

Whole of Health Program Capability Development

Tuesday 28th November 2017

The WOHP will be hosting its 2nd Capability Development Day.

This day is designed to be a collaborative day for innovative and motivated LHD leads to come together and share knowledge and network. This agenda has been co designed based on the survey sent out and designed to suit your needs.

This is a unique opportunity to meet your state wide health colleagues, share knowledge and discuss innovative ideas as we work together to improve health and inspire change whilst supporting improving patient flow and access to care across the patient journey.

Target participants include WOHP Leads, Patient Flow Managers, Redesign Leads and Innovation leads.

Outcomes of day:

- ✓ Improve strategic capabilities to lead change and manage stakeholders
- ✓ Build your own personal credibility to sell your message of change
- ✓ Learn to use shared values, emotion and stories to engage your stakeholders
- ✓ Explore the development of radical ideas and new ways of brain storming with affinity & theming
- ✓ Learn how to develop a broad base of contacts through networking and takeaway top tips for networking at events.
- ✓ Learn different communication styles to help frame your message

Venue: 48 Pirrama Road (**directly opposite The Star in the Accenture building**),
Doltone House, North Wharf, DARLING ISLAND
Pyrmont 2009

28TH NOVEMBER 2017

TIME	PRESENTATIONS	PRESENTER
0830-0900	Registration	
0900-0905	Welcome to the Capability Day	Justin Gardiner, Associate Director, System Performance Support Branch
0905-1100	Getting the Right Idea: Transforming ideas into sustainable solutions	Trish Cummins and Cate Dinglestad, Redesign Managers, ACI
1100-1115	MORNING TEA (15 mins)	
1115-1130	Emergency Access View	Iva Cvetojevic, Performance Support Lead, WOHP
1130-1145	Predictive Planning	Richard Yarlett, Senior Manager, Patient Flow Systems
1145-1200	Redesign of Patient Flow Meeting at ISLHD	Lisa Curtin, Patient Flow Manager, Patient Access & Flow Unit, ISLHD
1200-1215	Presenting data in a meaningful way	Dorcas Eddy, Operational Manager, RPA, SLHD
1215-1245	Seizing the moment Making communication work for you	Dr Maria Herke, Lecturer of Linguistics, Macquarie University Dr Susan Hoadley Lecturer of Linguistics, UTS
1245-1330	LUNCH (45 mins)	
1330-1450	Personal Branding	Carmen Byrne, Executive Health Coach
1450-1510	AFTERNOON TEA (20 mins)	
1510-1615	Networking in Action	Carmen Byrne, Executive Health Coach
1610-1630	Survey & Wrap up	Rachel Nash, Program Lead, WOHP
16:30-17:30	Whole of Health Lead Meeting	