

Whole of Hospital Program

Data Master Class

Using the Patient Flow Portal

Prepared by System Relationships and Frameworks Branch

Patient Flow Team

Damian Miners & Melinda Pascoe

Ministry of Health

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Overview

PFP Reports Functionality

Estimated Date of Discharge

Predictive Tool Planning

Discharge Targets

Waiting for What

Inter Hospital Transfers

WoH Program - Data Master Class

“The Patient Flow Portal is an operational tool which takes live patient data from a Hospital’s Patient Administration System (PAS) allowing clinicians, the patient flow team and Hospital executives to make decisions about flow in a real time environment”

PFP Reports Functionality

The screenshot displays the PatientFlowPortal interface. At the top left is the logo and the text "PatientFlowPortal". To the right of the logo is the text "dmine". Below this is a navigation bar with "Reporting:" followed by dropdown menus for "Central Coast" and "Wyong Hospital", a "Select Hospital" button, and a "Data Feed" button. A toolbar on the right contains several icons, with a bar chart icon circled in red. Below the navigation bar are two tabs: "Reports" (selected) and "Schedules".

The main content area is titled "Clinician Defined EDD Compliance by Facility". It features a "Facilities:" section with a "(Select all)" button and checkboxes for "Gosford Hospital", "Long Jetty Healthcare C...", "NSCCAHS Transitional ...", and "Woy Woy Hospital". The "Wyong Hospital" checkbox is checked. Below this is a "Run snapshot per:" section with radio buttons for "Day", "Week", and "Month". The "Day" option is selected. Each option has a "for" dropdown (set to "1") and a "prior to" date field (set to "20/02/2014"). The "Month" option also includes a month/year selector (set to "Feb 2014"). A "Format:" section has a radio button for "PDF" selected. An "Open Report" button is located at the bottom of this section.

Below the configuration options is a "Report Information" section. It includes a "Definition:" paragraph: "Provides an average daily snapshot of the following data for a facility:" followed by two bullet points: "Avg # of patients with LOS > 24hrs" and "Avg # and % of patients with LOS > 24hrs & clinician defined EDD". It also includes a "Usage:" paragraph: "Allows Patient Flow Managers and Hospital Executives to review EDD compliance as a measure of care coordination within the organisation."

On the left side of the interface, there is a sidebar menu with three main categories: "Facility Reports", "Ward Reports", and "Specialty Reports". Under "Facility Reports", "EDD Compliance by Facility" is highlighted. Other options include "Hospital Occupancy", "Prediction Data Extract", "User Access List", and "User Access Logins". Under "Ward Reports", options include "EDD Compliance by Ward", "Ward Activity", "Ward Activity Snapshot", "Ward Occupancy", "Ward Patient Lists", "Ward Profile", and "Ward Setup". Under "Specialty Reports", options include "LOS by Specialty and AMO", "Predicted Adm via ED by Spec...", "Specialty Activity", and "Specialty Activity Snapshot".

PFP Reports Functionality

PatientFlowPortal dmine

Reporting: Central Coast Wyong Hospital Select Hospital Data Feed

Reports | Schedules

Facility Reports

- EDD Compliance by Facility
- Hospital Occupancy
- Prediction Data Extract
- User Access List
- User Access Logins

Ward Reports

- EDD Compliance by Ward
- Ward Activity
- Ward Activity Snapshot
- Ward Occupancy
- Ward Patient Lists
- Ward Profile
- Ward Setup

Specialty Reports

- LOS by Specialty and AMO
- Predicted Adm via ED by Spec...
- Specialty Activity
- Specialty Activity Snapshot

Definition of Facility Reports

Report Name	Definition	Usage
Clinician Defined EDD Compliance by Facility	Provides an average daily snapshot of the following data for a facility: Avg # of patients with LOS > 24hrs Avg # and % of patients with LOS > 24hrs & clinician defined EDD All values exclude patients in wards flagged as "Designated ED" and "Day Only".	Allows Patient Flow Managers and Hospital Executives to review EDD compliance as a measure of care coordination within the organisation.
Occupancy	Hour by hour snapshot of total capacity, total available beds, total occupancy, ED Accessible Bed occupancy and surge beds occupied.	Can be used to obtain a snapshot occupancy indicating hourly demand for any given day to provide an indication of patterns in capacity and demand.
Prediction Data Extract	Excel format of all predictive, actual and flow indicator data for a given date range extracted from the Demand and Capacity Predictive Tool.	For further analysis of historical actual and predictions to identify demand and capacity trends and patterns over time.
User Access List	Provides a list of users currently approved to access PFP at a specific facility.	To audit and update user access of approved users to PFP at a specific facility.
User Access Logins	Provides a list of the number of times a user has logged into the PFP during a defined date range for a specific facility.	Allows Hospital and LHD Executives to view the number of times users have accessed PFP.

Usage: Allows Patient Flow Managers and Hospital Executives to review EDD compliance as a measure of care coordination within the organisation.

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PFP Bed Board – EDD

Clinician Defined EDD Compliance by Facility

LHD

Daily Snapshot for the Period 01/01/2014 to 31/01/2014

Facility	Indicator	01/01/14	02/01/14	03/01/14	04/01/14	05/01/14	06/01/14	07/01/14
		Wednesday	Thursday	Friday	Saturday	Sunday	Monday	Tuesday
Hospital	Avg. No. Pts with LOS > 24hrs	80	85	88	91	94	98	96
	Avg. No. Pts with LOS > 24hrs & Clinician Defined EDD	70	81	87	87	84	93	95
	Avg. % Pts with LOS > 24hrs & Clinician Defined EDD	87.5	95.3	98.9	95.6	89.4	94.9	99.0

>=95% Compliance

Facility	Indicator	08/01/14	09/01/14	10/01/14	11/01/14	12/01/14	13/01/14	14/01/14
		Wednesday	Thursday	Friday	Saturday	Sunday	Monday	Tuesday
Hospital	Avg. No. Pts with LOS > 24hrs	102	105	99	94	101	103	96
	Avg. No. Pts with LOS > 24hrs & Clinician Defined EDD	98	104	99	90	89	95	95
	Avg. % Pts with LOS > 24hrs & Clinician Defined EDD	96.1	99.0	100.0	95.7	88.1	92.2	99.0

>=95% Compliance

Facility	Indicator	15/01/14	16/01/14	17/01/14	18/01/14	19/01/14	20/01/14	21/01/14
		Wednesday	Thursday	Friday	Saturday	Sunday	Monday	Tuesday
Hospital	Avg. No. Pts with LOS > 24hrs	100	105	105	108	117	120	119
	Avg. No. Pts with LOS > 24hrs & Clinician Defined EDD	97	99	102	105	102	107	116
	Avg. % Pts with LOS > 24hrs & Clinician Defined EDD	97.0	94.3	97.1	97.2	87.2	89.2	97.5

>=95% Compliance

Facility	Indicator	22/01/14	23/01/14	24/01/14	25/01/14	26/01/14	27/01/14	28/01/14
		Wednesday	Thursday	Friday	Saturday	Sunday	Monday	Tuesday
Hospital	Avg. No. Pts with LOS > 24hrs	114	111	110	111	114	111	110
	Avg. No. Pts with LOS > 24hrs & Clinician Defined EDD	112	111	109	107	104	95	103
	Avg. % Pts with LOS > 24hrs & Clinician Defined EDD	98.2	100.0	99.1	96.4	91.2	85.6	93.6

>=95% Compliance

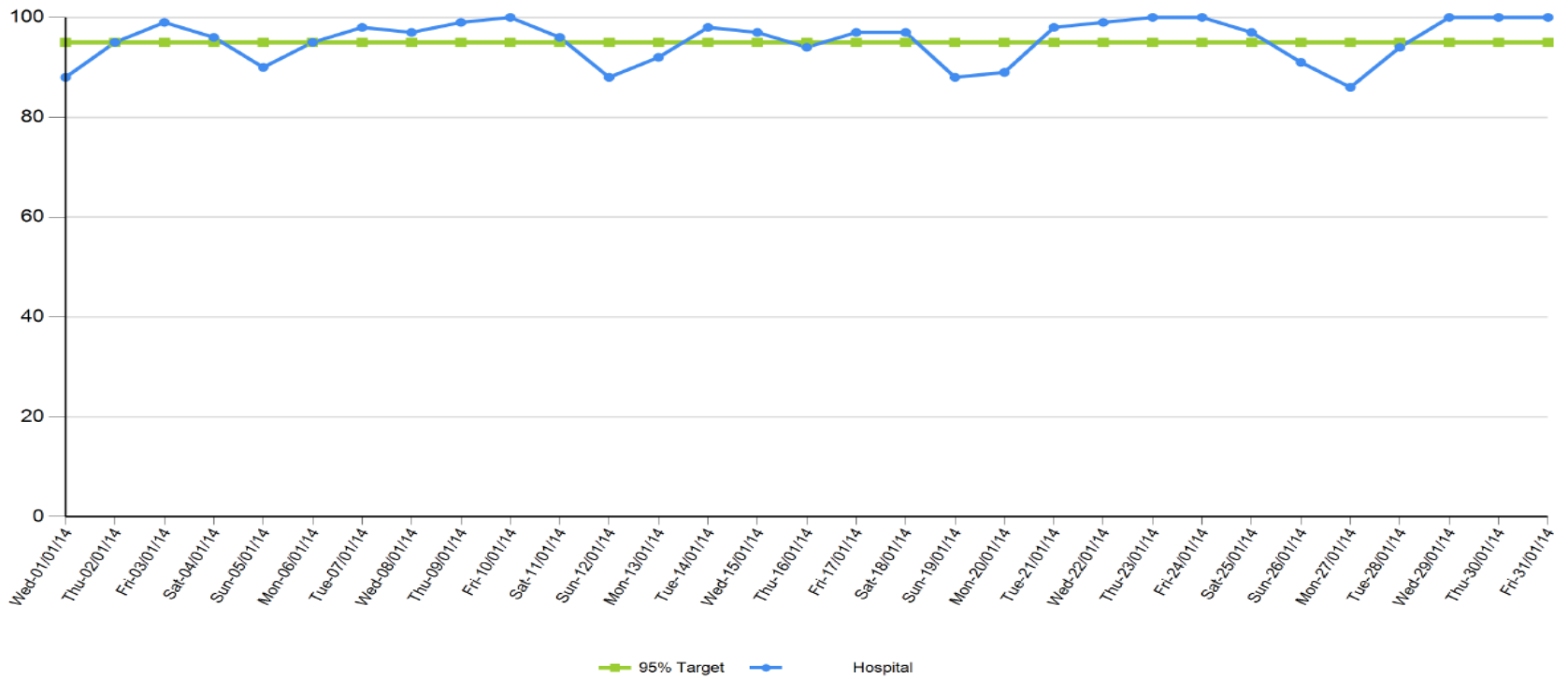
PFP Bed Board – EDD

Clinician Defined EDD Compliance by Facility

LHD

Daily Snapshot for the Period 01/01/2014 to 31/01/2014

Avg. % Pts with LOS > 24hrs & Clinician Defined EDD



PFP Bed Board – EDD

Clinician Defined EDD Compliance by Ward

Daily Snapshot for the Period 11/02/2014 to 20/02/2014

LHD) - Avg. % Pts with LOS > 24hrs & Clinician Defined EDD by Wards

Ward Code and Description	11/02/14	12/02/14	13/02/14	14/02/14	15/02/14	16/02/14	17/02/14
	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Monday
1A - 1A	99.8	95.8	97.0	98.5	89.4	77.9	87.6
1B - 1B	100.0	100.0	100.0	100.0	100.0	100.0	100.0
1C - 1C	100.0	100.0	100.0	100.0	88.7	46.8	67.2
2A - 2A	100.0	98.8	97.5	90.8	84.9	78.3	88.0
2B - 2B	100.0	100.0	100.0	100.0	96.6	83.1	93.2
2D - 2D	100.0	100.0	100.0	100.0	100.0	100.0	100.0

>=95% Compliance

Ward Code and Description	18/02/14	19/02/14	20/02/14
	Tuesday	Wednesday	Thursday
1A - 1A	98.6	97.3	97.6
1B - 1B	100.0	100.0	100.0
1C - 1C	100.0	100.0	100.0
2A - 2A	100.0	99.7	97.6
2B - 2B	100.0	100.0	100.0
2D - 2D	100.0	100.0	100.0

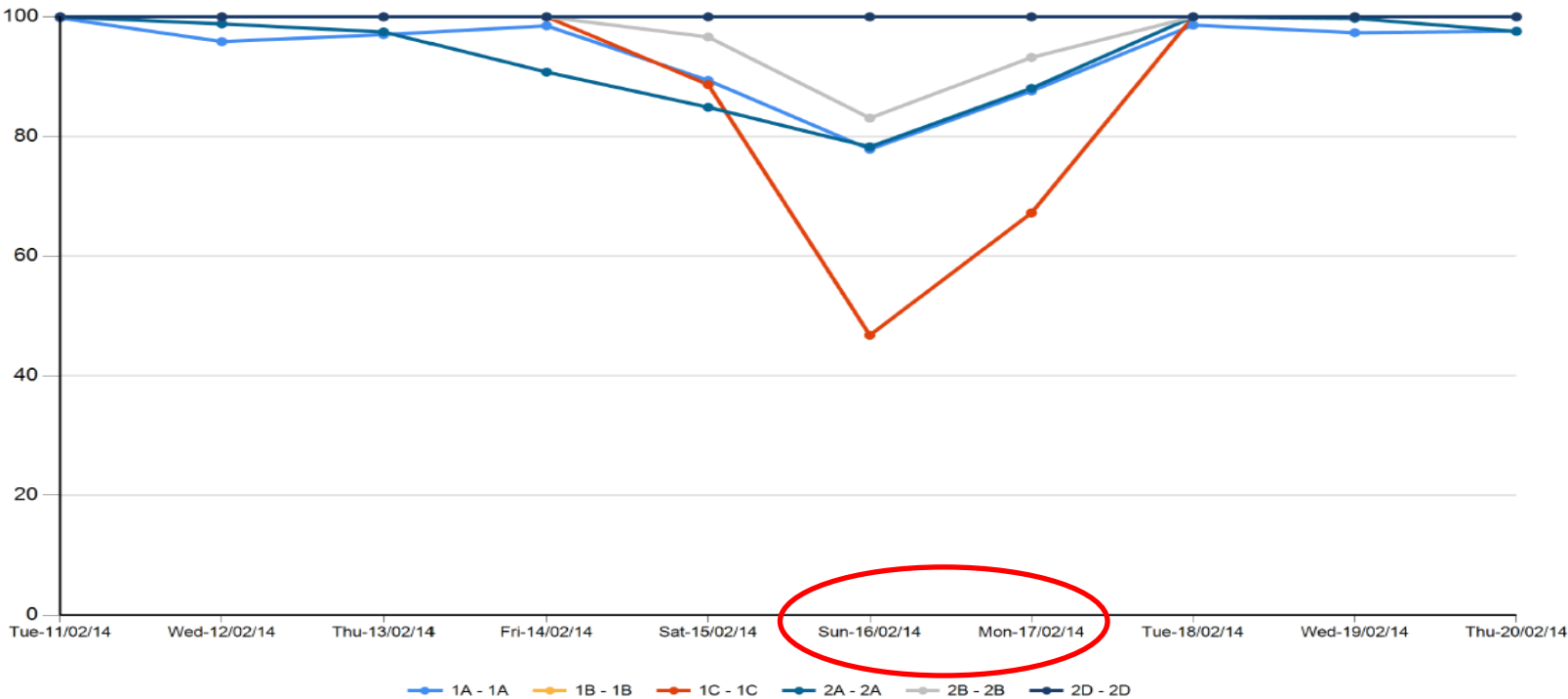
>=95% Compliance

PFP Bed Board – EDD

Clinician Defined EDD Compliance by Ward

Daily Snapshot for the Period 11/02/2014 to 20/02/2014

LHD) - Avg. % Pts with LOS > 24hrs & Clinician Defined EDD by Wards

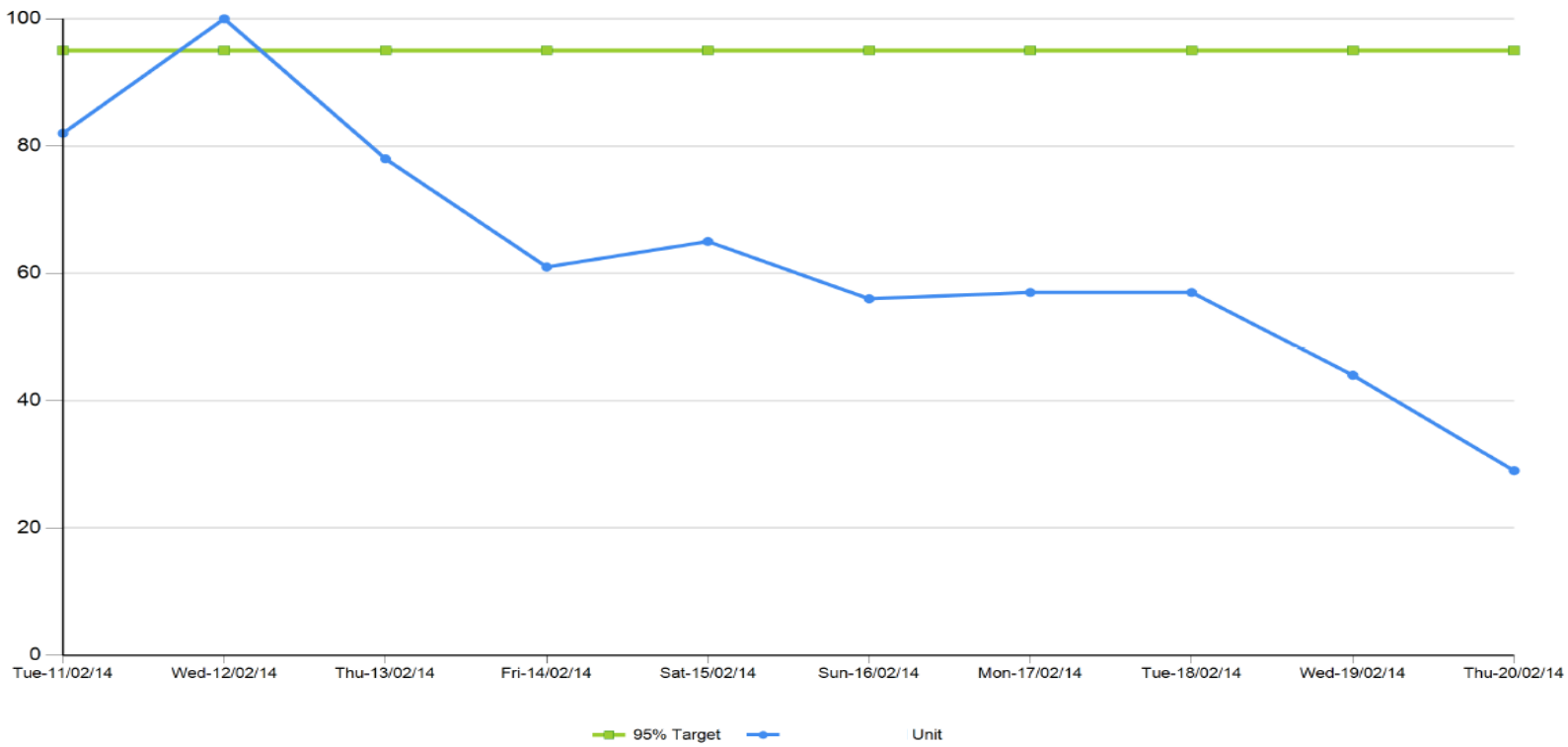


PFP Bed Board – EDD

Clinician Defined EDD Compliance by Ward

Daily Snapshot for the Period 11/02/2014 to 20/02/2014

LHD) - Avg. % Pts with LOS > 24hrs & Clinician Defined EDD by Wards

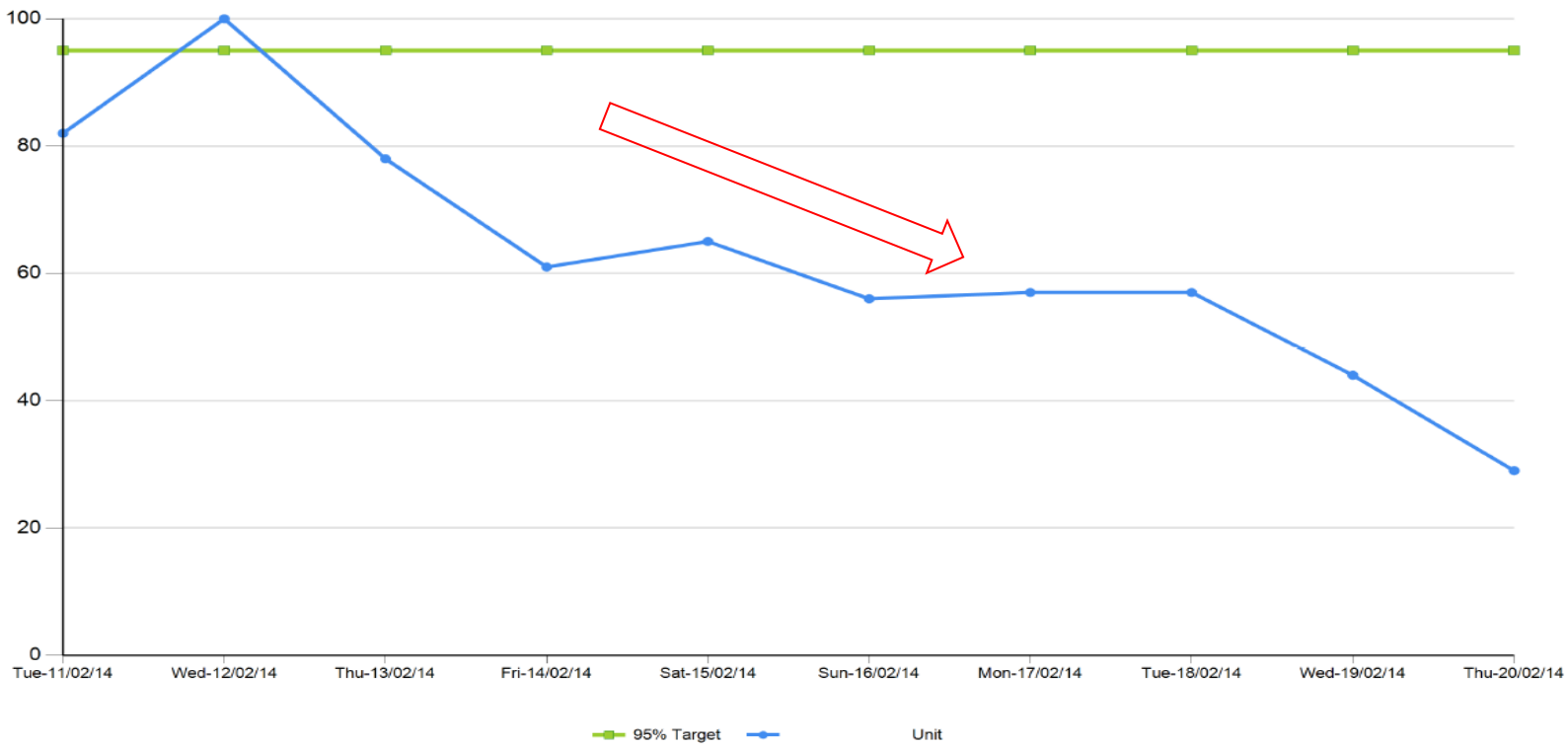


PFP Bed Board – EDD

Clinician Defined EDD Compliance by Ward

Daily Snapshot for the Period 11/02/2014 to 20/02/2014

LHD) - Avg. % Pts with LOS > 24hrs & Clinician Defined EDD by Wards



Overview

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Waiting for What

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PFP Predictive Tool

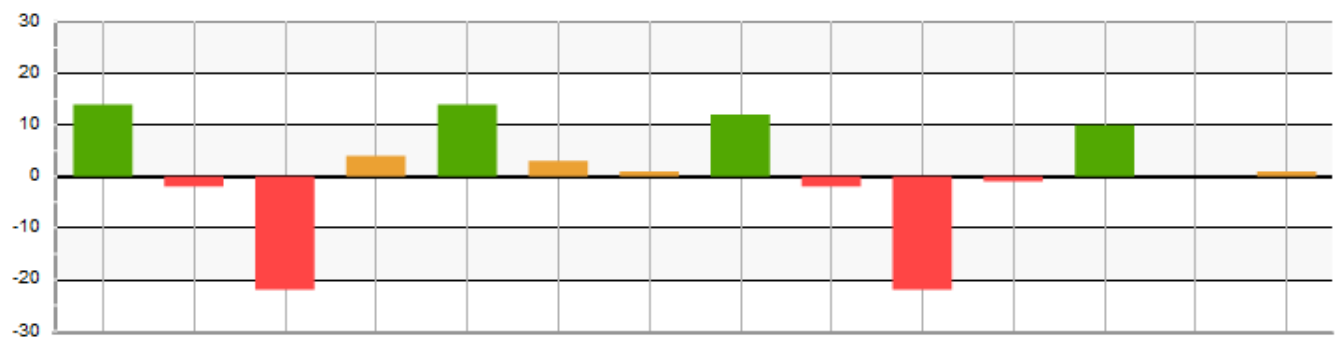


Demand and Capacity: Prediction Mode (Hospital)

Last Refreshed: 21-02-2014 11:26

Prediction data only applies to ED accessible wards

	Fri 21/02/14	Sat 22/02/14	Sun 23/02/14	Mon 24/02/14	Tue 25/02/14	Wed 26/02/14	Thu 27/02/14	Fri 28/02/14	Sat 01/03/14	Sun 02/03/14	Mon 03/03/14	Tue 04/03/14	Wed 05/03/14	Thu 06/03/14
Predicted total beds AVAILABLE	87	45	28	71	79	68	72	82	45	28	71	79	68	72
Predicted total beds REQUIRED	73	47	50	67	65	65	71	70	47	50	72	69	68	71
BED DEMAND STATUS	14	-2	-22	4	14	3	1	12	-2	-22	-1	10	0	1
Total ED accessible beds	365	359	359	365	365	365	365	365	359	359	365	365	365	365
	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes



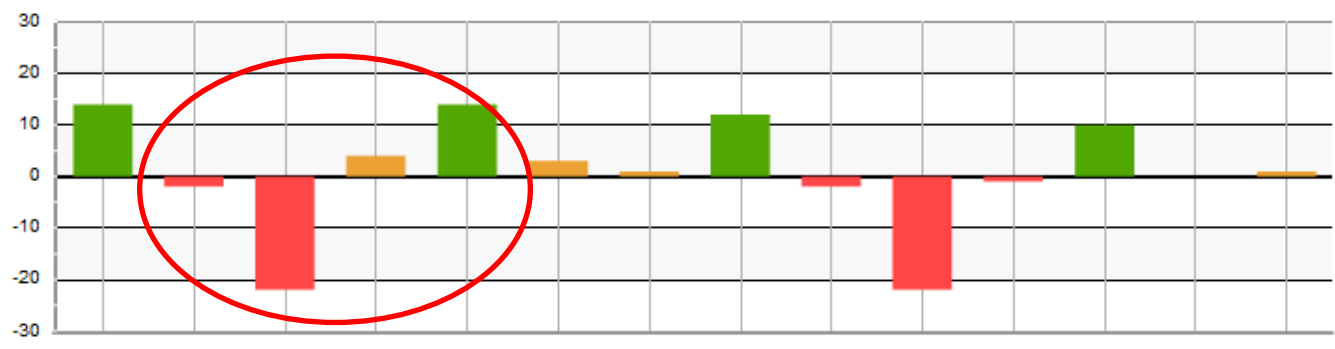
PFP Predictive Tool

Demand and Capacity: Prediction Mode (Hospital)

Last Refreshed: 21-02-2014 11:26

Prediction data only applies to ED accessible wards

	Fri 21/02/14	Sat 22/02/14	Sun 23/02/14	Mon 24/02/14	Tue 25/02/14	Wed 26/02/14	Thu 27/02/14	Fri 28/02/14	Sat 01/03/14	Sun 02/03/14	Mon 03/03/14	Tue 04/03/14	Wed 05/03/14	Thu 06/03/14
Predicted total beds AVAILABLE	87	45	28	71	79	68	72	82	45	28	71	79	68	72
Predicted total beds REQUIRED	73	47	50	67	65	65	71	70	47	50	72	69	68	71
BED DEMAND STATUS	14	-2	-22	4	14	3	1	12	-2	-22	-1	10	0	1
Total ED accessible beds	365	359	359	365	365	365	365	365	359	359	365	365	365	365
	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes	Notes



PFP Predictive Tool – Flow Indicators

Flow Indicators

Last Refreshed: 28-02-2014 08:46

Flow Indicators Data Entry	Threshold	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri
		15/02/14	16/02/14	17/02/14	18/02/14	19/02/14	20/02/14	21/02/14	22/02/14	23/02/14	24/02/14	25/02/14	26/02/14	27/02/14	28/02/14
National Emergency Access Target (4 hour)	81	70	67	66	82	83	74	84	78	82	70	63	82	79	
ED accessible bed occupancy %	85	90	93	92	92	93	92	92	91	95	99	99	100	96	99
Patients over 9 days	95	107	111	106	97	90	87	88	95	102	105	100	90	93	100
Patients with ACCR waiting placement	5	10	10	9	7	6	6	4	4	3	3	4	2	1	
Patients waiting ACCR review	3	2	1	0	0	0	0	0	0	2	1	1	0	1	
Patients accepted for rehab waiting a Bed	5	1	1	1	3	5	3	2	2	2	2	1	1	1	1
Patients waiting rehab consult	5	4	2	1	0	0	0	0	0	0	2	2	2	1	
Patients with MRO	30	43	37	42	41	42	32	30	32	31	28	29	27	25	
Inpatients waiting surgery/procedure	4	2	1	1	1	0	0	0	0	0	2	2	1	1	
Patients requiring cardiac monitoring	18	13	14	14	14	12	13	15	18	15	15	21	22	21	
Patients ready for transfer to another Facility	2	32	30	32	24	27	24	24	24	25	19	18	18	18	18
Patients awaiting transfer into Facility	5			3	3	3	1						3	2	
Patients with Waiting For What Reasons	45	47	45	51	55	59	60	49	44	42	42	34	30	28	24

Save

Cancel

PFP Predictive Tool – Graphs

PatientFlowPortal (Test environment) dmine

Predictive Tool:

Predictions | Data Entry | **Graphs** | Flow Indicators | Retrospective | What If

Data | **Graph** | Control Charts

Select Date: 15/02/2014 - 14 days + 14 days

Flow Indicators (Gosford Hospital) Last Refreshed: 28-02-2014 08:46

Same Scale Single Chart

Select Graph Type: **NEAT & Occupancy**

Legend:
■ National Emergency Access Target (4 hour)
■ ED accessible bed occupancy %

Select Graph Type: **Aged Care Waits**

Legend:
■ Patients with ACCR waiting placement
■ Patients waiting ACCR review

Predicted Admissions via ED by Specialty

PatientFlowPortal dmine

Reporting: South Western Sydney Liverpool Hospital Select Hospital Data Feed Reporting

Reports | **Schedules**

- Facility Reports**
 - EDD Compliance by Facility
 - Hospital Occupancy
 - Prediction Data Extract
 - User Access List
 - User Access Logins
- Ward Reports**
- Specialty Reports**
 - LOS by Specialty and AMO
 - Predicted Adm via ED by Spec...**
 - Specialty Activity
 - Specialty Activity Snapshot
- Waiting for What Reports**
- Transfers – IHT Reports**
- Transfers – IWT Reports**
- Transfers – DWA Reports**

Predicted Admissions via ED by Specialty

Facilities:

(Select all)

Bankstown / Lidcombe ...
 Bowral and District Hos...
 Braeside Hospital
 Camden Hospital
 Campbelltown Hospital
 Fairfield Hospital
 Liverpool Hospital

Format: Excel

Report Information

Definition: Displays the number of predicted admissions via ED to an inpatient overnight bed by clinical specialty. i.e. Historical count of admitted patients in ward/s flagged as "Emergency" in the PFP where AMO specialty is not ED.

Usage: To assist with capacity and demand planning by predicting the unplanned admissions via ED by each clinical specialty. This is achieved by providing granular data by clinical specialty so that patient flow managers and department heads can use, in a user friendly, easily accessible format to communicate clinical specialty patient flow trends for the next 14 days.

Predicted Admissions via ED by Specialty

PatientFlowPortal dmine

Reporting: South Western Sydney Liverpool Hospital Select Hospital Data Feed Reporting

Reports | **Schedules**

- Facility Reports
 - EDD Compliance by Facility
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- Waiting for What Reports
- Transfers – IHT Reports
- Transfers – IWT Reports
- Transfers – DWA Reports

Predicted Admissions via ED by Specialty

Facilities: (Select all)

Bankstown / Lidcombe ... Bowral and District Hos... Braeside Hospital Camden Hospital

Campbelltown Hospital Fairfield Hospital Liverpool Hospital

Format: Excel

Report Information

Definition: Displays the number of predicted admissions via ED to an inpatient overnight bed by clinical specialty. i.e. Historical count of admitted patients in ward/s flagged as "Emergency" in the PFP where AMO specialty is not ED.

Usage: To assist with capacity and demand planning by predicting the unplanned admissions via ED by each clinical specialty. This is achieved by providing granular data by clinical specialty so that patient flow managers and department heads can use, in a user friendly, easily accessible format to communicate clinical specialty patient flow trends for the next 14 days.

Predicted Admissions via ED by Specialty

Predicted Admissions via ED by Specialty
Snapshot - 21/02/14 12:10

Hospital LHD)

Specialty	21 Day Indicator	Indicator	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri
			22/02/2014	23/02/2014	24/02/2014	25/02/2014	26/02/2014	27/02/2014	28/02/2014	01/03/2014	02/03/2014	03/03/2014	04/03/2014	05/03/2014	06/03/2014	07/03/2014
Cardiology	6	5 Year	6	5	3	5	4	3	6	3	3	3	7	5	6	4
		3 Month	6	5	7	6	6	6	6	6	5	7	6	6	6	6
Ent	0	5 Year		1							1		1	1		
		3 Month				1		1	1				1		1	1
Gastroenterology	3	5 Year	2	3	3	3	3	2	3	2	3	3	2	3	3	3
		3 Month	2	2	4	2	3	3	3	2	2	4	2	3	3	3
Geriatric Medicine	7	5 Year	3	6	8	8	6	7	5	5	5	3	8	7	6	10
		3 Month	6	7	7	5	6	7	7	6	7	7	5	6	7	7
Gynaecology	1	5 Year		1	3	1		1	1	2	1	1		1	1	1
		3 Month	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Medical Oncology	1	5 Year	1	1				2	2		1			2		1
		3 Month		1	1	1	1	1	1	1	1	1	1	1	1	1
Medicine-general	0	5 Year							1		1					
		3 Month	1	1						1	1					
Neurology	1	5 Year	1	2	2	1	2	2	1	2	2	2	2	2	1	1
		3 Month	2	1	1	2	2	1	2	2	1	1	2	2	1	2
Orthopaedics	3	5 Year	3	1	2	2	1	1	2	1	3	4	3	4	2	3
		3 Month	3	2	2	2	3	2	3	3	2	2	2	3	2	3
Paediatrics	3	5 Year	6	8	5	4	3	6	3	4	5	5	3	5	6	5
		3 Month	3	4	3	2	3	3	3	3	4	3	2	3	3	3
Plastics	1	5 Year			1	1	1		1	1						1
		3 Month	1	1	1				1	1	1	1				1
Psychiatry	2	5 Year	1	2	4	2	1	2	3	1		2	2	2	2	1
		3 Month	2	2	2	2	2	2	2	2	2	2	2	2	2	2
Renal Medicine	1	5 Year	1		1			1		1			1	1		
		3 Month	1		1	1	1	1	1	1		1	1	1	1	1
Respiratory	2	5 Year	1	3	2	1	2	2	2	3	2	2	2	2	2	1
		3 Month	2	2	2	2	3	2	2	2	2	2	2	2	2	2
Rheumatology	0	5 Year			1		1							1		
		3 Month			1		1	1					1	1	1	
Surgery-general	4	5 Year	2	2	6		4	6	3	4	4	4	5	4	1	2
		3 Month	2	2	3	4	4	2	2	2	2	3	4	4	2	2
Upper Git	1	5 Year		1		3	1						1		4	3
		3 Month	1	1	1	1		1	2	1	1	1	1	1	1	2
Urology	1	5 Year		2	2	1	1	2	1	1		1	1	1	2	2
		3 Month	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Total for 3 Month*			34	33	40	33	37	36	39	34	33	40	33	37	36	39

* Value for "Total for 3 month" per day may differ slightly to the value in the Predictive Tool for "3mth Indicator" for "Predicted Admissions via ED" for the same day as the latter is an average calculation by facility

Predicted Admissions via ED by Specialty

Predicted Admissions via ED by Specialty																
Snapshot - 21/02/14 12:10																
Hospital			LHD)													
Predicted Admissions via ED by Specialty	21 Day Indicator	Indicator	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri
			22/02/2014	23/02/2014	24/02/2014	25/02/2014	26/02/2014	27/02/2014	28/02/2014	01/03/2014	02/03/2014	03/03/2014	04/03/2014	05/03/2014	06/03/2014	07/03/2014
Cardiology	6	5 Year	6	5	3	5	4	3	6	3	3	3	7	5	6	4
		3 Month	6	5	7	6	6	6	6	6	5	7	6	6	6	6
Ent	0	5 Year		1							1		1	1		
		3 Month				1		1	1				1		1	1
Gastroenterology	3	5 Year	2	3	3	3	3	2	3	2	3	3	2	3	3	3
		3 Month	2	2	4	2	3	3	3	2	2	4	2	3	3	3
Geriatric Medicine	7	5 Year	3	6	6	6	6	7	5	5	5	5	6	7	6	10
		3 Month	6	7	7	5	6	7	7	6	7	7	5	6	7	7
Gynaecology	1	5 Year	1	1	2	1	1	1	1	2	1	1	1	1	1	1
		3 Month	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Medical Oncology	1	5 Year	1	1			2	2	2	1	1	1	1	2	1	1
		3 Month		1	1	1	1	1	1	1	1	1	1	1	1	1
Medicine-general	0	5 Year							1		1					
		3 Month	1	1						1	1					
Neurology	1	5 Year	1	2	2	1	2	2	1	2	2	2	2	2	1	1
		3 Month	2	1	1	2	2	1	2	2	1	1	2	2	1	2
Orthopaedics	3	5 Year	3	1	2	2	1	1	2	1	3	4	3	4	2	3
		3 Month	3	2	2	2	3	2	3	3	2	2	2	3	2	3
Paediatrics	3	5 Year	6	8	5	4	3	6	3	4	5	5	3	5	6	5
		3 Month	3	4	3	2	3	3	3	3	4	3	2	3	3	3
Plastics	1	5 Year			1	1	1	1	1	1	1					1
		3 Month	1	1	1				1	1	1	1				1
Psychiatry	2	5 Year	1	2	4	2	1	2	3	1		2	2	2	2	1
		3 Month	2	2	2	2	2	2	2	2	2	2	2	2	2	2
Renal Medicine	1	5 Year	1		1			1		1			1	1	1	1
		3 Month	1		1	1	1	1	1	1	1		1	1	1	1
Respiratory	2	5 Year	1	3	2	1	2	2	2	3	2	2	2	2	2	1
		3 Month	2	2	2	2	3	2	2	2	2	2	2	2	2	2
Rheumatology	0	5 Year			1		1							1		
		3 Month			1		1	1					1	1	1	
Surgery-general	4	5 Year	2	2	6		4	6	3	4	4	4	5	4	1	2
		3 Month	2	2	3	4	4	2	2	2	2	3	4	4	2	2
Upper Git	1	5 Year		1		3	1						1		4	3
		3 Month	1	1	1	1		1	2	1	1	1	1	1	1	2
Urology	1	5 Year		2	2	1	1	2	1	1		1	1	1	2	2
		3 Month	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Total for 3 Month*			34	33	40	33	37	36	39	34	33	40	33	37	36	39

* Value for "Total for 3 month" per day may differ slightly to the value in the Predictive Tool for "3mth Indicator" for "Predicted Admissions via ED" for the same day as the latter is an average calculation by facility

Overview

PFP Reports Functionality

Estimated Date of Discharge

Predictive Tool Planning

Discharge Targets

Waiting for What

Inter Hospital Transfers

Ward Discharge Targets

Ward Discharge Targets

Snapshot - 21/02/14 12:10

Hospital (LHD)

Ward	Friday 21/02/2014 Todays Discharge Target	Indicator	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	
			21/02/2014	22/02/2014	23/02/2014	24/02/2014	25/02/2014	26/02/2014	27/02/2014	28/02/2014	01/03/2014	02/03/2014	03/03/2014	04/03/2014	05/03/2014	06/03/2014	
Cardiology - 2A	8	Planned	2		1	3	2	2	1								
		Unplanned	6	6	5	7	6	6	6	6	6	5	7	6	6	6	6
		TOTAL	8	6	6	10	8	8	7	6	6	5	7	6	6	6	6
Gen Surg / Ent / Plastics - 3A	7	Planned	4			3	7	4	4	2			3	3	2	1	
		Unplanned	3	3	2	3	5	4	3	3	2	2	3	5	4	3	
		TOTAL	7	3	2	6	12	8	7	5	2	2	6	8	6	4	3
Gastro / Renal / Rheum - 2B	5	Planned	1			3	2	2					1	1			
		Unplanned	4	3	2	6	3	5	5	4	3	2	6	3	5	5	5
		TOTAL	5	3	2	9	5	7	5	4	3	2	7	4	5	5	5
Aged Care Ward - 2C	8	Planned	1			1											
		Unplanned	7	6	7	7	5	6	7	7	6	7	7	5	6	7	7
		TOTAL	8	6	7	8	5	6	7	7	6	7	7	5	6	7	7
Gynae / Med Onc / Gen Med - 2C	4	Planned	2			2	1	1									
		Unplanned	2	2	3	2	2	2	2	2	2	3	2	2	2	2	2
		TOTAL	4	2	3	4	3	3	2	2	2	2	3	2	2	2	2
Neuro / Resp - 3B	6	Planned	2			1	1		2								
		Unplanned	4	4	3	3	4	5	3	4	4	3	3	4	5	3	3
		TOTAL	6	4	3	4	5	5	5	4	4	3	3	4	5	3	3
Orthopaedics - 3C	5	Planned	2	3	1	2	2	1	1	2	1	3	4	3	4	2	
		Unplanned	3	3	2	2	2	3	2	3	3	2	2	2	3	2	2
		TOTAL	5	6	3	4	4	4	3	5	4	5	6	5	7	4	2
Paediatrics	6	Planned	3			3	4	3	6	3			5	3	5	6	
		Unplanned	3	3	4	3	2	3	3	3	3	4	3	2	3	3	
		TOTAL	6	3	4	6	6	6	9	6	3	4	8	5	8	9	6
Psychiatry	4	Planned	2			3	2	1									
		Unplanned	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2
		TOTAL	4	2	2	5	4	3	2	2	2	2	2	2	2	2	2
Upper Git / Urology - 3D	5	Planned	2			2	2	3	1	1			3	3	4	2	
		Unplanned	3	2	2	2	2	1	2	3	2	2	2	2	1	2	2
		TOTAL	5	2	2	4	4	4	3	4	2	2	2	5	5	5	4

Ward Discharge Targets

Ward Discharge Targets

Snapshot - 21/02/14 12:10

Hospital (LHD)

Ward	Friday 21/02/2014 Todays Discharge Target	Indicator	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	
			21/02/2014	22/02/2014	23/02/2014	24/02/2014	25/02/2014	26/02/2014	27/02/2014	28/02/2014	01/03/2014	02/03/2014	03/03/2014	04/03/2014	05/03/2014	06/03/2014	
Cardiology - 2A	8	Planned	2		1	3	2	2	1								
		Unplanned	6	6	5	7	6	6	6	6	6	5	7	6	6	6	6
		TOTAL	8	6	6	10	8	8	7	6	6	5	7	6	6	6	6
Gen Surg / Ent / Plastics - 3A	7	Planned	4			3	7	4	4	2			3	3	2	1	
		Unplanned	3	3	2	3	5	4	3	3	2	2	3	5	4	3	
		TOTAL	7	3	2	6	12	8	7	5	2	2	6	8	6	4	
Gastro / Renal / Rheum - 2B	5	Planned	1			3	2	2					1	1			
		Unplanned	4	3	2	6	3	5	5	4	3	2	6	3	5	5	
		TOTAL	5	3	2	9	5	7	5	4	3	2	7	4	5	5	
Aged Care Ward - 2C	8	Planned	1			1											
		Unplanned	7	6	7	7	5	6	7	7	6	7	7	5	6	7	
		TOTAL	8	6	7	8	5	6	7	7	6	7	7	5	6	7	
Gynae / Med Onc / Gen Med - 2C	4	Planned	2			2	1	1									
		Unplanned	2	2	3	2	2	2	2	2	2	3	2	2	2	2	
		TOTAL	4	2	3	4	3	3	2	2	2	3	2	2	2	2	
Neuro / Resp - 3B	6	Planned	2			1	1		2								
		Unplanned	4	4	3	3	4	5	3	4	4	3	3	4	5	3	
		TOTAL	6	4	3	4	5	5	5	4	4	3	3	4	5	3	
Orthopaedics - 3C	5	Planned	2	3	1	2	2	1	1	2	1	3	4	3	4	2	
		Unplanned	3	3	2	2	2	3	2	3	3	2	2	2	3	2	
		TOTAL	5	6	3	4	4	4	3	5	4	5	6	5	7	4	
Paediatrics	6	Planned	3			3	4	3	6	3			5	3	5	6	
		Unplanned	3	3	4	3	2	3	3	3	3	4	3	2	3	3	
		TOTAL	6	3	4	6	6	6	9	6	3	4	8	5	8	9	
Psychiatry	4	Planned	2			3	2	1									
		Unplanned	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
		TOTAL	4	2	2	5	4	3	2	2	2	2	2	2	2	2	
Upper Git / Urology - 3D	5	Planned	2			2	2	3	1	1			3	3	4	2	
		Unplanned	3	2	2	2	2	1	2	3	2	2	2	2	1	2	
		TOTAL	5	2	2	4	4	4	3	4	2	2	5	5	5	4	

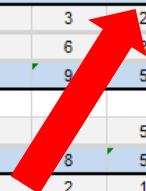
Ward Discharge Targets

Ward Discharge Targets

Snapshot - 21/02/14 12:10

Hospital (LHD)

Ward	Friday 21/02/2014 Todays Discharge Target	Indicator	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	
			21/02/2014	22/02/2014	23/02/2014	24/02/2014	25/02/2014	26/02/2014	27/02/2014	28/02/2014	01/03/2014	02/03/2014	03/03/2014	04/03/2014	05/03/2014	06/03/2014	
Cardiology - 2A	8	Planned	2		1	3	2	2	1								
		Unplanned	6	6	5	7	6	6	6	6	6	5	7	6	6	6	6
		TOTAL	8	6	6	10	8	8	7	6	6	5	7	6	6	6	6
Gen Surg / Ent / Plastics - 3A	7	Planned	4			3	7	4	4	2			3	3	2	1	
		Unplanned	3	3	2	3	5	4	3	3	2	2	3	5	4	3	
		TOTAL	7	3	2	6	12	8	7	5	2	2	6	8	6	4	
Gastro / Renal / Rheum - 2B	5	Planned	1			3	2	2					1	1			
		Unplanned	4	3	2	6		5	5	4	3	2	6	3	5	5	
		TOTAL	5	3	2	9	5	7	5	4	3	2	7	4	5	5	
Aged Care Ward - 2C	8	Planned	1														
		Unplanned	7	6	7		5	6	7	7	6	7	7	5	6	7	
		TOTAL	8	6	7	8	5	6	7	7	6	7	7	5	6	7	
Gynae / Med Onc / Gen Med - 2C	4	Planned	2			2	1	1									
		Unplanned	2	2	3	2	2	2	2	2	2	3	2	2	2	2	
		TOTAL	4	2	3	4	3	3	2	2	2	3	2	2	2	2	
Neuro / Resp - 3B	6	Planned	2			1	1		2								
		Unplanned	4	4	3	3	4	5	3	4	4	3	3	4	5	3	
		TOTAL	6	4	3	4	5	5	5	4	4	3	3	4	5	3	
Orthopaedics - 3C	5	Planned	2	3	1	2	2	1	1	2	1	3	4	3	4	2	
		Unplanned	3	3	2	2	2	3	2	3	3	2	2	2	3	2	
		TOTAL	5	6	3	4	4	4	3	5	4	5	6	5	7	4	
Paediatrics	6	Planned	3			3	4	3	6	3			5	3	5	6	
		Unplanned	3	3	4	3	2	3	3	3	3	4	3	2	3	3	
		TOTAL	6	3	4	6	6	6	9	6	3	4	8	5	8	9	
Psychiatry	4	Planned	2			3	2	1									
		Unplanned	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
		TOTAL	4	2	2	5	4	3	2	2	2	2	2	2	2	2	
Upper Git / Urology - 3D	5	Planned	2			2	2	3	1	1			3	3	4	2	
		Unplanned	3	2	2	2	2	1	2	3	2	2	2	2	1	2	
		TOTAL	5	2	2	4	4	4	3	4	2	2	5	5	5	4	



Overview

PFP Reports Functionality

Estimated Date of Discharge

Predictive Tool Planning

Discharge Targets

Waiting for What

Inter Hospital Transfers

PFP – Waiting for What

The 'Waiting for What' functionality within the PFP is a tool designed to assist Clinicians and other Hospital staff to identify and manage unreasonable delays throughout the patients journey.

PFP – Waiting for What

Select a Waiting for What Reason:



Consults

Aged Care	Cardiology	Dietician	Endocrine
Gastroenterology/Endoscopy	Haematology	Mental Health/Drug & Alcohol	Neurology
Nursing	Occupational Therapist	Oncology	Orthopaedics
Pain	Palliative Care	Physiotherapist	Rehabilitation
Renal/Nephrology	Respiratory	Social Work	Speech Therapist
Vascular	Other Allied Health	Other Medicine	Other Surgery

Diagnostics/Treatment

AMO / Team Review	Angiography	Bone Scan	Cardiac Echo/TOE/TTE
Cardiac Stress Test	Coronary Angiography/Intervention	CT	Doppler
Endoscopy-ERCP/Gastroscopy/Colonoscopy	Imaging/X-Ray	MRI	Operating Theatre
Pathology	Permanent Pacemaker	Ultrasound	Other

Discharge Process

AMO Discharge Review	Discharge Documentation/Summary	Discharge Equipment	Discharge Medications/Script
Family/Carer Conference	Other		

Out of Hospital Referral

ACAT Assessment	ACCRAwaiting Approval	Ambulatory Care	Appointment of a Public Guardian
CAPACs/HITH	Community Health	Community Support Service	COMPACKS
Family/Carer looking for a Private Facility	Home Care	Palliative Care Services	Rehabilitation Bed or Service
Residential Aged Care Service	Respite	Transitional Aged Care	Other

Transfer/Transport

Aero-Medical Transfer	IHT- Internal LHD Transport	IHT- NSW Ambulance Transport	IHT- Waiting for Accepting Facility
IHT- Waiting for Bed @ Accepting Facility	IWT/Ward Bed	IWT/Ward Bed from Critical Care	Transport Home Ambulance Service NSW
Transport Home Relative/Carer	Other		

PFP – Waiting for What Reports

Definition of Waiting for What Reports

Report Name	Definition	Usage
Waiting for What - All Reasons	Displays all Waiting for What records created for patients admitted to a specific facility.	Provides in-depth data for further analysis of what patients are waiting for to be discharged at a specific facility. Provides the capability to disaggregate data by speciality, LOS, AMO, etc.
Waiting for What - Current Admissions (Open Reasons)	Displays open waits recorded against patients who are currently admitted at a specific facility.	Provides detailed information about patients currently delayed in hospital including notes about their waiting for what reason.
Waiting for What Bed Days	Pareto Chart of reasons consuming the most amount of bed days at a specific facility.	Assist with identifying the Wait reasons that impact the most on the available bed days. Provides an evidence base for prioritising areas for process redesign to reduce delays and improve patient flow.
Waiting for What Reasons Count	Pareto Chart of Waiting for What reasons by most frequent waits at a specific facility.	To be used in conjunction with the Waiting for What Bed Days consumed report to identify priority areas for process redesign reduce patient delays and improve patient flow. Can be used to escalate issues that cannot be fixed locally.

PFP – Waiting for What Reports

The W4W reports provide graphical and statistical information on the delay reasons affecting inpatients in your Hospital.

W4W reports are accessible to every Patient Flow Portal end user.

Providing date range flexibility, i.e. daily, weekly, monthly, etc.

The Pareto charts can be viewed in real time reflecting current delays or retrospectively to understand how the 'Waiting for What' reasons have changed over time.

These charts will assist Hospital Executives to prioritise actions to resolve hospital constraints.

The W4W reports should be integrated into your Hospital's daily, weekly and monthly Patient Flow / Access Meetings.

PFP – W4W NUM's Responsibility

NUM's review their W4W delay reasons on a daily basis to ensure:

1. The open delays are correct and relevant
2. Resolved delays are closed on the correct date and in a timely manner
3. New delays have been entered

PFP – W4W Flow Managers Responsibility

The Patient Flow Manager should review the W4W report on a daily basis and manage / escalate the delays within their scope of influence.

1. The Patient Flow Manager should review the report then filter and sort via primary and secondary wait reasons. This report should be emailed to the relevant Department Head.
2. The Department Head should review and provide actions to the Patient Flow Manager re: the open waits for which they are responsible.

Reports - Waiting For What .Current Admissions – Open Reasons

Waiting for What – Current Admissions (Open Reasons)

Hospital (LHD)

Patient ID	Surname	First Name	Primary Delay Reason	Secondary Delay Reason	Optional Text	Admission Date	LOS	WFW Start Date	WFW (Total Days)	EDD	Specialty	Ward Description	Med. Officer	Financial Status	Financial Desc
1002826844		Aram	Diagnostics / Treatment	Cardiac Echo / TOE / TTE	contacted Dept Head	19/02/14	6	20/02/14	5	27/02/14	Surgery	CCU/Cardiology		Public	Medicare/Public O/N Hosp D
1002562174		Elizabeth	Diagnostics / Treatment	Cardiac Echo / TOE / TTE	ECHO	20/02/14	5	21/02/14	4	22/02/14	Cardiology	CCU/Cardiology		Chargeable	Charge/Private O/N Shared
1003226291		Shirley	Diagnostics / Treatment	Cardiac Echo / TOE / TTE	ECHO	21/02/14	4	21/02/14	4	25/02/14	Cardiology	CCU/Cardiology		Public	Medicare/Public O/N Hosp D
1001177178		Charlie	Diagnostics / Treatment	Cardiac Echo / TOE / TTE	TOE	20/02/14	5	21/02/14	4	25/02/14	Cardiothoracic Surgery	CCU/Cardiology		Chargeable	Charge/Private O/N Shared
1003383522		George	Diagnostics / Treatment	Cardiac Echo / TOE / TTE	ECHO	21/02/14	4	24/02/14	1	25/02/14	Cardiology	CCU/Cardiology		Public	Medicare/Public O/N Hosp D
1002639561		Murray	Diagnostics / Treatment	Cardiac Echo / TOE / TTE	TTE	22/02/14	3	24/02/14	1	28/02/14	Respiratory Medicine	Neurology Rehab		Public	Medicare/Public O/N Hosp D

Reports - Waiting For What. Current Admissions – Open Reasons

Waiting for What – Current Admissions (Open Reasons)

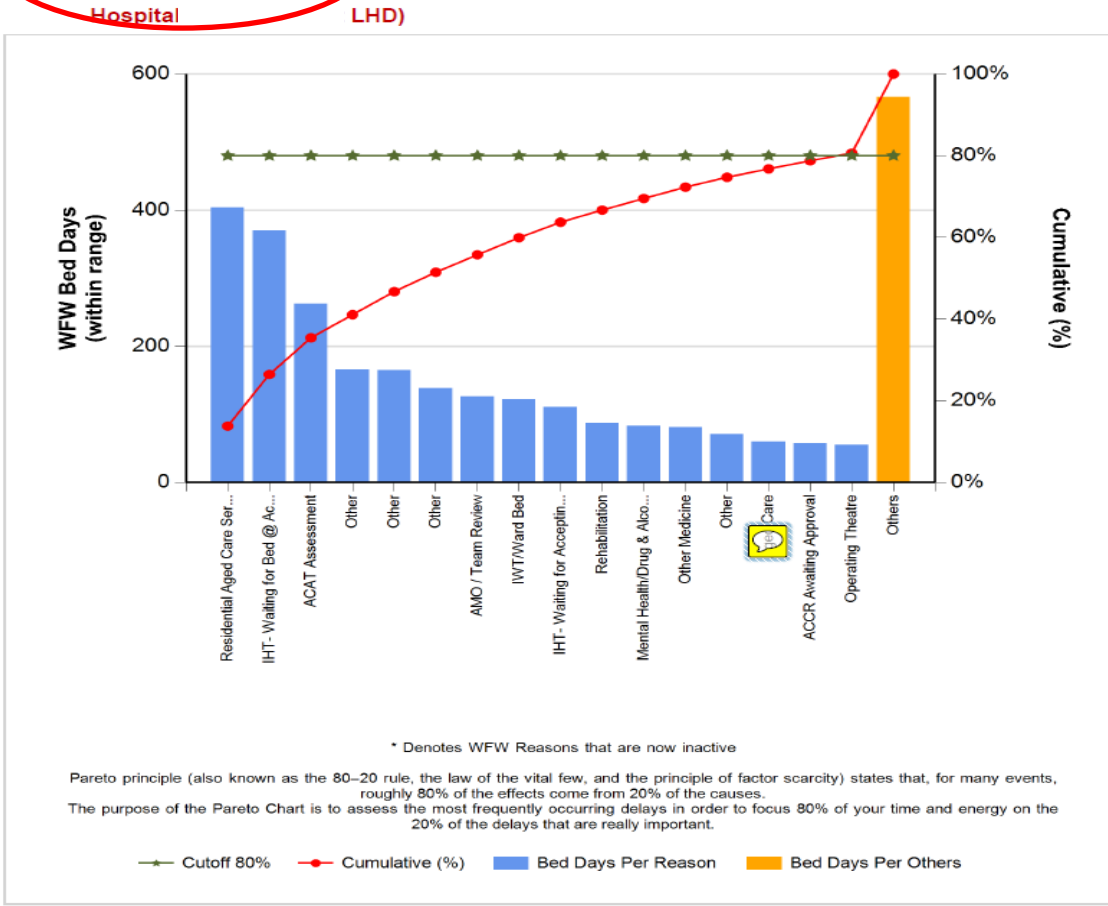
Hospital (LHD)

Patient ID	Surname	First Name	Primary Delay Reason	Secondary Delay Reason	Optional Text	Admission Date	LOS	WFW Start Date	WFW (Total Days)	EDD	Specialty	Ward Description	Med. Officer	Financial Status	Financial Desc
1002826844		Aram	Diagnostics / Treatment	Cardiac Echo / TOE / TTE	contacted Dept Head	19/02/14	6	20/02/14	5	27/02/14	Surgery	CCU/Cardiology		Public	Medicare/Public O/N Hosp D
1002562174		Elizabeth	Diagnostics / Treatment	Cardiac Echo / TOE / TTE	ECHO	20/02/14	5	21/02/14	4	22/02/14	Cardiology	CCU/Cardiology		Chargeable	Charge/Private O/N Shared
1003226291		Shirley	Diagnostics / Treatment	Cardiac Echo / TOE / TTE	ECHO	21/02/14	4	21/02/14	4	25/02/14	Cardiology	CCU/Cardiology		Public	Medicare/Public O/N Hosp D
1001177178		Charlie	Diagnostics / Treatment	Cardiac Echo / TOE / TTE	TOE	20/02/14	5	21/02/14	4	25/02/14	Cardiothoracic Surgery	CCU/Cardiology		Chargeable	Charge/Private O/N Shared
1003383522		George	Diagnostics / Treatment	Cardiac Echo / TOE / TTE	ECHO	21/02/14	4	24/02/14	1	25/02/14	Cardiology	CCU/Cardiology		Public	Medicare/Public O/N Hosp D
1002639561		Murray	Diagnostics / Treatment	Cardiac Echo / TOE / TTE	TTE	22/02/14	3	24/02/14	1	28/02/14	Respiratory Medicine	Neurology Rehab		Public	Medicare/Public O/N Hosp D

Reports - Waiting For What. Bed Days.

Waiting for What Bed Days

For the Period 01/07/13 to 18/11/13



Bed Days Used per Waiting for What Reason

Reasons	LHD)			
	Hospital	WFW Bed Days (within range)	Cumulative (%)	Total (%)
Out of Hospital Referral: Residential Aged Care Service		404	14%	14%
Transfer/Transport: IHT- Waiting for Bed @ Accepting Facility		370	27%	13%
Out of Hospital Referral: ACAT Assessment		262	36%	9%
Out of Hospital Referral: Other		166	42%	6%
Diagnostics/Treatment: Other		165	48%	6%
Transfer/Transport: Other		138	53%	5%
Diagnostics/Treatment: AMO / Team Review		126	57%	4%
Transfer/Transport: IWT/Ward Bed		122	61%	4%
Transfer/Transport: IHT- Waiting for Accepting Facility		111	65%	4%
Consults: Rehabilitation		87	68%	3%
Consults: Mental Health/Drug & Alcohol		83	71%	3%
Consults: Other Medicine		81	74%	3%
Discharge Process: Other		71	76%	2%
Consults: Aged Care		60	78%	2%
Out of Hospital Referral: ACCR Awaiting Approval		58	80%	2%
Diagnostics/Treatment: Operating Theatre		55	82%	2%
Others		566	100%	18%

Overview

PFP Reports Functionality

Estimated Date of Discharge

Predictive Tool Planning

Discharge Targets

Waiting for What

Inter Hospital Transfers

Definition of Transfers – IHT Reports

Report Name	Definition	Usage
Inter Hospital Transfers – Hourly Performance	Provides a snapshot taken each hour of the total number of Transfers IN and OUT of a selected facility in table and graph format.	Allows Patient Flow Managers and Hospital Executives to monitor IHT transfer performance to better manage the planning of flows in and out of a facility.
Inter Hospital Transfer Records	Displays all information related to each Inter-Hospital Transfer record that was initiated into or out of a specific facility in a user defined date range.	Analyse the data to better understand trends and patterns for a facility's demand.
Patient Open Transfers	Report that provides information on all outgoing and incoming open transfers within a specific facility.	Can be used as a contemporary carry around list of expected transfers at meetings and for hospital reporting.
Patient Open Transfers by LHD	Report that provides information on all outgoing and incoming open transfers within a specific LHD.	Can be used as a contemporary carry around list of expected transfers at meetings and for hospital and LHD reporting.
Patient Transfer Cancellations	Report of all transfers that were cancelled (i.e. not completed) within a given date range for a specific facility.	To look retrospectively at cancelled transfers, the reasons for cancellation and analysis of waits.
Patient Transfer Times	Reports on the time taken to complete all incoming and outgoing transfers at a specific facility.	Can be used for: Hospital reporting to identify patients who breached Urgency Category transfer times. Searching for a specific completed patient transfer.
Patient Transfer Times Graph	Graphs of completed in and out transfers by hospital and urgency category within and outside an allocated timeframe for a specific facility.	Provides accessible information indicating the: Frequency of transfers meeting transfer time benchmarks. Sending and receiving hospitals are not meeting the Urgency Category transfer timeframes.
Patients IN-OUT	Number of completed patient Inter-Hospital transfers between a specified date range by Speciality and Urgency Category for a specific facility.	Provides a summary of main transfer specialities and urgency category. Can assist in demand and capacity planning for incoming and outgoing specialities.

Reports – Inter Hospital Transfers. Patient Open Transfers

Patient Open Transfers

Snapshot - 25/02/14 12:15

From	Hospital		LHD)									
Patient ID	Patient Name	Facility To	Current Ward	Requesting Ward	Urgency Category	Specialty	Isolation Req.	Transfer Request Time	Estimated Transfer Time	Bed Info	Receiving Doctor	Transfer Note
9567701		Tasmanian Hospital, Not Elsewhere Classified	C7	C7	Inpatient specialist care 24-72hrs	Haematology	No	25/02/14 10:08	25/02/14 10:00	Acute		To return to home to Hobart. Has palliative intent for T Cell Lymphoma. Family organised private RN escort on commercial flight to return to Royal Hobart Hospital. Bed
0279763		Bulli District Hospital	B7	B7	Inpatient specialist care 24-72hrs	Acute Geriatric Medicine	No	25/02/14 10:42	25/02/14 10:35	geriatric		pt for transfer post ORIF to shoulder circ obs required. Transfer for increase in mobility prior to DC, pt has been on bed rest mobility poor

To	Hospital (LHD)									
Patient ID	Patient Name	Facility From	Current Ward	Requesting Ward	Urgency Category	Specialty	Isolation Req.	Transfer Request Time	Estimated Transfer Time	Bed Info	Receiving Doctor	Transfer Note
0518972		Shoalhaven and District Memorial Hospital		MEDA	Inpatient specialist care 24-72hrs	Haematology	No	25/02/14 10:37	25/02/14 10:30	Haematology Ward		83 yo gentleman admitted to Symptomatic Anaemia, neutropaenic. Pancytopenic for investigation. Seen by who would like admission for further investigation and treatment.
409392		Shellharbour Hospital		EDSHH	Urgent specialist care < 24hrs	Gynaecology	No	25/02/14 11:44	25/02/14 11:40	gynaecology		Patient presented with for review by gynae reg and dr ayres in ed. Patient flow aware. Transport being arranged.

Reports – Inter Hospital Transfers. Patient Transfer Times

Patient Transfer Times

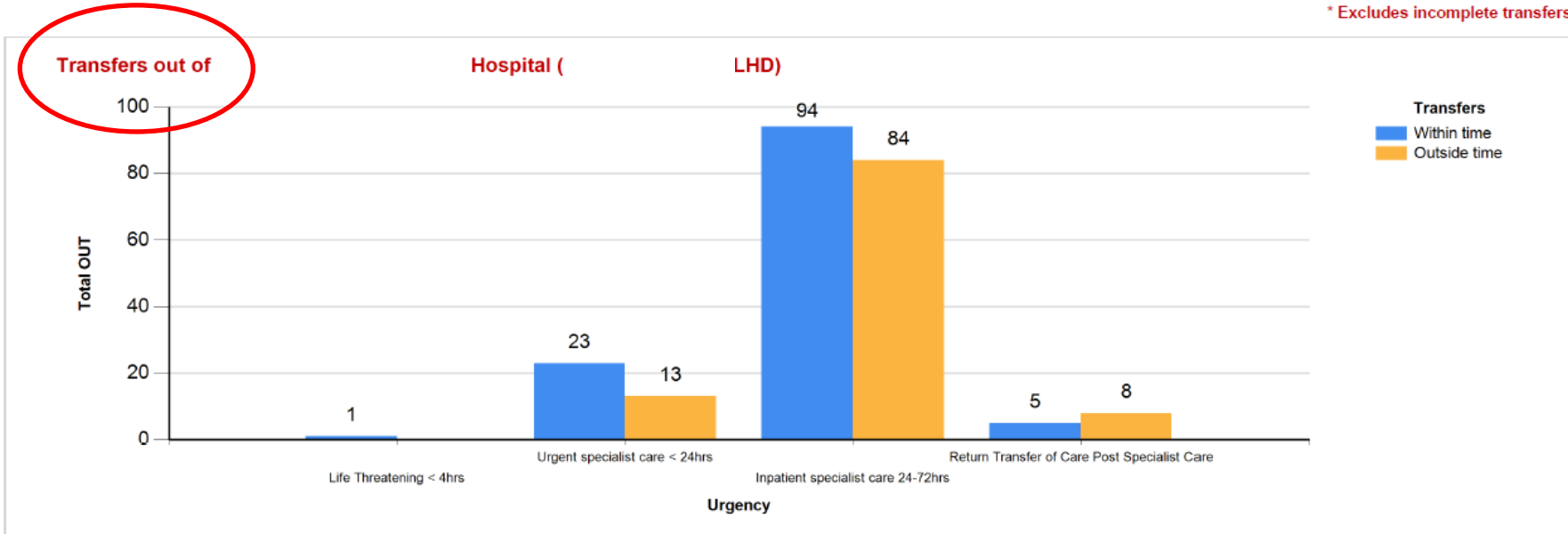
For the Period 1/02/14 to 25/02/14

From	Hospital (LHD)	Urgency Category	Specialty	Estimated Transfer Time	Transfer Request Time	Bed Confirmed Time	Request to Confirmed Time	Patient Sent Time	Confirmed to Sent Time	Transfer Completed Time	Sent to Completed Time	Req/Est to Completed Time*
0574254			Inpatient specialist care 24-72hrs	[Not Specified]	10/02/14 15:10	10/02/14 15:13	11/02/14 09:04	17 hours,51 mins	11/02/14 12:43	3 hours,39 mins	11/02/14 13:30	47 mins	22 hours,17 mins
0612114			Inpatient specialist care 24-72hrs	[Not Specified]	10/02/14 18:05	10/02/14 18:16	13/02/14 15:38	2 days,21 hours,22 mins	13/02/14 21:20	5 hours,42 mins	13/02/14 21:21	1 mins	3 days,3 hours,5 mins
9573037			Inpatient specialist care 24-72hrs	Cardiology - Procedural	11/02/14 10:30	11/02/14 10:32			12/02/14 11:20		13/02/14 04:21	17 hours,1 mins	1 days,17 hours,49 mins
5750420			Inpatient specialist care 24-72hrs	Geriatric Rehabilitation	11/02/14 11:15	11/02/14 11:16	11/02/14 12:51	1 hours,35 mins	11/02/14 16:22	3 hours,31 mins	11/02/14 16:30	8 mins	5 hours,14 mins
0485951			Inpatient specialist care 24-72hrs	Geriatric Rehabilitation	11/02/14 14:35	11/02/14 14:42	17/02/14 10:35	5 days,19 hours,53 mins	17/02/14 19:09	8 hours,34 mins	17/02/14 19:09	0 mins	6 days,4 hours,27 mins
0314633			Return Transfer of Care Post Specialist Care	Geriatric Rehabilitation	11/02/14 15:00	11/02/14 15:08	12/02/14 12:26	21 hours,18 mins	12/02/14 14:21	1 hours,55 mins	12/02/14 15:00	39 mins	23 hours,52 mins
0027960			Inpatient specialist care 24-72hrs	Rehabilitation Medicine	12/02/14 08:35	12/02/14 08:43	13/02/14 12:14	1 days,3 hours,31 mins	13/02/14 19:44	7 hours,30 mins	13/02/14 20:33	49 mins	1 days,11 hours,50 mins
0589245			Inpatient specialist care 24-72hrs	Geriatric Rehabilitation	12/02/14 09:25	12/02/14 09:30	12/02/14 12:27	2 hours,57 mins	12/02/14 12:57	30 mins	12/02/14 15:00	2 hours,3 mins	5 hours,30 mins
0346382			Inpatient specialist care 24-72hrs	Geriatric Rehabilitation	12/02/14 09:40	12/02/14 09:47	12/02/14 12:27	2 hours,40 mins	12/02/14 14:16	1 hours,49 mins	12/02/14 14:30	14 mins	4 hours,43 mins
85645			Inpatient specialist care 24-72hrs	Rehabilitation Medicine	12/02/14 10:00	12/02/14 10:02	13/02/14 21:40	1 days,11 hours,38 mins	13/02/14 21:40	0 mins	13/02/14 21:40	0 mins	1 days,11 hours,38 mins
59703			Inpatient specialist care 24-72hrs	Palliative Medicine	12/02/14 10:00	12/02/14 10:05	14/02/14 15:09	2 days,5 hours,4 mins	15/02/14 01:10	10 hours,1 mins	14/02/14 21:00	0 mins	2 days,10 hours,55 mins
0513659			Inpatient specialist care 24-72hrs	Geriatric Rehabilitation	12/02/14 09:45	12/02/14 10:07			18/02/14 12:21		19/02/14 05:54	17 hours,33 mins	6 days,19 hours,47 mins
446406			Inpatient specialist care 24-72hrs	Palliative Medicine	12/02/14 10:05	12/02/14 10:08			13/02/14 05:45		13/02/14 11:26	5 hours,41 mins	1 days,1 hours,18 mins

Reports – Inter Hospital Transfers. Transfers Time Graph

Patient Transfer Times Graph

For the Period 01/07/13 to 31/12/13
* Excludes incomplete transfers



Transfer Times Summary

Urgency	Shortest Transfer Time	Longest Transfer Time	Average Transfer Time
Life Threatening < 4hrs	0 day(s) 1 hour(s) 21 min(s)	0 day(s) 1 hour(s) 21 min(s)	0 day(s) 1 hour(s) 21 min(s)
Urgent specialist care < 24hrs	0 day(s) 0 hour(s) 17 min(s)	8 day(s) 5 hour(s) 20 min(s)	1 day(s) 3 hour(s) 15 min(s)
Inpatient specialist care 24-72hrs	0 day(s) 1 hour(s) 5 min(s)	28 day(s) 4 hour(s) 53 min(s)	4 day(s) 9 hour(s) 39 min(s)
Return Transfer of Care Post Specialist Care	0 day(s) 0 hour(s) 25 min(s)	12 day(s) 0 hour(s) 33 min(s)	2 day(s) 7 hour(s) 47 min(s)

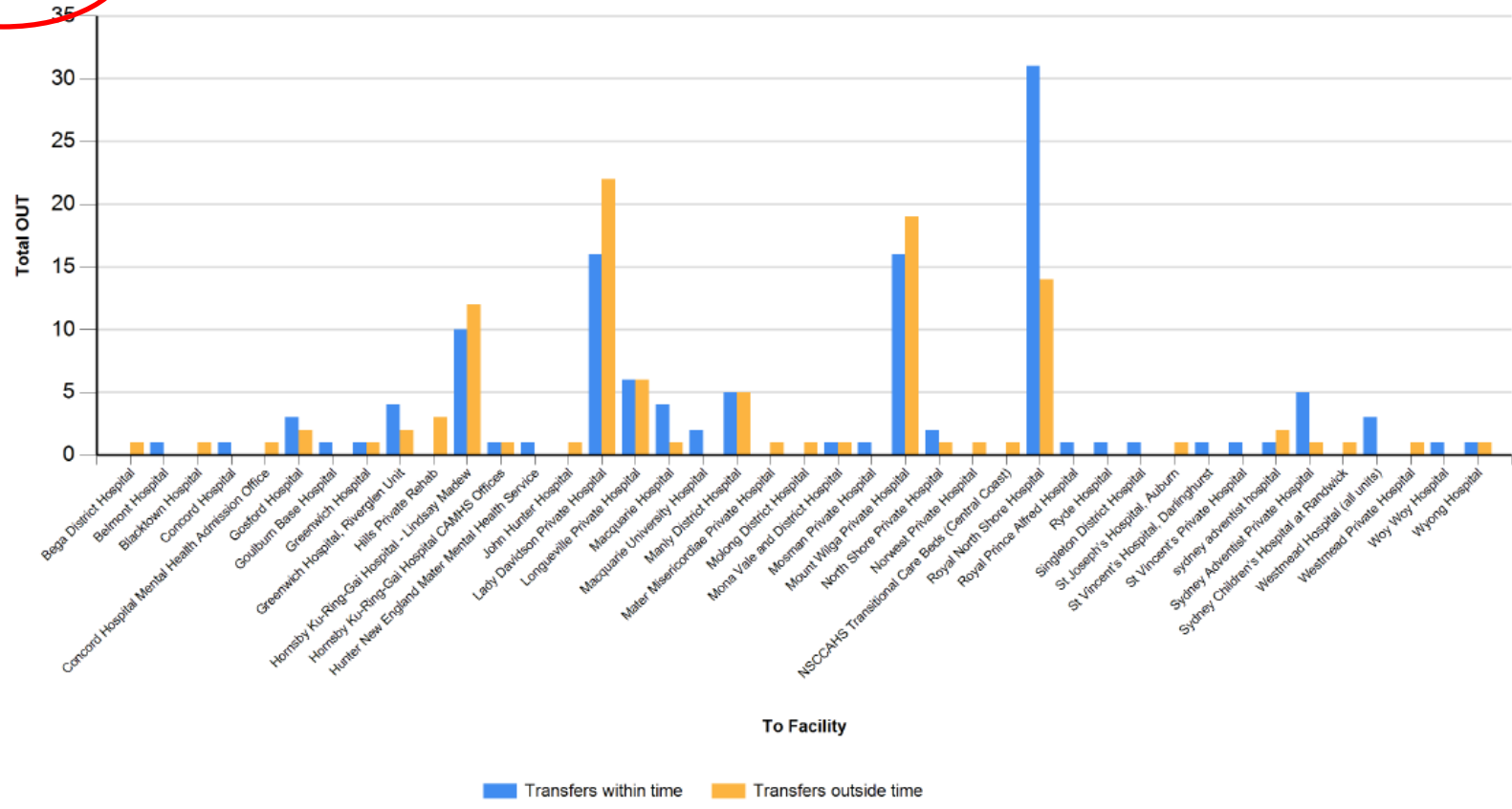
Reports – Inter Hospital Transfers. Transfers Time Graph

Patient Transfer Times Graph

For the Period 01/07/13 to 31/12/13
* Excludes incomplete transfers

Transfers out of

Hospital (LHD)



Reports – Executive. Facility Operational Summary

Facility Operational Summary (Trend)

For Period 01/01/2013 to 31/12/2013

Hospital

LHD

Operational Indicator		Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13
NEAT % Pts in ED <=4 hours	All Pts. (%) Target = 71%												
	Admitted Pts. (%)												
	Non Admitted Pts. (%)												
LOS > 49 Days	# Pts.	28	29	22	25	25	22	32	22	27	37	35	34
	# Mental Health Pts.	9	8	9	8	9	11	12	8	12	14	10	11
	# Pts. Excluding Mental Health	19	21	13	17	16	11	20	14	15	23	25	23
	Avg. Pts. Utilising Available Beds (%)	2.3	2.3	2.1	2.1	1.9	1.5	2.4	1.5	2.0	3.1	3.5	3.1
LOS > 99 Days	# Pts.	12	9	10	8	8	6	5	5	6	7	8	9
	# Mental Health Pts.	4	2	3	2	5	3	3	3	4	4	5	6
	# Pts. Exc. Mental Health	8	7	7	6	3	3	2	2	2	3	3	3
	Avg. Pts. Utilising Available Beds (%)	1.3	1.0	0.7	0.7	0.5	0.6	0.4	0.4	0.5	0.7	0.8	0.9
Occupancy	Avg. Occupancy (%)	80.1	79.3	81.0	84.6	87.5	87.5	91.7	86.1	86.6	83.8	82.9	81.3
	Avg. ED Accessible Bed Occupancy (%)	86.5	87.6	89.6	91.0	93.0	92.4	98.4	93.0	94.0	92.1	91.0	89.4
Estimated Date of Discharge	Avg. Clinician Defined EDD (%)	92.5	94.5	92.4	92.3	92.4	92.2	92.5	93.1	91.3	91.0	93.5	87.5
	Avg. Expired EDD (%)	5.0	5.0	4.3	4.8	6.1	5.1	4.6	4.9	4.5	5.9	5.7	15.6

% Clinician Defined EDD demonstrates compliance with NSW MoH PD2011-015 Care Coordination: Planning from Admission to Transfer of Care in NSW Public Hospitals

Reports – Executive. Facility Operational Summary

Facility Operational Summary (Trend)

For Period 01/01/2013 to 31/12/2013

Hospital -

LHD

Waiting for What Summary		Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13
Waiting for What Consults	# Records	92	120	105	38	19	27	65	24	50	63	102	76
	# Bed Days	370	451	563	244	148	102	211	173	283	205	343	173
	Capacity Equivalent (%)	2.2	3.0	3.3	1.5	0.9	0.6	1.2	1.0	1.7	1.2	2.1	1.0
Waiting for What Diagnostics/Treatment	# Records	285	324	258	155	107	129	175	92	77	116	158	100
	# Bed Days	1725	1460	1667	1114	798	798	814	627	341	485	610	279
	Capacity Equivalent (%)	10.3	9.6	9.9	6.8	4.7	4.9	4.7	3.6	2.0	2.8	3.6	1.6
Waiting for What Discharge Process	# Records	22	28	39	18	7	7	19	8	12	19	21	4
	# Bed Days	90	43	119	115	40	54	22	68	66	49	47	9
	Capacity Equivalent (%)	0.5	0.3	0.7	0.7	0.2	0.3	0.1	0.4	0.4	0.3	0.3	0.1
Waiting for What Out of Hospital Referral	# Records	11	13	6	3	1	4	8	3	14	18	23	13
	# Bed Days	26	28	52	32	1	26	50	23	43	78	98	57
	Capacity Equivalent (%)	0.2	0.2	0.3	0.2	0.0	0.2	0.3	0.1	0.3	0.5	0.6	0.3
Waiting for What Transfer/Transport	# Records	45	68	48	21	29	26	34	20	24	61	100	70
	# Bed Days	167	192	205	55	116	78	98	58	37	276	353	282
	Capacity Equivalent (%)	1.0	1.3	1.2	0.3	0.7	0.5	0.6	0.3	0.2	1.6	2.1	1.6
Waiting for What - All Categories	# Records	455	553	456	235	163	193	301	147	177	277	404	263
	# Bed Days	2378	2174	2606	1560	1103	1058	1195	949	770	1093	1451	800
	Capacity Equivalent (%)	14.2	14.4	15.4	9.5	6.5	6.5	6.9	5.4	4.6	6.4	8.7	4.6
	Avg. Pts. with W4W Reason (%)	17.9	18.3	18.1	10.9	7.6	7.5	7.2	5.4	5.3	7.7	10.7	5.8

Waiting for What capture recommended to be 15-20% of all inpatients

Reports – Executive. Facility Operational Summary

Facility Operational Summary (Trend)

For Period 01/01/2013 to 31/12/2013

Hospital LHD

Inter LHD Transfer Summary			Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	
Life Threatening < 4hrs	Transfers OUT	# Breached			1									1	
		% Breached			100.0										100.0
		Avg. Breached Wait Time (hrs)			7.4										4.1
	Transfers IN	# Breached													
		% Breached													
		Avg. Breached Wait Time (hrs)													
Urgent specialist care < 24hrs	Transfers OUT	# Breached	2	1	1	3	3	3	1	1		1		1	
		% Breached	33.3	16.7	12.5	20.0	42.9	25.0	11.1	16.7		25.0		20.0	
		Avg. Breached Wait Time (hrs)	44.5	43.2	24.4	30.8	29.6	40.6	85.4	27.3		31.4		33.6	
	Transfers IN	# Breached		1	2							1			
		% Breached		100.0	66.7							100.0			
		Avg. Breached Wait Time (hrs)		27.4	29.6							26.3			
Inpatient specialist care 24-72hrs	Transfers OUT	# Breached	10	9	8	10	9	7	7	6	7	6	9	5	
		% Breached	31.3	23.7	20.5	25.6	21.4	20.6	13.5	26.1	24.1	17.1	20.9	18.5	
		Avg. Breached Wait Time (hrs)	192.3	122.4	119.6	104.1	145.1	98.7	121.9	107.8	179.7	162.8	118.6	122.5	
	Transfers IN	# Breached	1		5	1	2	3	3			3		1	
		% Breached	11.1		25.0	6.3	12.5	25.0	33.3			50.0		20.0	
		Avg. Breached Wait Time (hrs)	106.2		117.9	99.9	77.4	135.7	99.4			83.9		104.4	
Return Transfer of Care Post Specialist Care	Transfers OUT	# Breached													
		% Breached													
		Avg. Breached Wait Time (hrs)													
	Transfers IN	# Breached							1		1	1	3	5	2
		% Breached							100.0		50.0	50.0	75.0	45.5	14.3
		Avg. Breached Wait Time (hrs)							98.4		24.3	50.8	46.8	37.7	27.9

PFP – Summary

Estimated Date of Discharge

Predictive Tool

Waiting for What

Inter Hospital Transfers

MoH Patient Flow Team

Melinda Pascoe

Damian Miners

93919368

patientflow@moh.health.nsw.gov.au



Currently Under Development

Medical Assessment Unit Reports

Release mid 2014

Electronic Patient Journey Board

Release mid 2014

