



The positive impact of the ePJB in Patient Flow

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Health
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What was the problem?



Varied
processes

EDD
compliance

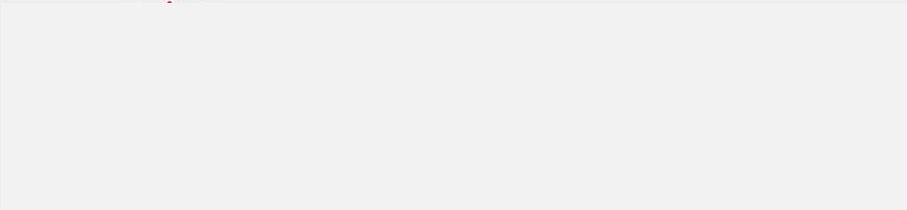
Removing staff
from clinical
duties

High volume
phone calls

EDD
accuracy

Reduced
use of the
patient flow
portal

What was our solution?



What we did

STAFF ENGAGEMENT

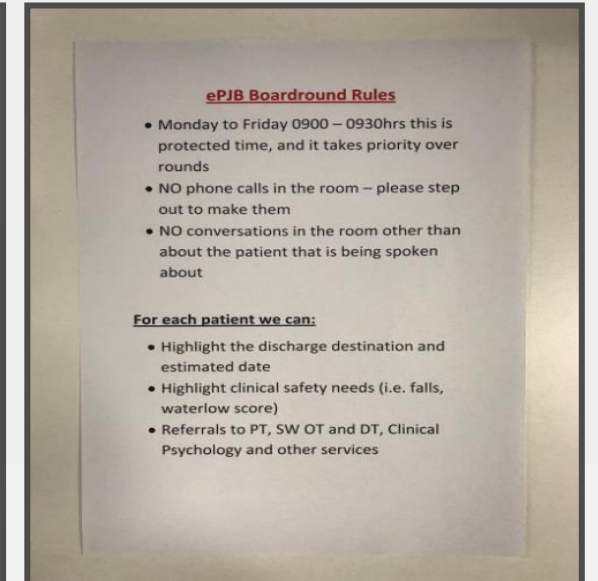
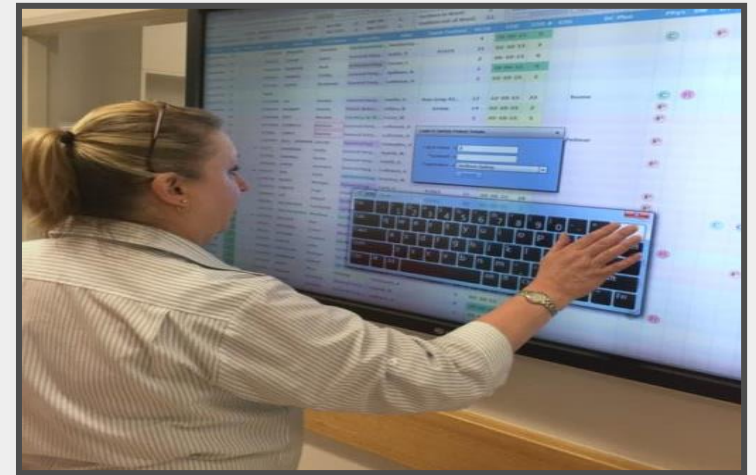
- MDT
- Patient Flow
- Education
- Ward specific

BUSINESS RULES

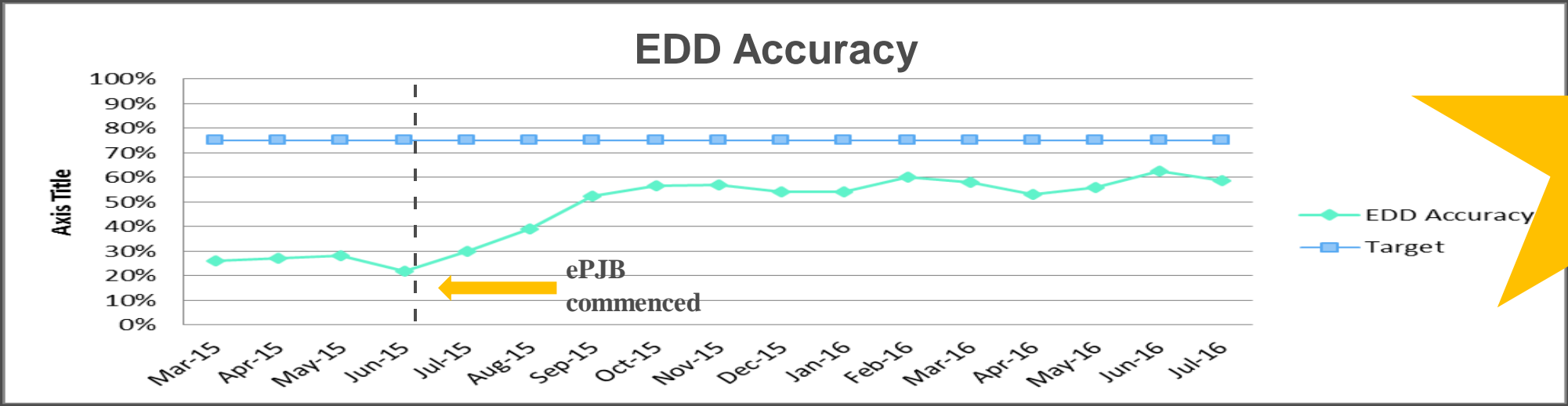
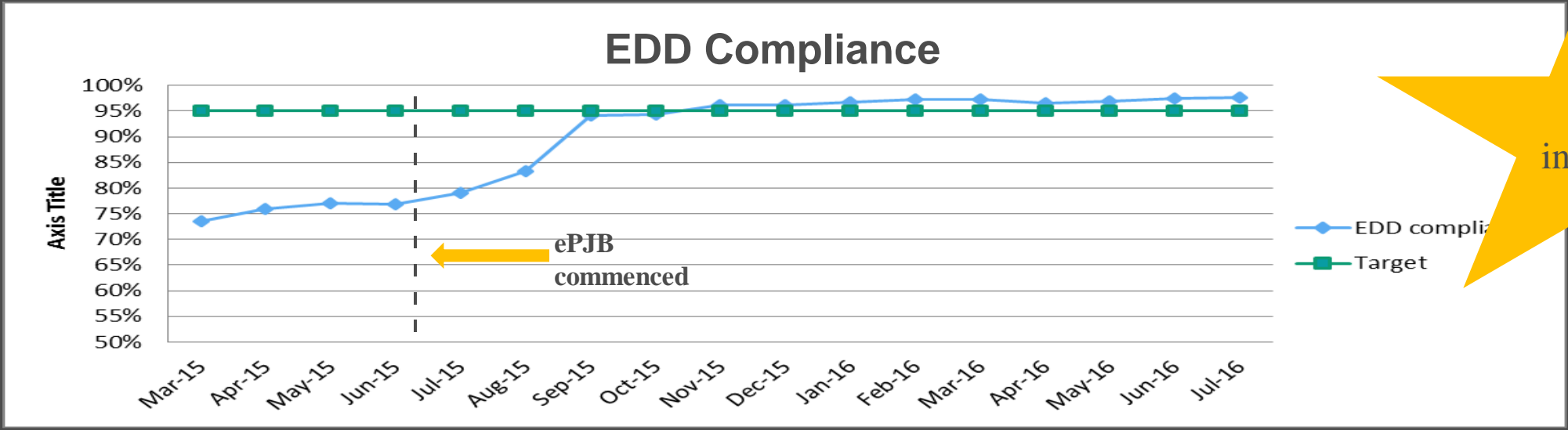
- Written by the MDT
- Short, structured, scripted
- Protected time

GOVERNANCE

- Strong sponsorship
- Promotion
- Cultural change

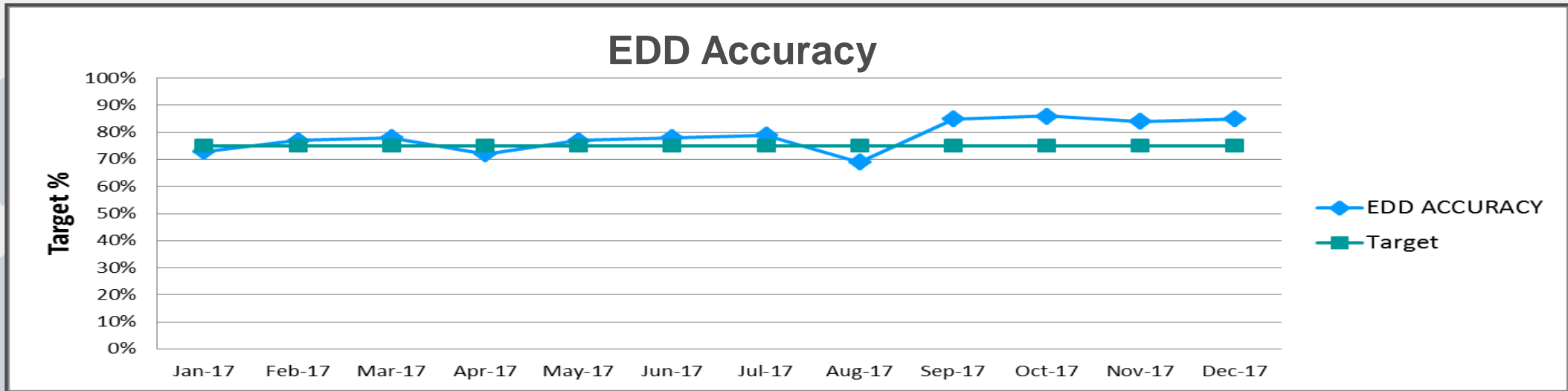
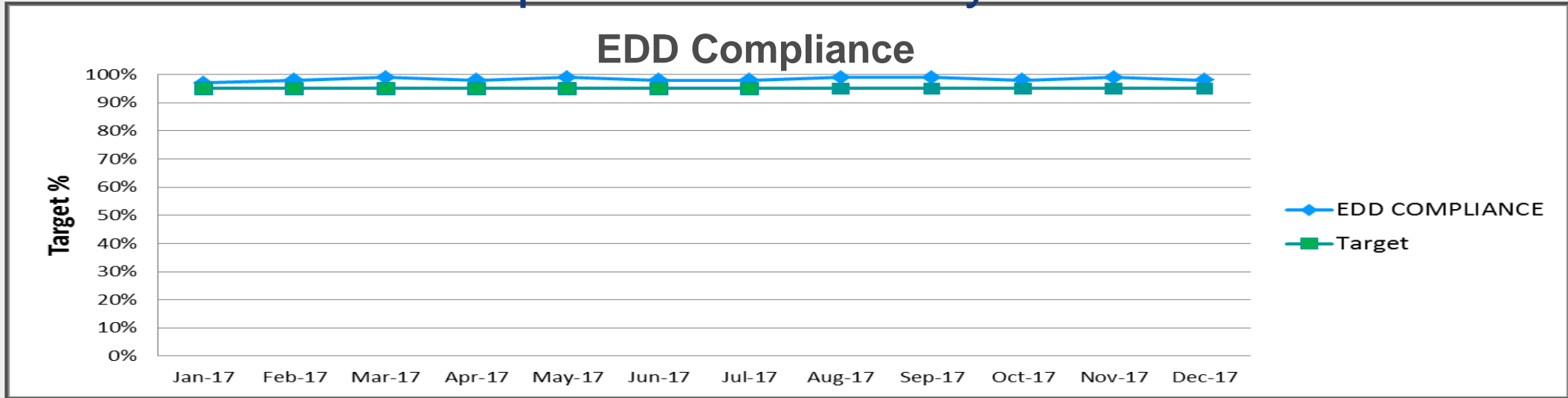


Initial EDD compliance/accuracy at implementation



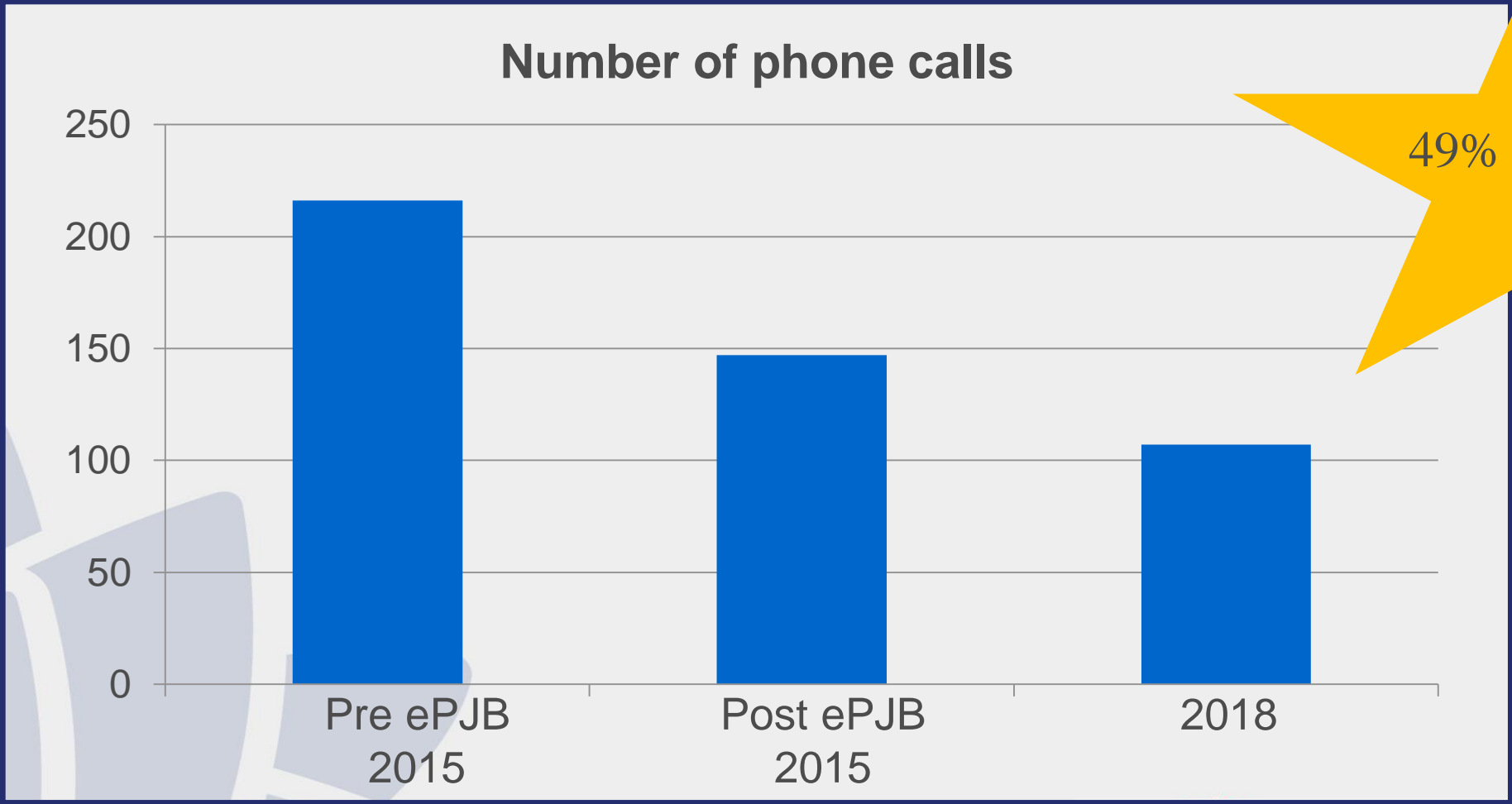
RNSH facility targets:
 EDD compliance 95%
 EDD accuracy 75%

EDD compliance / accuracy slide 2017



RNSH facility targets:
EDD compliance 95%
EDD accuracy 75%

Where are we now?



ePJB

Bed	Alerts	I/R	ID	Surname	AMO	HLOS	EDD	EDD #	G2G	Care Type	SW	OT	Phys	W4W	Transport Booked	DC Plan	PTS	Non Clinical Notes	
01	▲	I	588963	[Redacted]	Chang, K	9	07-03-18	2		Acute Care		P	P			Home /c Family		Home /c Family	
02			Reserved				TL												
03	▲▲	I	1752224		Hardy, J	20	14-02-18	-19	No	Maintenance...	P		C	OHR	?D/C 6/3	Respite		Home	
04	▲	I	1862412		Veitch, P	4	08-03-18	3		Acute Care		P	P					RV	
05	▲	I	1877273		Veitch, P	4	06-03-18	1		Acute Care		P	C					RV	
06	▲▲	I	1065444		Chang, K	10	07-03-18	2		Acute Care		R	P	OHR		Mosman Private Rehab		Home	
07	▲	N	605877		Chang, K	10	27-02-18	-6	No	Maintenance...	P		P	OHR	D/C 6/3 Ambo 8am	Harbason NH		Home /c Family	
08	▲▲		422117		Veitch, P	4	05-03-18	0	Yes	Acute Care	P		P		D/C 5/3 Ambo 1pm	BUPA Mosman		BUPA Mosman	

Isolation Requirements

Infection

- Adolescent
- Behavioural
- Clinical Care
- Infection
- Other
- Palliative
- Security
- No

ESBL

9AM

10AM

Yes

?

No

OHR

Out of Hospital Referral: Residential Aged Care Service

Lessons learnt

SUSTAINABILITY

- ePJB board rounding – business as usual, MDT rapid round
- Best Care Together Program – right care, right place, right time
- Clinical Redesign & CCC role
- Monitoring & feedback

FUTURE DIRECTION

- Continue ward engagement
- Handover Tool
- Cleaning

