



Health

South Western Sydney
Local Health District



**Successful Partnerships to improve the patient
journey**

**South Western Sydney Local Health District &
South Western Sydney PHN**

**Whole of
Health
Program
23/10/15**



Health

South Western Sydney
Local Health District



Justin Duggan

General Manager, Primary & Community Health SWSLHD

&

Rene Pennock

CEO SWSPHN

2011: An Opportunity to Align Boundaries

2011
2012
2013
2014
2015

Following a significant period of change for the primary care and state public health systems, an opportunity arose in south western Sydney to build a future-focused partnership. As a result:

- The LHD/ML collaboratively approached the commonwealth in relation to boundaries
- Successful in retaining shared boundaries to better enable collaboration and continuity of services



2012 Shared Planning – Integrated Primary Care Centres for the SWGC

2011

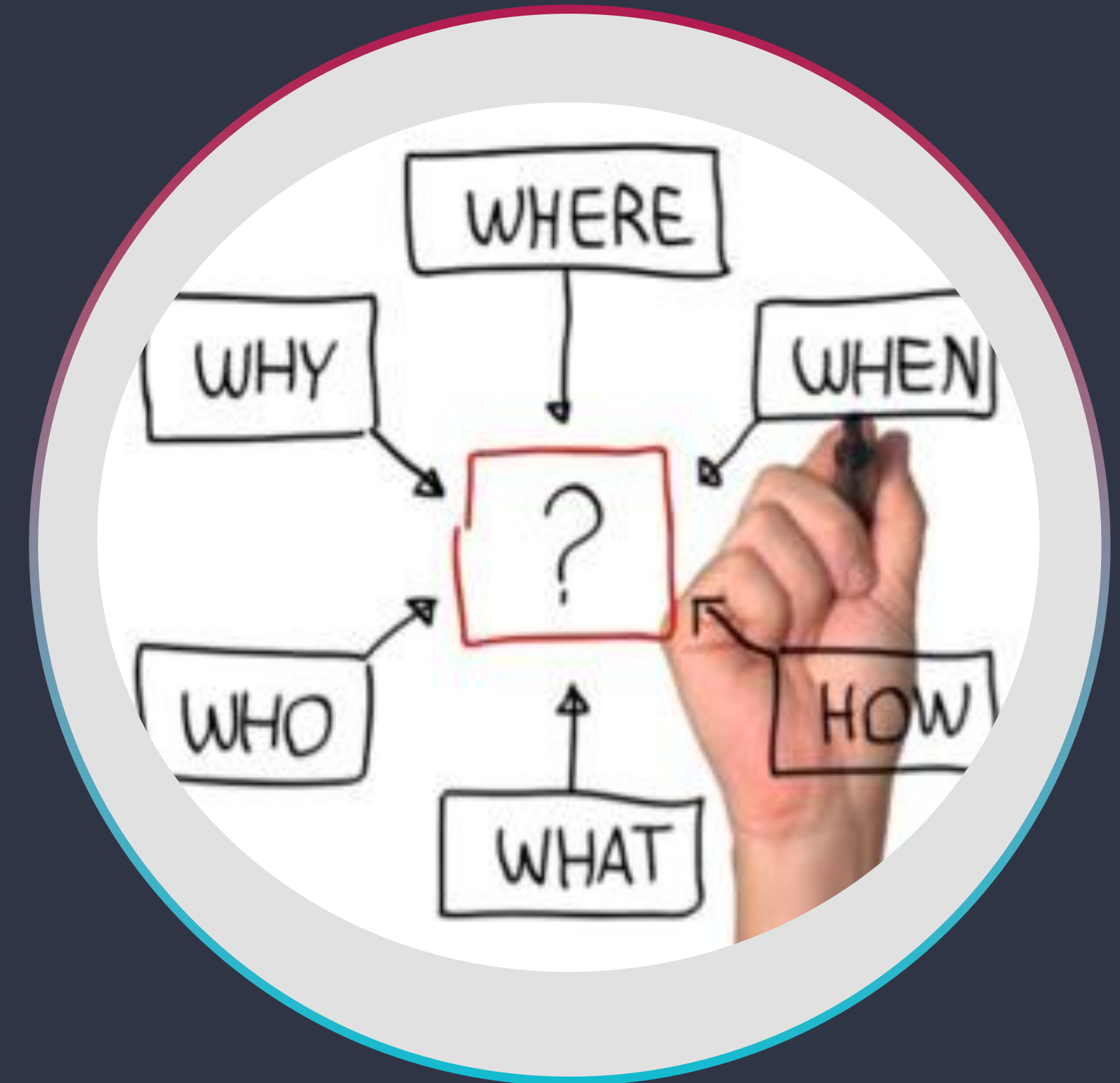
2012

2013

2014

2015

- Sharing of Planning resources between the 2 partners
- First success: Development of an Integrated Primary Care Strategy for the emerging South Western Sydney Growth Corridor (>250 000 in 10 yrs!)
- Letter Of Intent ...



2012 Shared Action - Coordinating Care Between Acute, Secondary & Primary Care (Triple I)

2011

2012

2013

2014

2015



With establishment of de-amalgamated local Health Districts, an opportunity arose to build a new customer-driven intake & care coordination service...The Triple I (Hub)

- INFORMATION
- INTERVENTION
- INTEGRATION

2011

2012

2013

2014

2015

In order to embed a shared commitment & philosophy, the two partners establish:

- Reciprocal Board Membership LHD/PHN
- Shared Clinical Governance
- Integrated Health Committee (with shared integration priorities & projects)



2014/15 Shared Projects – Integrated Care

2011

2012

2013

2014

2015

- Oran Park Integrated Primary Care Centre
- Wollondilly Health Alliance
- Health Pathways
- General Practice and ED Professional Development
- Improved connectivity between the acute and primary sectors



2011
2012
2013
2014
2015
2016

- Integrated Care Strategy – A Blueprint for a way forward in south western Sydney
- Acute & primary care clinicians working together to improve the patient journey
- Pooled funding & shared commissioning for integrated care outcomes?



Challenges

- Funding differences
- Risk of conflicts of interest
- Consistent governance
- Differing political agendas and drivers
- Engagement levels with clinical staff
- Access to shared clinical information

Lessons

- **Strength in collaboration**
- **The need for patience and long term commitment**
- **Structured and frequent action-oriented meetings**
- **Consolidate clinician, administrative and consumer buy-in**

Solutions

- Clear Governance
- Formal communication strategies
- Devoted time



QUESTIONS?