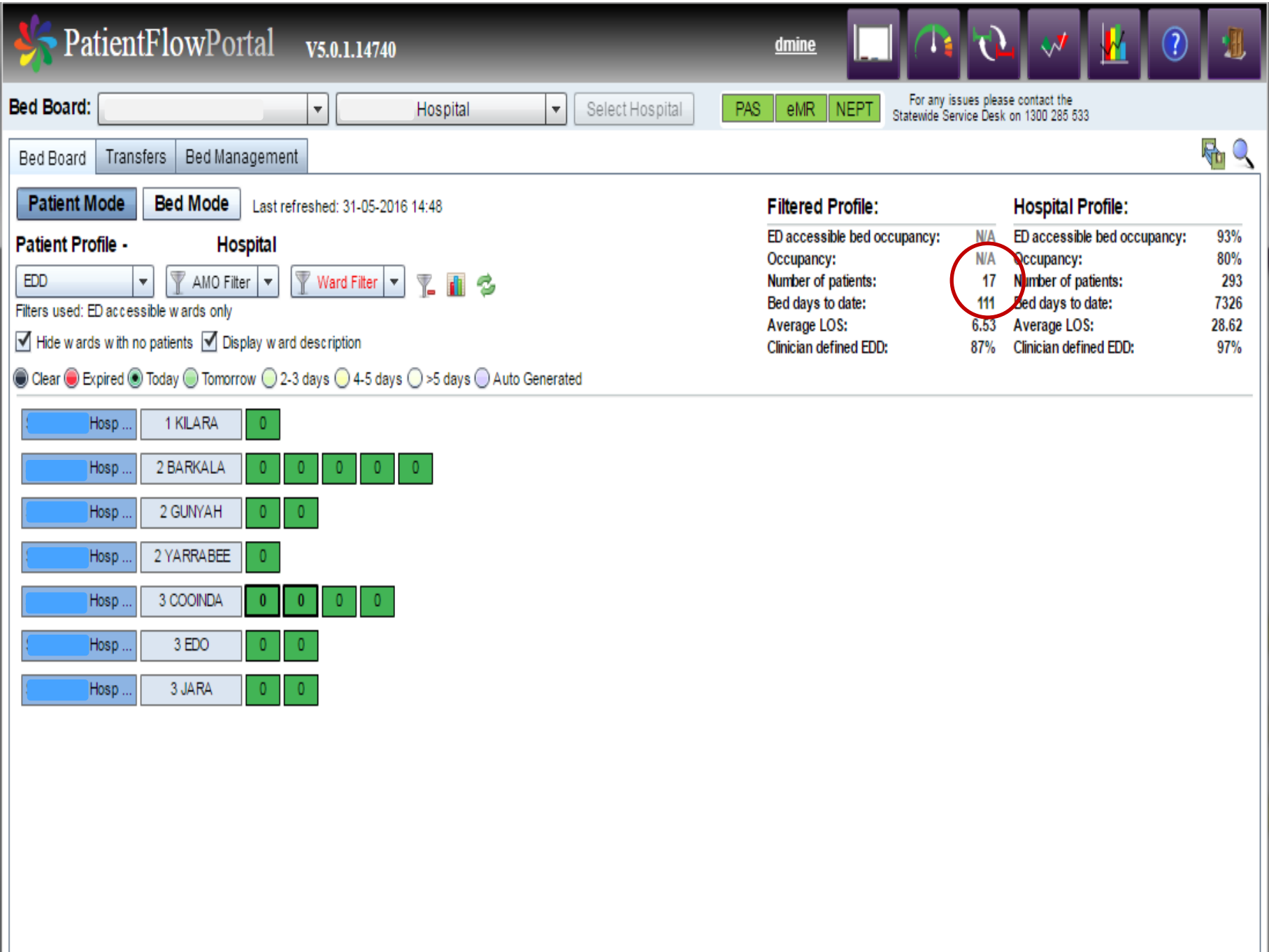
Occupancy: N/A
Number of patients: 17
Bed days to date: 111
Average LOS: 6.53
Clinician defined EDD: 87%
Hospital Profile:
ED accessible bed occupancy: 93%
Occupancy: 80%
Number of patients: 293
Bed days to date: 7326
Average LOS: 28.62
Clinician defined EDD: 97%
Hosp ...
1 KILARA
2 BARKALA
2 GUNYAH
2 YARRABEE
3 COOINDA
3 EDO
3 JARA


PatientFlowPortal
V5.0.1.14740
dmine
Bed Board:
Hospital
Select Hospital
PAS
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For any issues please contact the Statewide Service Desk on 1300 285 533
Bed Board
Transfers
Bed Management
Patient Mode
Bed Mode
Last refreshed: 31-05-2016 14:48
Patient Profile -
Hospital
EDD
AMO Filter
Ward Filter
Filters used: ED accessible wards only
Hide wards with no patients
Display ward description
Clear
Expired
Today
Tomorrow
2-3 days
4-5 days
>5 days
Auto Generated
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Occupancy: N/A
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Hosp ...
1 KILARA
0
Hosp ...
2 BARKALA
0 0 0 0 0
Hosp ...
2 GUNYAH
0 0
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3 COOINDA
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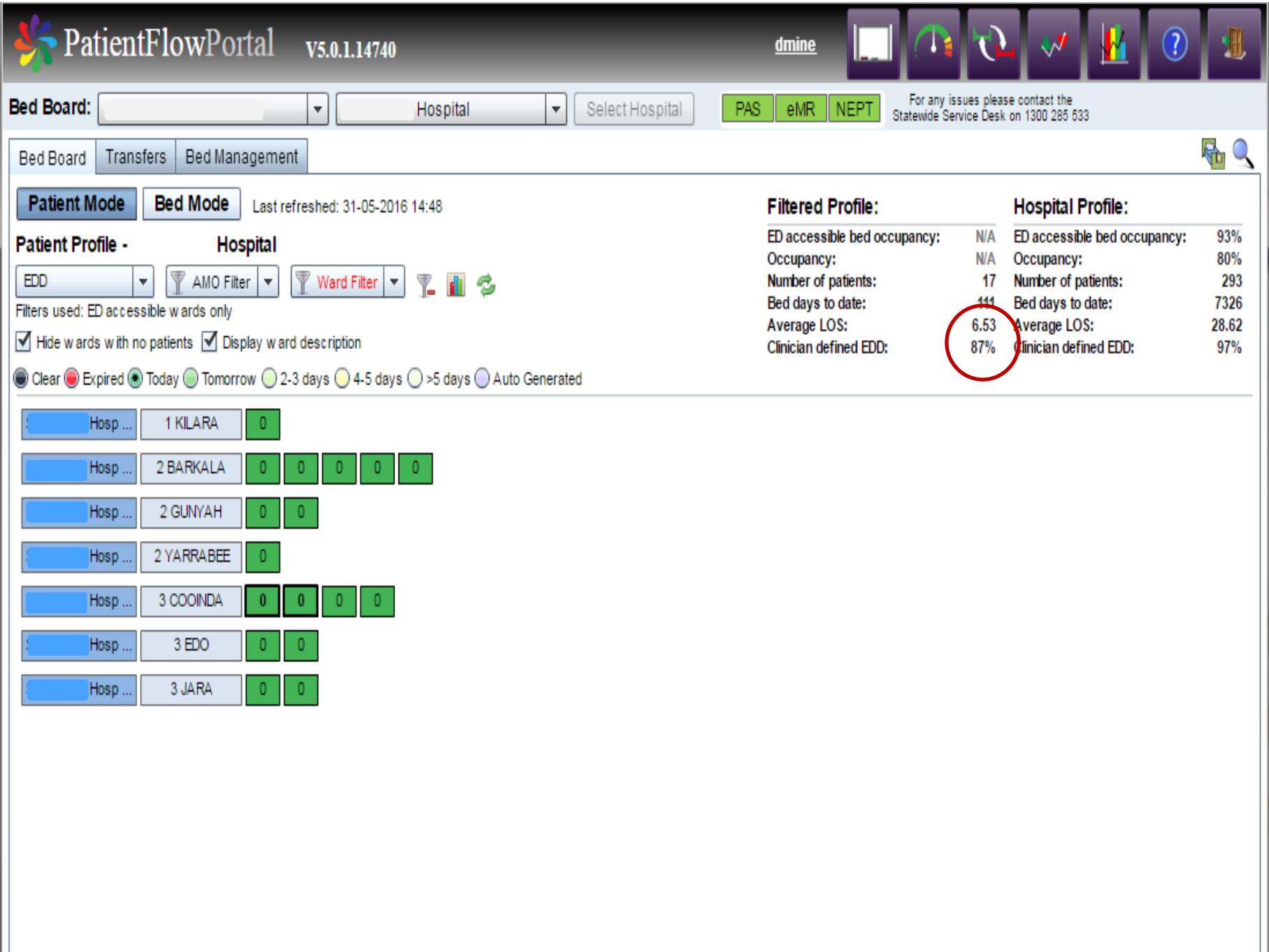
Hosp ...
3 EDO
0 0
Hosp ...
3 JARA
0 0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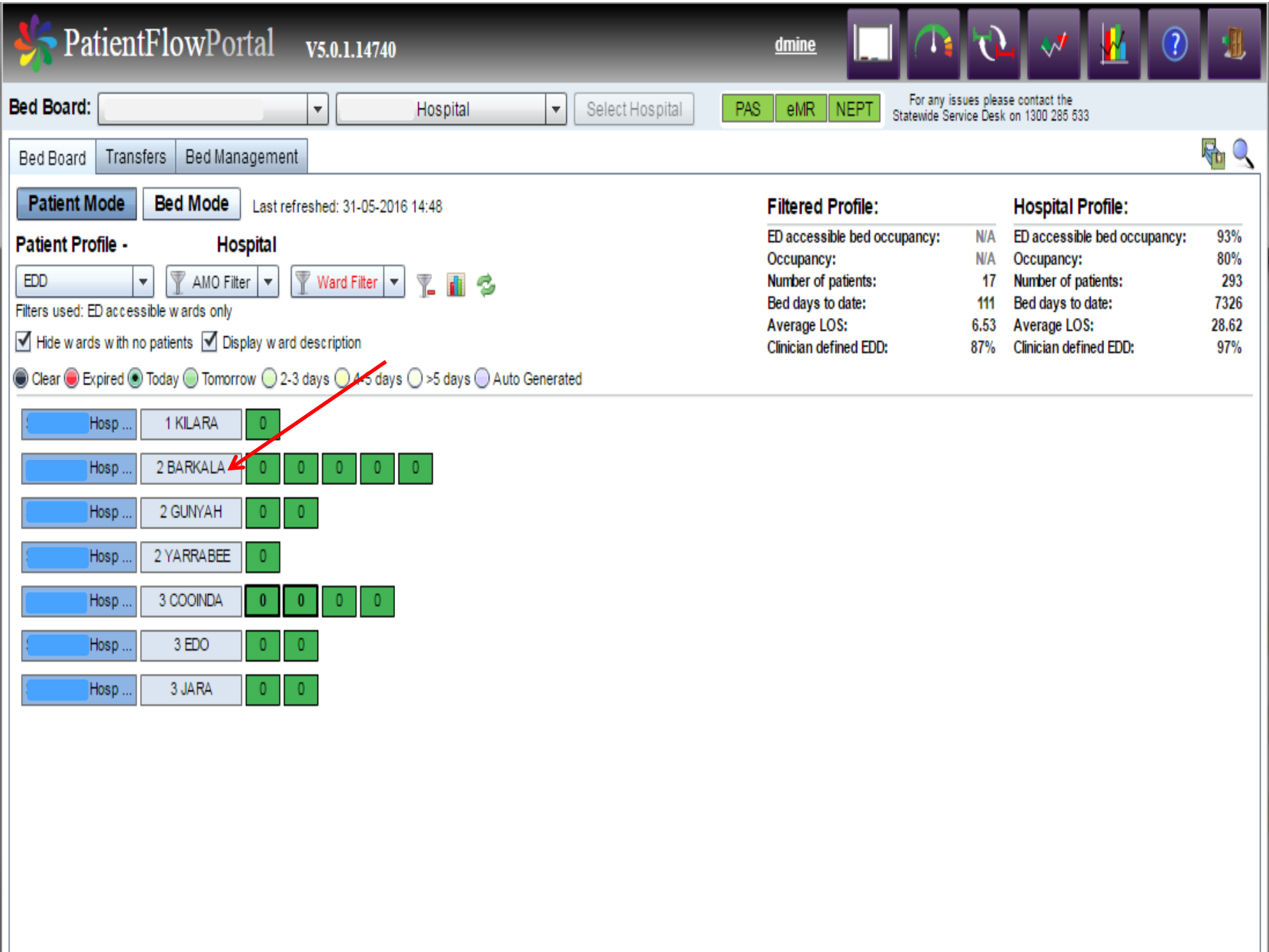
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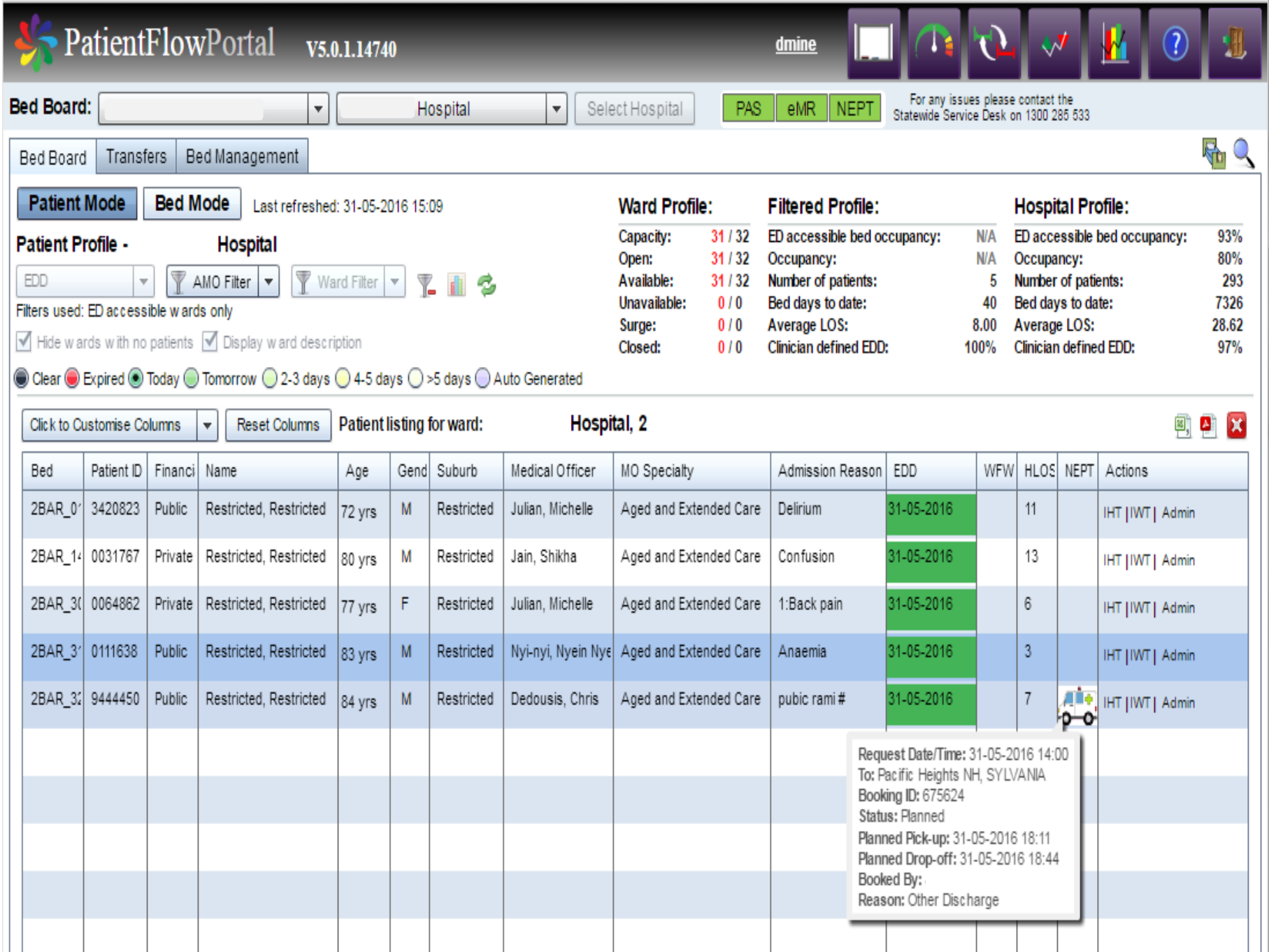
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Bed Management
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Bed Mode
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Hospital
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Ward Profile:
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Unavailable: 0 / 0
Surge: 0 / 0
Closed: 0 / 0
Filtered Profile:
ED accessible bed occupancy: N/A
Occupancy: N/A
Number of patients: 5
Bed days to date: 40
Average LOS: 8.00
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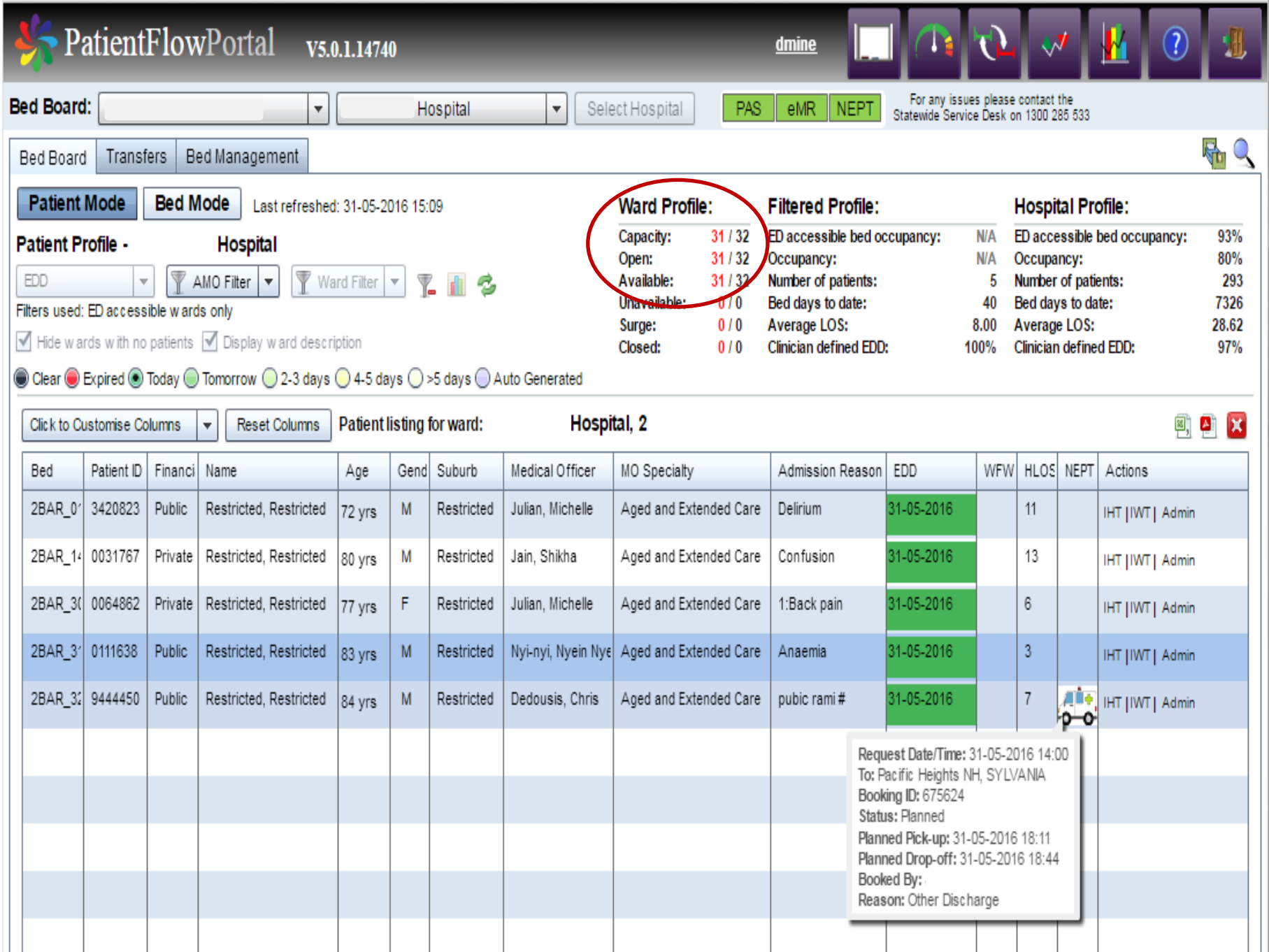
Click to Customise Columns
Reset Columns
Patient listing for ward:
Hospital, 2
Bed
Patient ID
Financi
Name
Age
Gend
Suburb
Medical Officer
MO Specialty
Admission Reason
EDD
WFW
HLOS
NEPT
Actions
2BAR_0
3420823
Public
Restricted, Restricted
72 yrs
M
Restricted
Julian, Michelle
Aged and Extended Care
Delirium
31-05-2016
11
IHT | IWT | Admin
2BAR_1
0031767
Private
Restricted, Restricted
80 yrs
M
Restricted
Jain, Shikha
Aged and Extended Care
Confusion
31-05-2016
13
IHT | IWT | Admin
2BAR_3
0064862
Private
Restricted, Restricted
77 yrs
F
Restricted
Julian, Michelle
Aged and Extended Care
1:Back pain
31-05-2016
6
IHT | IWT | Admin
2BAR_3
0111638
Public
Restricted, Restricted
83 yrs
M
Restricted
Nyi-nyi, Nyein Nye
Aged and Extended Care
Anaemia
31-05-2016
3
IHT | IWT | Admin
2BAR_3
9444450
Public
Restricted, Restricted
84 yrs
M
Restricted
Dedousis, Chris
Aged and Extended Care
pubic rami #
31-05-2016
7
IHT | IWT | Admin
Request Date/Time: 31-05-2016 14:00
To: Pacific Heights NH, SYLVANIA
Booking ID: 675624
Status: Planned
Planned Pick-up: 31-05-2016 18:11
Planned Drop-off: 31-05-2016 18:44
Booked By:
Reason: Other Discharge


PatientFlowPortal
V5.0.1.14740
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Hospital
Select Hospital
PAS
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Hospital, 2
Bed
Patient ID
Financi
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Age
Gend
Suburb
Medical Officer
MO Specialty
Admission Reason
EDD
WFW
HLOS
NEPT
Actions
2BAR_0
3420823
Public
Restricted, Restricted
72 yrs
M
Restricted
Julian, Michelle
Aged and Extended Care
Delirium
31-05-2016
11
IHT | IWT | Admin
2BAR_1
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Private
Restricted, Restricted
80 yrs
M
Restricted
Jain, Shikha
Aged and Extended Care
Confusion
31-05-2016
13
IHT | IWT | Admin
2BAR_3
0064862
Private
Restricted, Restricted
77 yrs
F
Restricted
Julian, Michelle
Aged and Extended Care
1:Back pain
31-05-2016
6
IHT | IWT | Admin
2BAR_3
0111638
Public
Restricted, Restricted
83 yrs
M
Restricted
Nyi-nyi, Nyein Nye
Aged and Extended Care
Anaemia
31-05-2016
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IHT | IWT | Admin
2BAR_3
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Dedousis, Chris
Aged and Extended Care
pubic rami #
31-05-2016
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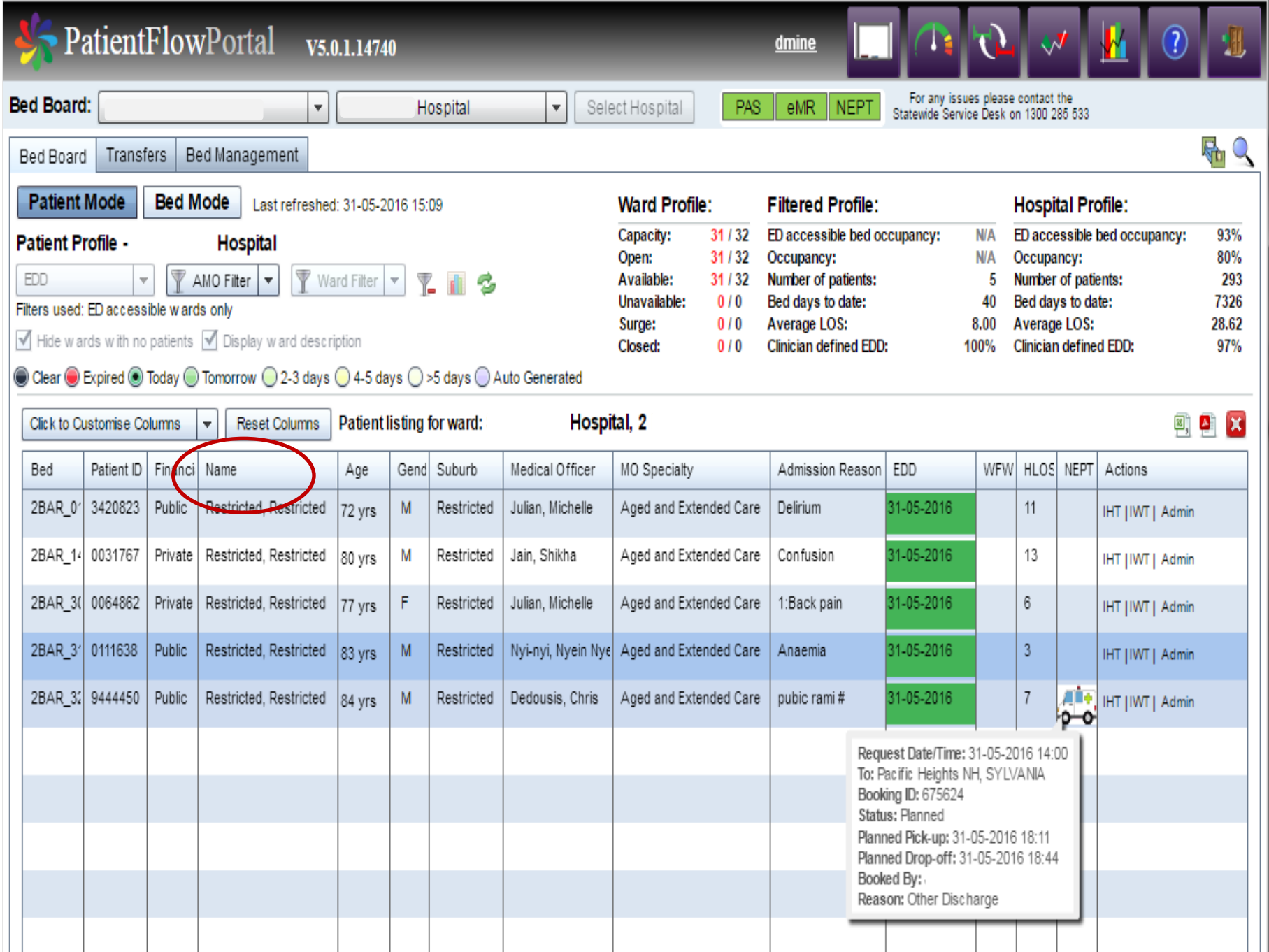
PatientFlowPortal
V5.0.1.14740
dmine
Bed Board:
Hospital
Select Hospital
PAS
eMR
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Bed Board
Transfers
Bed Management
Patient Mode
Bed Mode
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Patient listing for ward:
Hospital, 2
Bed
Patient ID
Financi
Name
Age
Gend
Suburb
Medical Officer
MO Specialty
Admission Reason
EDD
WFW
HLOS
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Actions
2BAR_0
3420823
Public
Restricted, Restricted
72 yrs
M
Restricted
Julian, Michelle
Aged and Extended Care
Delirium
31-05-2016
11
IHT | IWT | Admin
2BAR_1
0031767
Private
Restricted, Restricted
80 yrs
M
Restricted
Jain, Shikha
Aged and Extended Care
Confusion
31-05-2016
13
IHT | IWT | Admin
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0064862
Private
Restricted, Restricted
77 yrs
F
Restricted
Julian, Michelle
Aged and Extended Care
1:Back pain
31-05-2016
6
IHT | IWT | Admin
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Public
Restricted, Restricted
83 yrs
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Nyi-nyi, Nyein Nye
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IHT | IWT | Admin
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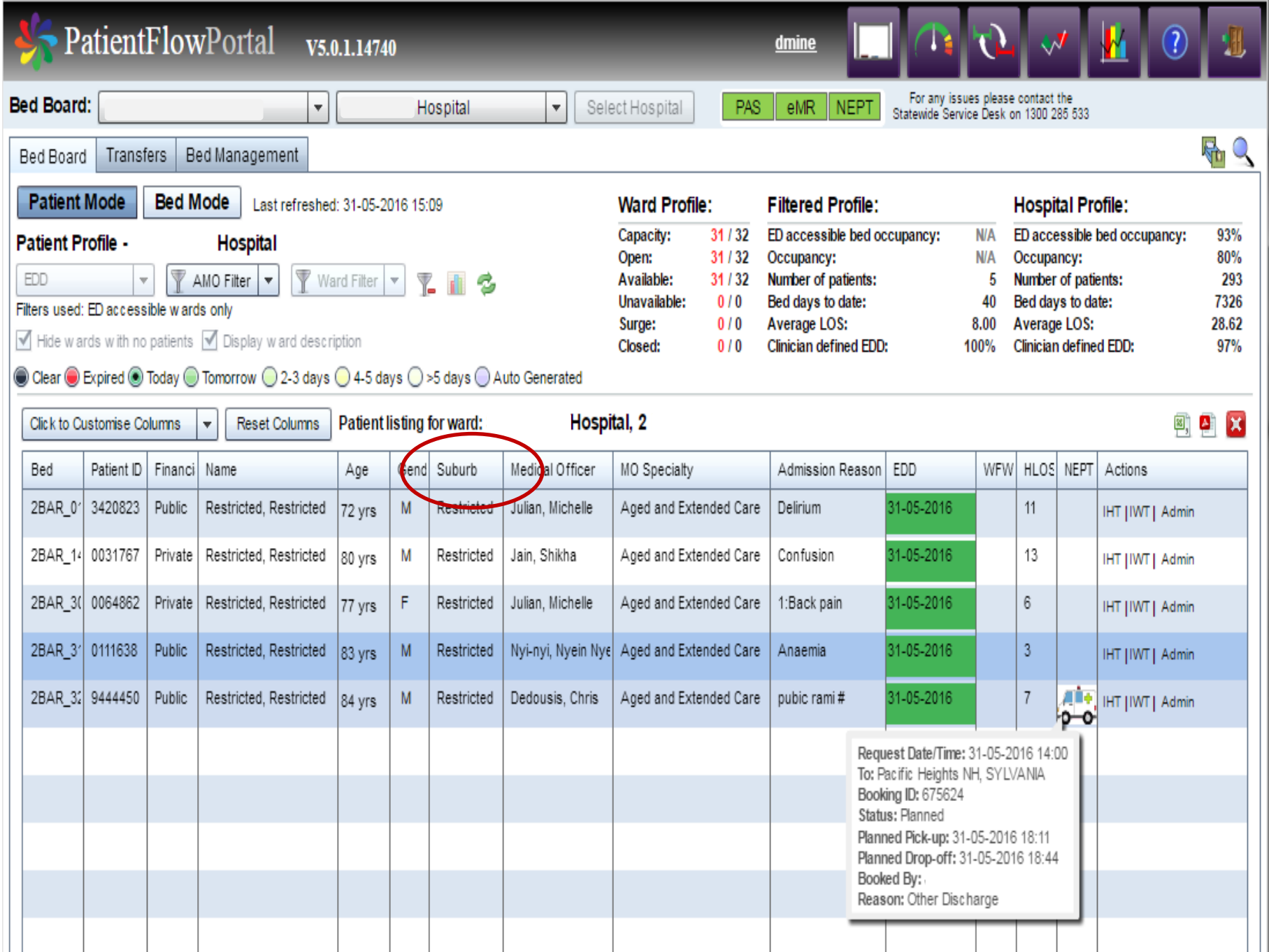
PatientFlowPortal
V5.0.1.14740
dmine
Bed Board:
Hospital
Select Hospital
PAS
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Bed Board
Transfers
Bed Management
Patient Mode
Bed Mode
Last refreshed: 31-05-2016 15:09
Patient Profile -
Hospital
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AMO Filter
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Expired
Today
Tomorrow
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Ward Profile:
Capacity: 31 / 32
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Hospital, 2
Bed
Patient ID
Financi
Name
Age
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Suburb
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Admission Reason
EDD
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Actions
2BAR_0
3420823
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Restricted, Restricted
72 yrs
M
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31-05-2016
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IHT | IWT | Admin
2BAR_1
0031767
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Jain, Shikha
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31-05-2016
13
IHT | IWT | Admin
2BAR_3
0064862
Private
Restricted, Restricted
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F
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Julian, Michelle
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31-05-2016
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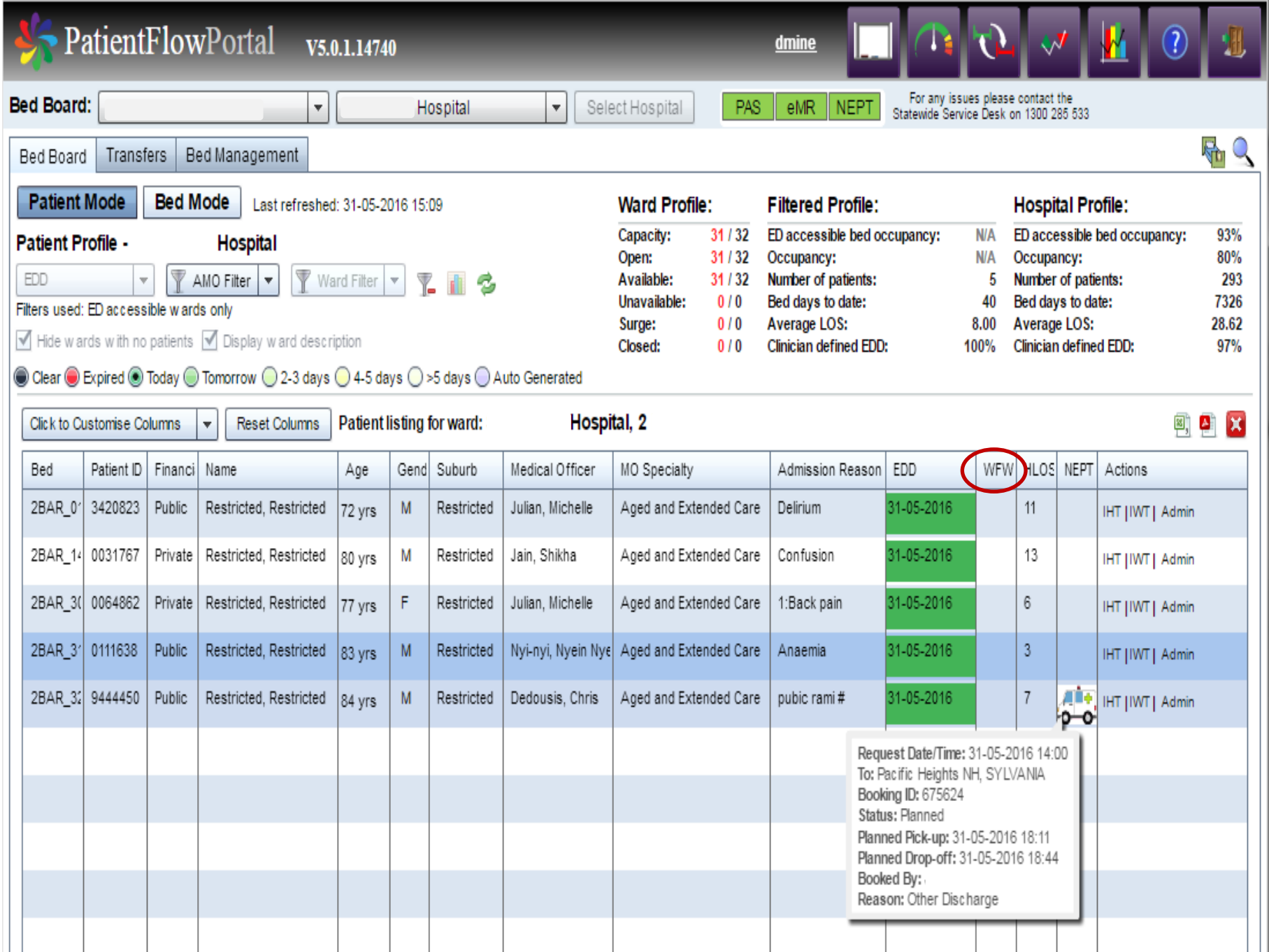
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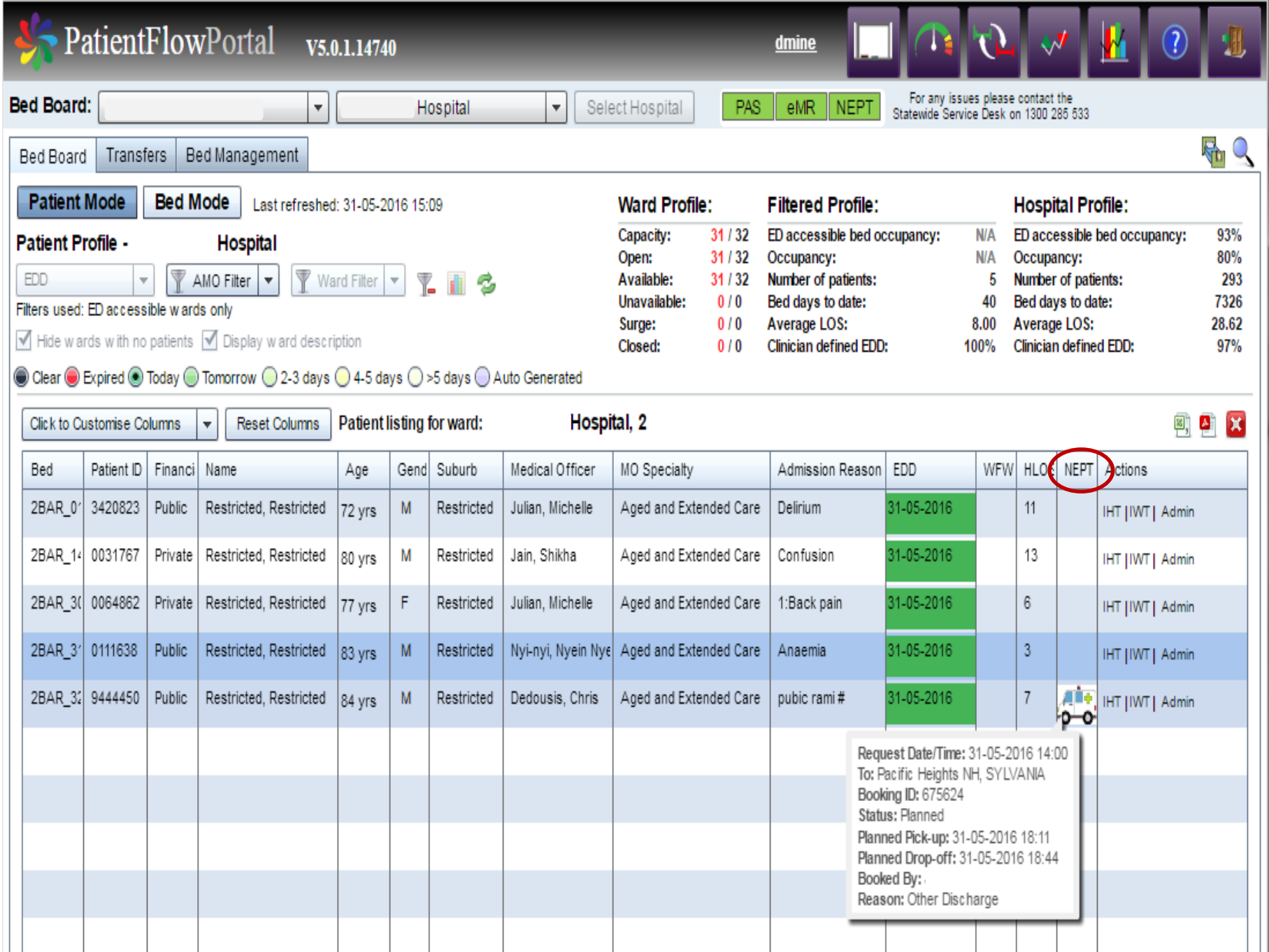
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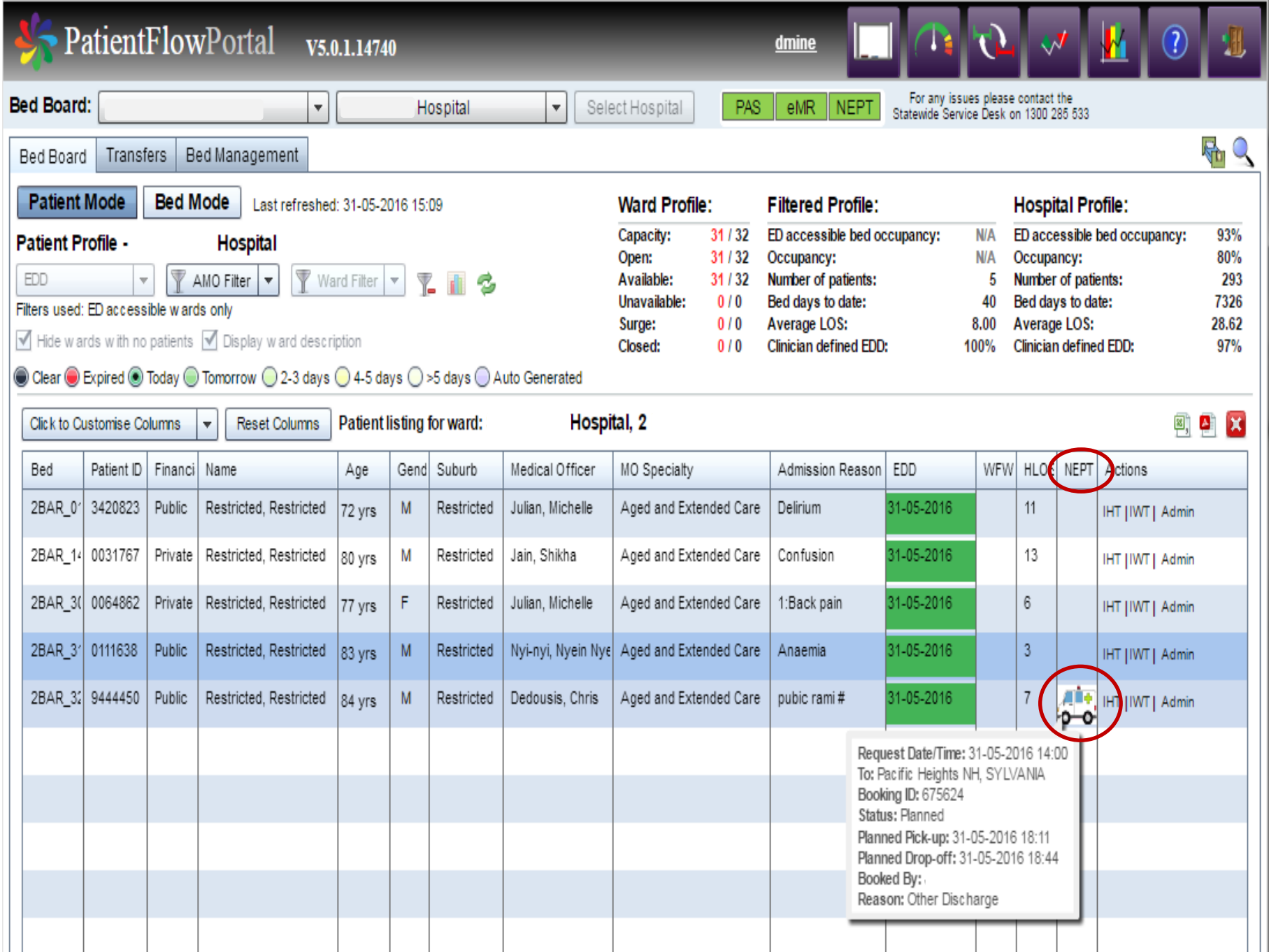
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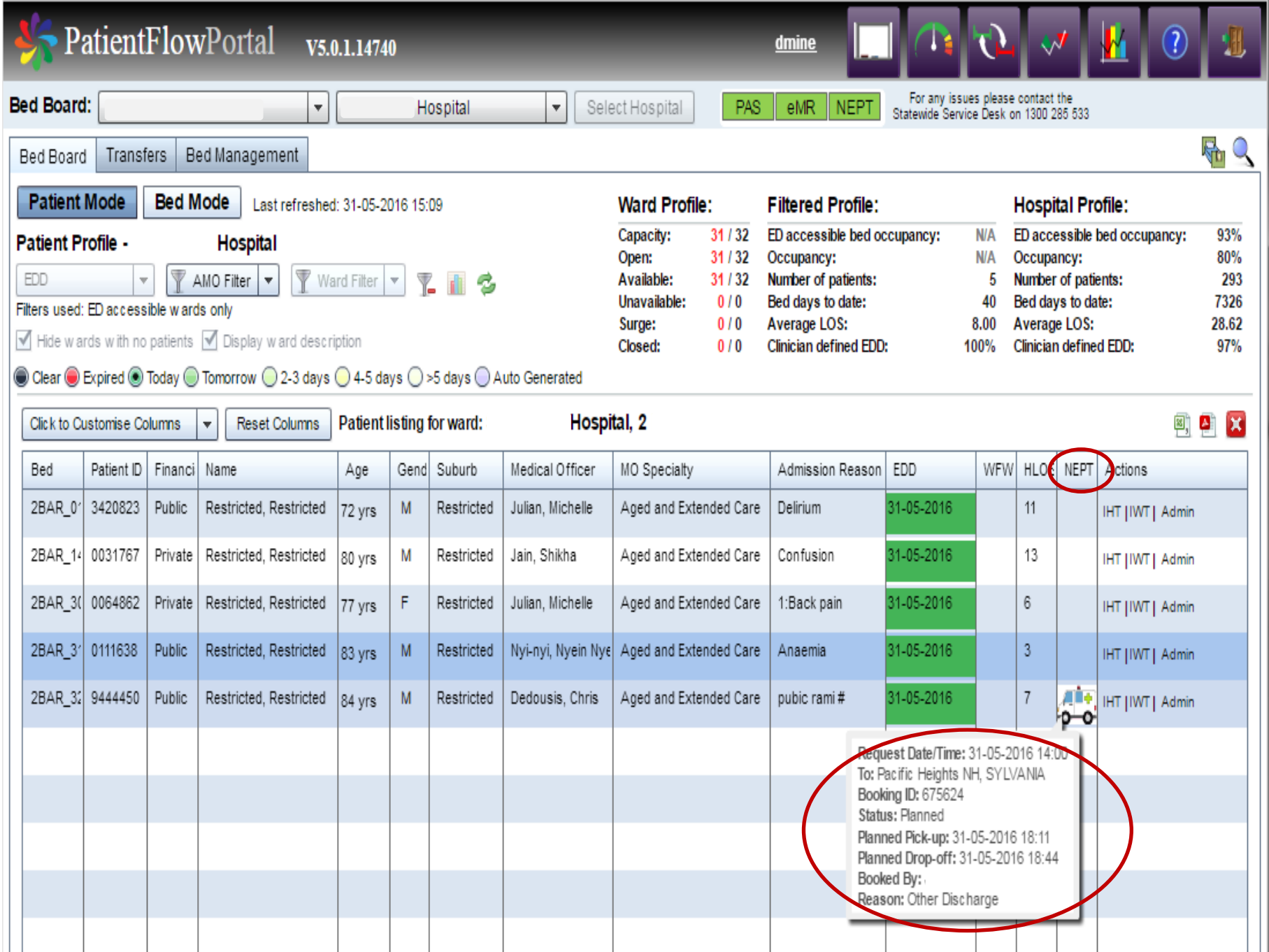
Filtered Profile:
ED accessible bed occupancy: N/A
Occupancy: N/A
Number of patients: 5
Bed days to date: 40
Average LOS: 8.00
Clinician defined EDD: 100%
Hospital Profile:
ED accessible bed occupancy: 93%
Occupancy: 80%
Number of patients: 293
Bed days to date: 7326
Average LOS: 28.62
Clinician defined EDD: 97%
Click to Customise Columns
Reset Columns
Patient listing for ward:
Hospital, 2
Bed
Patient ID
Financi
Name
Age
Gend
Suburb
Medical Officer
MO Specialty
Admission Reason
EDD
WFW
HLOS
NEPT
Actions
2BAR_0
3420823
Public
Restricted, Restricted
72 yrs
M
Restricted
Julian, Michelle
Aged and Extended Care
Delirium
31-05-2016
11
IHT | IWT | Admin
2BAR_1
0031767
Private
Restricted, Restricted
80 yrs
M
Restricted
Jain, Shikha
Aged and Extended Care
Confusion
31-05-2016
13
IHT | IWT | Admin
2BAR_3
0064862
Private
Restricted, Restricted
77 yrs
F
Restricted
Julian, Michelle
Aged and Extended Care
1:Back pain
31-05-2016
6
IHT | IWT | Admin
2BAR_3
0111638
Public
Restricted, Restricted
83 yrs
M
Restricted
Nyi-nyi, Nyein Nye
Aged and Extended Care
Anaemia
31-05-2016
3
IHT | IWT | Admin
2BAR_3
9444450
Public
Restricted, Restricted
84 yrs
M
Restricted
Dedousis, Chris
Aged and Extended Care
pubic rami #
31-05-2016
7
IHT | IWT | Admin
Request Date/Time: 31-05-2016 14:00
To: Pacific Heights NH, SYLVANIA
Booking ID: 675624
Status: Planned
Planned Pick-up: 31-05-2016 18:11
Planned Drop-off: 31-05-2016 18:44
Booked By:
Reason: Other Discharge


PatientFlowPortal
V5.0.1.14740
dmine
Bed Board:
Hospital
Select Hospital
PAS
eMR
NEPT
For any issues please contact the Statewide Service Desk on 1300 285 533
Bed Board
Transfers
Bed Management
Patient Mode
Bed Mode
Last refreshed: 31-05-2016 15:09
Patient Profile -
Hospital
EDD
AMO Filter
Ward Filter
Filters used: ED accessible wards only
Hide wards with no patients
Display ward description
Clear
Expired
Today
Tomorrow
2-3 days
4-5 days
>5 days
Auto Generated
Ward Profile:
Capacity: 31 / 32
Open: 31 / 32
Available: 31 / 32
Unavailable: 0 / 0
Surge: 0 / 0
Closed: 0 / 0
Filtered Profile:
ED accessible bed occupancy: N/A
Occupancy: N/A
Number of patients: 5
Bed days to date: 40
Average LOS: 8.00
Clinician defined EDD: 100%
Hospital Profile:
ED accessible bed occupancy: 93%
Occupancy: 80%
Number of patients: 293
Bed days to date: 7326
Average LOS: 28.62
Clinician defined EDD: 97%
Click to Customise Columns
Reset Columns
Patient listing for ward:
Hospital, 2
Bed
Patient ID
Financi
Name
Age
Gend
Suburb
Medical Officer
MO Specialty
Admission Reason
EDD
WFW
HLOS
NEPT
Actions
2BAR_0
3420823
Public
Restricted, Restricted
72 yrs
M
Restricted
Julian, Michelle
Aged and Extended Care
Delirium
31-05-2016
11
IHT | IWT | Admin
2BAR_1
0031767
Private
Restricted, Restricted
80 yrs
M
Restricted
Jain, Shikha
Aged and Extended Care
Confusion
31-05-2016
13
IHT | IWT | Admin
2BAR_3
0064862
Private
Restricted, Restricted
77 yrs
F
Restricted
Julian, Michelle
Aged and Extended Care
1:Back pain
31-05-2016
6
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0111638
Public
Restricted, Restricted
83 yrs
M
Restricted
Nyi-nyi, Nyein Nye
Aged and Extended Care
Anaemia
31-05-2016
3
IHT | IWT | Admin
2BAR_3
9444450
Public
Restricted, Restricted
84 yrs
M
Restricted
Dedousis, Chris
Aged and Extended Care
pubic rami #
31-05-2016
7
IHT | IWT | Admin
Request Date/Time: 31-05-2016 14:00
To: Pacific Heights NH, SYLVANIA
Booking ID: 675624
Status: Planned
Planned Pick-up: 31-05-2016 18:11
Planned Drop-off: 31-05-2016 18:44
Booked By:
Reason: Other Discharge

PatientFlowPortal V5.0.1.14740 dmine

Bed Board: Hospital Select Hospital PAS eMR NEPT For any issues please contact the Statewide Service Desk on 1300 285 533

Bed Board | Transfers | Bed Management

Patient Mode | Bed Mode Last refreshed: 31-05-2016 15:28

Patient Profile - Sutherland Hospital

EDD AMO Filter Ward Filter

Filters used: ED accessible wards only

Hide wards with no patients Display ward description

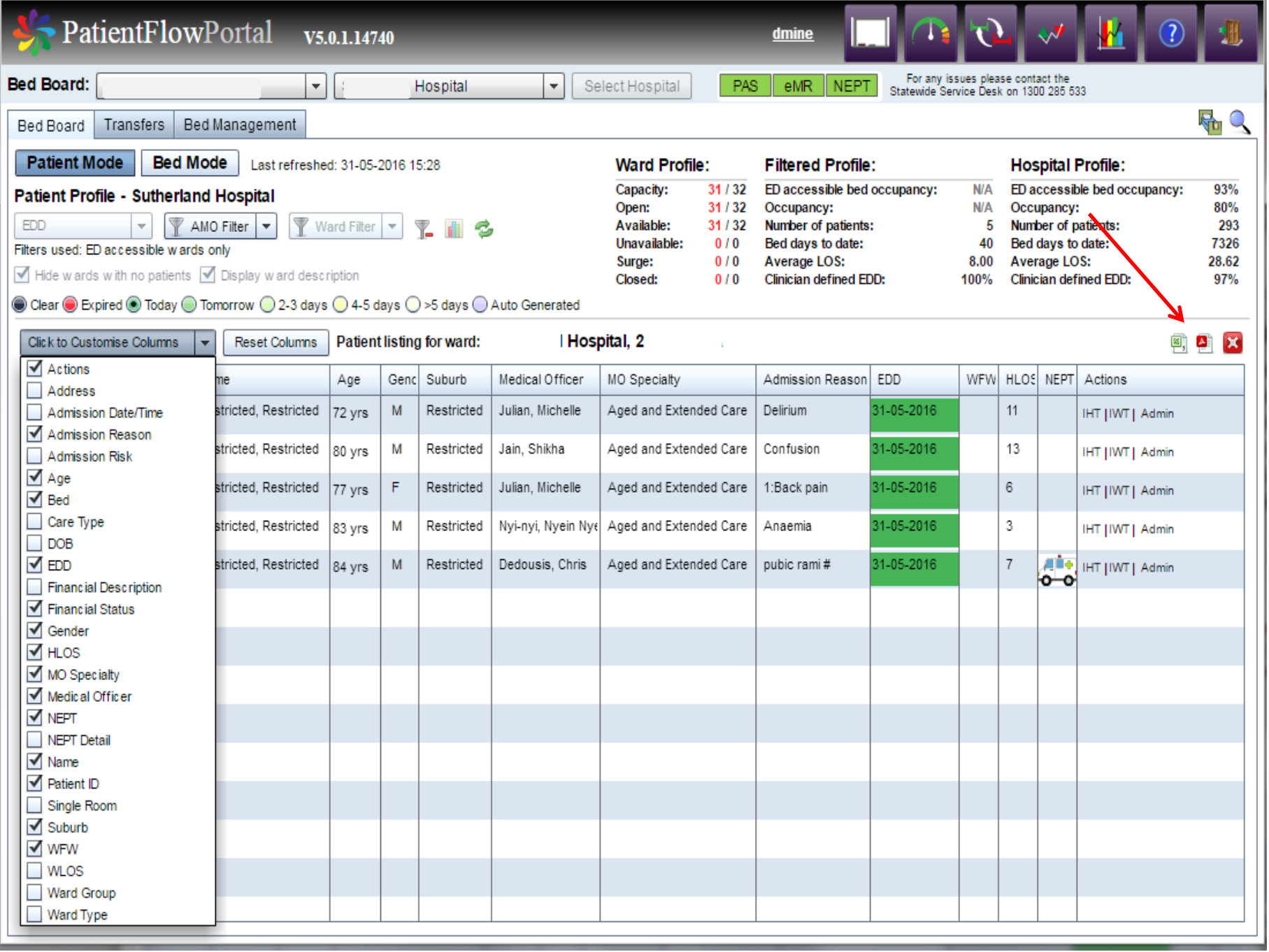
Clear Expired Today Tomorrow 2-3 days 4-5 days >5 days Auto Generated

Ward Profile:		Filtered Profile:		Hospital Profile:	
Capacity:	31 / 32	ED accessible bed occupancy:	N/A	ED accessible bed occupancy:	93%
Open:	31 / 32	Occupancy:	N/A	Occupancy:	80%
Available:	31 / 32	Number of patients:	5	Number of patients:	293
Unavailable:	0 / 0	Bed days to date:	40	Bed days to date:	7326
Surge:	0 / 0	Average LOS:	8.00	Average LOS:	28.62
Closed:	0 / 0	Clinician defined EDD:	100%	Clinician defined EDD:	97%

Click to Customise Columns | Reset Columns | Patient listing for ward: Hospital, 2

- [x] Actions
- [ ] Address
- [ ] Admission Date/Time
- [x] Admission Reason
- [ ] Admission Risk
- [x] Age
- [x] Bed
- [ ] Care Type
- [ ] DOB
- [x] EDD
- [ ] Financial Description
- [x] Financial Status
- [x] Gender
- [x] HLOS
- [x] MO Specialty
- [x] Medical Officer
- [x] NEPT
- [ ] NEPT Detail
- [x] Name
- [x] Patient ID
- [ ] Single Room
- [x] Suburb
- [x] WFW
- [ ] WLOS
- [ ] Ward Group
- [ ] Ward Type

me	Age	Genc	Suburb	Medical Officer	MO Specialty	Admission Reason	EDD	WFW	HLOS	NEPT	Actions
stricted, Restricted	72 yrs	M	Restricted	Julian, Michelle	Aged and Extended Care	Delirium	31-05-2016		11		IHT | IWT | Admin
stricted, Restricted	80 yrs	M	Restricted	Jain, Shikha	Aged and Extended Care	Confusion	31-05-2016		13		IHT | IWT | Admin
stricted, Restricted	77 yrs	F	Restricted	Julian, Michelle	Aged and Extended Care	1:Back pain	31-05-2016		6		IHT | IWT | Admin
stricted, Restricted	83 yrs	M	Restricted	Nyi-nyi, Nyein Nye	Aged and Extended Care	Anaemia	31-05-2016		3		IHT | IWT | Admin
stricted, Restricted	84 yrs	M	Restricted	Dedousis, Chris	Aged and Extended Care	pubic rami #	31-05-2016		7		IHT | IWT | Admin


PatientFlowPortal
V5.0.1.14740
dmine
Bed Board:
Hospital
Select Hospital
PAS
eMR
NEPT
For any issues please contact the Statewide Service Desk on 1300 285 533
Bed Board
Transfers
Bed Management
Patient Mode
Bed Mode
Last refreshed: 31-05-2016 15:28
Patient Profile - Sutherland Hospital
EDD
AMO Filter
Ward Filter
Filters used: ED accessible wards only
Hide wards with no patients
Display ward description
Clear
Expired
Today
Tomorrow
2-3 days
4-5 days
>5 days
Auto Generated
Ward Profile:
Capacity: 31 / 32
Open: 31 / 32
Available: 31 / 32
Unavailable: 0 / 0
Surge: 0 / 0
Closed: 0 / 0
Filtered Profile:
ED accessible bed occupancy: N/A
Occupancy: N/A
Number of patients: 5
Bed days to date: 40
Average LOS: 8.00
Clinician defined EDD: 100%
Hospital Profile:
ED accessible bed occupancy: 93%
Occupancy: 80%
Number of patients: 293
Bed days to date: 7326
Average LOS: 28.62
Clinician defined EDD: 97%
Click to Customise Columns
Reset Columns
Patient listing for ward:
Hospital, 2
Actions
Address
Admission Date/Time
Admission Reason
Admission Risk
Age
Bed
Care Type
DOB
EDD
Financial Description
Financial Status
Gender
HLOS
MO Specialty
Medical Officer
NEPT
NEPT Detail
Name
Patient ID
Single Room
Suburb
WFW
WLOS
Ward Group
Ward Type
Age
Genc
Suburb
Medical Officer
MO Specialty
Admission Reason
EDD
WFW
HLOS
NEPT
Actions
stricted, Restricted 72 yrs M Restricted Julian, Michelle Aged and Extended Care Delirium 31-05-2016 11 IHT | IWT | Admin
stricted, Restricted 80 yrs M Restricted Jain, Shikha Aged and Extended Care Confusion 31-05-2016 13 IHT | IWT | Admin
stricted, Restricted 77 yrs F Restricted Julian, Michelle Aged and Extended Care 1:Back pain 31-05-2016 6 IHT | IWT | Admin
stricted, Restricted 83 yrs M Restricted Nyi-nyi, Nyein Nye Aged and Extended Care Anaemia 31-05-2016 3 IHT | IWT | Admin
stricted, Restricted 84 yrs M Restricted Dedousis, Chris Aged and Extended Care pubic rami # 31-05-2016 7 IHT | IWT | Admin

PatientFlowPortal V5.0.1.14740 dmine

Bed Board: [redacted] Hospital Select Hospital PAS eMR NEPT

For any issues please contact the Statewide Service Desk on 1300 285 533

Bed Board | Transfers | Bed Management

Patient Mode | Bed Mode Last refreshed: 31-05-2016 15:52

Bed Profile - Hospital

Patients & Beds | Ward Filter

Filters used: ED accessible wards only

Hide wards with no beds | Display ward description

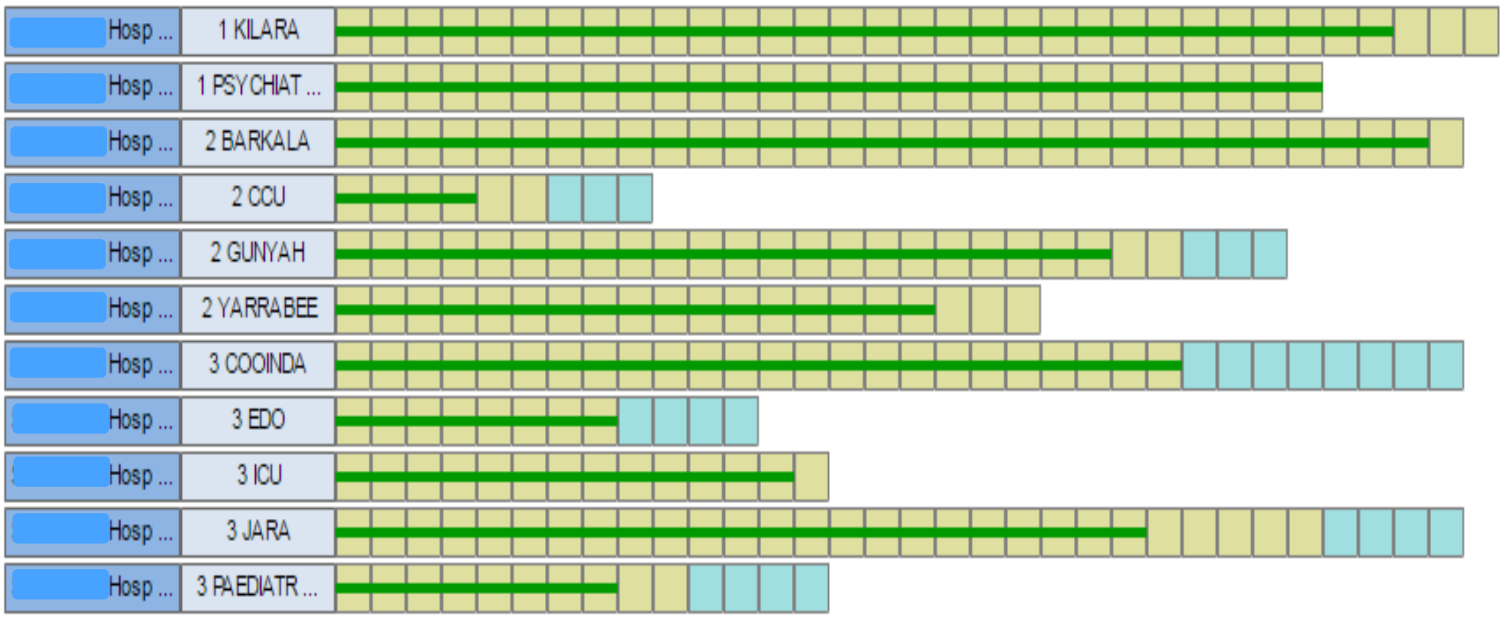
Clear | Open | Available | Surge | Unavailable | Closed | Over Capacity

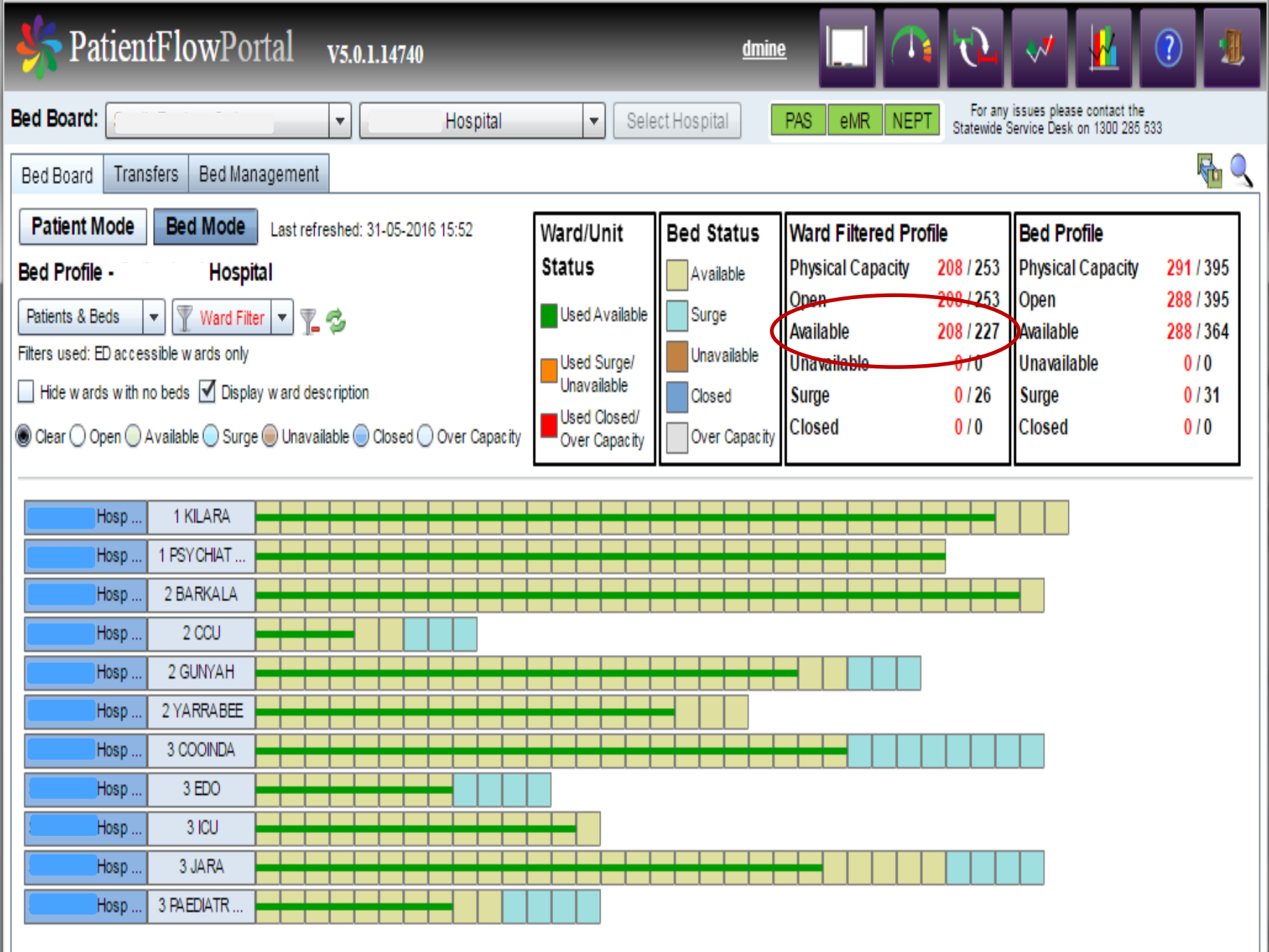
Ward/Unit Status
Used Available
Used Surge/ Unavailable
Used Closed/ Over Capacity

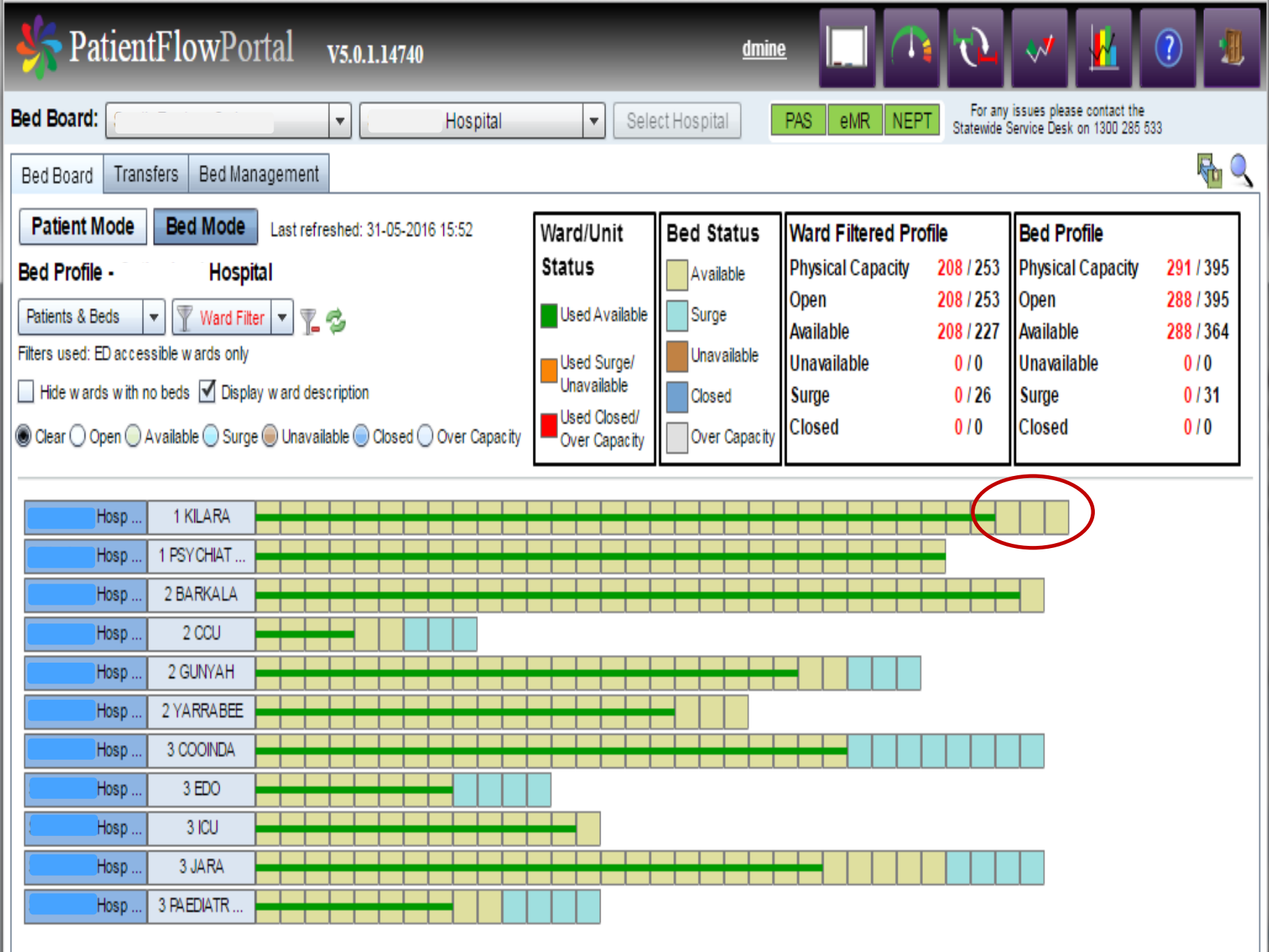
Bed Status
Available
Surge
Unavailable
Closed
Over Capacity

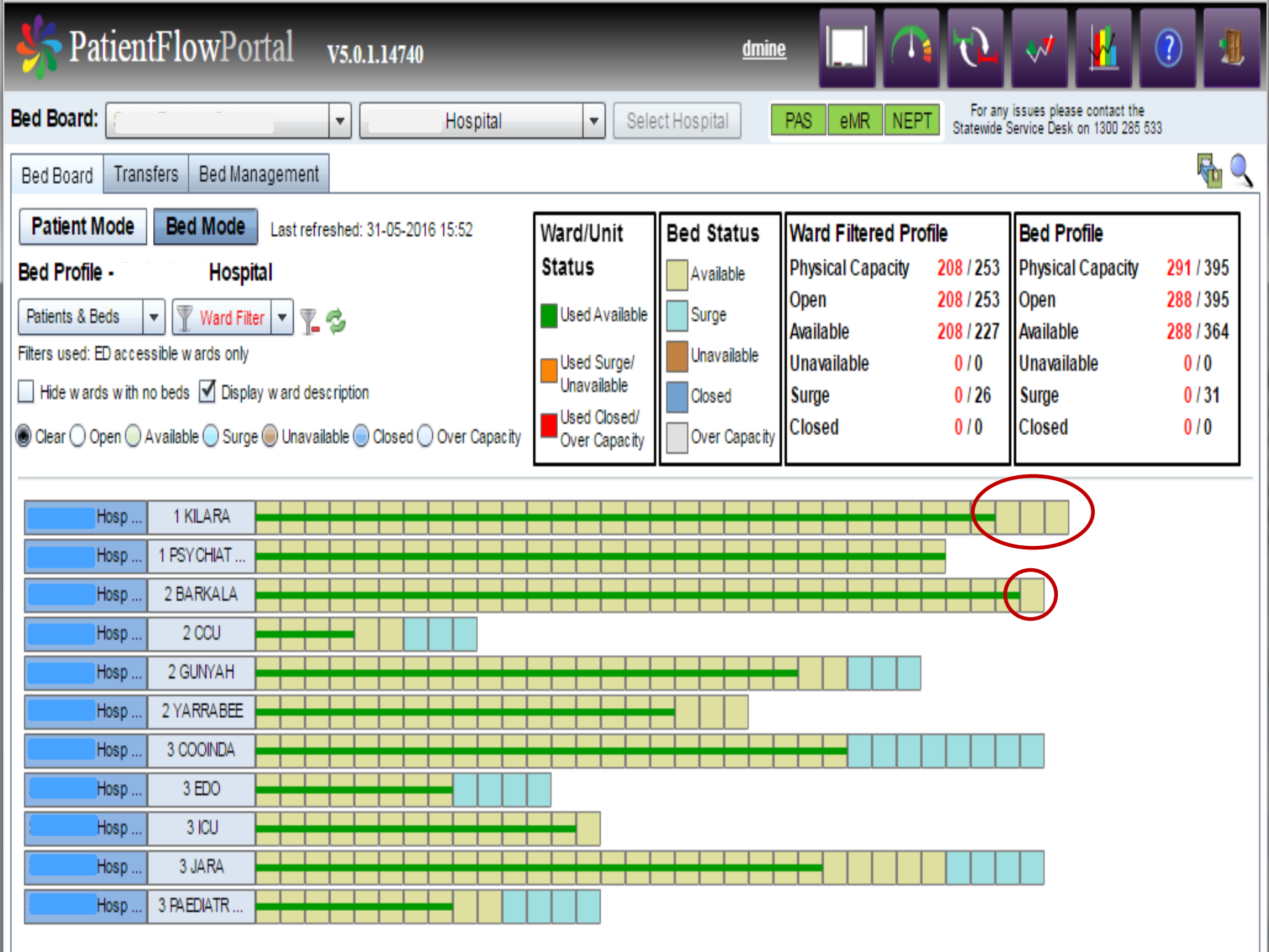
Ward Filtered Profile	
Physical Capacity	208 / 253
Open	208 / 253
Available	208 / 227
Unavailable	0 / 0
Surge	0 / 26
Closed	0 / 0

Bed Profile	
Physical Capacity	291 / 395
Open	288 / 395
Available	288 / 364
Unavailable	0 / 0
Surge	0 / 31
Closed	0 / 0




PatientFlowPortal
V5.0.1.14740
dmine
Bed Board:
Hospital
Select Hospital
PAS
eMR
NEPT
For any issues please contact the Statewide Service Desk on 1300 285 533
Bed Board
Transfers
Bed Management
Patient Mode
Bed Mode
Last refreshed: 31-05-2016 15:52
Bed Profile - Hospital
Patients & Beds
Ward Filter
Filters used: ED accessible wards only
Hide wards with no beds
Display ward description
Clear
Open
Available
Surge
Unavailable
Closed
Over Capacity
Ward/Unit Status
Used Available
Used Surge/ Unavailable
Used Closed/ Over Capacity
Bed Status
Available
Surge
Unavailable
Closed
Over Capacity
Ward Filtered Profile
Physical Capacity 208 / 253
Open 208 / 253
Available 208 / 227
Unavailable 0 / 0
Surge 0 / 26
Closed 0 / 0
Bed Profile
Physical Capacity 291 / 395
Open 288 / 395
Available 288 / 364
Unavailable 0 / 0
Surge 0 / 31
Closed 0 / 0
Hosp ...
1 KILARA
1 PSYCHIAT ...
2 BARKALA
2 CCU
2 GUNYAH
2 YARRABEE
3 COOINDA
3 EDO
3 ICU
3 JARA
3 PAEDIATR ...


PatientFlowPortal
V5.0.1.14740
dmine
Bed Board:
Hospital
Select Hospital
PAS
eMR
NEPT
For any issues please contact the Statewide Service Desk on 1300 285 533
Bed Board
Transfers
Bed Management
Patient Mode
Bed Mode
Last refreshed: 31-05-2016 15:52
Bed Profile - Hospital
Patients & Beds
Ward Filter
Filters used: ED accessible wards only
Hide wards with no beds
Display ward description
Clear
Open
Available
Surge
Unavailable
Closed
Over Capacity
Ward/Unit Status
Used Available
Used Surge/ Unavailable
Used Closed/ Over Capacity
Bed Status
Available
Surge
Unavailable
Closed
Over Capacity
Ward Filtered Profile
Physical Capacity 208 / 253
Open 208 / 253
Available 208 / 227
Unavailable 0 / 0
Surge 0 / 26
Closed 0 / 0
Bed Profile
Physical Capacity 291 / 395
Open 288 / 395
Available 288 / 364
Unavailable 0 / 0
Surge 0 / 31
Closed 0 / 0
Hosp ...
1 KILARA
1 PSYCHIAT ...
2 BARKALA
2 CCU
2 GUNYAH
2 YARRABEE
3 COOINDA
3 EDO
3 ICU
3 JARA
3 PAEDIATR ...


PatientFlowPortal
V5.0.1.14740
dmine
Bed Board:
Hospital
Select Hospital
PAS
eMR
NEPT
For any issues please contact the Statewide Service Desk on 1300 285 533
Bed Board
Transfers
Bed Management
Patient Mode
Bed Mode
Last refreshed: 31-05-2016 15:52
Bed Profile - Hospital
Patients & Beds
Ward Filter
Filters used: ED accessible wards only
Hide wards with no beds
Display ward description
Clear
Open
Available
Surge
Unavailable
Closed
Over Capacity
Ward/Unit Status
Used Available
Used Surge/ Unavailable
Used Closed/ Over Capacity
Bed Status
Available
Surge
Unavailable
Closed
Over Capacity
Ward Filtered Profile
Physical Capacity 208 / 253
Open 208 / 253
Available 208 / 227
Unavailable 0 / 0
Surge 0 / 26
Closed 0 / 0
Bed Profile
Physical Capacity 291 / 395
Open 288 / 395
Available 288 / 364
Unavailable 0 / 0
Surge 0 / 31
Closed 0 / 0
Hosp ...
1 KILARA
1 PSYCHIAT ...
2 BARKALA
2 CCU
2 GUNYAH
2 YARRABEE
3 COOINDA
3 EDO
3 ICU
3 JARA
3 PAEDIATR ...

PatientFlowPortal V5.0.1.14740 dmine

Bed Board: [redacted] Hospital Select Hospital PAS eMR NEPT

For any issues please contact the Statewide Service Desk on 1300 285 533

Bed Board | Transfers | Bed Management

Patient Mode | Bed Mode Last refreshed: 31-05-2016 15:52

Bed Profile - [redacted] Hospital

Patients & Beds | Ward Filter

Filters used: ED accessible wards only

Hide wards with no beds | Display ward description

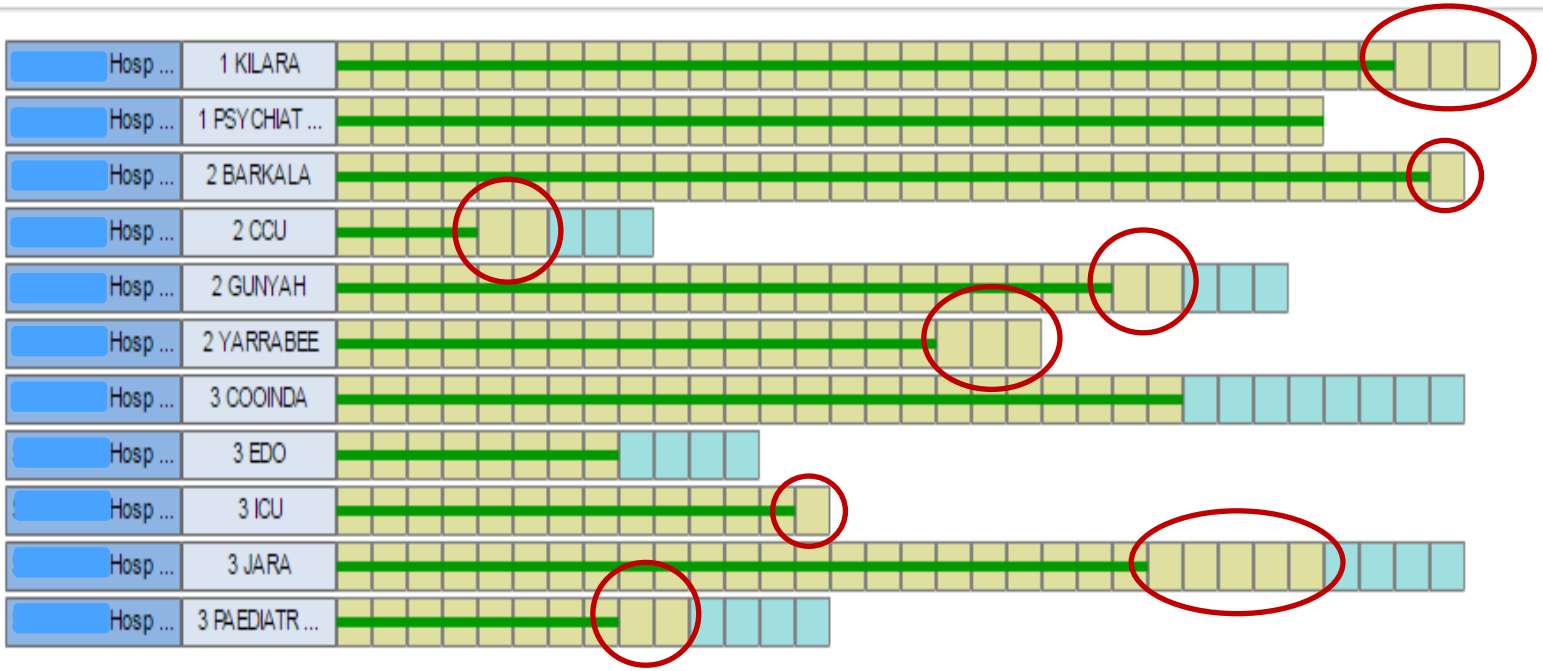
Clear | Open | Available | Surge | Unavailable | Closed | Over Capacity

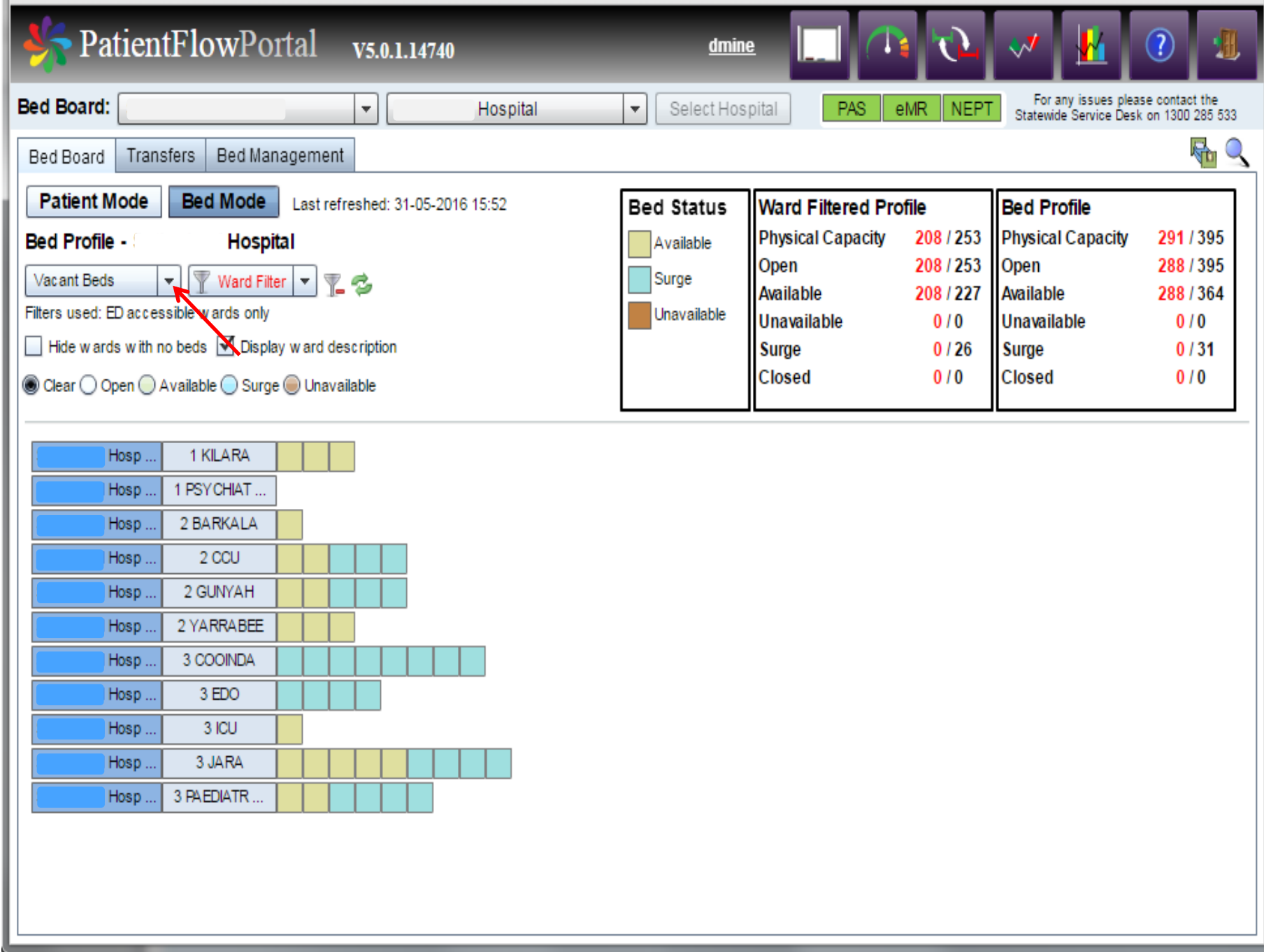
Ward/Unit Status
Used Available
Used Surge/ Unavailable
Used Closed/ Over Capacity

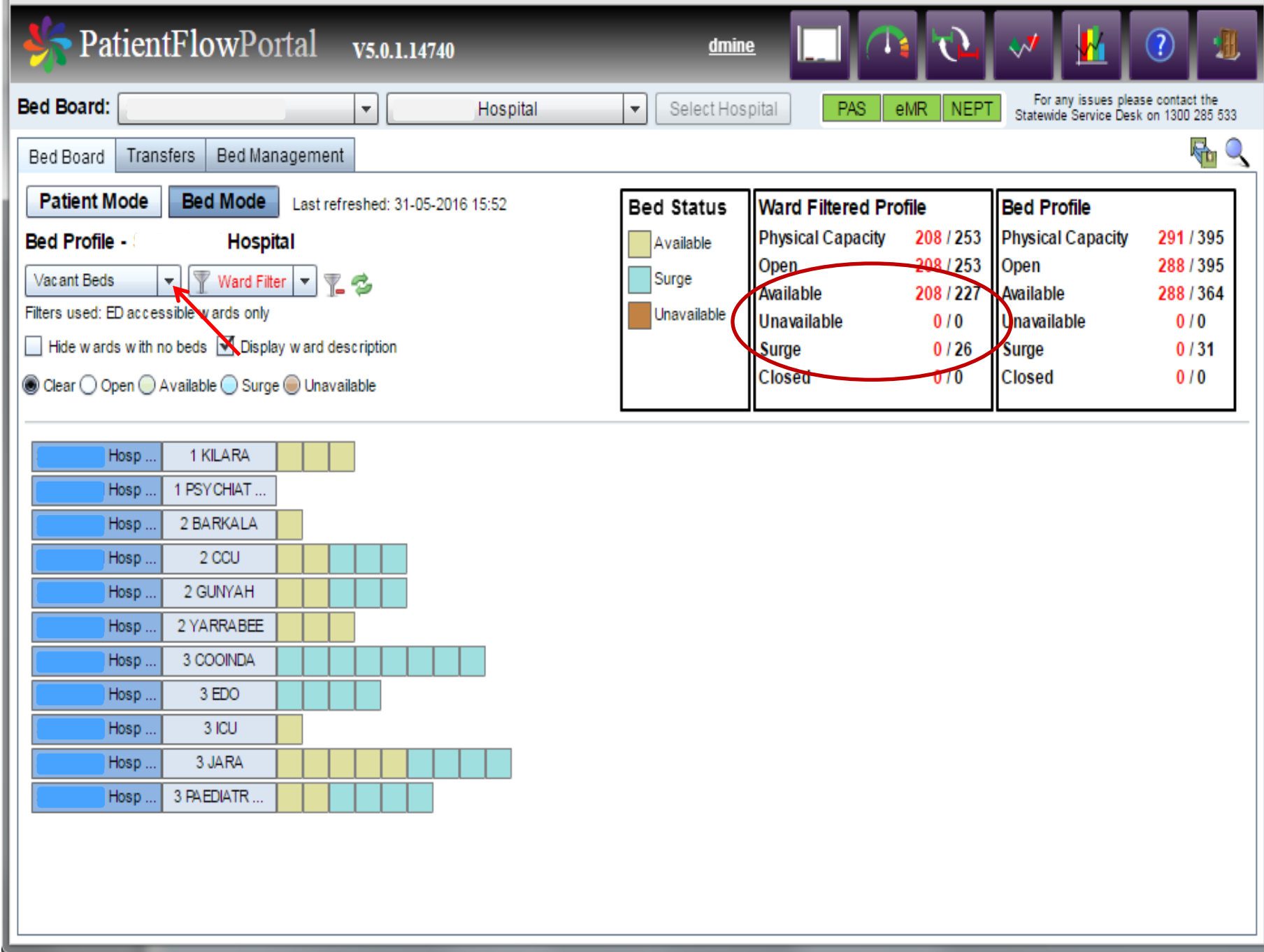
Bed Status
Available
Surge
Unavailable
Closed
Over Capacity

Ward Filtered Profile	
Physical Capacity	208 / 253
Open	208 / 253
Available	208 / 227
Unavailable	0 / 0
Surge	0 / 26
Closed	0 / 0

Bed Profile	
Physical Capacity	291 / 395
Open	288 / 395
Available	288 / 364
Unavailable	0 / 0
Surge	0 / 31
Closed	0 / 0




PatientFlowPortal
V5.0.1.14740
dmine
Bed Board:
Hospital
Select Hospital
PAS
eMR
NEPT
For any issues please contact the Statewide Service Desk on 1300 285 533
Bed Board
Transfers
Bed Management
Patient Mode
Bed Mode
Last refreshed: 31-05-2016 15:52
Bed Profile -
Hospital
Vacant Beds
Ward Filter
Filters used: ED accessible wards only
Hide wards with no beds
Display ward description
Clear
Open
Available
Surge
Unavailable
Bed Status
Available
Surge
Unavailable
Ward Filtered Profile
Physical Capacity 208 / 253
Open 208 / 253
Available 208 / 227
Unavailable 0 / 0
Surge 0 / 26
Closed 0 / 0
Bed Profile
Physical Capacity 291 / 395
Open 288 / 395
Available 288 / 364
Unavailable 0 / 0
Surge 0 / 31
Closed 0 / 0
Hosp ... 1 KILARA
Hosp ... 1 PSYCHIAT ...
Hosp ... 2 BARKALA
Hosp ... 2 CCU
Hosp ... 2 GUNYAH
Hosp ... 2 YARRABEE
Hosp ... 3 COOINDA
Hosp ... 3 EDO
Hosp ... 3 ICU
Hosp ... 3 JARA
Hosp ... 3 PAEDIATR ...


PatientFlowPortal
V5.0.1.14740
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Bed Board:
Hospital
Select Hospital
PAS
eMR
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For any issues please contact the Statewide Service Desk on 1300 285 533
Bed Board
Transfers
Bed Management
Patient Mode
Bed Mode
Last refreshed: 31-05-2016 15:52
Bed Profile -
Hospital
Vacant Beds
Ward Filter
Filters used: ED accessible wards only
Hide wards with no beds
Display ward description
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Open
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Surge
Unavailable
Bed Status
Available
Surge
Unavailable
Ward Filtered Profile
Physical Capacity 208 / 253
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Surge 0 / 26
Closed 0 / 0
Bed Profile
Physical Capacity 291 / 395
Open 288 / 395
Available 288 / 364
Unavailable 0 / 0
Surge 0 / 31
Closed 0 / 0
Hosp ...
1 KILARA
1 PSYCHIAT ...
2 BARKALA
2 CCU
2 GUNYAH
2 YARRABEE
3 COOINDA
3 EDO
3 ICU
3 JARA
3 PAEDIATR ...

Agenda

- Bed Board
- **Predictive Tool**
- Electronic Patient Journey Board
- Demand Escalation plans

PatientFlowPortal V5.0.1.14740 dmine

Predictive Tool: [redacted] Hospital Select Hospital PAS eMR NEPT

For any issues please contact the Statewide Service Desk on 1300 285 533

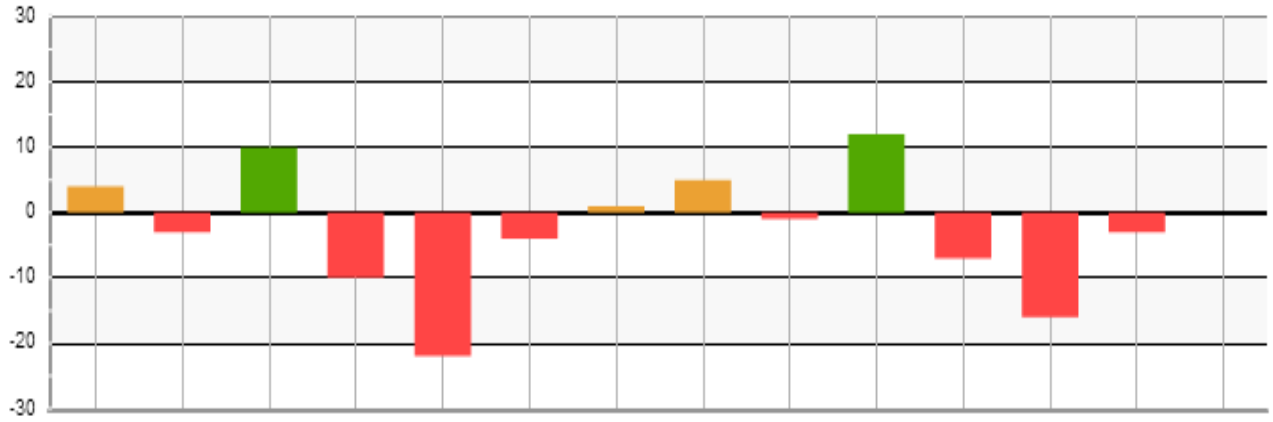
Predictions | Data Entry | Graphs | Flow Indicators | Retrospective | What If

Summary | Data | Prediction Mode

Demand and Capacity: Prediction Mode ([redacted] Hospital)

Last Refreshed: 01-06-2016 09:40

Prediction data only applies to ED accessible wards	Wed 01/06/16	Thu 02/06/16	Fri 03/06/16	Sat 04/06/16	Sun 05/06/16	Mon 06/06/16	Tue 07/06/16	Wed 08/06/16	Thu 09/06/16	Fri 10/06/16	Sat 11/06/16	Sun 12/06/16	Mon 13/06/16	Tue 14/06/16
Predicted total beds AVAILABLE	46	40	49	20	10	36	40	39	40	49	23	15	36	40
Predicted total beds REQUIRED	42	43	39	30	32	40	39	34	41	37	30	31	39	40
BED DEMAND STATUS	4	-3	10	-10	-22	-4	1	5	-1	12	-7	-16	-3	0
Total ED accessible beds	227	227	227	227	227	227	227	227	227	227	227	227	227	227
	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes



PatientFlowPortal V5.0.1.14740 dmine

Predictive Tool: [redacted] Hospital Select Hospital PAS eMR NEPT

For any issues please contact the Statewide Service Desk on 1300 285 533

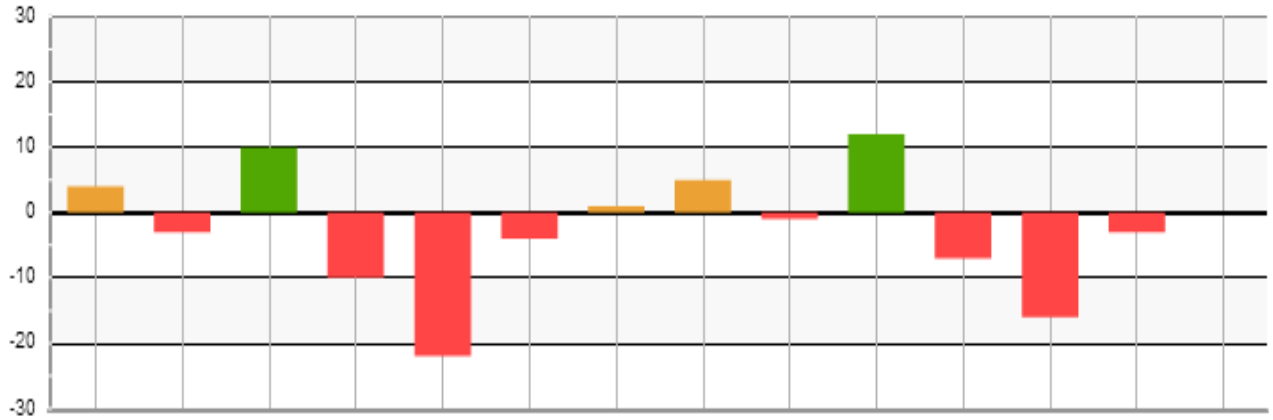
Predictions | Data Entry | Graphs | Flow Indicators | Retrospective | What If

Summary | Data | Prediction Mode

Demand and Capacity: Prediction Mode (Hospital)

Last Refreshed: 01-06-2016 09:40

Prediction data only applies to ED accessible wards	Wed 01/06/16	Thu 02/06/16	Fri 03/06/16	Sat 04/06/16	Sun 05/06/16	Mon 06/06/16	Tue 07/06/16	Wed 08/06/16	Thu 09/06/16	Fri 10/06/16	Sat 11/06/16	Sun 12/06/16	Mon 13/06/16	Tue 14/06/16
Predicted total beds AVAILABLE	46	40	49	20	10	36	40	39	40	49	23	15	36	40
Predicted total beds REQUIRED	42	43	39	30	32	40	39	34	41	37	30	31	39	40
BED DEMAND STATUS	4	-3	10	-10	-22	-4	1	5	-1	12	-7	-16	-3	0
Total ED accessible beds	227	227	227	227	227	227	227	227	227	227	227	227	227	227
	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes



PatientFlowPortal V5.0.1.14740 dmine

Predictive Tool: [redacted] Hospital Select Hospital PAS eMR NEPT

For any issues please contact the Statewide Service Desk on 1300 285 533

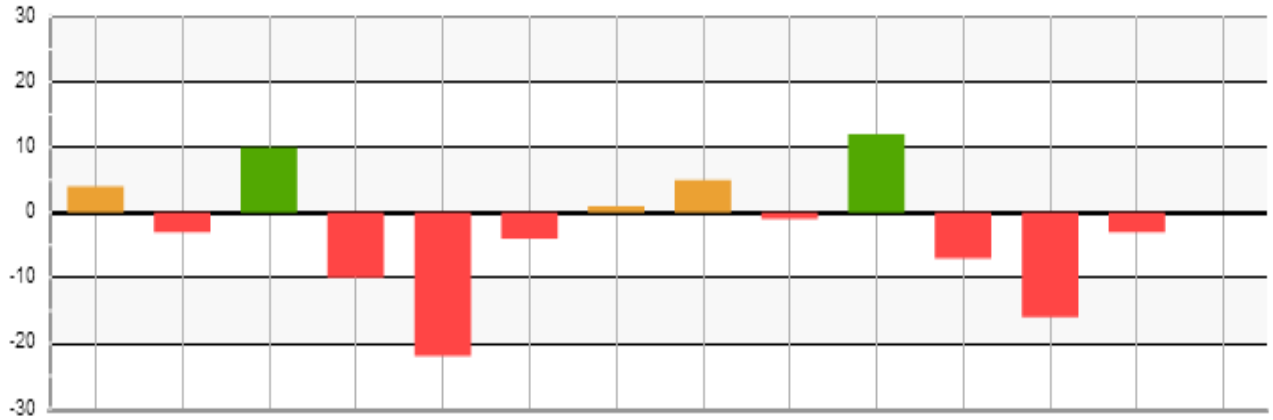
Predictions | Data Entry | Graphs | Flow Indicators | Retrospective | What If

Summary | Data | Prediction Mode

Demand and Capacity: Prediction Mode (Hospital)

Last Refreshed: 01-06-2016 09:40

Prediction data only applies to ED accessible wards	Wed 01/06/16	Thu 02/06/16	Fri 03/06/16	Sat 04/06/16	Sun 05/06/16	Mon 06/06/16	Tue 07/06/16	Wed 08/06/16	Thu 09/06/16	Fri 10/06/16	Sat 11/06/16	Sun 12/06/16	Mon 13/06/16	Tue 14/06/16
Predicted total beds AVAILABLE	46	40	49	20	10	36	40	39	40	49	23	15	36	40
Predicted total beds REQUIRED	42	43	39	30	32	40	39	34	41	37	30	31	39	40
BED DEMAND STATUS	4	-3	10	-10	-22	-4	1	5	-1	12	-7	-16	-3	0
Total ED accessible beds	227	227	227	227	227	227	227	227	227	227	227	227	227	227
	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes



PatientFlowPortal V5.0.1.14740 dmine

Predictive Tool: [redacted] Hospital Select Hospital PAS eMR NEPT

For any issues please contact the Statewide Service Desk on 1300 285 533

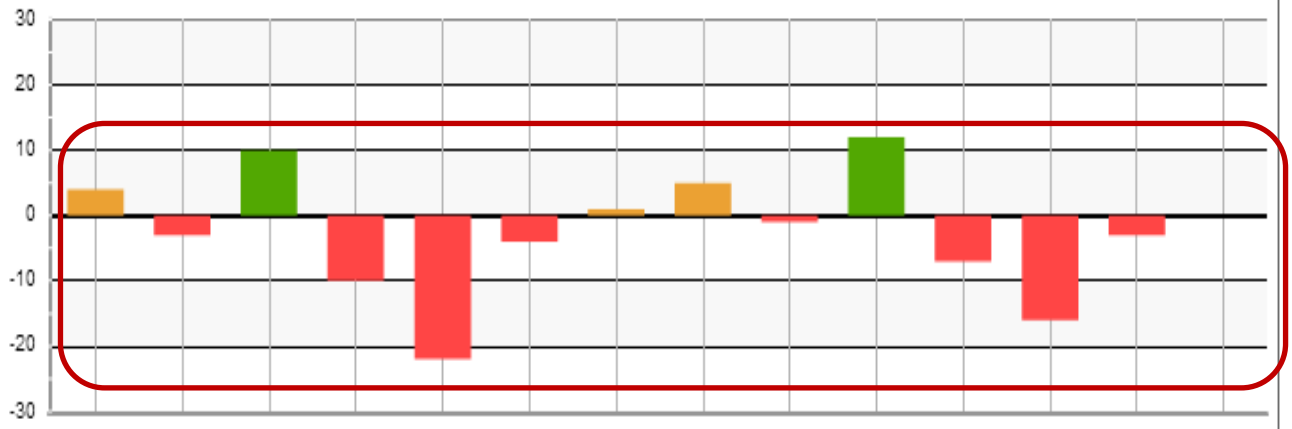
Predictions | Data Entry | Graphs | Flow Indicators | Retrospective | What If

Summary | Data | Prediction Mode

Demand and Capacity: Prediction Mode (Hospital)

Last Refreshed: 01-06-2016 09:40

Prediction data only applies to ED accessible wards	Wed 01/06/16	Thu 02/06/16	Fri 03/06/16	Sat 04/06/16	Sun 05/06/16	Mon 06/06/16	Tue 07/06/16	Wed 08/06/16	Thu 09/06/16	Fri 10/06/16	Sat 11/06/16	Sun 12/06/16	Mon 13/06/16	Tue 14/06/16
Predicted total beds AVAILABLE	46	40	49	20	10	36	40	39	40	49	23	15	36	40
Predicted total beds REQUIRED	42	43	39	30	32	40	39	34	41	37	30	31	39	40
BED DEMAND STATUS	4	-3	10	-10	-22	-4	1	5	-1	12	-7	-16	-3	0
Total ED accessible beds	227	227	227	227	227	227	227	227	227	227	227	227	227	227
	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes



Predictive Tool - Flow Indicators

The Flow Indicators provide you with the ability to better understand your business and where there may be constraints impacting on your capacity.

Act early to preserve capacity

Predictive Tool - Flow Indicators

Local managers and clinical leaders in your organisation have identified the demand and capacity flow indicators and thresholds that indicate an escalating mismatch is occurring.

Act early to preserve capacity

Recognising your Hospitals Flow Indicators

Flow Indicators Data Entry	Threshold	Tue 19/01/16	Wed 20/01/16	Thu 21/01/16	Fri 22/01/16	Sat 23/01/16	Sun 24/01/16	Mon 25/01/16	Tue 26/01/16	Wed 27/01/16	Thu 28/01/16	Fri 29/01/16	Sat 30/01/16	Sun 31/01/16	Mon 01/02/16
Emergency Treatment Performance	69	90	80	94	97	94	82	88	95	100	100	85	98		
ED accessible bed occupancy %	85	95	97	97	89	78	78	85	97	98	92	97	100	101	104
Patients over 9 days	10	10	9	9	8	9	10	9	9	8	7	6	6	7	8
Patients with ACCR waiting placement	2							0	0	0	0		1	1	1
Patients waiting ACCR review	2								0						
Patients accepted for rehab waiting a Bed	2	1	1	1	1	1	1	1	1	1	1	1	1	1	2
Patients waiting rehab consult	2						1	1	1	1	1	1			
Patients with MRO	2	1	1	1	1	1	1	1	1	1	2	2	2		
Inpatients waiting surgery/procedure	0														
Patients requiring cardiac monitoring	0				3			1	1	1	1				
Patients ready for transfer to another Facility	2	1	1			1				2	4		1	1	1
Patients awaiting transfer into Facility	0	1	1	1	1	2	2	2	3	3	2				1
Patients with Waiting For What Reasons	0	8	9	7	8	5	7	7	6	9	9	6	7	7	11

Save Cancel

NSW GOVERNMENT Health

Recognising your Hospitals Flow Indicators

Flow Indicators Data Entry	Threshold	Tue 19/01/16	Wed 20/01/16	Thu 21/01/16	Fri 22/01/16	Sat 23/01/16	Sun 24/01/16	Mon 25/01/16	Tue 26/01/16	Wed 27/01/16	Thu 28/01/16	Fri 29/01/16	Sat 30/01/16	Sun 31/01/16	Mon 01/02/16
Emergency Treatment Performance	69	90	80	94	97	94	82	88	95	100	100	85	98		
ED accessible bed occupancy %	85	95	97	97	89	78	78	85	97	98	92	97	100	101	104
Patients over 9 days	10	10	9	9	8	9	10	9	9	8	7	6	6	7	8
Patients with ACCR waiting placement	2							0	0	0	0		1	1	1
Patients waiting ACCR review	2								0						
Patients accepted for rehab waiting a Bed	2	1	1	1	1	1	1	1	1	1	1	1	1	1	2
Patients waiting rehab consult	2						1	1	1	1	1	1			
Patients with MRO	2	1	1	1	1	1	1	1	1	1	2	2	2		
Inpatients waiting surgery/procedure	0														
Patients requiring cardiac monitoring	0				3			1	1	1	1				
Patients ready for transfer to another Facility	2	1	1			1				2	4		1	1	1
Patients awaiting transfer into Facility	0	1	1	1	1	2	2	2	3	3	2				1
Patients with Waiting For What Reasons	0	8	9	7	8	5	7	7	6	9	9	6	7	7	11

Save Cancel

NSW GOVERNMENT Health

Recognising your Hospitals Flow Indicators

Flow Indicators Data Entry	Threshold	Tue 19/01/16	Wed 20/01/16	Thu 21/01/16	Fri 22/01/16	Sat 23/01/16	Sun 24/01/16	Mon 25/01/16	Tue 26/01/16	Wed 27/01/16	Thu 28/01/16	Fri 29/01/16	Sat 30/01/16	Sun 31/01/16	Mon 01/02/16
Emergency Treatment Performance	69	90	80	94	97	94	82	88	95	100	100	85	98		
ED accessible bed occupancy %	85	95	97	97	89	78	78	85	97	98	92	97	100	101	104
Patients over 9 days	10	10	9	9	8	9	10	9	9	8	7	6	6	7	8
Patients with ACCR waiting placement	2							0	0	0	0		1	1	1
Patients waiting ACCR review	2								0						
Patients accepted for rehab waiting a Bed	2	1	1	1	1	1	1	1	1	1	1	1	1	1	2
Patients waiting rehab consult	2						1	1	1	1	1	1			
Patients with MRO	2	1	1	1	1	1	1	1	1	1	2	2	2		
Inpatients waiting surgery/procedure	0														
Patients requiring cardiac monitoring	0				3			1	1	1	1				
Patients ready for transfer to another Facility	2	1	1			1				2	4		1	1	1
Patients awaiting transfer into Facility	0	1	1	1	1	2	2	2	3	3	2				1
Patients with Waiting For What Reasons	0	8	9	7	8	5	7	7	6	9	9	6	7	7	11

Save Cancel

NSW GOVERNMENT Health

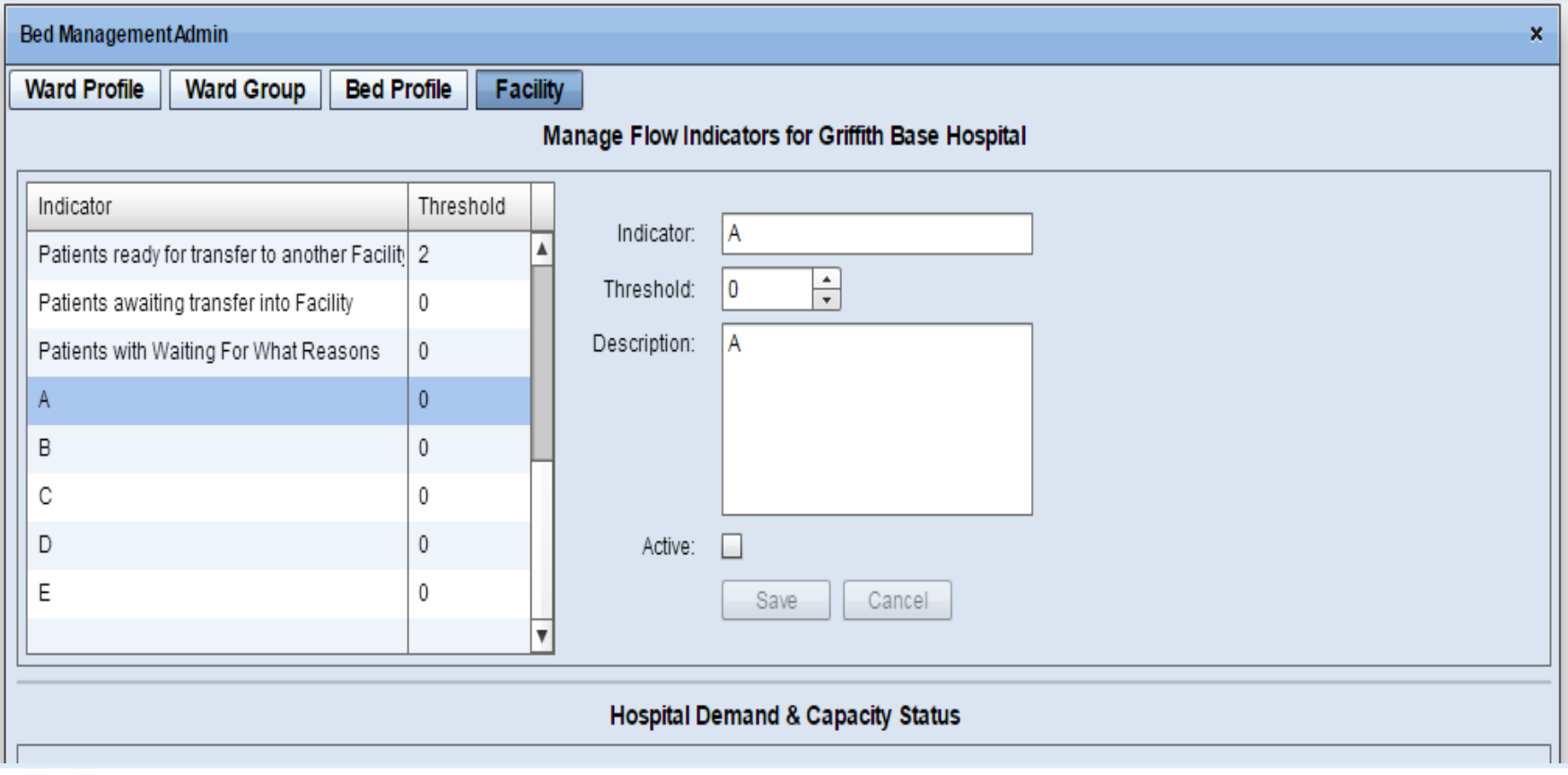
Recognising your Hospitals Flow Indicators

Flow Indicators Data Entry	Threshold	Tue 19/01/16	Wed 20/01/16	Thu 21/01/16	Fri 22/01/16	Sat 23/01/16	Sun 24/01/16	Mon 25/01/16	Tue 26/01/16	Wed 27/01/16	Thu 28/01/16	Fri 29/01/16	Sat 30/01/16	Sun 31/01/16	Mon 01/02/16
Emergency Treatment Performance	69	90	80	94	97	94	82	88	95	100	100	85	98		
ED accessible bed occupancy %	85	95	97	97	89	78	78	85	97	98	92	97	100	101	104
Patients over 9 days	10	10	9	9	8	9	10	9	9	8	7	6	6	7	8
Patients with ACCR waiting placement	2							0	0	0	0		1	1	1
Patients waiting ACCR review	2								0						
Patients accepted for rehab waiting a Bed	2	1	1	1	1	1	1	1	1	1	1	1	1	1	2
Patients waiting rehab consult	2						1	1	1	1	1	1			
Patients with MRO	2	1	1	1	1	1	1	1	1	1	2	2	2		
Inpatients waiting surgery/procedure	0														
Patients requiring cardiac monitoring	0				3			1	1	1	1				
Patients ready for transfer to another Facility	2	1	1			1				2	4		1	1	1
Patients awaiting transfer into Facility	0	1	1	1	1	2	2	2	3	3	2				1
Patients with Waiting For What Reasons	0	8	9	7	8	5	7	7	6	9	9	6	7	7	11

Save Cancel

NSW GOVERNMENT Health

Adding Flow Indicators



Adding Flow Indicators

Flow Indicators Data Entry	Threshold	Wed 20/01/16
Emergency Treatment Performance	81	76
ED accessible bed occupancy %	93	51
Patients over 9 days	35	20
Patients with ACCR waiting placement	2	
Patients waiting ACCR review	2	
Patients accepted for rehab waiting a Bed	2	
Patients waiting rehab consult	2	1
Patients with MRO	12	
Inpatients waiting surgery/procedure	2	
Patients requiring cardiac monitoring	8	
Patients ready for transfer to another Facility	2	1
Patients awaiting transfer into Facility	2	1
Patients with Waiting For What Reasons	20	10
Admitted NEAT %	81	44
DC NEAT %	81	87

Potential Flow Indicators

- ✓ Available ED Accessible bed capacity - either % or bed numbers
- ✓ Critical Care capacity
- ✓ Cardiology / Monitored bed capacity
- ✓ Single room capacity / ability to clear single room
- ✓ Number of IHT awaiting transfer to spoke hospital
- ✓ Staffing / skill mix / changeover

Potential Flow Indicators

- ✓ Available ED capacity - either % or bed numbers
- ✓ Available Resus Capacity
- ✓ Unplaced admitted pts in ED
- ✓ Ambulance Transfer of Care delays – number of pts / time delayed
- ✓ Predicted admissions via ED

  % of admissions / hour of the day

Tracking Flow Indicators

- ✓ Track and monitor your flow indicators ***daily*** via the PFP predictive tool Flow indicators table

- ✓ Track and monitor your flow indicators ***in the live environment*** via the following:

    - PFP BedBoard
    - Dashboard
    - Ambulance Arrivals Board
    - Your local Demand and Capacity table / spreadsheet

Agenda

- Bed Board
- Predictive Tool
- **Electronic Patient Journey Board**
- Demand Escalation plans

EPJB Background / Current State

- Journey Board Redesign work across NSW
- Lessons learnt Interstate
- Requirements Gathering Workshops LHD / SHN's
- Release 1 - June 2014
- Enhancement Register
- PFP specialty working groups

EPJB Background / Current State

- Budget Supplementation funds for ‘in-scope’ LHD / SHN’s
  - 2014/15 – 191 packages
  - 2015/16 – 392 packages*
- Total packages including self funded screens currently = 617 EPJB packages
- Currently 365 PFP EPJB’s are live across NSW Public Hospitals

*69 Packages allocated to MH inpatient Units

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EPJB: Hospital surgery/Gastroenterology) Select Ward PAS NEPT For any issues please contact the Statewide Service Desk on 1300 285 633

| | | |

PatientFlowPortal V5.0.1.14740 dmine

EPJB: | Hospital | surgery/Gastroentrology) | Select Ward | PAS | NEPT | For any issues please contact the Statewide Service Desk on 1300 285 533

Occupancy:	97%	Clinician Defined EDD:	100%	IHT IN:	0	IWT IN:	1
Current Inpatients:	29	DWA's:	0	IHT OUT:	1	IWT OUT:	0

Outliers in ward:	2
Outliers out of ward:	20

Waiting (in ED) for bed	3-4hrs	>4hrs	>24hrs	Count
Total (View)	3	8	1	12

Discharge Target 6

Last Refreshed: 01-06-2016 10:44

Bed	Fin	Alerts	I/R	ID	Surname	First Name	Age	AMO	Specialty	Team Contact	HLOS	EDD	EDD #	G2G	W4W	SW	OT	Phys	DT	Referrals	DC Plan	NEPT	Non Clinical Notes
01	Pub			126998	RESTRICTED	Restricted	89 yrs	Sandanayak...	Gastroenterology	46241 Courtney	17	01-06-16	0	No	OHR	IP	C	C			Awaiting Respite Bed		
02	Pub			341406	RESTRICTED	Restricted	85 yrs	Kabir, S	Colorectal	Eva 42475	4	01-06-16	0	Yes									
03	Pub			1718404	RESTRICTED	Restricted	54 yrs	Salama, Y	General Surgery	41024 Elizabeth	7	02-06-16	1					IP		N:D/C N:STOM	Home		
04	Pub			1767955	RESTRICTED	Restricted	65 yrs	Hugh, T	Gastro-Intestin...	41300 Siobhan	1	04-06-16	3										
05	Pub			1272473	RESTRICTED	Restricted	83 yrs	Samra, J	General Surgery	41300 Siobhan	6	04-06-16	3				R	IP			Home		
06	Pub			1222991	RESTRICTED	Restricted	46 yrs	Salama, Y	Colorectal	41024 Elizabeth	29	03-06-16	2			IP		IP			Home ? COMPACKS		
07				Reserved	CAMERON							- RYDE											
08	Pri			1645821	RESTRICTED	Restricted	45 yrs	Wheeler, H	Medical Oncology	45903 Malinda	2	03-06-16	2										
09	Pri			308855	RESTRICTED	Restricted	78 yrs	Percy, J	Colorectal	41024 Elizabeth	33	06-06-16	5			R		IP			Hirondelle/MV Rehab		
10	Pub			1766386	RESTRICTED	Restricted	48 yrs	Salama, Y	General Surgery	41024 Elizabeth	29	07-06-16	6			IP					Home		From Coffs Harbour
11	Pub			1762428	RESTRICTED	Restricted	68 yrs	Mittal, A	General Surgery	41300 Siobhan	10	02-06-16	1								Home		
12	Pub			1763442	RESTRICTED	Restricted	71 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	7	03-06-16	2					IP			Home		
13	Pri			1637812	RESTRICTED	Restricted	76 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	19	02-06-16	1			R		IP			Home		F) COMPACKS Ax
14	Pri			1770677	RESTRICTED	Restricted	79 yrs	Samra, J	General Surgery	41300 Siobhan	2	06-06-16	5										
15	Pri			1146661	RESTRICTED	Restricted	45 yrs	Hugh, T	General Surgery	41300 Siobhan	2	03-06-16	2										
16	Pub			239093	RESTRICTED	Restricted	65 yrs	Evans, J	Colorectal	41024 Elizabeth	13	03-06-16	2					IP		N:D/C N:STOM	Home		
17	Pri			451213	RESTRICTED	Restricted	74 yrs	Kabir, S	General Surgery	41024 Elizabeth	3	03-06-16	2										
18	Pri			809756	RESTRICTED	Restricted	64 yrs	Salama, Y	General Surgery	41024 Elizabeth	12	02-06-16	1										
19	Pub			523945	RESTRICTED	Restricted	81 yrs	Sandanayak...	Gastroenterology	46241 Courtney	2	03-06-16	2										
20	D			1770906	RESTRICTED	Restricted	46 yrs	Samra, J	Gastro-Intestin...		1	03-06-16	2										
21	Pub		Y	1646453	RESTRICTED	Restricted	30 yrs	Jones, B	Gastroenterology	42475 Eva	5	02-06-16	1										
22	Pri		Y	1764774	RESTRICTED	Restricted	44 yrs	Jones, B	Gastroenterology	Eva 42475	38	03-06-16	2		D	IP		IP		N:D/C N:STOM	Rehab		
23	Pub		Y	882213	RESTRICTED	Restricted	60 yrs	Chang, P	Gastroenterology	Eva 42475	28	01-06-16	0	No	OHR	IP	IP	IP			MV Rehab		
24				871177																			
25	Pub	⚠	Y	1767319	RESTRICTED	Restricted	56 yrs	Samra, J	Gastro-Intestin...	41300 Siobhan	22	02-06-16	1					IP			Manning Base Hosp		
26	Pub	⚠	Y	969744	RESTRICTED	Restricted	80 yrs	Ogle, S	Aged and Exte...	41010 Peter	6	03-06-16	2										
27	Pri		Y	1766932	RESTRICTED	Restricted	72 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	26	01-06-16	0	Yes		IP		C			Home		
28	I			1282351	RESTRICTED	Restricted	75 yrs	Sandanayak...	Gastroenterology	46241 Courtney	9	02-06-16	1								Home		
29	Pub			1767034	RESTRICTED	Restricted	55 yrs	Samra, J	Gastro-Intestin...	41300 Siobhan	25	04-06-16	3					C			Home		
30	Pub	⚠		1770707	RESTRICTED	Restricted	37 yrs	Smith, G	General Surgery	41300 Siobhan	2	04-06-16	3										

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EPJB: | Hospital | surgery/Gastroentrology) | Select Ward | PAS | NEPT | For any issues please contact the Statewide Service Desk on 1300 285 533

Occupancy:	97%	Clinician Defined EDD:	100%
Current Inpatients:	29	DWA's:	0

IHT IN:	0	IWT IN:	1
IHT OUT:	1	IWT OUT:	0

Outliers in ward:	2
Outliers out of ward:	20

Waiting (in ED) for bed	3-4hrs	>4hrs	>24hrs	Count
Total (View)	3	8	1	12

Discharge Target 6

Last Refreshed: 01-06-2016 10:44

Bed	Fin	Alerts	I/R	ID	Surname	First Name	Age	AMO	Specialty	Team Contact	HLOS	EDD	EDD #	G2G	W4W	SW	OT	Phys	DT	Referrals	DC Plan	NEPT	Non Clinical Notes
01	Pub			126998	RESTRICTED	Restricted	89 yrs	Sandanayak...	Gastroenterology	46241 Courtney	17	01-06-16	0	No	OHR	IP	C	C			Awaiting Respite Bed		
02	Pub			341406	RESTRICTED	Restricted	85 yrs	Kabir, S	Colorectal	Eva 42475	4	01-06-16	0	Yes									
03	Pub			1718404	RESTRICTED	Restricted	54 yrs	Salama, Y	General Surgery	41024 Elizabeth	7	02-06-16	1					IP		N:D/C N:STOM	Home		
04	Pub			1767955	RESTRICTED	Restricted	65 yrs	Hugh, T	Gastro-Intestin...	41300 Siobhan	1	04-06-16	3										
05	Pub			1272473	RESTRICTED	Restricted	83 yrs	Samra, J	General Surgery	41300 Siobhan	6	04-06-16	3				R	IP			Home		
06	Pub			1222991	RESTRICTED	Restricted	46 yrs	Salama, Y	Colorectal	41024 Elizabeth	29	03-06-16	2			IP		IP			Home ? COMPACKS		
07				Reserved	CAMERON							- RYDE											
08	Pri			1645821	RESTRICTED	Restricted	45 yrs	Wheeler, H	Medical Oncology	45903 Malinda	2	03-06-16	2										
09	Pri			308855	RESTRICTED	Restricted	78 yrs	Percy, J	Colorectal	41024 Elizabeth	33	06-06-16	5			R		IP			Hirondelle/MV Rehab		
10	Pub			1766386	RESTRICTED	Restricted	48 yrs	Salama, Y	General Surgery	41024 Elizabeth	29	07-06-16	6			IP					Home		From Coffs Harbour
11	Pub			1762428	RESTRICTED	Restricted	68 yrs	Mittal, A	General Surgery	41300 Siobhan	10	02-06-16	1								Home		
12	Pub			1763442	RESTRICTED	Restricted	71 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	7	03-06-16	2					IP			Home		
13	Pri			1637812	RESTRICTED	Restricted	76 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	19	02-06-16	1			R		IP			Home		F) COMPACKS Ax
14	Pri			1770677	RESTRICTED	Restricted	79 yrs	Samra, J	General Surgery	41300 Siobhan	2	06-06-16	5										
15	Pri			1146661	RESTRICTED	Restricted	45 yrs	Hugh, T	General Surgery	41300 Siobhan	2	03-06-16	2										
16	Pub			239093	RESTRICTED	Restricted	65 yrs	Evans, J	Colorectal	41024 Elizabeth	13	03-06-16	2					IP		N:D/C N:STOM	Home		
17	Pri			451213	RESTRICTED	Restricted	74 yrs	Kabir, S	General Surgery	41024 Elizabeth	3	03-06-16	2										
18	Pri			809756	RESTRICTED	Restricted	64 yrs	Salama, Y	General Surgery	41024 Elizabeth	12	02-06-16	1										
19	Pub			523945	RESTRICTED	Restricted	81 yrs	Sandanayak...	Gastroenterology	46241 Courtney	2	03-06-16	2										
20	D			1770906	RESTRICTED	Restricted	46 yrs	Samra, J	Gastro-Intestin...		1	03-06-16	2										
21	Pub		Y	1646453	RESTRICTED	Restricted	30 yrs	Jones, B	Gastroenterology	42475 Eva	5	02-06-16	1										
22	Pri		Y	1764774	RESTRICTED	Restricted	44 yrs	Jones, B	Gastroenterology	Eva 42475	38	03-06-16	2		D	IP		IP		N:D/C N:STOM	Rehab		
23	Pub		Y	882213	RESTRICTED	Restricted	60 yrs	Chang, P	Gastroenterology	Eva 42475	28	01-06-16	0	No	OHR	IP	IP	IP			MV Rehab		
24				871177																			
25	Pub	⚠	Y	1767319	RESTRICTED	Restricted	56 yrs	Samra, J	Gastro-Intestin...	41300 Siobhan	22	02-06-16	1					IP			Manning Base Hosp		
26	Pub	⚠	Y	969744	RESTRICTED	Restricted	80 yrs	Ogle, S	Aged and Exte...	41010 Peter	6	03-06-16	2										
27	Pri		Y	1766932	RESTRICTED	Restricted	72 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	26	01-06-16	0	Yes		IP		C			Home		
28	I			1282351	RESTRICTED	Restricted	75 yrs	Sandanayak...	Gastroenterology	46241 Courtney	9	02-06-16	1								Home		
29	Pub			1767034	RESTRICTED	Restricted	55 yrs	Samra, J	Gastro-Intestin...	41300 Siobhan	25	04-06-16	3					C			Home		
30	Pub	⚠		1770707	RESTRICTED	Restricted	37 yrs	Smith, G	General Surgery	41300 Siobhan	2	04-06-16	3										

PatientFlowPortal V5.0.1.14740 dmine

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| | | |

PatientFlowPortal V5.0.1.14740 dmine

EPJB: | Hospital | surgery/Gastroentrology) | Select Ward | PAS | NEPT | For any issues please contact the Statewide Service Desk on 1300 285 533

Occupancy:	97%	Clinician Defined EDD:	100%	IHT IN:	0	IWT IN:	1	Outliers in ward:	2	Waiting (in ED) for bed	3-4hrs	>4hrs	>24hrs	Count	Discharge Target 6
Current Inpatients:	29	DWA's:	0	IHT OUT:	1	IWT OUT:	0	Outliers out of ward:	20	Total (View)	3	8	1	12	

Last Refreshed: 01-06-2016 10:44

Bed	Fin	Alerts	I/R	ID	Surname	First Name	Age	AMO	Specialty	Team Contact	HLOS	EDD	EDD #	G2G	W4W	SW	OT	Phys	DT	Referrals	DC Plan	NEPT	Non Clinical Notes
01	Pub			126998	RESTRICTED	Restricted	89 yrs	Sandanayak...	Gastroenterology	46241 Courtney	17	01-06-16	0	No	OHR	IP	C	C			Awaiting Respite Bed		
02	Pub			341406	RESTRICTED	Restricted	85 yrs	Kabir, S	Colorectal	Eva 42475	4	01-06-16	0	Yes									
03	Pub			1718404	RESTRICTED	Restricted	54 yrs	Salama, Y	General Surgery	41024 Elizabeth	7	02-06-16	1					IP		N:D/C N:STOM	Home		
04	Pub			1767955	RESTRICTED	Restricted	65 yrs	Hugh, T	Gastro-Intestin...	41300 Siobhan	1	04-06-16	3										
05	Pub			1272473	RESTRICTED	Restricted	83 yrs	Samra, J	General Surgery	41300 Siobhan	6	04-06-16	3				R	IP			Home		
06	Pub			1222991	RESTRICTED	Restricted	46 yrs	Salama, Y	Colorectal	41024 Elizabeth	29	03-06-16	2			IP		IP			Home ? COMPACKS		
07				Reserved	CAMERON							- RYDE											
08	Pri			1645821	RESTRICTED	Restricted	45 yrs	Wheeler, H	Medical Oncology	45903 Malinda	2	03-06-16	2										
09	Pri			308855	RESTRICTED	Restricted	78 yrs	Percy, J	Colorectal	41024 Elizabeth	33	06-06-16	5			R		IP			Hirondelle/MV Rehab		
10	Pub			1766386	RESTRICTED	Restricted	48 yrs	Salama, Y	General Surgery	41024 Elizabeth	29	07-06-16	6			IP					Home		From Coffs Harbour
11	Pub			1762428	RESTRICTED	Restricted	68 yrs	Mittal, A	General Surgery	41300 Siobhan	10	02-06-16	1								Home		
12	Pub			1763442	RESTRICTED	Restricted	71 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	7	03-06-16	2					IP			Home		
13	Pri			1637812	RESTRICTED	Restricted	76 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	19	02-06-16	1			R		IP			Home		F) COMPACKS Ax
14	Pri			1770677	RESTRICTED	Restricted	79 yrs	Samra, J	General Surgery	41300 Siobhan	2	06-06-16	5										
15	Pri			1146661	RESTRICTED	Restricted	45 yrs	Hugh, T	General Surgery	41300 Siobhan	2	03-06-16	2										
16	Pub			239093	RESTRICTED	Restricted	65 yrs	Evans, J	Colorectal	41024 Elizabeth	13	03-06-16	2					IP		N:D/C N:STOM	Home		
17	Pri			451213	RESTRICTED	Restricted	74 yrs	Kabir, S	General Surgery	41024 Elizabeth	3	03-06-16	2										
18	Pri			809756	RESTRICTED	Restricted	64 yrs	Salama, Y	General Surgery	41024 Elizabeth	12	02-06-16	1										
19	Pub			523945	RESTRICTED	Restricted	81 yrs	Sandanayak...	Gastroenterology	46241 Courtney	2	03-06-16	2										
20	D			1770906	RESTRICTED	Restricted	46 yrs	Samra, J	Gastro-Intestin...		1	03-06-16	2										
21	Pub		Y	1646453	RESTRICTED	Restricted	30 yrs	Jones, B	Gastroenterology	42475 Eva	5	02-06-16	1										
22	Pri		Y	1764774	RESTRICTED	Restricted	44 yrs	Jones, B	Gastroenterology	Eva 42475	38	03-06-16	2		D	IP		IP		N:D/C N:STOM	Rehab		
23	Pub		Y	882213	RESTRICTED	Restricted	60 yrs	Chang, P	Gastroenterology	Eva 42475	28	01-06-16	0	No	OHR	IP	IP	IP			MV Rehab		
24				871177																			
25	Pub	⚠	Y	1767319	RESTRICTED	Restricted	56 yrs	Samra, J	Gastro-Intestin...	41300 Siobhan	22	02-06-16	1					IP			Manning Base Hosp		
26	Pub	⚠	Y	969744	RESTRICTED	Restricted	80 yrs	Ogle, S	Aged and Exte...	41010 Peter	6	03-06-16	2										
27	Pri		Y	1766932	RESTRICTED	Restricted	72 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	26	01-06-16	0	Yes		IP		C			Home		
28	I			1282351	RESTRICTED	Restricted	75 yrs	Sandanayak...	Gastroenterology	46241 Courtney	9	02-06-16	1								Home		
29	Pub			1767034	RESTRICTED	Restricted	55 yrs	Samra, J	Gastro-Intestin...	41300 Siobhan	25	04-06-16	3					C			Home		
30	Pub	⚠		1770707	RESTRICTED	Restricted	37 yrs	Smith, G	General Surgery	41300 Siobhan	2	04-06-16	3										

PatientFlowPortal V5.0.1.14740 dmine

EPJB: | Hospital | surgery/Gastroentrology) | Select Ward | PAS | NEPT | For any issues please contact the Statewide Service Desk on 1300 285 533

Occupancy:	97%	Clinician Defined EDD:	100%	IHT IN:	0	IWT IN:	1	Outliers in ward:	2	Waiting (in ED) for bed	3-4hrs	>4hrs	>24hrs	Count	Discharge Target 6
Current Inpatients:	29	DWA's:	0	IHT OUT:	1	IWT OUT:	0	Outliers out of ward:	20	Total (View)	3	8	1	12	

Last Refreshed: 01-06-2016 10:44

Bed	Fin	Alerts	I/R	ID	Surname	First Name	Age	AMO	Specialty	Team Contact	HLOS	EDD	EDD #	G2G	W4W	SW	OT	Phys	DT	Referrals	DC Plan	NEPT	Non Clinical Notes
01	Pub			126998	RESTRICTED	Restricted	89 yrs	Sandanayak...	Gastroenterology	46241 Courtney	17	01-06-16	0	No	OHR	IP	C	C			Awaiting Respite Bed		
02	Pub			341406	RESTRICTED	Restricted	85 yrs	Kabir, S	Colorectal	Eva 42475	4	01-06-16	0	Yes									
03	Pub			1718404	RESTRICTED	Restricted	54 yrs	Salama, Y	General Surgery	41024 Elizabeth	7	02-06-16	1					IP		N:D/C N:STOM	Home		
04	Pub			1767955	RESTRICTED	Restricted	65 yrs	Hugh, T	Gastro-Intestin...	41300 Siobhan	1	04-06-16	3										
05	Pub			1272473	RESTRICTED	Restricted	83 yrs	Samra, J	General Surgery	41300 Siobhan	6	04-06-16	3				R	IP			Home		
06	Pub			1222991	RESTRICTED	Restricted	46 yrs	Salama, Y	Colorectal	41024 Elizabeth	29	03-06-16	2			IP		IP			Home ? COMPACKS		
07				Reserved	CAMERON							- RYDE											
08	Pri			1645821	RESTRICTED	Restricted	45 yrs	Wheeler, H	Medical Oncology	45903 Malinda	2	03-06-16	2										
09	Pri			308855	RESTRICTED	Restricted	78 yrs	Percy, J	Colorectal	41024 Elizabeth	33	06-06-16	5			R		IP			Hirondelle/MV Rehab		
10	Pub			1766386	RESTRICTED	Restricted	48 yrs	Salama, Y	General Surgery	41024 Elizabeth	29	07-06-16	6			IP					Home		From Coffs Harbour
11	Pub			1762428	RESTRICTED	Restricted	68 yrs	Mittal, A	General Surgery	41300 Siobhan	10	02-06-16	1								Home		
12	Pub			1763442	RESTRICTED	Restricted	71 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	7	03-06-16	2					IP			Home		
13	Pri			1637812	RESTRICTED	Restricted	76 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	19	02-06-16	1			R		IP			Home		F) COMPACKS Ax
14	Pri			1770677	RESTRICTED	Restricted	79 yrs	Samra, J	General Surgery	41300 Siobhan	2	06-06-16	5										
15	Pri			1146661	RESTRICTED	Restricted	45 yrs	Hugh, T	General Surgery	41300 Siobhan	2	03-06-16	2										
16	Pub			239093	RESTRICTED	Restricted	65 yrs	Evans, J	Colorectal	41024 Elizabeth	13	03-06-16	2					IP		N:D/C N:STOM	Home		
17	Pri			451213	RESTRICTED	Restricted	74 yrs	Kabir, S	General Surgery	41024 Elizabeth	3	03-06-16	2										
18	Pri			809756	RESTRICTED	Restricted	64 yrs	Salama, Y	General Surgery	41024 Elizabeth	12	02-06-16	1										
19	Pub			523945	RESTRICTED	Restricted	81 yrs	Sandanayak...	Gastroenterology	46241 Courtney	2	03-06-16	2										
20	D			1770906	RESTRICTED	Restricted	46 yrs	Samra, J	Gastro-Intestin...		1	03-06-16	2										
21	Pub		Y	1646453	RESTRICTED	Restricted	30 yrs	Jones, B	Gastroenterology	42475 Eva	5	02-06-16	1										
22	Pri		Y	1764774	RESTRICTED	Restricted	44 yrs	Jones, B	Gastroenterology	Eva 42475	38	03-06-16	2		D	IP		IP		N:D/C N:STOM	Rehab		
23	Pub		Y	882213	RESTRICTED	Restricted	60 yrs	Chang, P	Gastroenterology	Eva 42475	28	01-06-16	0	No	OHR	IP	IP	IP			MV Rehab		
24				871177																			
25	Pub	⚠	Y	1767319	RESTRICTED	Restricted	56 yrs	Samra, J	Gastro-Intestin...	41300 Siobhan	22	02-06-16	1					IP			Manning Base Hosp		
26	Pub	⚠	Y	969744	RESTRICTED	Restricted	80 yrs	Ogle, S	Aged and Exte...	41010 Peter	6	03-06-16	2										
27	Pri		Y	1766932	RESTRICTED	Restricted	72 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	26	01-06-16	0	Yes		IP		C			Home		
28	I			1282351	RESTRICTED	Restricted	75 yrs	Sandanayak...	Gastroenterology	46241 Courtney	9	02-06-16	1								Home		
29	Pub			1767034	RESTRICTED	Restricted	55 yrs	Samra, J	Gastro-Intestin...	41300 Siobhan	25	04-06-16	3					C			Home		
30	Pub	⚠		1770707	RESTRICTED	Restricted	37 yrs	Smith, G	General Surgery	41300 Siobhan	2	04-06-16	3										

PatientFlowPortal V5.0.1.14740 dmine

EPJB: Hospital surgery/Gastroentrology) Select Ward PAS NEPT For any issues please contact the Statewide Service Desk on 1300 285 633

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EPJB: Hospital surgery/Gastroenterology) Select Ward PAS NEPT For any issues please contact the Statewide Service Desk on 1300 285 633

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EPJB: Hospital surgery/Gastroenterology) Select Ward PAS NEPT For any issues please contact the Statewide Service Desk on 1300 285 633

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EPJB: Hospital surgery/Gastroentrology) Select Ward PAS NEPT For any issues please contact the Statewide Service Desk on 1300 285 633

Occupancy:	97%	Clinician Defined EDD:	100%	IHT IN:	0	IWT IN:	1	Outliers in ward:	2	Discharge Target	6
Current Inpatients:	29	DWA's:	0	IHT OUT:	1	IWT OUT:	0	Outliers out of ward:	20		

Waiting (in ED) for bed	3-4hrs	>4hrs	>24hrs	Count
Total (View)	3	8	1	12

Last Refreshed: 01-06-2016 10:44

Bed	Fin	Alerts	I/R	ID	Surname	First Name	Age	AMO	Specialty	Team Contact	HLOS	EDD	EDD #	G2G	W4W	SW	OT	Phys	DT	Referrals	DC Plan	NEPT	Non Clinical Notes
01	Pub			126998	RESTRICTED	Restricted	89 yrs	Sandanayak...	Gastroenterology	46241 Courtney	17	01-06-16	0	No	OHR	IP	C	C			Awaiting Respite Bed		
02	Pub			341406	RESTRICTED	Restricted	85 yrs	Kabir, S	Colorectal	Eva 42475	4	01-06-16	0	Yes									
03	Pub			1718404	RESTRICTED	Restricted	54 yrs	Salama, Y	General Surgery	41024 Elizabeth	7	02-06-16	1					IP		N:D/C N:STOM	Home		
04	Pub			1767955	RESTRICTED	Restricted	65 yrs	Hugh, T	Gastro-Intestin...	41300 Siobhan	1	04-06-16	3										
05	Pub			1272473	RESTRICTED	Restricted	83 yrs	Samra, J	General Surgery	41300 Siobhan	6	04-06-16	3				R	IP			Home		
06	Pub			1222991	RESTRICTED	Restricted	46 yrs	Salama, Y	Colorectal	41024 Elizabeth	29	03-06-16	2			IP		IP			Home ? COMPACKS		
07				Reserved	CAMERON							- RYDE											
08	Pri			1645821	RESTRICTED	Restricted	45 yrs	Wheeler, H	Medical Oncology	45903 Malinda	2	03-06-16	2										
09	Pri			308855	RESTRICTED	Restricted	78 yrs	Percy, J	Colorectal	41024 Elizabeth	33	06-06-16	5			R		IP			Hirondelle/MV Rehab		
10	Pub			1766386	RESTRICTED	Restricted	48 yrs	Salama, Y	General Surgery	41024 Elizabeth	29	07-06-16	6			IP					Home		From Coffs Harbour
11	Pub			1762428	RESTRICTED	Restricted	68 yrs	Mittal, A	General Surgery	41300 Siobhan	10	02-06-16	1								Home		
12	Pub			1763442	RESTRICTED	Restricted	71 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	7	03-06-16	2					IP			Home		
13	Pri			1637812	RESTRICTED	Restricted	76 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	19	02-06-16	1			R		IP			Home		F) COMPACKS Ax
14	Pri			1770677	RESTRICTED	Restricted	79 yrs	Samra, J	General Surgery	41300 Siobhan	2	06-06-16	5										
15	Pri			1146661	RESTRICTED	Restricted	45 yrs	Hugh, T	General Surgery	41300 Siobhan	2	03-06-16	2										
16	Pub			239093	RESTRICTED	Restricted	65 yrs	Evans, J	Colorectal	41024 Elizabeth	13	03-06-16	2					IP		N:D/C N:STOM	Home		
17	Pri			451213	RESTRICTED	Restricted	74 yrs	Kabir, S	General Surgery	41024 Elizabeth	3	03-06-16	2										
18	Pri			809756	RESTRICTED	Restricted	64 yrs	Salama, Y	General Surgery	41024 Elizabeth	12	02-06-16	1										
19	Pub			523945	RESTRICTED	Restricted	81 yrs	Sandanayak...	Gastroenterology	46241 Courtney	2	03-06-16	2										
20	D			1770906	RESTRICTED	Restricted	46 yrs	Samra, J	Gastro-Intestin...		1	03-06-16	2										
21	Pub		Y	1646453	RESTRICTED	Restricted	30 yrs	Jones, B	Gastroenterology	42475 Eva	5	02-06-16	1										
22	Pri		Y	1764774	RESTRICTED	Restricted	44 yrs	Jones, B	Gastroenterology	Eva 42475	38	03-06-16	2		D	IP		IP		N:D/C N:STOM	Rehab		
23	Pub		Y	842213	RESTRICTED	Restricted	60 yrs	Chang, P	Gastroenterology	Eva 42475	28	01-06-16	0	No	OHR	IP	IP	IP			MV Rehab		
24				811177																			
25	Pub	⚠	Y	1767319	RESTRICTED	Restricted	56 yrs	Samra, J	Gastro-Intestin...	41300 Siobhan	22	02-06-16	1					IP			Manning Base Hosp		
26	Pub	⚠	Y	969744	RESTRICTED	Restricted	80 yrs	Ogle, S	Aged and Exte...	41010 Peter	6	03-06-16	2										
27	Pri		Y	1766932	RESTRICTED	Restricted	72 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	26	01-06-16	0	Yes		IP		C			Home		
28	I			1782351	RESTRICTED	Restricted	75 yrs	Sandanayak...	Gastroenterology	46241 Courtney	9	02-06-16	1								Home		
29	Pub			1767034	RESTRICTED	Restricted	55 yrs	Samra, J	Gastro-Intestin...	41300 Siobhan	25	04-06-16	3					C			Home		
30	Pub	⚠		1770707	RESTRICTED	Restricted	37 yrs	Smith, G	General Surgery	41300 Siobhan	2	04-06-16	3										

PatientFlowPortal V5.0.1.14740 dmine

EPJB: Hospital surgery/Gastroenterology) Select Ward PAS NEPT For any issues please contact the Statewide Service Desk on 1300 285 633

Occupancy:	97%	Clinician Defined EDD:	100%	IHT IN:	0	IWT IN:	1	Outliers in ward:	2	Waiting (in ED) for bed	3-4hrs	>4hrs	>24hrs	Count
Current Inpatients:	29	DWA's:	0	IHT OUT:	1	IWT OUT:	0	Outliers out of ward:	20	Total (View)	3	8	1	12

Discharge Target 6

Last Refreshed: 01-06-2016 10:44

Bed	Fin	Alerts	I/R	ID	Surname	First Name	Age	AMO	Specialty	Team Contact	HLOS	EDD	EDD #	G2G	W4W	SW	OT	Phys	DT	Referrals	DC Plan	NEPT	Non Clinical Notes
01	Pub			126998	RESTRICTED	Restricted	89 yrs	Sandanayak...	Gastroenterology	46241 Courtney	17	01-06-16	0	No	OHR	IP	C	C			Awaiting Respite Bed		
02	Pub			341406	RESTRICTED	Restricted	85 yrs	Kabir, S	Colorectal	Eva 42475	4	01-06-16	0	Yes									
03	Pub			1718404	RESTRICTED	Restricted	54 yrs	Salama, Y	General Surgery	41024 Elizabeth	7	02-06-16	1					IP		N:D/C N:STOM	Home		
04	Pub			1767955	RESTRICTED	Restricted	65 yrs	Hugh, T	Gastro-Intestin...	41300 Siobhan	1	04-06-16	3										
05	Pub			1272473	RESTRICTED	Restricted	83 yrs	Samra, J	General Surgery	41300 Siobhan	6	04-06-16	3				R	IP			Home		
06	Pub			1222991	RESTRICTED	Restricted	46 yrs	Salama, Y	Colorectal	41024 Elizabeth	29	03-06-16	2			IP		IP			Home ? COMPACKS		
07				Reserved	CAMERON							- RYDE											
08	Pri			1645821	RESTRICTED	Restricted	45 yrs	Wheeler, H	Medical Oncology	45903 Malinda	2	03-06-16	2										
09	Pri			308855	RESTRICTED	Restricted	78 yrs	Percy, J	Colorectal	41024 Elizabeth	33	06-06-16	5			R		IP			Hirondelle/MV Rehab		
10	Pub			1766386	RESTRICTED	Restricted	48 yrs	Salama, Y	General Surgery	41024 Elizabeth	29	07-06-16	6			IP					Home		From Coffs Harbour
11	Pub			1762428	RESTRICTED	Restricted	68 yrs	Mittal, A	General Surgery	41300 Siobhan	10	02-06-16	1								Home		
12	Pub			1763442	RESTRICTED	Restricted	71 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	7	03-06-16	2					IP			Home		
13	Pri			1637812	RESTRICTED	Restricted	76 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	19	02-06-16	1			R		IP			Home		F) COMPACKS Ax
14	Pri			1770677	RESTRICTED	Restricted	79 yrs	Samra, J	General Surgery	41300 Siobhan	2	06-06-16	5										
15	Pri			1146661	RESTRICTED	Restricted	45 yrs	Hugh, T	General Surgery	41300 Siobhan	2	03-06-16	2										
16	Pub			239093	RESTRICTED	Restricted	65 yrs	Evans, J	Colorectal	41024 Elizabeth	13	03-06-16	2					IP		N:D/C N:STOM	Home		
17	Pri			451213	RESTRICTED	Restricted	74 yrs	Kabir, S	General Surgery	41024 Elizabeth	3	03-06-16	2										
18	Pri			809756	RESTRICTED	Restricted	64 yrs	Salama, Y	General Surgery	41024 Elizabeth	12	02-06-16	1										
19	Pub			523945	RESTRICTED	Restricted	81 yrs	Sandanayak...	Gastroenterology	46241 Courtney	2	03-06-16	2										
20	D			1770906	RESTRICTED	Restricted	46 yrs	Samra, J	Gastro-Intestin...		1	03-06-16	2										
21	Pub		Y	1646453	RESTRICTED	Restricted	30 yrs	Jones, B	Gastroenterology	42475 Eva	5	02-06-16	1										
22	Pri		Y	1764774	RESTRICTED	Restricted	44 yrs	Jones, B	Gastroenterology	Eva 42475	38	03-06-16	2		D	IP		IP		N:D/C N:STOM	Rehab		
23	Pub					estricted	60 yrs	Chang, P	Gastroenterology	Eva 42475	28	01-06-16	0	No	OHR	IP	IP	IP			MV Rehab		
24																							
25	Pub	△	Y	1767319	RESTRICTED	Restricted	56 yrs	Samra, J	Gastro-Intestin...	41300 Siobhan	22	02-06-16	1					IP			Manning Base Hosp		
26	Pub	△	Y	969744	RESTRICTED	Restricted	80 yrs	Ogle, S	Aged and Exte...	41010 Peter	6	03-06-16	2										
27	Pri		Y	1766932	RESTRICTED	Restricted	72 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	26	01-06-16	0	Yes		IP		C			Home		
28	I			1782351	RESTRICTED	Restricted	75 yrs	Sandanayak...	Gastroenterology	46241 Courtney	9	02-06-16	1								Home		
29	Pub			1767034	RESTRICTED	Restricted	55 yrs	Samra, J	Gastro-Intestin...	41300 Siobhan	25	04-06-16	3					C			Home		
30	Pub	△		1770707	RESTRICTED	Restricted	37 yrs	Smith, G	General Surgery	41300 Siobhan	2	04-06-16	3										

Yes (confusion)

PatientFlowPortal V5.0.1.14740 dmine

EPJB: Hospital surgery/Gastroenterology) Select Ward PAS NEPT For any issues please contact the Statewide Service Desk on 1300 285 633

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EPJB: Hospital surgery/Gastroenterology) Select Ward PAS NEPT For any issues please contact the Statewide Service Desk on 1300 285 633

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PatientFlowPortal V5.0.1.14740 dmine

EPJB: Hospital surgery/Gastroentrology) Select Ward PAS NEPT For any issues please contact the Statewide Service Desk on 1300 285 633

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EPJB: Hospital surgery/Gastroenterology) Select Ward PAS NEPT For any issues please contact the Statewide Service Desk on 1300 285 633

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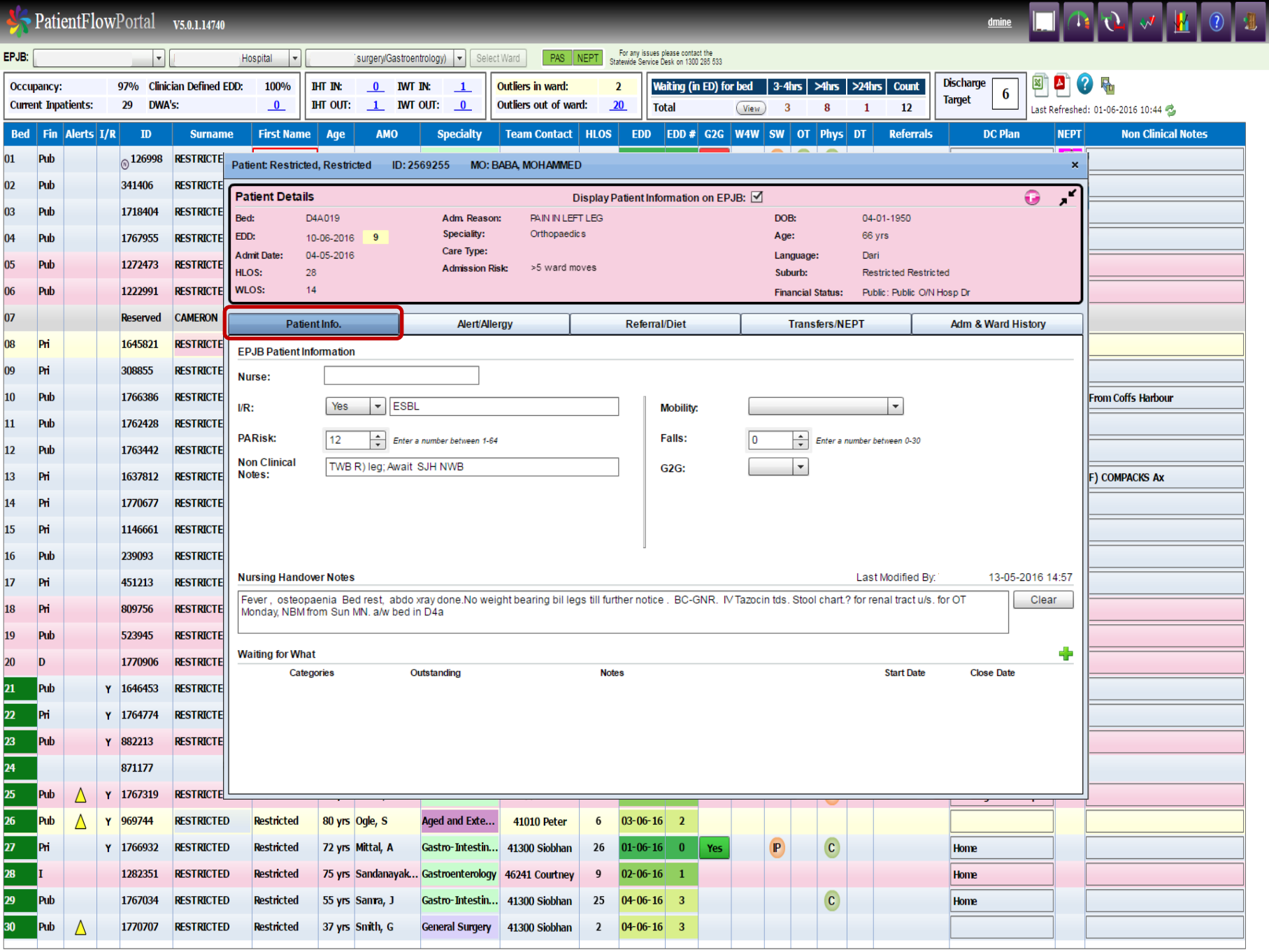
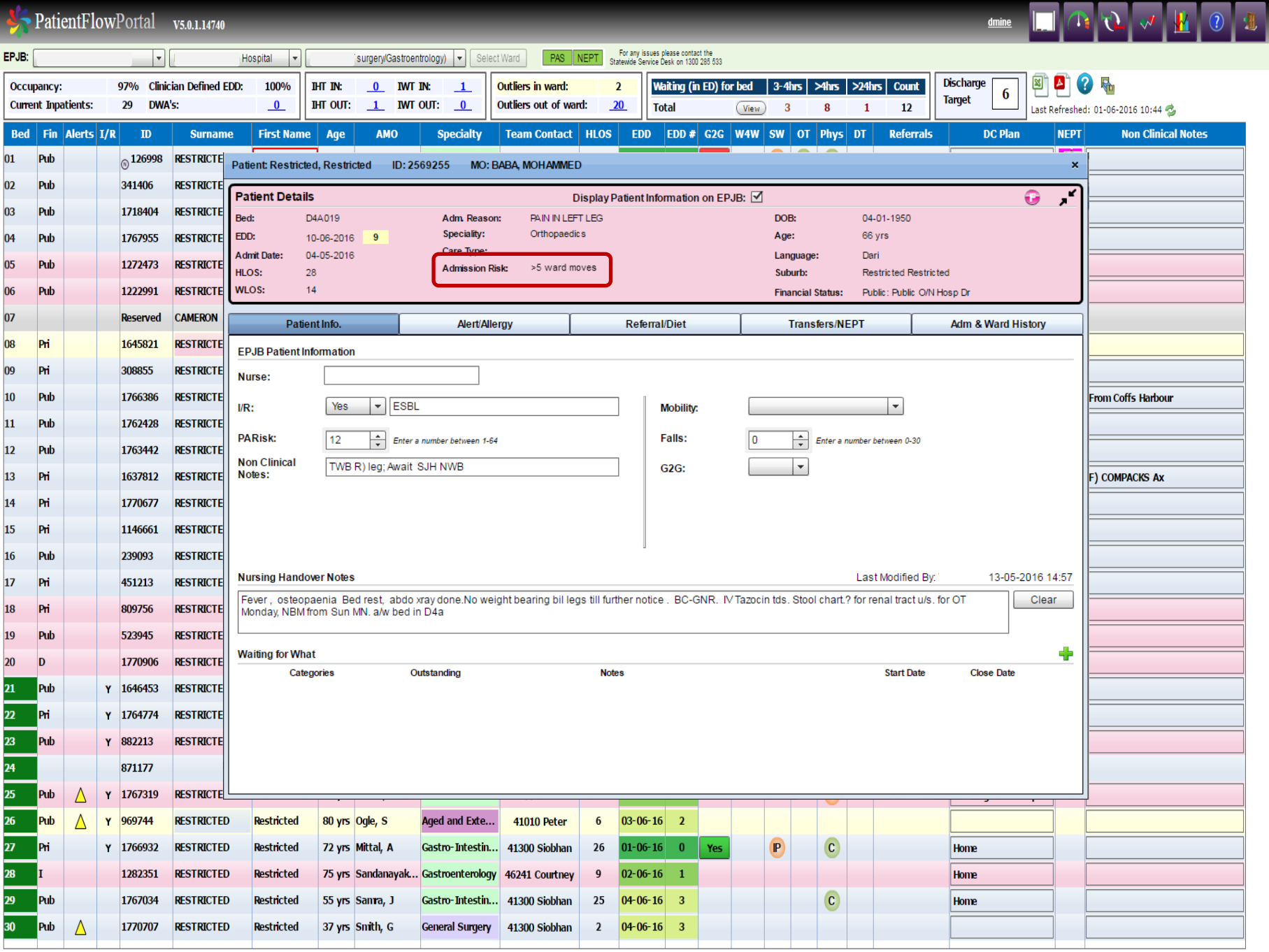

PatientFlowPortal V5.0.1.14740
dmine
EPJB:
Hospital
surgery/Gastroentrology)
Select Ward
PAS
NEPT
For any issues please contact the Statewide Service Desk on 1300 285 633
Occupancy: 97% Clinician Defined EDD: 100%
Current Inpatients: 29 DWA's: 0
IHT IN: 0 IWT IN: 1
IHT OUT: 1 IWT OUT: 0
Outliers in ward: 2
Outliers out of ward: 20
Waiting (in ED) for bed
3-4hrs >4hrs >24hrs Count
Total View 3 8 1 12
Discharge Target 6
Last Refreshed: 01-06-2016 10:44
Bed Fin Alerts I/R ID Surname First Name Age AMO Specialty Team Contact HLOS EDD EDD # G2G W4W SW OT Phys DT Referrals DC Plan NEPT Non Clinical Notes
01 Pub 126998 RESTRICTE
02 Pub 341406 RESTRICTE
03 Pub 1718404 RESTRICTE
04 Pub 1767955 RESTRICTE
05 Pub 1272473 RESTRICTE
06 Pub 1222991 RESTRICTE
07 Reserved CAMERON
08 Pri 1645821 RESTRICTE
09 Pri 308855 RESTRICTE
10 Pub 1766386 RESTRICTE From Coffs Harbour
11 Pub 1762428 RESTRICTE
12 Pub 1763442 RESTRICTE
13 Pri 1637812 RESTRICTE F) COMPACKS Ax
14 Pri 1770677 RESTRICTE
15 Pri 1146661 RESTRICTE
16 Pub 239093 RESTRICTE
17 Pri 451213 RESTRICTE
18 Pri 809756 RESTRICTE
19 Pub 523945 RESTRICTE
20 D 1770906 RESTRICTE
21 Pub Y 1646453 RESTRICTE
22 Pri Y 1764774 RESTRICTE
23 Pub Y 882213 RESTRICTE
24 871177
25 Pub Y 1767319 RESTRICTE
26 Pub Y 969744 RESTRICTED Restricted 80 yrs Ogle, S Aged and Exte... 41010 Peter 6 03-06-16 2
27 Pri Y 1766932 RESTRICTED Restricted 72 yrs Mittal, A Gastro-Intestin... 41300 Siobhan 26 01-06-16 0 Yes IP C Home
28 I 1282351 RESTRICTED Restricted 75 yrs Sandanayak... Gastroenterology 46241 Courtney 9 02-06-16 1 Home
29 Pub 1767034 RESTRICTED Restricted 55 yrs Samra, J Gastro-Intestin... 41300 Siobhan 25 04-06-16 3 C Home
30 Pub 1770707 RESTRICTED Restricted 37 yrs Smith, G General Surgery 41300 Siobhan 2 04-06-16 3
Patient: Restricted, Restricted ID: 2569255 MO: BABA, MOHAMMED
Patient Details
Display Patient Information on EPJB:
Bed: D4A019
EDD: 10-06-2016 9
Admit Date: 04-05-2016
HLOS: 28
WLOS: 14
Adm. Reason: PAIN IN LEFT LEG
Speciality: Orthopaedics
Care Type:
Admission Risk: >5 ward moves
DOB: 04-01-1950
Age: 66 yrs
Language: Dari
Suburb: Restricted Restricted
Financial Status: Public: Public O/N Hosp Dr
Patient Info.
Alert/Allergy
Referral/Diet
Transfers/NEPT
Adm & Ward History
EPJB Patient Information
Nurse:
I/R: Yes ESBL
PARisk: 12 Enter a number between 1-64
Non Clinical Notes: TWB R) leg; Await SJH NWB
Mobility:
Falls: 0 Enter a number between 0-30
G2G:
Nursing Handover Notes
Last Modified By: 13-05-2016 14:57
Fever , osteopaenia Bed rest, abdo xray done.No weight bearing bil legs till further notice . BC-GNR. IV Tazocin tds. Stool chart.? for renal tract u/s. for OT Monday, NBM from Sun MN. a/w bed in D4a
Clear
Waiting for What
Categories Outstanding Notes Start Date Close Date


PatientFlowPortal V5.0.1.14740
dmine
EPJB:
Hospital
surgery/Gastroentrology)
Select Ward
PAS
NEPT
For any issues please contact the Statewide Service Desk on 1300 285 633
Occupancy: 97% Clinician Defined EDD: 100%
Current Inpatients: 29 DWA's: 0
IHT IN: 0 IWT IN: 1
IHT OUT: 1 IWT OUT: 0
Outliers in ward: 2
Outliers out of ward: 20
Waiting (in ED) for bed
3-4hrs >4hrs >24hrs Count
Total View 3 8 1 12
Discharge Target 6
Last Refreshed: 01-06-2016 10:44
Bed Fin Alerts I/R ID Surname First Name Age AMO Specialty Team Contact HLOS EDD EDD # G2G W4W SW OT Phys DT Referrals DC Plan NEPT Non Clinical Notes
01 Pub 126998 RESTRICTE
02 Pub 341406 RESTRICTE
03 Pub 1718404 RESTRICTE
04 Pub 1767955 RESTRICTE
05 Pub 1272473 RESTRICTE
06 Pub 1222991 RESTRICTE
07 Reserved CAMERON
08 Pri 1645821 RESTRICTE
09 Pri 308855 RESTRICTE
10 Pub 1766386 RESTRICTE From Coffs Harbour
11 Pub 1762428 RESTRICTE
12 Pub 1763442 RESTRICTE
13 Pri 1637812 RESTRICTE F) COMPACKS Ax
14 Pri 1770677 RESTRICTE
15 Pri 1146661 RESTRICTE
16 Pub 239093 RESTRICTE
17 Pri 451213 RESTRICTE
18 Pri 809756 RESTRICTE
19 Pub 523945 RESTRICTE
20 D 1770906 RESTRICTE
21 Pub Y 1646453 RESTRICTE
22 Pri Y 1764774 RESTRICTE
23 Pub Y 882213 RESTRICTE
24 871177
25 Pub Y 1767319 RESTRICTE
26 Pub Y 969744 RESTRICTED Restricted 80 yrs Ogle, S Aged and Exte... 41010 Peter 6 03-06-16 2
27 Pri Y 1766932 RESTRICTED Restricted 72 yrs Mittal, A Gastro-Intestin... 41300 Siobhan 26 01-06-16 0 Yes IP C Home
28 I 1282351 RESTRICTED Restricted 75 yrs Sandanayak... Gastroenterology 46241 Courtney 9 02-06-16 1 Home
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Patient: Restricted, Restricted ID: 2569255 MO: BABA, MOHAMMED
Patient Details
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Bed: D4A019
EDD: 10-06-2016 9
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WLOS: 14
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Speciality: Orthopaedics
Care Type:
Admission Risk: >5 ward moves
DOB: 04-01-1950
Age: 66 yrs
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Suburb: Restricted Restricted
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Adm & Ward History
EPJB Patient Information
Nurse:
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Falls: 0 Enter a number between 0-30
G2G:
Nursing Handover Notes
Last Modified By: 13-05-2016 14:57
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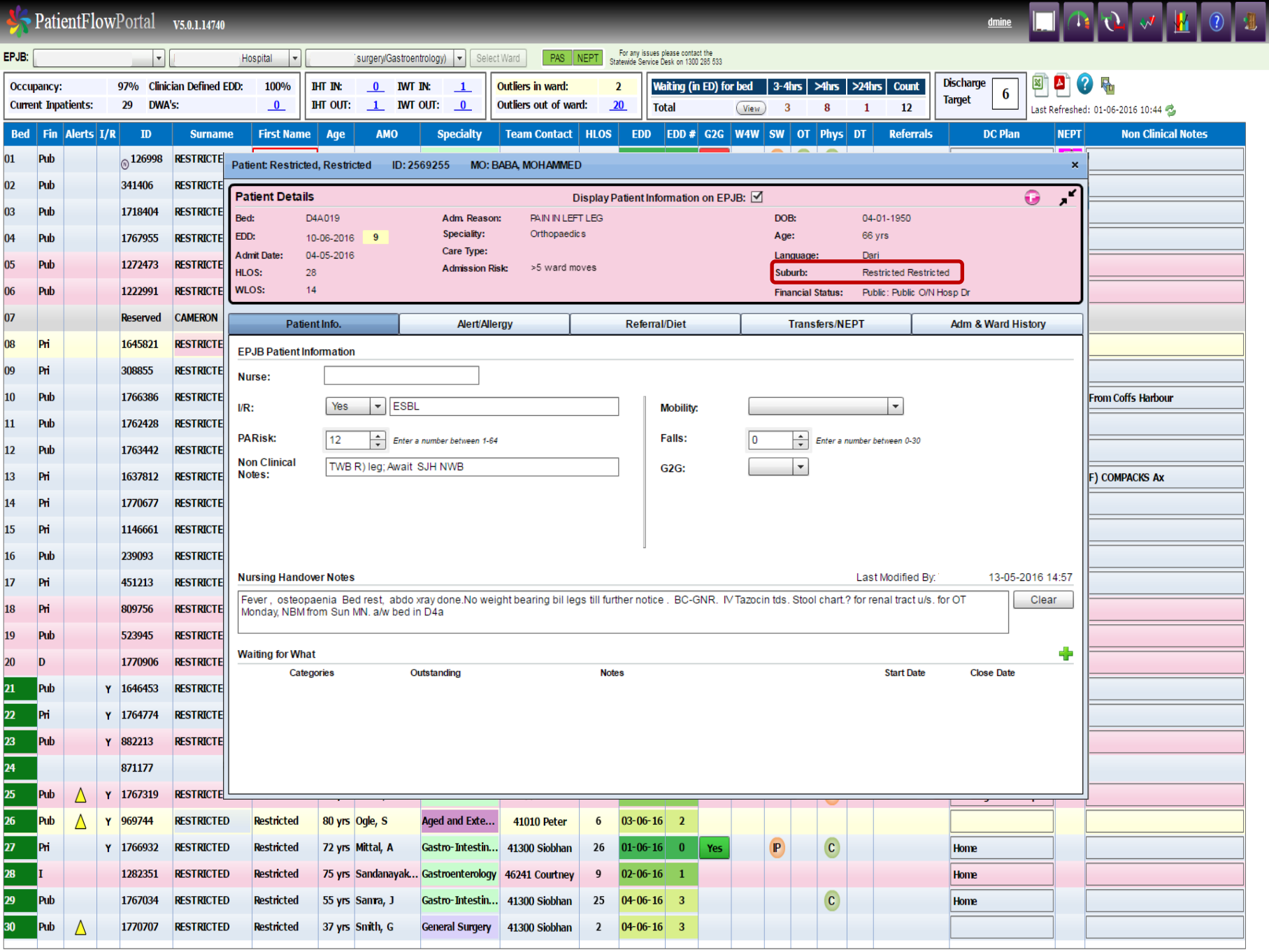
Waiting for What
Categories Outstanding Notes Start Date Close Date


PatientFlowPortal V5.0.1.14740
dmine
EPJB:
Hospital
surgery/Gastroentrology)
Select Ward
PAS
NEPT
For any issues please contact the Statewide Service Desk on 1300 285 633
Occupancy: 97% Clinician Defined EDD: 100%
Current Inpatients: 29 DWA's: 0
IHT IN: 0 IWT IN: 1
IHT OUT: 1 IWT OUT: 0
Outliers in ward: 2
Outliers out of ward: 20
Waiting (in ED) for bed
3-4hrs >4hrs >24hrs Count
Total View 3 8 1 12
Discharge Target 6
Last Refreshed: 01-06-2016 10:44
Bed Fin Alerts I/R ID Surname First Name Age AMO Specialty Team Contact HLOS EDD EDD # G2G W4W SW OT Phys DT Referrals DC Plan NEPT Non Clinical Notes
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Patient: Restricted, Restricted ID: 2569255 MO: BABA, MOHAMMED
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WLOS: 14
Adm. Reason: PAIN IN LEFT LEG
Speciality: Orthopaedics
Care Type:
Admission Risk: >5 ward moves
DOB: 04-01-1950
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Nursing Handover Notes
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Clear
Waiting for What
Categories Outstanding Notes Start Date Close Date

Occupancy:	97%	Clinician Defined EDD:	100%	IHT IN:	0	IWT IN:	1	Outliers in ward:	2	Waiting (in ED) for bed	3-4hrs	>4hrs	>24hrs	Count
Current Inpatients:	29	DWA's:	0	IHT OUT:	1	IWT OUT:	0	Outliers out of ward:	20	Total (View)	3	8	1	12

Discharge Target 6

Last Refreshed: 01-06-2016 10:44

Bed	Fin	Alerts	I/R	ID	Surname	First Name	Age	AMO	Specialty	Team Contact	HLOS	EDD	EDD #	G2G	W4W	SW	OT	Phys	DT	Referrals	DC Plan	NEPT	Non Clinical Notes
01	Pub			126998	RESTRICTE																		
02	Pub			341406	RESTRICTE																		
03	Pub			1718404	RESTRICTE																		
04	Pub			1767955	RESTRICTE																		
05	Pub			1272473	RESTRICTE																		
06	Pub			1222991	RESTRICTE																		
07				Reserved	CAMERON																		
08	Pri			1645821	RESTRICTE																		
09	Pri			308855	RESTRICTE																		
10	Pub			1766386	RESTRICTE																		From Coffs Harbour
11	Pub			1762428	RESTRICTE																		
12	Pub			1763442	RESTRICTE																		
13	Pri			1637812	RESTRICTE																		F) COMPACKS Ax
14	Pri			1770677	RESTRICTE																		
15	Pri			1146661	RESTRICTE																		
16	Pub			239093	RESTRICTE																		
17	Pri			451213	RESTRICTE																		
18	Pri			809756	RESTRICTE																		
19	Pub			523945	RESTRICTE																		
20	D			1770906	RESTRICTE																		
21	Pub		Y	1646453	RESTRICTE																		
22	Pri		Y	1764774	RESTRICTE																		
23	Pub		Y	882213	RESTRICTE																		
24				871177																			
25	Pub	⚠	Y	1767319	RESTRICTE																		
26	Pub	⚠	Y	969744	RESTRICTED	Restricted	80 yrs	Ogle, S	Aged and Exte...	41010 Peter	6	03-06-16	2										
27	Pri		Y	1766932	RESTRICTED	Restricted	72 yrs	Mittal, A	Gastro-Intestin...	41300 Siobhan	26	01-06-16	0	Yes		IP		C			Home		
28	I			1282351	RESTRICTED	Restricted	75 yrs	Sandanayak...	Gastroenterology	46241 Courtney	9	02-06-16	1								Home		
29	Pub			1767034	RESTRICTED	Restricted	55 yrs	Samra, J	Gastro-Intestin...	41300 Siobhan	25	04-06-16	3					C			Home		
30	Pub	⚠		1770707	RESTRICTED	Restricted	37 yrs	Smith, G	General Surgery	41300 Siobhan	2	04-06-16	3										

Patient: Restricted, Restricted ID: 2569255 MO: BABA, MOHAMMED ×

Patient Details Display Patient Information on EPJB: ☑

Bed:	D4A019	Adm. Reason:	PAIN IN LEFT LEG	DOB:	04-01-1950
EDD:	10-06-2016 9	Speciality:	Orthopaedics	Age:	66 yrs
Admit Date:	04-05-2016	Care Type:		Language:	Dari
HLOS:	28	Admission Risk:	>5 ward moves	Suburb:	Restricted Restricted
WLOS:	14			Financial Status:	Public: Public O/N Hosp Dr

Patient Info. | Alert/Allergy | Referral/Diet | Transfers/NEPT | Adm & Ward History

EPJB Patient Information

Nurse:

I/R: Yes ESBL

PARisk: 12 *Enter a number between 1-64*

Non Clinical Notes: TWB R) leg; Await SJH NWB

Mobility:

Falls: 0 *Enter a number between 0-30*

G2G:

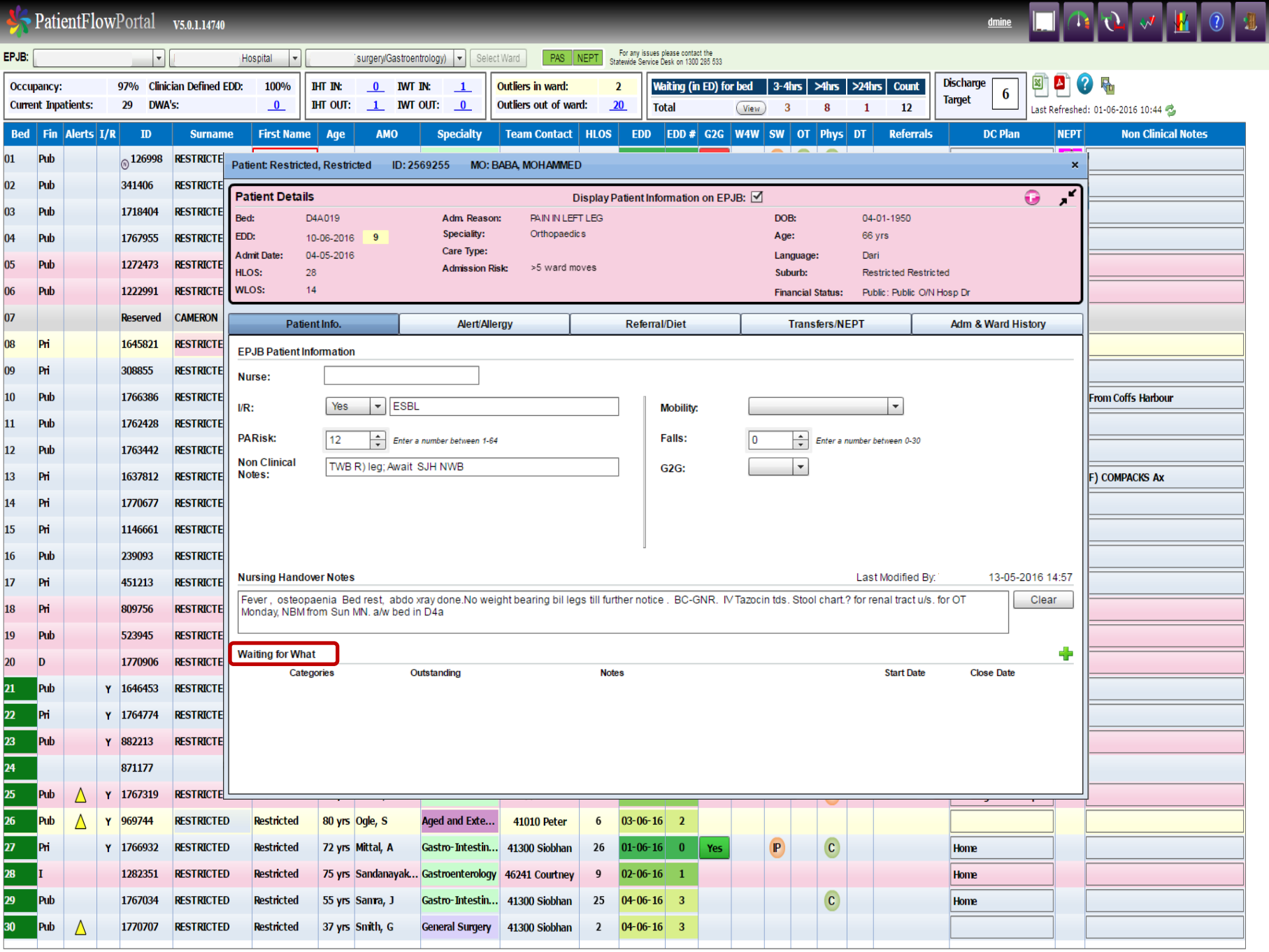
Nursing Handover Notes Last Modified By: 13-05-2016 14:57

Fever , osteopaenia Bed rest, abdo xray done.No weight bearing bil legs till further notice . BC-GNR. IV Tazocin tds. Stool chart.? for renal tract u/s. for OT Monday, NBM from Sun MN. a/w bed in D4a

Clear

Waiting for What

Categories	Outstanding	Notes	Start Date	Close Date


PatientFlowPortal V5.0.1.14740
dmine
EPJB:
Hospital
surgery/Gastroentrology)
Select Ward
PAS
NEPT
For any issues please contact the Statewide Service Desk on 1300 285 633
Occupancy: 97% Clinician Defined EDD: 100%
Current Inpatients: 29 DWA's: 0
IHT IN: 0 IWT IN: 1
IHT OUT: 1 IWT OUT: 0
Outliers in ward: 2
Outliers out of ward: 20
Waiting (in ED) for bed
3-4hrs >4hrs >24hrs Count
Total View 3 8 1 12
Discharge Target 6
Last Refreshed: 01-06-2016 10:44
Bed Fin Alerts I/R ID Surname First Name Age AMO Specialty Team Contact HLOS EDD EDD # G2G W4W SW OT Phys DT Referrals DC Plan NEPT Non Clinical Notes
01 Pub 126998 RESTRICTE
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07 Reserved CAMERON
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12 Pub 1763442 RESTRICTE
13 Pri 1637812 RESTRICTE F) COMPACKS Ax
14 Pri 1770677 RESTRICTE
15 Pri 1146661 RESTRICTE
16 Pub 239093 RESTRICTE
17 Pri 451213 RESTRICTE
18 Pri 809756 RESTRICTE
19 Pub 523945 RESTRICTE
20 D 1770906 RESTRICTE
21 Pub Y 1646453 RESTRICTE
22 Pri Y 1764774 RESTRICTE
23 Pub Y 882213 RESTRICTE
24 871177
25 Pub Y 1767319 RESTRICTE
26 Pub Y 969744 RESTRICTED Restricted 80 yrs Ogle, S Aged and Exte... 41010 Peter 6 03-06-16 2
27 Pri Y 1766932 RESTRICTED Restricted 72 yrs Mittal, A Gastro-Intestin... 41300 Siobhan 26 01-06-16 0 Yes IP C Home
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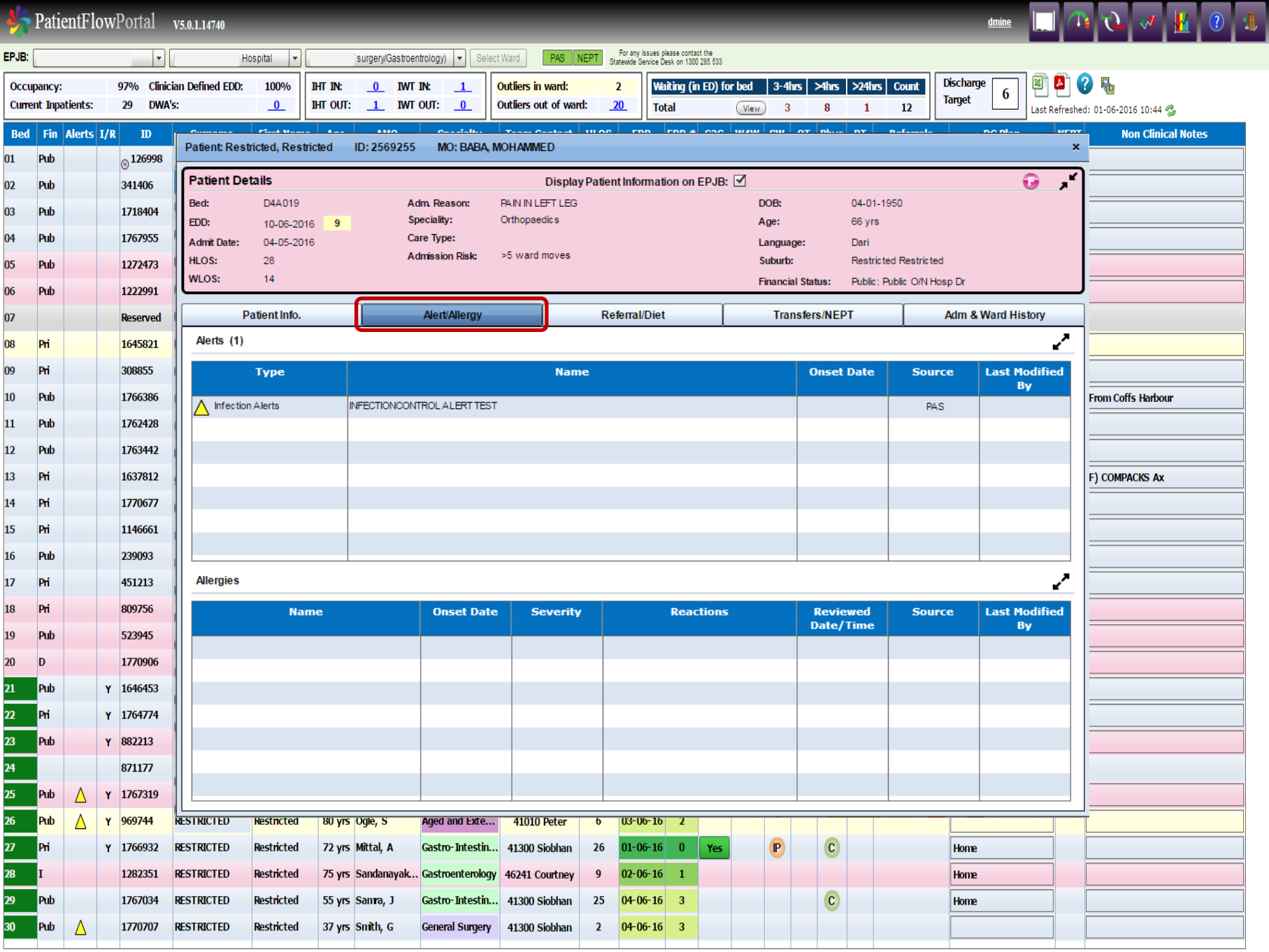
Patient: Restricted, Restricted ID: 2569255 MO: BABA, MOHAMMED
Patient Details
Display Patient Information on EPJB:
Bed: D4A019
EDD: 10-06-2016 9
Admit Date: 04-05-2016
HLOS: 28
WLOS: 14
Adm. Reason: PAIN IN LEFT LEG
Speciality: Orthopaedics
Care Type:
Admission Risk: >5 ward moves
DOB: 04-01-1950
Age: 66 yrs
Language: Dari
Suburb: Restricted Restricted
Financial Status: Public: Public O/N Hosp Dr
Patient Info.
Alert/Allergy
Referral/Diet
Transfers/NEPT
Adm & Ward History
EPJB Patient Information
Nurse:
I/R: Yes ESBL
PARisk: 12 Enter a number between 1-64
Non Clinical Notes: TWB R) leg; Await SJH NWB
Mobility:
Falls: 0 Enter a number between 0-30
G2G:
Nursing Handover Notes
Last Modified By: 13-05-2016 14:57
Fever , osteopaenia Bed rest, abdo xray done.No weight bearing bil legs till further notice . BC-GNR. IV Tazocin tds. Stool chart.? for renal tract u/s. for OT Monday, NBM from Sun MN. a/w bed in D4a
Clear
Waiting for What
Categories Outstanding Notes Start Date Close Date


PatientFlowPortal V5.0.1.14740
dmine
EPJB:
Hospital
surgery/Gastroenterology)
Select Ward
PAS
NEPT
For any issues please contact the Statewide Service Desk on 1300 285 633
Occupancy: 97% Clinician Defined EDD: 100%
Current Inpatients: 29 DWA's: 0
IHT IN: 0 IWT IN: 1
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Total View 3 8 1 12
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Patient Info.
Alert/Allergy
Referral/Diet
Transfers/NEPT
Adm & Ward History
Alerts (1)
Type Name Onset Date Source Last Modified By
Infection Alerts INFECTIONCONTROL ALERT TEST PAS
Allergies
Name Onset Date Severity Reactions Reviewed Date/Time Source Last Modified By
01 Pub 126998
02 Pub 341406
03 Pub 1718404
04 Pub 1767955
05 Pub 1272473
06 Pub 1222991
07 Reserved
08 Pri 1645821
09 Pri 308855
10 Pub 1766386
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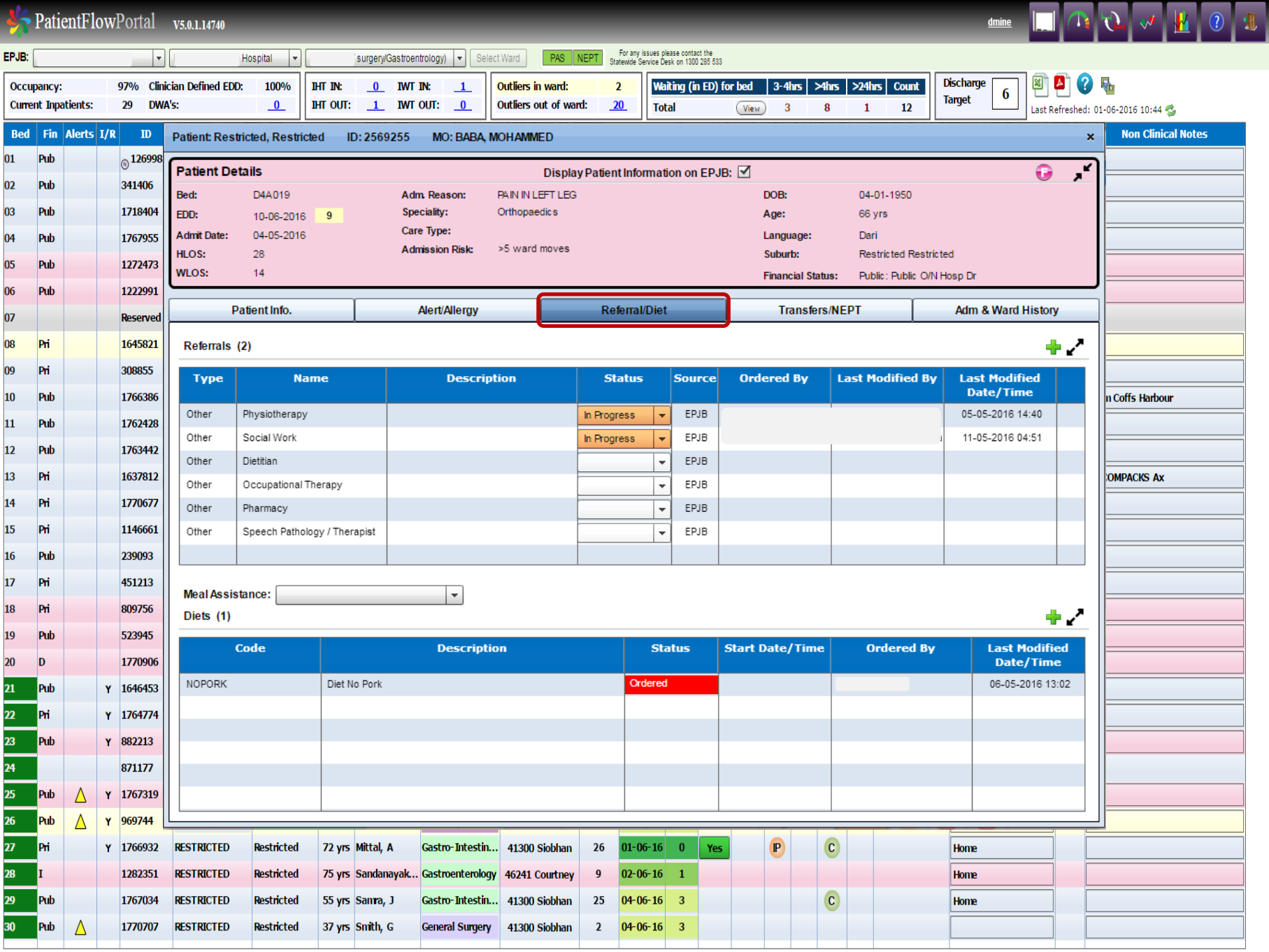
From Coffs Harbour
F) COMPACKS Ax


PatientFlowPortal V5.0.1.14740
dmine
EPJB:
Hospital
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Select Ward
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Occupancy: 97% Clinician Defined EDD: 100%
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Language: Dari
Suburb: Restricted Restricted
Financial Status: Public: Public O/N Hosp Dr
Patient Info.
Alert/Allergy
Referral/Diet
Transfers/NEPT
Adm & Ward History
Referrals (2)
Type Name Description Status Source Ordered By Last Modified By Last Modified Date/Time
Other Physiotherapy In Progress EPJB 05-05-2016 14:40
Other Social Work In Progress EPJB 11-05-2016 04:51
Other Dietitian EPJB
Other Occupational Therapy EPJB
Other Pharmacy EPJB
Other Speech Pathology / Therapist EPJB
Meal Assistance:
Diets (1)
Code Description Status Start Date/Time Ordered By Last Modified Date/Time
NOPORK Diet No Pork Ordered 06-05-2016 13:02
01 Pub 126998
02 Pub 341406
03 Pub 1718404
04 Pub 1767955
05 Pub 1272473
06 Pub 1222991
07 Reserved
08 Pri 1645821
09 Pri 308855
10 Pub 1766386
11 Pub 1762428
12 Pub 1763442
13 Pri 1637812
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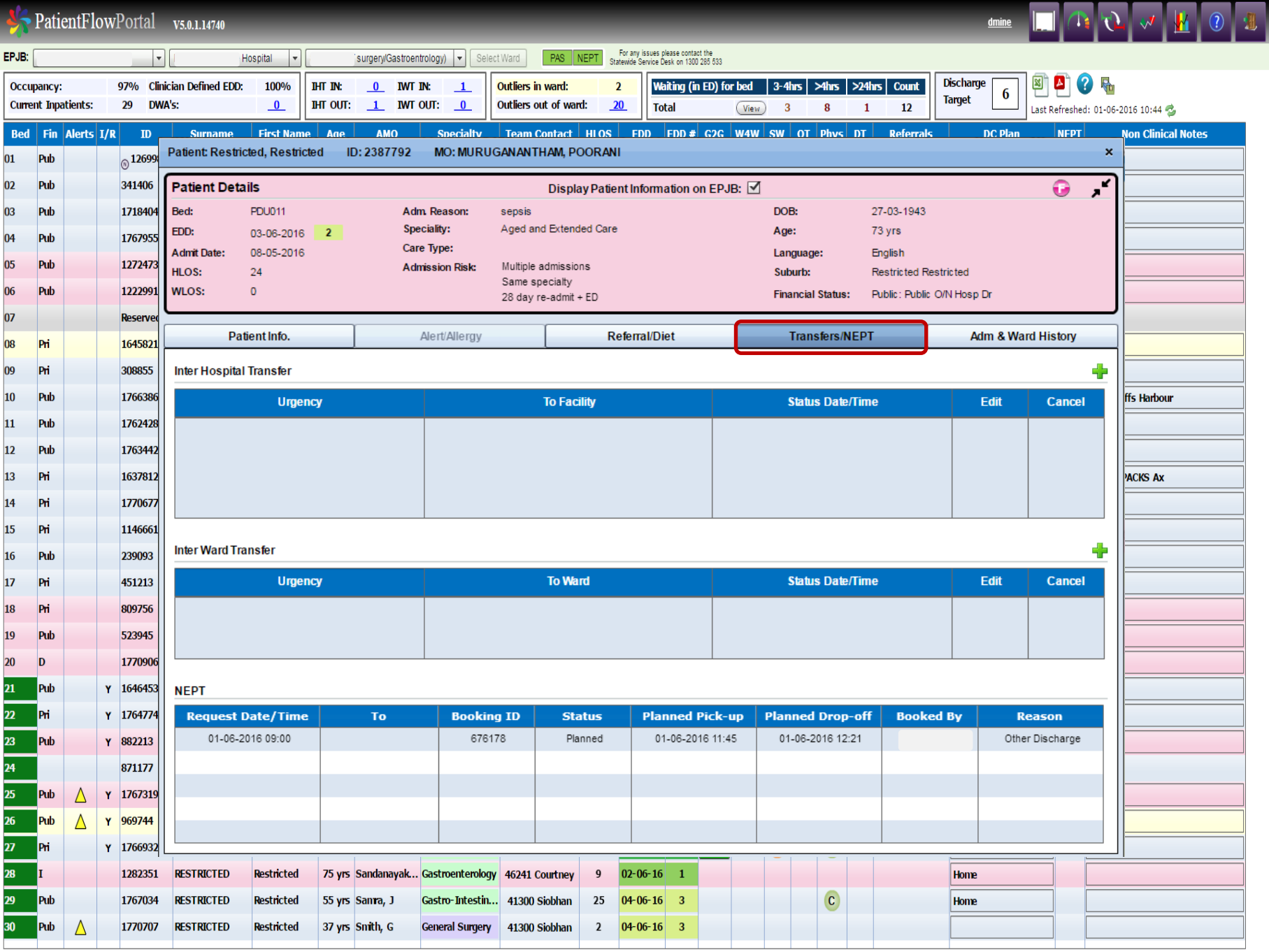
PatientFlowPortal
V5.0.1.14740
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surgery/Gastroenterology)
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Occupancy: 97%
Clinician Defined EDD: 100%
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Outliers out of ward: 20
Waiting (in ED) for bed
3-4hrs
>4hrs
>24hrs
Count
Total
View
3
8
1
12
Discharge Target
6
Last Refreshed: 01-06-2016 10:44
Bed
Fin
Alerts
I/R
ID
Surname
First Name
Age
AMO
Specialty
Team Contact
HLOS
EDD
EDD #
G2G
W4W
SW
OT
Phys
DT
Referrals
DC Plan
NEPT
Non Clinical Notes
01 Pub 12699
02 Pub 341406
03 Pub 1718404
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29 Pub 1767034 RESTRICTED Restricted 55 yrs Samra, J Gastro-Intestin... 41300 Siobhan 25 04-06-16 3 C Home
30 Pub 1770707 RESTRICTED Restricted 37 yrs Smith, G General Surgery 41300 Siobhan 2 04-06-16 3
ffs Harbour
PACKS Ax
Patient: Restricted, Restricted ID: 2387792 MO: MURUGANANTHAM, POORANI
Patient Details
Display Patient Information on EPJB:
Bed: PDU011
EDD: 03-06-2016 2
Admit Date: 08-05-2016
HLOS: 24
WLOS: 0
Adm. Reason: sepsis
Speciality: Aged and Extended Care
Care Type:
Admission Risk: Multiple admissions
Same specialty
28 day re-admit + ED
DOB: 27-03-1943
Age: 73 yrs
Language: English
Suburb: Restricted Restricted
Financial Status: Public: Public O/N Hosp Dr
Patient Info.
Alert/Allergy
Referral/Diet
Transfers/NEPT
Adm & Ward History
Inter Hospital Transfer
Urgency
To Facility
Status Date/Time
Edit
Cancel
Inter Ward Transfer
Urgency
To Ward
Status Date/Time
Edit
Cancel
NEPT
Request Date/Time
To
Booking ID
Status
Planned Pick-up
Planned Drop-off
Booked By
Reason
01-06-2016 09:00
676178
Planned
01-06-2016 11:45
01-06-2016 12:21
Other Discharge

Patient: Restricted, Restricted ID: 2387792 MO: MURUGANANTHAM, POORANI

Patient Details

Display Patient Information on EPJB: ☑

Bed:	PDU011	Adm. Reason:	sepsis	DOB:	27-03-1943
EDD:	03-06-2016 2	Speciality:	Aged and Extended Care	Age:	73 yrs
Admit Date:	08-05-2016	Care Type:		Language:	English
HLOS:	24	Admission Risk:	Multiple admissions Same specialty 28 day re-admit + ED	Suburb:	Restricted Restricted
WLOS:	0			Financial Status:	Public: Public O/N Hosp Dr

Patient Info. | Alert/Allergy | Referral/Diet | Transfers/NEPT | Adm & Ward History

Admission History (8)

Facility	Admit Reason	Admit Date/Time	Discharge Date/Time	HLOS
Westmead Hospital (all units)	SEPSIS	20-04-2016 12:56	04-05-2016 16:28	14
Westmead Hospital (all units)	SEPSIS, UNSPECIFIED	03-12-2015 18:35	04-01-2016 12:20	32
Westmead Hospital (all units)	CARE INVOLVING USE OF REHABILITATION PRO	20-02-2015 14:25	14-03-2015 12:45	22
Westmead Hospital (all units)		17-09-2011 12:54	20-09-2011 22:48	3
Westmead Hospital (all units)		07-09-2011 11:40	12-09-2011 17:20	5
Cumberland Hospital		20-04-2011 19:58	22-06-2011 17:10	63
Westmead Hospital (all units)		20-01-2011 14:33	24-03-2011 16:40	63
Cumberland Hospital		06-01-2011 11:20	20-01-2011 14:00	14

Ward Transfers for Current Visit (10)

Admit Ward	Room/Bed Description	Bed Code	Admit Date/Time	WLOS
PDU - Patient Discharge Unit	Chair 11	PDU011	01-06-2016 11:19	0
C4C - Geriatric Rehabilitation (C4C)	Bed 47	C4C047	30-05-2016 15:11	2
C4C - Geriatric Rehabilitation (C4C)	Bed 31	C4C031	16-05-2016 17:52	14
D4C - Geriatric Unit (D4C)	Bed 58	D4C058	10-05-2016 08:55	6
WHE - HOPE ED (WHE)	Transfer Bed 08	WHET08	10-05-2016 08:45	0
WHE - HOPE ED (WHE)	Bed 08	WHE008	09-05-2016 17:46	1
EMG - Emergency Department (EMG)	Bed 29	WED029	09-05-2016 15:25	0
EMG - Emergency Department (EMG)	Bed 01	WED001	08-05-2016 22:14	1

Bed	Fin	Alerts	I/R	ID	Surname	First Name	Age	AMO	Specialty	Team Contact	HLOS	EDD	EDD #	G2G	W4W	SW	OT	Phys	DT	Referrals	DC Plan	NEPT	Non Clinical Notes
01	Pub			12																			
02	Pub			341																			
03	Pub			171																			
04	Pub			176																			
05	Pub			127																			
06	Pub			122																			
07				Res																			
08	Pri			164																			
09	Pri			308																			
10	Pub			176																			om Coffs Harbour
11	Pub			176																			
12	Pub			176																			
13	Pri			163																			COMPACKS Ax
14	Pri			177																			
15	Pri			114																			
16	Pub			239																			
17	Pri			451																			
18	Pri			809																			
19	Pub			523																			
20	D			177																			
21	Pub		Y	164																			
22	Pri		Y	176																			
23	Pub		Y	882																			
24				871																			
25	Pub	⚠	Y	176																			
26	Pub	⚠	Y	969																			
27	Pri		Y	176																			
28	I			1282351	RESTRICTED	Restricted	75 yrs	Sandanayak...	Gastroenterology	46241 Courtney	9	02-06-16	1								Home		
29	Pub			1767034	RESTRICTED	Restricted	55 yrs	Samra, J	Gastro-Intestin...	41300 Siobhan	25	04-06-16	3					C			Home		
30	Pub	⚠		1770707	RESTRICTED	Restricted	37 yrs	Smith, G	General Surgery	41300 Siobhan	2	04-06-16	3										

Agenda

- Bed Board
- Predictive Tool
- Electronic Patient Journey Board
- **Demand Escalation plans**

Patient Flow Systems

The Patient Flow Systems (PFS) provides high level direction to health leaders and managers.

The NSW Patient Flow Systems Programs provides staff with the knowledge and tools to minimise delays in patients moving through care.

By using a defined governance approach, Patient Flow Systems (PFS) helps ensure that the capacity for patient care is maximised and resources effectively allocated.

What is Patient Flow Systems?

A framework for managing patient flow within NSW

A system wide approach to identify and resolve delays within the current system to create capacity

A coordinated approach to delivering health care to patients.

Patient Flow is Everyone's Responsibility

The Patient Flow Systems Framework was developed through state-wide collaboration that used Redesign Methodology to identify elements that contribute to good patient flow.

The 7 key elements of **Patient Flow Systems** are:

Care Coordination
Navigate patients through the health system to prevent delays

Standardised Practice
Promote best practice to lock in expected outcomes

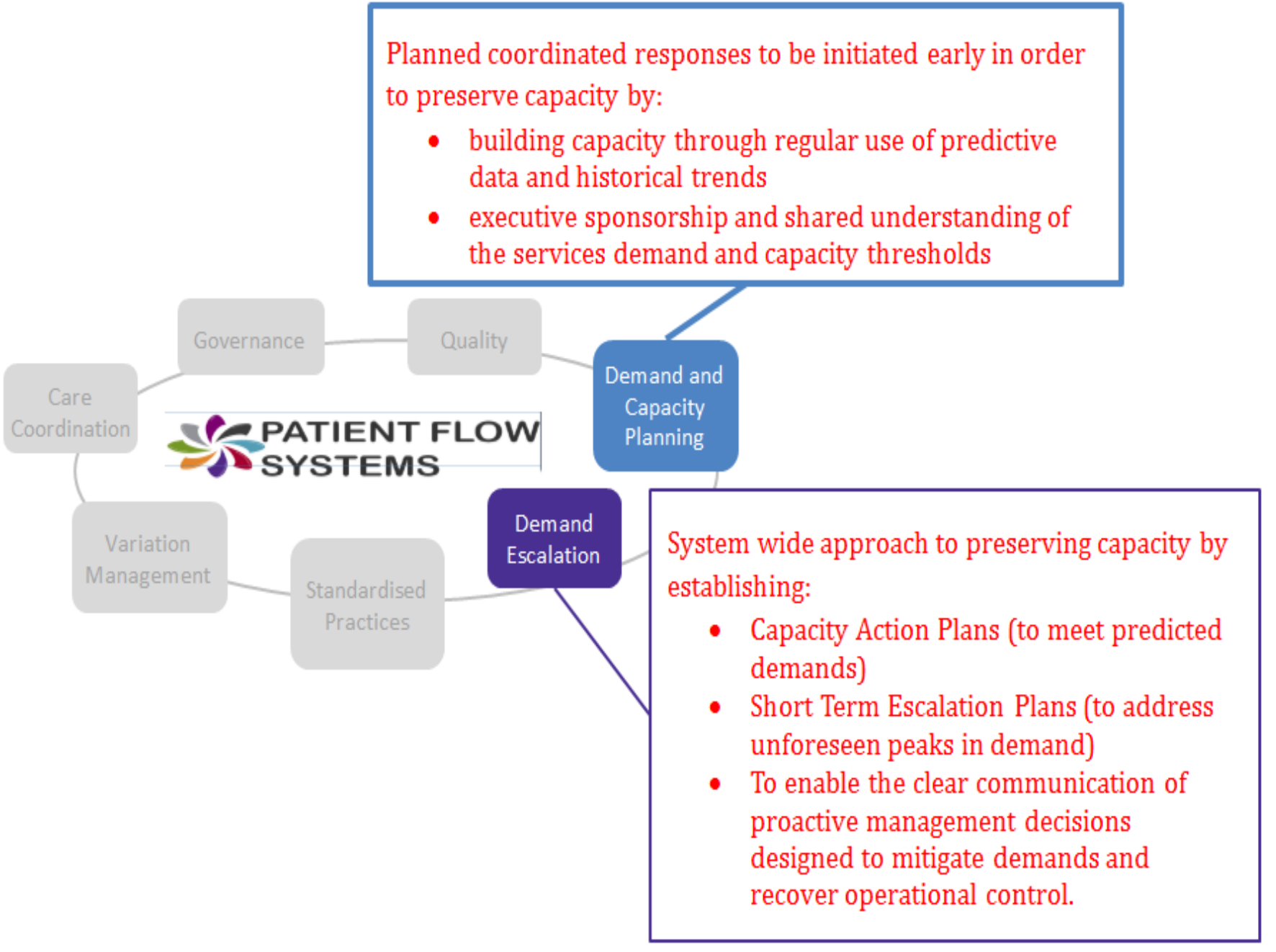
Demand Escalation
Act early to preserve capacity

Variation Management
Smooth the peaks and troughs to distribute the load

Demand & Capacity Planning
Organise your service to build capacity

Quality
Structure systems around an expected outcome

Governance
Establish transparent accountable leadership


Planned coordinated responses to be initiated early in order to preserve capacity by:
building capacity through regular use of predictive data and historical trends
executive sponsorship and shared understanding of the services demand and capacity thresholds
Governance
Quality
Care Coordination
Demand and Capacity Planning
PATIENT FLOW SYSTEMS
Variation Management
Standardised Practices
Demand Escalation
System wide approach to preserving capacity by establishing:
Capacity Action Plans (to meet predicted demands)
Short Term Escalation Plans (to address unforeseen peaks in demand)
To enable the clear communication of proactive management decisions designed to mitigate demands and recover operational control.

Short Term Escalation Plans (STEP)

The core principle of Demand Escalation within the NSW Health Patient Flow Systems is to **'act early to preserve capacity'**

Short term escalation plans to address a short term unforeseen demand/ capacity mismatch

- ✓ A STEP is required for each of the operational levels in your organisation e.g. Units, Departments or Clinical Streams
- ✓ A STEP is required for your Facility
- ✓ A STEP is required for your LHD/SHN

Short Term Escalation Plan (STEP)

0 Business as Usual	*What is "business as usual" for this unit/department/ clinical stream & facility. Baseline measure*	What does your unit do to manage capacity and predicted demand every day? Preventative Actions – Standard patient flow activities and operational procedures
1 Moderate compromise	*What are the local triggers for this for this unit/ department/ clinical stream & facility that if breached require escalation to level 1*	What actions need to occur at level 1 for each trigger Escalating patient flow activities Identify available beds and transfer as per Patient Flow Unit
2 Severe compromise	*What are the local triggers for this unit/ department/ clinical stream & facility to escalate to level 2*	What actions need to occur at level 2 for each trigger Prioritising services & discharges Consider utilising surge beds & networking options
3 Extreme compromise	*What are the local triggers for this unit/ department/ clinical stream & facility to escalate to level 3*	What actions need to occur at level 3 for each trigger All Contingency measures activated

TEMPLATE: Short Term Escalation Plan (STEP)

Short Term Escalation Plan (STEP)									Peak Activity Team (PAT)
Escalation level	**Triggers *Criteria & Score**	**Actions**	**Position Responsible**	**Timeframe**	***Communication Plan:**	***Resources (people; tools; supplies)**	***Evaluation Criteria for: Escalation De-escalation**	**Feedback Recommended adjustments to thresholds**	**PAT Initiatives require a system wide response and must be escalated to your facility/LHD/ MOH :** ART crew for greater than 90 minutes Ambulance delays of greater than 90 minutes Hospital bed capacity is such that movement through the ED will be impacted to a significant degree. Consideration of matrix diversion Major system failure that could impact on ED, eg. FirstNet off line.
0 Business as Usual	*What is "business as usual" for this unit/department/ clinical stream & facility. Baseline measure*	What does your unit do to manage capacity and predicted demand every day? Preventative Actions – Standard patient flow activities and operational procedures;	NUM Patient Flow After Hours NM Executive						
1 Moderate compromise	*What are the local triggers for this for this unit/ department/ clinical stream & facility that if breached require escalation to level 1*	What actions need to occur at level 1 for each trigger Escalating patient flow activities Identify available beds and transfer as per Patient Flow Unit	NUM Patient Flow After Hours NM Executive	Review all action every hour					
2 Severe compromise	*What are the local triggers for this unit/ department/ clinical stream & facility to escalate to level 2*	What actions need to occur at level 2 for each trigger Prioritising services & discharges Consider utilising surge beds & networking options	Nurse Manager/ Clinical Stream NM & Medical Lead Executive Lead	Review all actions every 30mins					
3 Extreme compromise	*What are the local triggers for this unit/ department/ clinical stream & facility to escalate to level 3*	What actions need to occur at level 3 for each trigger All Contingency measures activated	Nurse Manager/ Clinical Stream NM & Medical Lead Executive Lead						

Facility Demand Escalation Matrix

Local managers and clinical leaders have identified the demand and capacity triggers that indicate an escalating mismatch is occurring.

These triggers will make up the score to apply to the Facility Demand Escalation Matrix.

The Matrix provides uniformed criteria that support consistent communication and timely targeted action in response to local escalation.

Score	1 point for each criteria	2 points for each criteria	3 points for each criteria	4 points for each criteria
Ambulance				
Vacant ED accessible bed (PFP)				
Admitted Patients in the Emergency Department	<5	5-7	8-9	>10
LOS > 9 Days ED Accessible Beds	<30	30-34	35-40	>40
Single Rooms available / ability to be cleared	4	3	2	0
External Dependencies				
No. STEPs Triggered	Nil	1 Department	>2 Departments	>3 Departments
Total				

Facility Level Escalation	Score
0	0-5
1	6-9
2	10-13
3	➢ 13

Level		Description
0	Business as usual	Adequate capacity to sustain core business; patient flow systems functioning and maintaining performance
1	Moderate compromise	Moderate compromise to core business activities as identified by Demand or Capacity mismatch triggers; Thresholds breached.
2	Severe compromise	Severe compromise to core business activities as identified by Demand or Capacity mismatch triggers; Disruption intensified.
3	Extreme compromise	Extreme compromise to core business activities All contingencies fully operational

Facility Level Escalation	Score
0	0-5
1	6-9
2	10-13
3	➢ 13

Capacity Action Plan (CAP)

The CAP aims for planned escalation before the problem occurs and responsiveness to demand in order to maximise the use of capacity and preserve Level 0 Green status i.e. Business as Usual.

- ✓ A CAP will be required for periods of predicted capacity and demand mismatch – Easter long Weekend, Planned Service Modifications, Winter periods
- ✓ A CAP is required for your Facility
- ✓ A CAP is required for your LHD/SHN

Capacity Action Plan –

	Actions:	Position Responsible	Communication Plan	Resources (people; tools; supplies)	Evaluation Criteria for Escalation or De-escalation	Feedback Recommended adjustments to thresholds
Surgery: Confirm Category 1, 2 &3 ESTP performance meets targets through 2016.	1) Purchase identified surgical activity such as ophthalmology, urology from private providers as appropriate. 2) Admissions in the morning (pre-op) – use of DSU to do overnight pre-admissions e.g a subset of joints. 3) Weekend DOSA's only surgery lists until end of September 2016. 4) Allocation of low acuity elective surgery to MLHD District Hospitals from WWRRH in a virtual ward model 5) Increase WWRRH day surgery throughput and operational hours. 6) Repatriation of post-surgical patients to 'home' hospitals 1) Patients are identified in	WW DMS NM Perioperative Services, NM Perioperative Services DMS, DO NM Perioperative Services	1) Daily Bed management meetings looking at predications over next 14 days 2) Weekly TCI meeting IPU department managers 3) Weekly OPERA review of surgical bookings & activity 4) Coms re strategies at weekly WOHP meeting 5) Weekly PAT coms	Utilisation of Private sector for some elective patients during peaks in demand. Utilisation of surge beds during peaks in demand.	**Escalation:** PFP predictive tool daily data and triggers. Requests for cancellation due to Access Block STEP- Moderate compromise Cancelled sessions by surgeons Inappropriate RPA CC Under or over activity targets by 2% Refusal of Home Hospital to accept repatriation Late starts in OT	

Summary

- ✓ Executive After Hours
- ✓ Consistent Communication is key
- ✓ Patient flow is everyone's responsibility
- ✓ Utilise the Patient Flow Portal Tool to inform you decisions
- ✓ EPJB to facilitate Care Coordination
- ✓ Consequences for behaviour
- ✓ Know your local STEP, Matrix and CAP
- ✓ Escalate early to preserve capacity

Questions